DOCKET NO. UM 1822

Cover Sheet for Submission of 2017 Annual ETC Certification Reports

Name of Eligible Telecommunications Carrier: <u>Citizens Telecommunications Company of Oregon, Inc. d/b/a Frontier Communications of Oregon</u>

Filing date: June 22, 2017

Filing date: June 22, 2017
Is this: Original submission?XOR
Revised submission?
Person to contact for questions:
Name Kim Douglass
Phone number 972-908-4415
E-mail address kimberly.a.douglass@ftr.com
Documents included in this filing (please check applicable items):
CAF/ICC Support (47 CFR § 54.304)
Rate Floor Data (47 CFR § 54.313(h))
X Form 481 (High-cost per 47 CFR § 54.313, Low-income per 54.422)
HUBB Portal Broadband Information ²
Form 690 (Mobility Fund per 47 CFR § 54.1009)
X Affidavit for High-Cost Support

 $^{^1}$ Lifeline-only ETCs must provide all information specified in 47 CFR \S 54.422(b) even if the ETC does not submit this information to the FCC.

² Federal Price Cap carriers only.

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, <u>Allison M. Ellis</u>, being of lawful age and duly sworn, on my oath, state that I am the <u>Vice President – Regulatory Affairs</u> of <u>Citizens Telecommunications Company of Oregon, Inc. d/b/a Frontier Communications of Oregon</u> and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the requirements of the Federal Communications Commission, 47 C.F.R. § 54.314, Citizens Telecommunications Company of Oregon, Inc. d/b/a Frontier Communications of Oregon hereby certifies to the Public Utility Commission of Oregon that it is eligible to receive federal high-cost support for the program years cited.

I attest that all federal high-cost support provided to <u>Citizens Telecommunications Company of Oregon</u>, Inc. d/b/a Frontier Communications of Oregon in Oregon was used in the preceding calendar year (2016) and will be used in the coming calendar year (2018) only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

DATED this 22 nd day of Jwe, 2017.
By: Allis (Officer's Name) Its: VP, Regulatory Affairs (Officer's Title)
SUBSCRIBED AND SWORN to before me this 22 day of June, 2017.
Notary public in and for the State of North Caroline, Durham NC My Commission Expires: 10/5/19
SUSAN A. MILLER NOTARY PUBLIC

Wake County North Carolina My Commission Expires Oct. 5, 2019



AJ Burton

Director, Federal Regulatory Affairs 1800 M Street, NW, Suite 850S Washington, DC 20036 (202) 223-6807 AJ.Burton@ftr.com

REDACTED—FOR PUBLIC INSPECTION

June 22, 2017

BY ECFS

Marlene H. Dortch Secretary Federal Communications Commission 445 12th St., S.W. Washington, D.C. 20554

Re: ETC Annual Reports and Certifications, WC Dkt. No. 14-58

Dear Ms. Dortch:

Frontier Communications Corp. hereby files its annual report and certifications as required by Sections 54.313 and 54.422 of the Commission's rules. A copy of this report is also being filed with the Universal Service Administrative Company, each relevant State public service commission in which Frontier operates as an ETC, and relevant authorities and Tribal governments pursuant to Section 54.313(i) of the Commission's rules.¹

Pursuant to 47 C.F.R. § 0.459, Frontier requests confidential treatment for portions of these filings. Specifically, Frontier requests confidential treatment of the detailed reporting of outages lasting longer than 30 minutes in 2016, which includes the location, cause, duration and efforts taken to prevent further outages. This information is competitively sensitive and is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.²

Frontier also requests confidential treatment of its unfulfilled voice and broadband service requests. This information is competitively sensitive as it may provide an indication of where Frontier may target future service expansion. This information is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.

Finally, Frontier requests confidential treatment of its broadband price offerings. While broadband price offerings may be publicly available on a targeted and localized basis, Frontier does not make available a companywide description of its pricing across all markets, which is what this report provides. This information is competitively sensitive as pricing is a key component of broadband

¹ 47 C.F.R. § 54.313(i).

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² Frontier notes that section 4.2 of the Commission's rules, which governs disruptions of communications service, states that reports of service disruptions are "presumed to be confidential." 47 C.F.R. § 4.2.

competition and is not normally released to the public at this scale; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.

The non-redacted submissions have been marked as confidential. Frontier requests that the documents marked as confidential be withheld from public inspection. Frontier is also filing a redacted copy of this report for public inspection.

Frontier submits today information for all of its 97 study areas:

State	Study Area Name	SAC
AL	Frontier Comm. of Alabama, Inc.	250306
AL	Frontier Comm. of Lamar County	250301
AL	Frontier of the South - Alabama	250318
AZ	CTC White Mountains	454426
AZ	CTC Mohave (Rural)	452172
AZ	Frontier Comm. of the Southwest, Inc (AZ-Contel)	452302
AZ	Navajo Comm - Arizona	454449
CA	CTC California	542308
CA	CTC Golden St	543402
CA	CTC Tuolomne	544342
CA	Frontier Comm. of the Southwest, Inc (CA-Contel)	541863
CA	Frontier West Coast, Inc (CA)	542344
CA	Global Valley Networks, Inc.	542315
CA	Verizon- CA (GTE)	542319
CA	Verizon- CA (Contel)	542302
СТ	The Southern New England Telephone Company (SNET)	135200
FL	Frontier of the South - Florida	210318
FL	Verizon Florida	210328
GA	Frontier Comm. of Fairmount	220362
GA	Frontier Comm. of Georgia, Inc.	220387
IA	Frontier Comm. of Iowa, Inc.	351127
ID	CTC Idaho	474427
ID	Frontier Comm. Northwest, Inc (ID-GTE)	472416
IL	CTC Illinois	341183
IL	Frontier Comm Schuyler, Inc.	341079
IL	Frontier Comm Midland, Inc.	341055
IL	Frontier Comm. of Illinois, Inc.	341038
IL	Frontier Comm. of Lakeside, Inc.	341011
IL	Frontier Comm. of Mt. Pulaski	341061
IL	Frontier Comm. of Orion, Inc.	341067
IL	Frontier Comm. of Prairie, Inc.	341073
IL	Frontier Comm. of the Carolinas, Inc (IL-Alltel)	343035
IL	Frontier CommDePue, Inc.	340998
IL	Frontier North, Inc (IL-GTE)	341015
IL	Frontier North, Inc. (IL-Contel)	341036
IN	Frontier Comm. of Indiana, Inc.	320750
IN	Frontier Comm. of Thorntown, Inc.	320828
IN	Frontier Midstates, Inc (IN-Alltel)	323034
IN	Frontier North, Inc (IN-Contel)	320779
IN	Frontier North, Inc (IN-GTE)	320772
MI	Frontier Comm. of Michigan, Inc.	310682

