

# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

| In the Matter of                                      | )           |
|-------------------------------------------------------|-------------|
| Section 63.71 Application of                          | ) File No.  |
| BroadSoft Adaption, Inc.                              | )           |
| For Authority to Discontinue the Provision of Service | )<br>)<br>) |

### **SECTION 63.71 APPLICATION**

BroadSoft Adaption, Inc. ("BroadSoft Adaption") through its undersigned counsel and pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214, and Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, hereby submits this application to discontinue the provision of SIP Advantage, an enterprise VoIP service.

As required by Section 63.71(a) and (b) of the Commission's rules, BroadSoft Adaption provides the following information in support of its application:

### 1. Name and address of carrier

BroadSoft Adaption, Inc. 9737 Washingtonian Blvd. Gaithersburg, MD 20878

### 2. Date of planned service discontinuance

BroadSoft Adaption plans to no longer offer SIP Advantage service to new customers, and to discontinue service to existing non-term customers, on November 14, 2018 subject to regulatory approval. For existing customers that hold term agreements, BroadSoft Adaption plans to discontinue SIP Advantage service on November 14, 2018

or the expiration of the customer's term agreement, whichever is later. Existing term agreements will not be renewed or extended.

### 3. Points of geographic areas of service affected

BroadSoft Adaption proposes to discontinue SIP Advantage service in all U.S. states and the District of Columbia.

### 4. Brief description of the type of service affected

SIP Advantage is a cloud-based telephony service sold to enterprise customers. It allows call center operators and other end-users to send and receive VoIP calls over an existing broadband connection (which is not provided by BroadSoft Adaption) using IP-compatible equipment.

### 5. Brief description of the dates and methods of notice to all affected customers

BroadSoft Adaption provided written notice to all affected customers on or before September 14, 2018. That written notice was delivered to customers by email, which is how BroadSoft Adaption generally delivers notices regarding SIP Advantage service. BroadSoft Adaption chose electronic delivery because it determined that it would inform its customers most effectively by using an established channel of communication. A copy of the customer notice is attached as Exhibit A.

## 6. Whether the carrier is considered dominant or non-dominant with respect to the service to be discontinued

BroadSoft Adaption is considered non-dominant with respect to the service to be discontinued.

### 7. Other information

BroadSoft Adaption's discontinuance of SIP Advantage enterprise VoIP

service will not adversely affect the public convenience and necessity, and the public will not be harmed by the discontinuance. Customers have been given notice that affords them ample opportunity to acquire reasonable substitute service which is readily available from other providers.

Pursuant to Section 63.71 of the Commission's rules, BroadSoft Adaption is submitting a copy of this application via U.S. Mail to the public utility commissions and to the governors of all U.S. states and the District of Columbia, and to the Special Assistant for Telecommunications for the Secretary of Defense, concurrent with the filing of this application.

#### **CONCLUSION**

BroadSoft Adaption respectfully requests that the Commission approve this Section 63.71 application to discontinue the provision of SIP Advantage service.

Respectfully submitted,

Brita D. Strandberg

V. Shiva Goel

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Washington, DC 20036

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Counsel for BroadSoft Adaption, Inc.

September 17, 2018

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### **Exhibit A: Customer Notice**

Dear [CUSTOMER CONTACT FIRST NAME] [CUSTOMER CONTACT LAST NAME]:

BroadSoft Adaption, Inc. is sending this message to key contacts at [CUSTOMER] regarding important changes to your SIP Advantage service.

This is an important notice about the discontinuance of your SIP Advantage service.

BroadSoft Adaption, Inc. has provided you with enterprise VoIP service branded under the name SIP Advantage. However, as we have previously notified you, BroadSoft Adaption intends to no longer offer, and to discontinue, SIP Advantage service in all U.S. states and the District of Columbia on November 14, 2018. If you are on a term agreement, BroadSoft Adaption will continue to provide you with SIP Advantage service until November 14, 2018 or the expiration of your term agreement, whichever is later. Existing term agreements will not be renewed or extended.

