DOCKET NO. UM 1768

Cover Sheet for Submission of 2016 Annual ETC Certification Reports

Name of Eligible Telecommunications Carrier: Virgin Mobile USA LP
Filing date: <u>8-12-2016</u>
Is this: Original submission?OR Revised submission?X
Person to contact for questions:
Name Kristin Jacobson
Phone number
E-mail address <u>Kristin.L.Jacobson@sprint.com</u>
Documents included in this filing (please check applicable items):
CAF/ICC Support (47 CFR § 54.304)
Rate Floor Data (47 CFR § 54.313(h)) – if separate from Form 481
X Form 481 (High-cost per 47 CFR § 54.313, Low-income per 54.422) ¹
Form 690 (Mobility Fund per 47 CFR § 54.1009)
Affidavit for High-Cost Support

Filing deadlines: The deadlines for filing items required by 47 CFR § 54 are the same as the deadlines for filing with the FCC. The notarized affidavit for high-cost support must be filed no later than the due date for the FCC Form 481. Based on current information, it appears that all items other than CAF/ICC support data are due by <u>July 1, 2016</u>. The CAF/ICC support data are due the same day as the ETC's <u>interstate access tariff filing</u>.

If revisions to an original submission are filed with the FCC or USAC, a copy of the revisions must be filed with the Oregon Commission no later than five business days following submission to the FCC or USAC.

Lifeline-only ETCs must provide all information specified in 47 CFR § 54.422(b) even if the ETC does not submit this information to the FCC.

Oregon Form 481 Supplemental Data

- **1.** Outage Reporting (Line 200) there were no outages to report for Oregon during 2015.
- **2.** Complaints per 1,000 customers (Line 420) Virgin Mobile had 0.2420 complaints per 1,000 handsets during 2015.