e-FILING REPORT COVER SHEET



Send completed Cover Sheet and the Report in an email addressed to: <u>PUC.FilingCenter@state.or.us</u>

REPORT NAME: 2015 Annual Billing Error Report

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?

If yes, please submit only the cover letter electronically. Submit confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

If known, please select designation:	$\square RE$ (Electric)	RG (Gas)	RW (Water)	RO (Other)
Report is required by: 🖾 OAR	860-021-0170(4)			
Statute				
Order				
Other				
Is this report associated with a specific docket/case?			∐Yes	

If yes	, enter	docket	number:	RE-133
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List applicable Key Words for this report to facilitate electronic search: Billing Error Annual Report

DO NOT electronically file with the PUC Filing Center:



- Annual Fee Statement form and payment remittance or
- OUS or RSPF Surcharge form or surcharge remittance or
- Any other Telecommunications Reporting or
- Any daily safety or safety incident reports or
- Accident reports required by ORS 654.715

Please file the above reports according to their individual instructions.



825 NE Multnomah, Suite 2000 Portland, Oregon 97232

February 5, 2016

VIA ELECTRONIC FILING

Public Utility Commission of Oregon 201 High Street SE, Suite 100 Salem, OR 97301-1166

RE: PacifiCorp's Annual Report OAR 860-021-0170(4) Compliance

In compliance with OAR 860-021-0170(4), PacifiCorp d/b/a Pacific Power (PacifiCorp or Company) hereby provides the following information for the period January through December 2015.

In accordance with OAR 860-021-0170(1)(a)(b)&(c), PacifiCorp reviews all billing adjustments on a monthly basis to determine how many corrected bills were issued and verify if the corrected bills represented 0.5 percent or more of customer bills in any billing month by an average of \$5 or more. PacifiCorp is pleased to report the Company did not have a specific, reportable "billing error" in 2015.

If you have any questions regarding this information please contact Heather Qualey at (503) 813-7466.

Sincerely,

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R. Bryce Dalley Vice President Regulation

CC: Phil Boyle, Consumer Services Program Manager