



Portland General Electric Company
121 SW Salmon Street • Portland, Oregon 97204
PortlandGeneral.com

August 29, 2016

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE
P.O. Box 1088
Salem, OR 97308-1088

RE: Supplemental filing of PGE's AR 579 2015 and 2016 Adjustment of Utility Bills

On June 24, 2015, pursuant to Commission Order No. 14-230, related to Oregon Administrative Rule (OAR) 860-021-0135, Adjustment of Utility Bills, PGE filed the first of two annual reports on over- or under-billed accounts not receiving a bill adjustment when the Company determined the adjustment to be uneconomical.

In the first report, for the period of July 1, 2014 through May 31, 2015, PGE provided totals of 105 under-billed accounts and 1 over-billed account that did not receive an adjustment. The Company was also investigating a billing issue that resulted in additional accounts not receiving an adjustment. Adding the accounts from the investigation results in revised annual figure totals of:

Under-billed: 148
Over-billed: 47

On June 23, 2016 PGE filed the second of two annual reports. Staff requested the average amount over- or under-billed for the 2016 filing. The average amount was \$20.97. For the period of June 1, 2015 through May 31, 2016, the following number of accounts did not receive an adjustment:

Under-billed: 252¹
Over-billed: 0

Should you have any questions or comments regarding this filing, please contact me at (503) 464-8718. Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com

Sincerely,

A handwritten signature in black ink that reads "Karla Wenzel". The signature is written in a cursive, flowing style.

Karla Wenzel
Manager, Pricing and Tariffs

¹ Includes accounts where at the discretion of the Company, no re-bill adjustment was done due to PGE error.