



**Avista Corp.**

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**VIA ELECTRONIC FILING**

February 24, 2015

Public Utilities Commission of Oregon  
Attn: Filing Center  
3930 Fairview Industrial Dr SE  
Salem, OR 97302-1166

RE: Avista Utilities 2014 Annual Billing Error Report

Avista Corporation, dba Avista Utilities or (“Avista” and/or the “Company”), hereby submits its 2014 Annual Billing Error Report per OAR 860-021-0170. OAR 860-021-0170 requires the following:

Within 60 calendar days following the end of each calendar year, an energy utility must file an annual report with the Commission’s filing center that summarizes all billing errors reported during the prior calendar year.

- (1) As used in this rule, “billing error” means an error by an energy utility in the calculation of tariffed amounts billed to customers that:
  - (a) Is due to a single, specific event, reason, or condition;
  - (b) Resulted in the issuance of a corrected bill; and
  - (c) Affected an estimated 0.5 percent or more of customer bills issued in any billing month by an average of \$5.00 or more

The Company is pleased to report that it did not experience any billing errors in 2014 that met the criteria defined above to report. If you have any questions regarding this report please contact Shawn Bonfield at (509) 495-2782.

Sincerely,

*/s/Linda Gervais/*

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