MI	Frontier Midstates, Inc (MI-Alltel)	313033
MI	Frontier North, Inc (MI-GTE)	310695
MN	CTC Minnesota-Lakes (Includes MN, ND and SD)	361123
MN	CTC Minnesota Earles (Morades WHY, 142 and 52)	367123
MN	Frontier Comm. of Minnesota, Inc.	361367
MS	Frontier Comm. of Mississippi	280460
MT	CTC Montana	484322
NC	Frontier Comm. of the Carolinas, Inc (NC-Contel)	230509
NC	Frontier Comm. of the Carolinas, Inc (NC-Conter)	230479
NE	CTC Nebraska	371128
NM		
	Navajo Comm - New Mexico	494449
NV	CTC of Nevada - North	554431
NV	CTC of Nevada - South	554432
NV	Frontier Comm. of the Southwest, Inc (NV-Contel)	552302
NY	CTC of NY - Red Hook	154533
NY	CTC of NY - Upstate	154532
NY	CTC of NY - Western Counties	154534
NY	CTC Ogden, Inc.	150110
NY	Frontier Comm. of New York	150100
NY	Frontier Comm. of Sylvan Lake	150128
NY	Frontier CommAusable Valley	150072
NY	Frontier CommSeneca Gorham	150122
NY	Frontier Telephone of Rochester	150121
OH	Frontier North, Inc (OH-GTE)	300615
OH	Frontier of Michigan, Inc Ohio	300682
OR	CTC Oregon	533401
OR	Frontier Comm. Northwest, Inc (OR-GTE)	532416
PA	Commonwealth of PA	170161
PA	Frontier Comm. of Breezewood	170149
PA	Frontier Comm. of Canton, Inc.	170152
PA	Frontier Comm. of Oswayo River	170194
PA	Frontier Comm. of Pennsylvania	170168
PA	Frontier Comm.of Lakewood, Inc	170178
SC	Frontier Comm. of the Carolinas, Inc (SC-Contel)	240526
SC	Frontier Comm. of the Carolinas, Inc (SC-GTE)	240479
TN	CTC Tennessee	294336
TN	CTC Volunteer State	290580
TX	GTE-SW Verizon-TX (Contel)	442154
TX	GTE-SW Verizon-TX	442080
UT	CTC Utah	504429
UT	Navajo Comm - Utah	504449
WA	Frontier Comm. Northwest, Inc (WA-Contel)	522449
WA	Frontier Comm. Northwest, Inc (WA-Conter)	522449
WI	Frontier Comm of St. Croix	330944
WI	Frontier Comm. of Mondovi, Inc.	330944
WI	Frontier Comm. of Viroqua, Inc.	330967
WI	Frontier Comm. of Wisconsin, Inc.	330964
WI	Frontier Comm. or Wisconsin, Inc. Frontier North, Inc (WI-GTE)	330886
WI	, , ,	
	Rhinelander Telco - Crandon Rhinelander Telco - Headwaters	330870
WI	Rhinelander Telco - Headwaters	330891
WI	Rhinelander Telco - Rhinelander	330940
WI	Rhinelander Telco - Rib Lake	330941
WV	CTC West Virginia - Bluefield	204339

WV	CTC West Virginia - Mountain St.	200271
WV	CTC West Virginia - St. Marys	204338
WV	Frontier West Virginia, Inc	205050

Please feel free to contact me with any further questions.

Sincerely,

/s/ AJ Burton

AJ Burton Director of Federal Regulatory Affairs Frontier Communications (202) 223-6807

Attachments

cc: Alexander Minard

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form	REDACTED FOR PUBLIC INSPECTION	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	533401	
<015>	Study Area Name	CITIZENS-FRONTIER-OR	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should conta with questions about this data	ct Cassandra Guinness	
<035>	Contact Telephone Number: Number of the person identified in data lir	5857774557 ext. ne <030>	
<039>	Contact Email Address: Email of the person identified in data line	<pre><030> cassandra.guinness@ftr.com</pre>	
	Form Ty	ype 54.313 and 54.422	

FCC Form 481

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Co	ode				533401						
<015>	Study Area Na	ame				CITIZENS-FR	ONTIER-OR					
<020>	<020> Program Year					2018						
<030>	<030> Contact Name - Person USAC should contact regarding this data					Cassandra G	Guinness					
<035>	<035> Contact Telephone Number - Number of person identified in data line <030>					0> ⁵⁸⁵⁷⁷⁷⁴⁵⁵⁷	ext.					
<039>	Contact Email	l Address - Ema	il Address of pe	erson identified	l in data line <03	0> cassandra.g	guinness@ftr.com					
<210>	For the prior	r calendar yea	ar, were there	e any reporta	ble voice servic	e outages?	Yes					
<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>

