

1 **BEFORE THE PUBLIC UTILITY COMMISSION**
2 **OF OREGON**

3 **UW 1908**

4 In the Matter of:

5 LUMEN TECHNOLOGIES,

6 Proposed Commission action Pursuant to ORS
7 756.515 to Suspend and Investigate Price Plan
(UM 1908), and

8 QWEST CORPORATION,

9 Investigation Regarding the Provision of
10 Service in Jacksonville, Oregon and
Surrounding Areas (UM 2206),

11 Hearing Relating to Order Nos. 22-340 and 22-
12 422.

**MOTION TO AMEND ORDER NO. 23-356
TO EXTEND STAFF RECOMMENDATION
DEADLINE**

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14 Pursuant to ORS 756.568 Staff of the Public Utility Commission of Oregon (Staff) move
15 to amend Order No. 23-356, to extend the deadline for Staff recommendations to January 2024
16 to provide Staff additional time to provide a comprehensive analysis of Lumen's compliance
17 filling related to September 2 and September 3 outages.

18 Order No. 23-356 directed Lumen to provide a post-incident assessment of the September
19 2 and September 3 outages that 1) reviews communication challenges and recommends
20 improvements to benefit customers; 2) describes and provides supporting documentation for,
21 how Lumen is complying with each requirement of Order Nos. 22-340 and 22-422; and 3)
22 respond to the proposal made by Priscilla Weaver at the public meeting regarding a Jackson-area
23 outage triage process. Additionally, the Commission required Staff to review Lumen's
24 assessment and provide a memorandum and recommendation for the November 16, 2023, public
25 meeting. On October 23, 2023, Lumen provided its assessment.

1 Staff requests to move the due date for its recommendations from November 16, 2023 to
2 January 2024. Staff believes that extending the deadline would enable a more comprehensive and
3 meaningful evaluation of Lumen’s compliance filing. Given that the date that Staff requests to
4 reschedule is November 16, 2023, Staff requests expedited consideration of this motion, with a
5 reduced response time of one day. Staff has reached out to Intervenor CUB, and Ms. Weaver,
6 who expressed having no objection to moving the date of Staff’s report, and noted it would allow
7 consideration of developing information in Staff’s report.

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9 DATED this 09 day of November 2023.

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Respectfully submitted,

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ELLEN F. ROSENBLUM
Attorney General

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/s/ Natascha B. Smith

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Assistant Attorney General
Of Attorneys for Staff of the Public Utility
Commission of Oregon

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