

CUSTOMER NOTICE

ANNOUNCEMENT OF PROPOSED CHANGES TO WATER SERVICE RATE TARIFFS FILED WITH THE PUC

March 28, 2012

The Charbonneau Water Company submitted a general rate filing to the Oregon Public Utility Commission on Monday, March 26, 2012. We are seeking to increase our annual revenues by \$62,779 above the \$212,641 we collected in fiscal 2011-2012. The purpose of this announcement is to provide you with general information regarding the proposed rates and the effect the filing may have on you.

The proposed increase will change the monthly water service rates as follows:

Meter Size	Current Rate	Proposed Rate
1"	\$21.05	\$29.33
1.5"	\$42.10	\$58.65
2"	\$67.36	\$93.84
3"	\$126.30	\$175.95
6"	\$421.00	\$586.51
Usage per Unit (1 unit=748 gallons)	\$1.47	\$1.85

1. The Charbonneau Water Company is seeking the above increases in rates because current rates established by the Commission in its original 2010 Order (No. 10-061) have resulted in revenues of \$212,641 which is \$70,906 below the Commission authorized revenue requirement. Without this increase, the Water Company will not be able to continue reliably serving its customers and performing the required repairs, replacements and necessary improvements to sustain and maintain the service.

The Water Company must generate revenue sufficient to sustain it as an ongoing supplier of water to its customers. We believe the proposed rates are necessary to build up adequate reserves and to replenish them in a timely manner to meet future capital requirements. We believe we have carefully designed the requested rate structure to be fair to all. We view the

requested rate structure as critical to both the long and short-term financial viability of the Water Company.

2. Copies of the utility's application, testimony, and exhibits are available from Golf Club Administrator's office, 32020 Charbonneau Drive, Wilsonville OR 97070 (503-694-2704) or from the PUC's website.
3. The Charbonneau Water Company can provide additional information about the rate filing. If you are interested, please contact Alan Arsenault, General Manager at 503-694-2704.
4. To request to receive notices of the time and place of hearings on the matter, contact the PUC at 1-800-522-2404; TTY 711, or mail request to:

Public Utility Commission of Oregon
Administrative Hearings Division
P O Box 2148
Salem, OR 97308-2148

5. The calculations and statements contained in the water utility's announcement and filing are not binding on the Commission.

cc: PUC Administrative Hearings Division, P O Box 2148, Salem, OR 97308-2148