>	<a>	<01>	<b2></b2>	<63>	<b4></b4>	<c1></c1>	<c2></c2>	<a>	<e></e>	<†>	<g></g>	<n></n>
	NORS									Did This Outage		
	Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check		Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
						5	see attached]				
						WO	rksheet					
								_				
						1	l .		1			

	ulfilled Service Request ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control July 2013	No. 3060-0819
<010>	Study Area Code		533401		
<015>	Study Area Name		CITIZENS-FRONTIER-OR		
<020>	Program Year		2018		
<030>	Contact Name - Person USAC should contact reg	garding this data	Cassandra Guinness		
<035>	Contact Telephone Number - Number of person	identified in data line <030>	5857774557 ext.		
<039>	Contact Email Address - Email Address of person	n identified in data line <030>	cassandra.guinness@ftr.com		
<300> U	nfulfilled service request (voice)		0		
<310> [Detail on attempts (voice)				
<320>	Unfulfilled service request (broadband)	Nam	e of Attached Document		
<330>	Detail on attempts (broadband)	533401OR330.pdf			
		N	Name of Attached Document		-

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 533401
<015>	Study Area Name CITIZENS-FRONTIER-OR
<020>	Program Year 2018
<030>	Contact Name - Person USAC should contact regarding this data Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030> 5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line cassandra.guinness@ftr.com <030>
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<410>	Complaints per 1000 customers for fixed voice 1.67
<420>	Complaints per 1000 customers for mobile voice
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<440>	Complaints per 1000 customers for fixed broadband 1.58
<450>	Complaints per 1000 customers for mobile broadband

(500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	533401		
<015>	Study Area Name	CITIZENS-FRONTIER-OR		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness		
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com		
<500> Certify compliance with applicable service quality standards and consumer protection rules Yes				
		5334010R510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	ules Compliance		
<515>	Certify compliance with applicable minimum service standards			

(600) F	unctionality in Emergency Situations	EDACTED FOR PUBLIC INSPECTION	FCC Form 481		
Data Co	ollection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code	533401			
<015>	Study Area Name	CITIZENS-FRONTIER-OR			
<020>	Program Year	2018			
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness			
<035>	Contact Telephone Number - Number of person identified in data line <0	30> ⁵⁸⁵⁷⁷⁷⁴⁵⁵⁷ ext.			
<039>	Contact Email Address - Email Address of person identified in data line <0)30> cassandra.guinness@ftr.com			
<600>	Certify compliance regarding ability to function in emergency situations	Yes			
<610>	Descriptive document for Functionality in Emergency Situations	5334010R610.pdf			

(700) Price Offerings including Voice Rate Data		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	533401	
<015> Study Area Name	CITIZENS-FRONTIER-OR	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness	
<035> Contact Telephone Number - Number of person identified in data	line <030> 5857774557 ext.	
<039> Contact Email Address - Email Address of person identified in data		
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge 15.67		

					-				
<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
					_				
					See at	tached worksheet			

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 5	33401
<015>	Study Area Name	CITIZENS-FRONTIER-OR
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.quinness@ftr.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
				0	. 1				
			,	- See attack worksheet -	ned				

. , .	erating Companies ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		533401	
<015>	Study Area Name		CITIZENS-FRONTIER-OR	
<020>	Program Year		2018	
<030>	Contact Name - Person U	ISAC should contact regarding this data	Cassandra Guinness	
<035>	Contact Telephone Numb	per - Number of person identified in data line <030>	5857774557 ext.	
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	cassandra.guinness@ftr.com	
<810>	Reporting Carrier	Citizens Telecommunications Company of Orego	n	
<811>	Holding Company	Frontier Communications Corporation		
<812>	Operating Company	Citizens Telecommunications Company of Orego	on	

313>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
_			
_	Soo att	ched worksh	not
	See all	acited worksite	, c
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_			
_			
_			

(900) Tribal Lands Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	533401	
<015>	Study Area Name	CITIZENS-FRONTIER-OR	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com	
<900>	Does the filing entity offer tribal land services? (Y/N)	Yes	
<910>	Tribal Land(s) on which ETC Serves	Cow Creek Band of the Umpqua Tribe of Indians	
<920>	Tribal Government Engagement Obligation	5334010R920.pdf	
		Name of Attached D	Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to \S 54.313(a)(9) includes:

	B(a)(9) includes:
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
<922>	Feasibility and sustainability planning;
<923>	Marketing services in a culturally sensitive manner;
<924>	Compliance with Rights of way processes
<925>	Compliance with Land Use permitting requirements
<926>	Compliance with Facilities Siting rules
<927>	Compliance with Environmental Review processes
<928>	Compliance with Cultural Preservation review processes
<929>	Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes

	RE	DACTED FO	OR PUBLIC INSPECTION	rage i
(1000) V	pice and Broadband Service Rate Comparability			FCC Form 481
Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819	
				July 2013
<010>	Study Area Code		533401	
<015>	Study Area Name		CITIZENS-FRONTIER-OR	
<020>	Program Year		2018	
<030>	Contact Name - Person USAC should contact regarding this data		Cassandra Guinness	
<035>	Contact Telephone Number - Number of person identified in data line		5857774557 ext.	
<039>	Contact Email Address - Email Address of person identified in data lin	ie <030>	cassandra.guinness@ftr.com	
<1000>	Voice services rate comparability certification	Yes		
<1010>	Attach detailed description for voice services rate comparability compliance	53340	10R1010.pdf	
			Name of Attached Docu	ument
<1020>	Broadband comparability certification		- Pricing is no more than Wireline Competition Bure	the most recent applicable benchmark announced by au
<1030>	Attach detailed description for broadband comparability compliance	533401	.OR1030.pdf	
			Name of Attached Doc	ument