The Federal Communications Commission\* ("FCC") will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of BroadSoft Adaption, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

We regret any inconvenience this may cause, and hope that you will continue to take advantage of other BroadSoft services in the future.

Sincerely,

BroadSoft Adaption, Inc. 9737 Washingtonian Blvd. Gaithersburg, MD 20878

\* Note: The Federal Communications Commission (FCC) is an independent United States government agency. The FCC was established by the Communications Act of 1934 and is charged with regulating interstate and international communications by radio, television, wire, satellite and cable. The FCC's jurisdiction covers the 50 states, the District of Columbia, and U.S. possessions.

### **CERTIFICATE OF SERVICE**

- I, Alexandra Green, do hereby certify that I have caused the foregoing **SECTION 63.71 APPLICATION** to be:
  - 1) Filed with the Secretary of the FCC via ECFS (INBOX—NON-DOCKETED FILING);
  - 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
  - 3) Served via fist-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list; and
  - 4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense at the address indicated on the attached service list.

/s/ Alexandra Green

Alexandra Green Legal Assistant Harris, Wiltshire & Grannis LLP 202.379.4504 agreen@hwglaw.com

September 17, 2018

#### SERVICE LIST

The Hon. Kay Ivey Office of the Governor 600 Dexter Avenue Montgomery, AL 36130

The Hon. William Walker Office of the Governor P.O. Box 110001 Juneau, AK 99811

The Hon. Doug Ducey Office of the Governor Executive Tower 1700 West Washington Street Phoenix, AZ 85007

The Hon. Asa Hutchinson Office of the Governor 500 Woodlane Street Little Rock, AR 72201

The Hon. Edmund Brown Office of the Governor c/o State Capitol Suite 1173 Sacramento, CA 95814

The Hon. John Hickenlooper Office of the Governor 136 State Capitol Denver, CO 80203

The Hon. Dannel Malloy Office of the Governor State Capitol 210 Capitol Avenue Hartford, CT 06106 The Hon. Muriel Bowser Office of the Mayor John A. Wilson Building 1350 Pennsylvania Avenue NW Washington, DC 20004

The Hon. John Carney Office of the Governor 150 Martin Luther King Jr. Blvd. South 2<sup>nd</sup> Floor Dover, DE 19901

The Hon. Rick Scott Office of the Governor PL 05 The Capitol 400 S. Monroe Street Tallahassee, FL 32399

The Hon. Nathan Deal Office of the Governor 206 Washington Street 111 State Capitol Atlanta, GA 30334

The Hon. David Ige Office of the Governor Executive Chambers State Capitol Honolulu, HI 96813

The Hon. C.L. Otter Office of the Governor 700 West Jefferson Street 2<sup>nd</sup> Floor Boise, ID 87320

The Hon. Bruce Rauner Office of the Governor State Capitol 207 State House Springfield, IL 62706 The Hon. Eric Holcomb Office of the Governor 200 Washington Street Room 206 Indianapolis, IN 46204

The Hon. Kim Reynolds Office of the Governor State Capitol 1007 East Grand Avenue Des Moines, IA 50319

The Hon. Jeff Colyer Office of the Governor Capitol 300 S.W. 10<sup>th</sup> Avenue Suite 212S Topeka, KS 66612

The Hon. Matt Bevin Office of the Governor 700 Capitol Avenue Suite 700 Frankfort, KY 40601

The Hon. John Bel Edwards Office of the Governor P.O. Box 94004 Baton Rouge, LA 70804

The Hon. Paul LePage Office of the Governor #1 State House Station Augusta, ME 04333

The Hon. Larry Hogan Office of the Governor 100 State Circle Annapolis, MD 21401 The Hon. Charlie Baker Office of the Governor Massachusetts State House 24 Beacon Street Room 280 Boston, MA 02133