(1100) No Terrestrial Backhaul Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015>	Study Area Code Study Area Name	533401 CITIZENS-FRONTIER-OR	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

(1200) Te	rms and Condition for Lifeline Customers	FCC Form 481
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form	July 2013
•		
<010>	Study Area Code	533401
<015>	Study Area Name	CITIZENS-FRONTIER-OR
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Name of Attached Document
		Name of Attached Document
<1220>	Link to Public Website HTTP www	w.frontier.com/discountprograms/lifelineprogram
"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2005) Price Cap Carrier Additional Documentation FCC Form 481			FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			July 2013
<010>	Study Area Code	533401	
<015>	Study Area Name	CITIZENS-FRONTIER-OR	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	Yes	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for	Yes	
<2023>	projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	Yes	
<2024A>	Round 2 Recipient of Incremental Support?	Yes	5334010R2024.xlsm
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	Yes	5334010R2025.xlsm
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		Not Applicable

(2005) Price Cap	Carrier Additional Documentation	FCC Form OMB Con	181 crol No. 3060-0986/OMB Control No. 3060-0819
Including Rate-of-	-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013	
Price Ca _l	p Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification support used to build broadband	Not Applicable	
Connect	America Phase II Reporting {47 CFR § 54.313(e)}		
<2017A>	Connect America Fund Phase II recipient?	Yes]
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	806649]
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information	5334010R2018.xlsm
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)		

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	533401
<015>	Study Area Name	CITIZENS-FRONTIER-OR
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

attached b	elow is accurate.		
(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Certification of Public Interest Obligations {47 CFR §		
(3010B)	54.313(f)(1)(i)} Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	mormation	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) Document(s) with Balance Sheet, Income Statement		
(3017)	and Statement of Cash Flows If the response is yes on line 3014, attach your	Name of Attached Document Listing Required	
(3018) (3019) (3020)	company's RUS annual report and all required documentation If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement	Information (Yes/No)	
(3021)	and Statement of Cash Flows Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the		
(3022)	boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for		
(3023)	Telecommunications Borrowers Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

	REDACTED FOR PUBLIC INSPECTION
(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	533401
<015>	Study Area Name	CITIZENS-FRONTIER-OR
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.quinness@ftr.com
		·

Financial Data Summary			
(3027) Revenue			
,			
(3028) Operating Expenses			
	!		
(3029) Net Income	ļ.		
,			
(3030) Telephone Plant In Service(TPIS)			
(3031) Total Assets	ļ.		
(3032) Total Debt			
(3033) Total Equity			
(3033) Total Equity	ļ.		
(3034) Dividends			
,			

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	533401
<015>	Study Area Name	CITIZENS-FRONTIER-OR
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> cassandra.guinness@ftr.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B

speed and data usage allowances available in the

relevant geographic area.

ii yes to 4005A, piease provide a response for 4005	D.	
4003b . Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
Broadband Deployment Locations – FCC 14-98 (par	agraph 80)	
4004a . Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
4004b . Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband	Name of Attached Document Listing Required Information ————————————————————————————————————	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	533401
<015>	Study Area Name	CITIZENS-FRONTIER-OR
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.quinness@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: CITIZENS-FRONTIER-OR

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/14/2017

Printed name of Authorized Officer: Allison Ellis

Title or position of Authorized Officer: $^{
m VP}$, Regulatory Affairs

Telephone number of Authorized Officer: 9199413005 ext.

Study Area Code of Reporting Carrier: 533401 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	533401
<015>	Study Area Name	CITIZENS-FRONTIER-OR
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

is authorized to submit the information reported on behalf of the reporting carrier. nsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ovided to the authorized agent is accurate.
Date:
Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier						
, , , ,	uthorized to submit the annual reports for universal service sup he reporting carrier; and, to the best of my knowledge, the infor	port recipients on behalf of the reporting carrier; I have provided mation reported herein is accurate.				
Name of Reporting Carrier:						
Name of Authorized Agent Firm:						
Signature of Authorized Agent or Employee of Agent:		Date:				
Name of Authorized Agent Employee:						
Title or position of Authorized Agent or Employee of Ag	ent					
Telephone number of Authorized Agent or Employee of	Agent:					
Study Area Code of Reporting Carrier:	Filing Due Date for this form:					
Persons willfully making false statements on this for	orm can be punished by fine or forfeiture under the Communications Ac 18 of the United States Code, 18 U.S.C. § 1001.	ct of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title				

Attachments

	rice Outage Repo ection Form	orting (Vo	icej					PUBLIC INSPECTION	FCC Form 481 OMB Control No July 2013	o. 3060-0986/OMB Co	ntrol No. 3060-0819
<010>	Study Area Code						533401				
<015>	Study Area Name	<u>.</u>					CITIZENS-FRONTIE	R-OR			
<020>	Program Year						2018				
<030>	Contact Name - P	erson USA	C should cont	act regardi	ng this data		Cassandra Guinne	ss			
<035>	Contact Telephor	ne Number	- Number of p	person ider	ntified in data li	ne <030>	5857774557 ext.				
<039>	Contact Email Ad						cassandra.guinnes	ss@ftr.com			
	For the prior ca	ılendar ye	ar, were the	re any rep	oortable voice	service outa	nges?	Yes			
<220> <a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g></g>	<h></h>
	\U1>	\UZ>	\U3>	\U42	\(L1>	\(\Z\)	911	\e/ 	Did This Outage	\g/	NI2
NORS		Outage		Outage	Number of	Total	Facilities	Service Outage	Affect Multiple		
Referen Number	Outage Start		Outage End	End	Customers	Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
vuilibei	Date	Time	Date	Time	Affected	Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures

Line 330 -

Frontier works to satisfy all service requests, but not every initiated order is ultimately fulfilled. There are occasions when broadband service cannot be installed at the requesting address location due to reasons such as distance, capacity, and equipment incompatibility. In those cases, Frontier will review whether it can provide broadband service from other access points or utilize available equipment. If Frontier's review is unsuccessful, then the order is cancelled and the customer is notified.

<u>Line 510 – Description of Compliance with Service Quality Standards and Consumer Protection:</u>

The Frontier ILEC companies certify that they comply with applicable state and FCC service quality standards. Service quality metrics are monitored and reported on a monthly basis. Frontier has implemented numerous Consumer Protection measures to protect customer information from improper use and disclosure as well as to protect against fraud. For example, Frontier has implemented Customer Proprietary Network Information (policies and procedures) that are consistent with the FCC's regulations. Frontier regularly trains employees who have access to CPNI on the rules and our procedures for securing accounts and authenticating callers. Frontier also has a comprehensive Identity Theft Protection Program (or Red Flag program) which is consistent with the FTC's quidance on measures to detect and prevent identity theft. All employees are trained on Frontier's Code of Business Conduct and Ethics, which requires employees to protect sensitive customer information from improper use and disclosure. Frontier also has a Data Privacy and Security policy which applies to all employees. Further, Frontier also has implemented a strict third-party qualification protocol to prevent unauthorized charges ("Cramming") from appearing on customer's bills. Frontier also follows a "First Call" resolution policy, which aims to resolve customer complaints about unauthorized charges in one call, without referral to any third party. In addition to the foregoing, Frontier, has implemented customary IT security measures to protect our network and customer information.

Frontier certifies compliance with Oregon state consumer protection rules; Oregon OAR Division 34 – Small Telecommunications Utilities and Cooperatives.

The Oregon state consumer protection rules are available at:

http://arcweb.sos.state.or.us/pages/rules/oars 800/oar 860/860 034.html

Row 610 - Description of Functionality in Emergency Situations

In December 2013, the FCC adopted new rules to promote 911 resiliency, including requesting initial certification of substantial progress towards meeting these new requirements by October 15, 2015. See Improving 911 Reliability; Reliability and Continuity of Communications Networks, Including Broadband Technologies, 28 FCC Red 17476 (2013); see also Public Safety and Homeland Security Bureau Announces Effective Dates of 911 Reliability Certification and PSAP Outage Notification Requirements, Public Notice, 29 FCC Red 13900 (2014). On October 15, 2016, Frontier filed its certification that it is meeting the FCC's substantial progress goals. Specifically, Frontier met and certified to all of the requirements related to back-up power, circuit auditing, and network monitoring practices. Additionally, Frontier's network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	533401
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<020>	Program Year	2018
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

<701> Residential Local Service Charge Effective Date 1/1/2017
<702> Single State-wide Residential Local Service Charge 15.67

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
		10.0		Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
OR	Azalea		FR	15.67	0.0	2.24	10.66	28.57
OR	Canyonville		FR	15.67	0.0	2.37	12.21	30.25
OR	Cave Junction		FR	15.67	0.0	1.62	3.37	20.66
OR	Days Creek		FR	15.67	0.0	1.76	5.08	22.51
OR	Glendale		FR	15.67	0.0	1.7	4.36	21.73
OR	Myrtle Creek		FR	15.67	0.0	2.02	8.07	25.76
OR	Obrien		FR	15.67	0.0	2.1	8.98	26.75
OR	Riddle		FR	15.67	0.0	2.32	11.64	29.63
OR	Selma		FR	15.67	0.0	2.33	11.74	29.74
OR	Wolf Creek		FR	15.67	0.0	2.36	12.04	30.07
							·	

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	533401
<015>	Study Area Name	CITIZENS-FRONTIER-OR
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

9> C	ontact Em	ail Address - Email Addres	ss of person identific	ed in data line <030	> (cassandra.guinne	ss@ftr.com			
								10		
1>	<a1></a1>	<a2> Exchange (ILEC)</a2>	<b1><b1> Residential Rate</b1></b1>	<pre><b2> State Regulated Fees</b2></pre>		<d1> Total Rates and Fees</d1>	<d2> Broadband Service - E Download Speed (Mbps)</d2>		Usage Allowance	<d4> Usage Allowance Action Taken When Limit Reached {select}</d4>

	Form 481
Data Collection Form OMB	Control No. 3060-0986/OMB Control No. 3060-0819
July 2	2013

			July 2015
<010>	Study Area Code		533401
<015>	Study Area Name		CITIZENS-FRONTIER-OR
<020>	Program Year		2018
<030>	Contact Name - Person U	SAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Numb	er - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	cassandra.guinness@ftr.com
<810>	Reporting Carrier	Citizens Telecommunications Company of Oreg	gon
<811>	Holding Company	Frontier Communications Corporation	
<812>	Operating Company	Citizens Telecommunications Company of Ore	egon