The Hon. Rick Snyder Office of the Governor P.O. Box 30013 Lansing, MI 48909

The Hon. Mark Dayton
Office of the Governor
130 State Capitol
75 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, MN 55155

The Hon. Phil Bryant Office of the Governor P.O. Box 139 Jackson, MS 39205

The Hon. Mike Parson Office of the Governor P.O. Box 720 Jefferson City, MO 65102

The Hon. Steve Bullock Office of the Governor P.O. Box 200801 Helena, MT 59620

The Hon. Pete Ricketts Office of the Governor P.O. Box 94848 Lincoln, NE 68509 The Hon. Brian Sandoval Office of the Governor State Capitol Building 101 N. Carson Street Carson City, NV 89701

The Hon. Chris Sununu Office of the Governor State House 107 North Main Street Concord, NH 03301

The Hon. Phil Murphy Office of the Governor The State House P.O. Box 001 Trenton, NJ 08625

The Hon. Susana Martinez Office of the Governor 490 Old Santa Fe Trail Room 400 Santa Fe, NM 87501

The Hon. Andrew Cuomo Office of the Governor NYS State Capitol Building Albany, NY 12224

The Hon. Roy Cooper Office of the Governor North Carolina Office of the Governor 20301 Mail Service Center Raleigh, NC 27699

The Hon. Doug Burgum Office of the Governor 600 East Boulevard Avenue Bismarck, ND 58505 The Hon. John Kasich Office of the Governor Riffe Center 77 South High Street 30<sup>th</sup> Floor Columbus, OH 43215

The Hon. Mary Fallin Office of the Governor Oklahoma State Capitol 2300 N. Lincoln Blvd. Room 212 Oklahoma City, OK 73105

The Hon. Kate Brown Office of the Governor 900 Court Street N.E. Suite 254 Salem, OR 97301

The Hon. Tom Wolf Office of the Governor 508 Main Capitol Building Harrisburg, PA 17120

The Hon. Gina Raimondo Office of the Governor 82 Smith Street Providence, RI 02903

The Hon. Henry McMaster Office of the Governor State House 1100 Gervais Street Columbia, SC 29201

The Hon. Dennis Daugaard Office of the Governor 500 East Capitol Avenue Pierre, SD 57501 The Hon. Bill Haslam Office of the Governor State Capitol 600 Charlotte Avenue 1st Floor Nashville, TN 37243

The Hon. Gary Herbert Office of the Governor 350 North State Street Suite 200 Salt Lake City, UT 84114

The Hon. Phil Scott Office of the Governor 109 State Street Pavilion Montpelier, VT 05609

The Hon. Ralph Northam Office of the Governor 1000 Bank Street 3<sup>rd</sup> Floor Richmond, VA 23218

The Hon. Jay Inslee Office of the Governor P.O. Box 40002 Olympia, WA 98504

The Hon. Jim Justice Office of the Governor State Capitol 1900 Kanawha Blvd East Charleston, WV 25305

The Hon. Scott Walker Office of the Governor P.O. Box 7863 Madison, WI 53707 The Hon. Matthew Mead Office of the Governor Idelman Mansion 2323 Carey Avenue Cheyenne, WY 82002

Alabama Public Service Commission P.O. Box 304260 Montgomery, AL 36130

Regulatory Commission of Alaska 701 West 8<sup>th</sup> Avenue Suite 300 Anchorage, AK 99501-3469

Arizona Corporation Commission 1200 West Washington Street Phoenix, AZ 85007-2996

Arkansas Public Service Commission P.O. Box 400 Little Rock, AR 72203-0400

California Public Utilities Commission California State Building 505 Van Ness Avenue San Francisco, CA 94102-3298

Colorado Public Utilities Commission 1560 Broadway Suite 250 Denver, CO 80202

Connecticut Public Utilities Reg. Authority 10 Franklin Square New Britain, CT 06051 Public Service Commission of D.C. 1325 G. Street NW Suite 800 Washington, DC 20005