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
· 	Frontier Comm. of Alabama, Inc.	250306	Frontier Communications of Alabama, LLC
	Frontier Comm. of Lamar County	250301	Frontier Communications of Lamar County, LLC
·	Frontier of the South - Alabama	250318	Frontier Communications of the South, LLC
·	CTC White Mountains	454426	Frontier Communications of the White Mountains
	Citizens Utilities Rural Company	452172	Frontier Citizens Utilities Rural
·	Frontier Comm. of the Southwest, Inc (AZ-Contel)	452302	Frontier Communications of the Southwest Inc.
·	Navajo Comm - Arizona	454449	Frontier Navajo Communications / Frontier Navajo Communications Company
·	CTC California	542308	Frontier Communications of California
·	CTC California (Golden St)	543402	Frontier Communications of California
	CTC California (Tuolomne)	544342	Frontier Communications of California
	Frontier Comm. of the Southwest, Inc (CA-Contel)	541863	Frontier Communications of the Southwest Inc.
	CTC California (West Coast)	542344	Frontier Communications of California
·	CTC-California (Global Valley)	542315	Frontier Communications of California
·	Frontier of the South - Florida	210318	Frontier Communications of the South, LLC
·	Frontier Comm. of Fairmount	220362	Frontier Communications of Fairmount LLC
·	Frontier Comm. of Georgia, Inc.	220387	Frontier Communications of Georgia LLC
	Frontier Comm. of Iowa, Inc.	351127	Frontier Communications of Iowa, LLC
	CTC Idaho	474427	Frontier Communications of Idaho
·	Frontier Comm. Northwest, Inc (ID-GTE)	472416	Frontier Communications Northwest Inc.
·	CTC Illinois	341183	Frontier Citizens Communications of Illinois
	Frontier Comm Schuyler, Inc.	341079	Frontier Communications - Schuyler, Inc.
_	Frontier Comm Midland, Inc.	341055	Frontier Communications - Midland, Inc.
_	Frontier Comm. of Illinois, Inc.	341038	Frontier Communications of Illinois, Inc.

	Form 481
Data Collection Form OMB	Control No. 3060-0986/OMB Control No. 3060-0819
July 2	2013

<010>	Study Area Code		533401
<015>	Study Area Name		CITIZENS-FRONTIER-OR
<020>	Program Year		2018
<030>	Contact Name - Person	USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Nun	nber - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	cassandra.guinness@ftr.com
<810>	Reporting Carrier	Citizens Telecommunications Company of Oreg	gon
<811>	Holding Company	Frontier Communications Corporation	

Citizens Telecommunications Company of Oregon

<812> Operating Company

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Frontier Comm. of Lakeside, Inc.	341011	Frontier Communications of Lakeside, Inc.
	Frontier Comm. of Mt. Pulaski	341061	Frontier Communications of Mt. Pulaski, Inc.
	Frontier Comm. of Orion, Inc.	341067	Frontier Communications of Orion, Inc.
	Frontier Comm. of Prairie, Inc.	341073	Frontier Communications - Prairie, Inc.
·	Frontier Comm. of the Carolinas, Inc (IL-Alltel)	343035	Frontier Communications of the Carolinas LLC
	Frontier CommDePue, Inc.	340998	Frontier Communications of DePue, Inc.
	Frontier North, Inc (IL-GTE)	341015	Frontier North Inc.
	Frontier North, Inc. (IL-Contel)	341036	Frontier North Inc.
	Frontier Comm. of Indiana, Inc.	320750	Frontier Communications of Indiana LLC
	Frontier Comm. of Thorntown, Inc.	320828	Frontier Communications of Thorntown LLC
	Frontier Midstates, Inc (IN-Alltel)	323034	Frontier Midstates Inc.
	Frontier North, Inc (IN-Contel)	320779	Frontier North Inc.
	Frontier North, Inc (IN-GTE)	320772	Frontier North Inc.
	Frontier Comm. of Michigan, Inc.	310682	Frontier Communications of Michigan, Inc.
	Frontier Midstates, Inc (MI-Alltel)	313033	Frontier Midstates Inc.
	Frontier North, Inc (MI-GTE)	310695	Frontier North Inc.
	CTC Minnesota-Lakes	361123	Frontier Citizens Communications of Minnesota
·	CTC Minnesota-South	367123	Frontier Citizens Communications of Minnesota
·	Frontier Comm. of Minnesota, Inc.	361367	Frontier Communications of Minnesota, Inc.
	Frontier Comm. of Mississippi	280460	Frontier Communications of Mississippi LLC
	CTC Montana	484322	Frontier Communications of Montana
	Frontier Comm. of the Carolinas, Inc (NC-Contel)	230509	Frontier Communications of the Carolinas LLC
	Frontier Comm. of the Carolinas, Inc (NC-GTE)	230479	Frontier Communications of the Carolinas LLC
<u> </u>			

	(800) Operating Companies	FCC Form 481
	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013		July 2013

<010>	Study Area Code		533401
<015>	Study Area Name		CITIZENS-FRONTIER-OR
<020>	Program Year		2018
<030>	Contact Name - Person U	SAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Numb	er - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	cassandra.guinness@ftr.com
<810>	Reporting Carrier	Citizens Telecommunications Company of Ore	gon
<811>	Holding Company	Frontier Communications Corporation	
<812>	Operating Company	Citizens Telecommunications Company of Ore	egon

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	CTC Nebraska	371128	Frontier Communications of Nebraska
	Navajo Comm - New Mexico	494449	Frontier Navajo Communications / Frontier Navajo Communications Company
	CTC of Nevada - North	554431	Fronter Communications of Nevada
	CTC of Nevada - South	554432	Fronter Communications of Nevada
	Frontier Comm. of the Southwest, Inc (NV-Contel)	552302	Frontier Communications of the Southwest Inc.
	CTC of NY - Red Hook	154533	Frontier Communications of New York
	CTC of NY - Upstate	154532	Frontier Communications of New York
	CTC of NY - Western Counties	154534	Frontier Communications of New York
	CTC Ogden, Inc.	150110	Frontier Ogden Telephone Company
	Frontier Comm. of New York	150100	Frontier Communications of New York, Inc.
	Frontier Comm. of Sylvan Lake	150128	Frontier Communications of Sylvan Lake, Inc.
_	Frontier CommAusable Valley	150072	Frontier Communications of AuSable Valley, Inc.
	Frontier CommSeneca Gorham	150122	Frontier Communications of Seneca-Gorham, Inc.
	Frontier Telephone of Rochester	150121	Frontier Telephone of Rochester, Inc.
	Frontier North, Inc (OH-GTE)	300615	Frontier North Inc.
	Frontier of Michigan, Inc Ohio	300682	Frontier Communications of Michigan, Inc.
	CTC Oregon	533401	Frontier Communications of Oregon
	Frontier Comm. Northwest, Inc (OR-GTE)	532416	Frontier Communications Northwest Inc.
	Commonwealth of PA	170161	Frontier Communications Commonwealth Telephone Company
	Frontier Comm. of Breezewood	170149	Frontier Communications of Breezewood, LLC
	Frontier Comm. of Canton, Inc.	170152	Frontier Communications of Canton, LLC
	Frontier Comm. of Oswayo River	170194	Frontier Communications of Oswayo River LLC
	Frontier Comm. of Pennsylvania	170168	Frontier Communications of Pennsylvania, LLC
·			

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

		July 2013
Study Area Code		533401
Study Area Name		CITIZENS-FRONTIER-OR
Program Year		2018
Contact Name - Person US	AC should contact regarding this data	Cassandra Guinness
Contact Telephone Number	er - Number of person identified in data line <030>	5857774557 ext.
Contact Email Address - En	nail Address of person identified in data line <030>	cassandra.guinness@ftr.com
Reporting Carrier	Citizens Telecommunications Company of Oregon	
Holding Company	ng Company Frontier Communications Corporation	
> Operating Company Citizens Telecommunications Company of Oregon		
	Study Area Name Program Year Contact Name - Person US Contact Telephone Numbe Contact Email Address - En Reporting Carrier Holding Company	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Reporting Carrier Citizens Telecommunications Company of Ore Holding Company Frontier Communications Corporation

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates		Doing Business As Company or Brand Designation
	Frontier Comm.of Lakewood, Inc	170178	Frontier Communications of Lakewood, LLC
	Frontier Comm. of the Carolinas, Inc (SC-Contel)	240526	Frontier Communications of the Carolinas LLC
	Frontier Comm. of the Carolinas, Inc (SC-GTE)	240479	Frontier Communications of the Carolinas LLC
	CTC Tennessee	294336	Frontier Communications of Tennessee
	CTC Volunteer State	290580	Frontier Communications of the Volunteer State
	CTC Utah	504429	Frontier Communications of Utah
	Navajo Comm - Utah	504449	Frontier Navajo Communications / Frontier Navajo Communications Company
	Frontier Comm. Northwest, Inc (WA-Contel)	522449	Frontier Communications Northwest Inc.
	Frontier Comm. Northwest, Inc (WA-GTE)	522416	Frontier Communications Northwest Inc.
	Frontier Comm of St. Croix		Frontier Communications - St. Croix LLC
	Frontier Comm. of Mondovi, Inc.		Frontier Communications of Mondovi LLC
	Frontier Comm. of Viroqua, Inc.	330967	Frontier Communications of Viroqua LLC
	Frontier Comm. of Wisconsin, Inc.	330964	Frontier Communications of Wisconsin LLC
	Frontier North, Inc (WI-GTE)	330886	Frontier North Inc.
	Rhinelander Telco - Crandon	330870	Frontier Rhinelander Telephone Company
	Rhinelander Telco - Headwaters	330891	Frontier Rhinelander Telephone Company
	Rhinelander Telco - Rhinelander	330940	Frontier Rhinelander Telephone Company
	Rhinelander Telco - Rib Lake	330941	Rib Lake Telecom, Inc.
	CTC West Virginia - Bluefield	204339	Frontier Communications of West Virginia
	CTC West Virginia - Mountain St.	200271	Frontier Communications of West Virginia
	CTC West Virginia - St. Marys	204338	Frontier Communications of West Virginia
	Frontier West Virginia, Inc	205050	Frontier West Virginia Inc.
_	The Southern New England Telephone Company	135200	Frontier Communications of Connecticut

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		533401
<015>	Study Area Name		CITIZENS-FRONTIER-OR
<020>	Program Year		2018
<030>	Contact Name - Person US	AC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Er	mail Address of person identified in data line <030>	cassandra.guinness@ftr.com
<810>	Reporting Carrier	Citizens Telecommunications Company of Oregon	
<811>	Holding Company	Frontier Communications Corporation	
<812>	Operating Company	Citizens Telecommunications Company of Ores	gon

<813>	<a1></a1>	<a2></a2>	<a3></a3>		
	Affiliates	SAC	Doing Business As Company or Brand Designation		
_	Frontier Communications of Virginia, Inc		Frontier Communications of Virginia, Inc		
	Frontier Florida LLC	210328	Frontier Communications of Florida		
	Frontier California Inc	542302	Frontier Communications		
_	Frontier California Inc	542319	Frontier Communications		
_	Frontier Southwest Incorporated	442154	Frontier Communications of Texas		
	Frontier Southwest Incorporated	442080	Frontier Communications of Texas		
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During the months of August and September 2016, the company contacted the respective tribal leader for each Tribal Land indentified on line 910 by mailing via, U.S. Postal Service, Certified Mail an Annual Tribal Government Engagement letter, which an example is included as Attachment "A".

In addition, the company's local general manager or representative responsible for making decisions attempted to contact each tribal leader via telephone or, in some cases, in person to initiate on-going discussions to address the Tribal engagement obligations.

Attachment "A"



Mailing: 276 La Clair Coos Bay, OR 97420

August 18, 2016

Mr. Dan Courtney, Chairman Cow Creek Band of Umpqua Tribe of Indians 2371 NE Stephens, Suite 100 Roseburg, Oregon 97470

Dear Chairman Courtney:

Frontier Communications is honored to be the telecommunications service provider on your Tribal lands.