Delaware Public Service Commission Cannon Building 861 Silver Lake Blvd. Suite 100 Dover, DE 19904

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Georgia Public Service Commission 244 Washington Street SW Atlanta, GA 30334-9052

Hawaii Public Utilities Commission Kekuanao'a Building 465 South King Street Room 103 Honolulu, HI 96813

Idaho Public Utilities Commission P.O. Box 83720 Boise, ID 83720-0074

Illinois Commerce Commission 527 East Capitol Avenue Springfield, IL 62701

Indiana Utility Regulatory Commission PNC Center 101 West Washington Street Suite 1500 East Indianapolis, IN 46204 Iowa Utilities Board 1375 E. Court Avenue Des Moines, IA 50319-0069

Kansas Corporation Commission 1500 S.W. Arrowhead Road Topeka, KS 66604-4027

Kentucky Public Service Commission P.O. Box 615 Frankfort, KY 40602-0615

Louisiana Public Service Commission P.O. Box 91154 Baton Rouge, LA 70821-9154

Maine Public Utilities Commission 18 State House Station Augusta, ME 04333-0018

Maryland Public Service Commission 6 St. Paul Street 16<sup>th</sup> Floor Baltimore, MD 21202-6806

Massachusetts Department of Public Utilities One South Station 5<sup>th</sup> Floor Boston, MA 02110

Michigan Public Service Commission P.O. Box 30221 Lansing, MI 48909

Minnesota Public Utilities Commission 121 Seventh Place East Suite 350 St. Paul, MN 55101-2147 Mississippi Public Service Commission Woolfolk State Office Building 501 North West Street Jackson, MS 39201

Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102-0360

Montana Public Service Commission P.O. Box 202601 Helena, MT 59620-2601

Nebraska Public Service Commission 1200 N Street Suite 300 Lincoln, NE 68508

Public Utilities Commission of Nevada 1150 East William Street Carson City, NV 89701-3109

New Hampshire Public Utilities Commission 21 South Fruit Street Suite 10 Concord, NH 03301-2429

New Jersey Board of Public Utilities 44 S. Clinton Avenue Trenton, NJ 08625

New Mexico Public Regulation Commission P.O. Box 1269 Santa Fe, NM 87504

New York State Public Service Commission Empire State Plaza Agency Building 3 Albany, NY 12223-1350 North Carolina Utilities Commission 4325 Mail Service Center Raleigh, NC 27699-4300

North Dakota Public Service Commissions 600 East Boulevard Avenue Dept. 408 Bismarck, ND 58505-0480

Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793

Oklahoma Corporation Commission P.O. Box 52000 Oklahoma City, OK 73152-2000

Oregon Public Utility Commission P.O. Box 1088 Salem, OR 97301

Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street 2<sup>nd</sup> floor, Room N201 Harrisburg, PA 17120

Rhode Island Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888

South Carolina Public Service Commission 101 Executive Center Drive Suite 100 Columbia, SC 29210-8411 South Dakota Public Utilities Commission Capitol Building 500 E. Capitol Avenue 1st Floor Pierre, SD 57501-5070

Tennessee Public Utility Commission 502 Deaderick Street 4<sup>th</sup> Floor Nashville, TN 37243

Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, TX 78711-3326

Public Service Commission of Utah 160 East 300 South 4<sup>th</sup> Floor Salt Lake City, UT

Vermont Public Utility Commission 112 State Street 4<sup>th</sup> Floor Montpelier, VT 05620-2701

Virginia State Corporation Commission 1300 East Main Street Richmond, VA 23219

Washington Utilities and Transportation Commission P.O. Box 47250 Olympia, WA 98504-7250

Public Service Commission of West Virginia 201 Brooks Street Charleston, WV 25301 Wisconsin Public Service Commission 4822 Madison Yards Way North Tower 6<sup>th</sup> Floor Madison, WI 53705-9100

Wyoming Public Service Commission 2515 Warren Avenue Suite 300 Cheyenne, WY 82002

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