As part of Frontier's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with me to discuss your telecommunications needs, so that we can help facilitate solutions to greater connectivity, for economic growth, education, health care and public safety.

Please reach out to us at any time if you want to schedule a meeting for any matters you'd like to discuss, such as the current and proposed services that Frontier provides for your residents, your anchor institutions and your business enterprises. You can contact me at (541) 269-3474 or by email at Kelley.carson@ftr.com.

In addition, we wanted to be sure that Tribal leadership and members are aware of a government assistance program known as Tribal Lifeline or Native American Lifeline. The enhanced Tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Frontier Communications. Through this Lifeline supported offering, local service is available to qualified individuals for as low as \$1.00 per month. In addition, under the Tribal Link Up program, a qualified resident receives a 100 percent reduction, up to \$100, of the customary charge to install a single local telephone service connection at the customer's principal place of residence.

Only eligible consumers may enroll in the program. In order to qualify for Tribal Lifeline benefits, an individual must be a resident of a federally recognized tribal land and show proof that you participate in certain government assistance programs. The Lifeline program is limited to one discount per household and is nontransferable. Customers are required to certify and agree that no other member of the household is receiving wireline or wireless Lifeline service from Frontier or another communications provider.

To order Tribal Lifeline and Tribal Linkup in your area, please call Frontier at (800) 921-8101. To find out more information, you may also call the Universal Service Administration Company (USAC), which administers Lifeline for the FCC, by calling (888) 641-8722 or by accessing their website at www.LifelineSupport.org.

We look forward to a meaningful and on-going dialogue with your Tribal leaders and community.

Sincerely,

Kelly Carson

General Manager

Kelley A. Carson

Line 1010 - Voice Services Rate Comparability Compliance

The price of Frontier's fixed voice service for each exchange included within this Frontier study area, as listed on Line 703c of this Form 481 report, is below the FCC's reasonable comparability benchmark for voice services of \$49.51 based on the results of the 2017 Urban Rate Survey for fixed Voice and Broadband services released by the Wireline Competition Bureau on February 14, 2017 (WC Docket No. 10-90).

Line 1030 – Broadband Services Rate Comparability Compliance

The price of Frontier's fixed broadband services for each of the broadband services offered by Frontier within this reported Study Area, as determined by the broadband service's download and upload bandwidths and usage allowance, is below the FCC's reasonable comparability benchmarks for fixed broadband services, based on the supported service's download and upload bandwidths and usage allowance, as reflected in the results of the 2017 Urban Rate Survey for fixed Voice and Broadband Services released by the Wireline Competition Bureau on February 14, 2017 (WC Docket No. 10-90).

FCC Form 481 OMB Control No. 3060-0986

Template for Reporting Community Anchor Institutions (Lines 2018, 3012B, and 4003B)

Number	Name	Street Address	State	Zip
1				
2				
3				

LINE 2024

<2024A> Round 2 Recipient of Incremental Support? Yes <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.

Please complete the statement below:

Year 3

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

\$158.00

FCC Form 481 OMB Control No. 3060-0986

Please use this tab to report census block information indicating where funding was spent.

Census block information (Federal Information Processing Standard (FIPS) code)	Funding spent per census block	NECA assigned operating company code (OCN)	Study Area Code (SAC)
410333616005030	\$1,100.00	3401	533401
410333616005032	\$7,150.00	3401	533401
410333616005035	\$1,650.00	3401	533401
410333616005045	\$1,650.00	3401	533401

LINE 2025

<2025A> Round 2 Recipient of Incremental Support? Yes <2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).

Please use this tab to report Geocoded Information.

Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)
410333616005035	3401	533401	CVJTORXA	42.06172	-123.612695
410333616005035	3401	533401	CVJTORXA	42.058055	-123.615928
410333616005035	3401	533401	CVJTORXA	42.056657	-123.616057
410333616005030	3401	533401	CVJTORXA	42.054897	-123.617048
410333616005030	3401	533401	CVJTORXA	42.055923	-123.616147
410333616005032	3401	533401	CVJTORXA	42.054888	-123.619517
410333616005032	3401	533401	CVJTORXA	42.055028	-123.619185
410333616005032	3401	533401	CVJTORXA	42.053893	-123.621506
410333616005032	3401	533401	CVJTORXA	42.054034	-123.620133
410333616005032	3401	533401	CVJTORXA	42.052821	-123.620355
410333616005032	3401	533401	CVJTORXA	42.0527	-123.620028
410333616005032	3401	533401	CVJTORXA	42.052659	-123.619827
410333616005032	3401	533401	CVJTORXA	42.052646	-123.619409
410333616005032	3401	533401	CVJTORXA	42.051635	-123.620127
410333616005032	3401	533401	CVJTORXA	42.051784	-123.619489
410333616005032	3401	533401	CVJTORXA	42.0522	-123.619258
410333616005032	3401	533401	CVJTORXA	42.052177	-123.619548
410333616005045	3401	533401	CVJTORXA	42.051195	-123.619639
410333616005045	3401	533401	CVJTORXA	42.051179	-123.620444
410333616005045	3401	533401	CVJTORXA	42.051037	-123.619317
410333616005032	3401	533401	CVJTORXA	42.052198	-123.620924

FCC Form 481 OMB Control No. 3060-0986 Instructions: Please use this tab to report duplicated (if two or more locations have identical latitude and longitude coordinates) Geocoded information and provide an explanation for the duplication (e.g., two apartments that are vertically aligned).								
Census block information (Federal Information Processing Standard (FIPS) code)	(Federal Information Processing Standard (FIPS) NECA assigned Operating company code (SAC) Study Area Code (SAC) Common Language Latitude (to six decimal places) (to six decimal places)							
1								