## **DOCKET NO. UM 1688**

# Cover Sheet for Submission of 2014 Annual ETC Certification Reports

Name of Eligible Telecommunications Carrier: United States Cellular Corporation

Filing date: June 30, 2014

Is this: Original submission? <u>X</u> OR Revised submission? \_\_\_\_\_

Person to contact for questions:

Name Stephanie Cassioppi

Phone number <u>630-201-3501</u>

E-mail address <u>Stephanie.Cassioppi@USCellular.com</u>

Documents included in this filing (please check applicable items):

\_\_\_\_\_ CAF/ICC Support (47 CFR § 54.304)

- \_\_\_\_\_ Rate Floor Data (47 CFR § 54.313(h))
- <u>X</u> Form 481 (High-cost per 47 CFR § 54.313, Low-income per 54.422)<sup>1</sup>
- \_\_\_\_\_ Form 690 (Mobility Fund per 47 CFR § 54.1009)

<u>X</u> Affidavit for High-Cost Support

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**Filing deadlines**: The deadlines for filing items required by 47 CFR § 54 are the same as the deadlines for filing with the FCC. The notarized affidavit for high-cost support must be filed no later than the due date for the FCC Form 481. Based on current information, it appears that all items other than CAF/ICC support data are due by July 1, 2014. The CAF/ICC support data are due the same day as the ETC's <u>interstate access tariff filing</u>.

If revisions to an original submission are filed with the FCC or USAC, a copy of the revisions must be filed with the Oregon Commission no later than five business days following submission to the FCC or USAC.

<sup>&</sup>lt;sup>1</sup> Lifeline-only ETCs must provide all information specified in 47 CFR § 54.422(b) even if the ETC does not submit this information to the FCC.

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Cont July 2013	trol No. 3060-0819
<010>	Study Area Code	539002		
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION		
<020>	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Stephanie Cassioppi		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6302013501 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	Stephanie.Cassioppi@USCellular.com		
	L REPORTING FOR ALL CARRIERS		54.313 Completi	on Completion
ANNUA	L REPORTING FOR ALL CARRIERS		Require (check box	d Required when complete)
<100>	Service Quality Improvement Reporting	(complete attached w	orksheet)	
	Outage Reporting (voice)	(complete attached w	prksheet)	~
<210>		outages to report	v	
<300>	Unfulfilled Service Requests (voice) 4 5390020R310.pdf			
<310>	Detail on Attempts (voice)		~	
			(attach descriptive document)	_
	L			<u> </u>
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		·	
			(attach descriptive document)	
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0		۲	
<420>	Mobile 0.1415	and)		
<430> <440>	Number of Complaints per 1,000 customers (broadb Fixed		~	
<450>	Mobile 0.0118 Service Quality Standards & Consumer Protection R			
<500>	5390020R510.pdf	JIES COMPIIANCE (check to indicate ce	tification)	
<510>		(attached descript	ve document)	
<010×		(attachea descript		
<600>	Functionality in Emergency Situations	(check to indicate ce	tification)	<ul> <li>✓</li> </ul>
	SSOUDARD PH			
		(attached descriptive	aocument)	
<610>			r	
	Company Price Offerings (voice)	(complete attached v		
<710>	Company Price Offerings (broadband)	(complete attached v		
<800> <900>	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?	(complete attached v (if yes, complete attached v	orksheet)	
	Voice Services Rate Comparability	(i) yes, complete attached v (check to indicate ce		
	5390020R1010.pdf			
<1010>	.	(attach descriptive a	ocument) 🗸	
<1100>	• Terrestrial Backhaul (Y/N)? 💿 🔘	(if not, check to indicate ce	rtification)	
<1110>		(complete attached	vorksheet)	
<1200>	Terms and Condition for Lifeline Customers	(complete attached	vorksheet)	v 1
	Price Cap Carriers, Proceed to Price Cap Additional			
<2000>	Including Rate-of-Return Carriers affiliated with Pri	ce Cap Local Exchange Carriers (check to indicate cer	tification)	
<2005>		(complete attached w	orksheet)	//////
<3000>	Rate of Return Carriers, Proceed to <u>ROR Additional</u>		tification	
<3000>		(check to indicate cer (complete attached w		

(100) Se	ervice Quality Improvement Reporting		FCC Form 481
Data Co	llection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code	539002	
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com	

If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5         <111> year plan" filed with the FCC?         (yes / no)	<110>	Has your company received its ETC certification from the FCC?	(yes / no ) 🔘 💽	
	<111>		(yes / no ) 🔘 🔘	

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF)was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

\_\_\_\_\_

Name of Attached Document



(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	539002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS									Did This Outage		
						Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
	-				-							

#### (700) Price Offerings including Voice Rate Data FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 Data Collection Form July 2013

1/1/2014

<010>	Study Area Code	539002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
					See at	tached worksheet			
			•				•	•	

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	539002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<030>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie Cassionpi@USCellular.com

<039> Contact Email Address - Email Address of person identified in data line <030> Stephanie.Cassioppi@USCellular.com

11>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached { <i>select</i> }
ŀ									
F									
_				- See attac worksheet -	hed				
_									
_									

	erating Companies ection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code		539002				
<015>	Study Area Name		UNITED STATES	CELLULAR CORPORATIO	Ν		
<020>	Program Year		2015				
<030>	Contact Name - Person	USAC should contact regarding this data	Stephanie Cassioppi				
<035>	Contact Telephone Nur	nber - Number of person identified in data line <030>	6302013501 ext.				
<039>	Contact Email Address	- Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com				
<810>	Reporting Carrier	United States Cellular Corporation					
<811>	Holding Company	United States Cellular Corporation					
<812>	Operating Company	Oregon RSA#2, Inc; Gray Butte Joint Venture	; USCOC of Orego	on RSA #5, Inc; Uni	ed States Cell Op Co		
<813>		<a1></a1>		<a2></a2>	<a3></a3>		
		Affiliates		SAC	Doing Business As Company or Brand Designation		
=							

	1	
See att	ached worksho	
	<u> </u>	
	ł – – – – – – – – – – – – – – – – – – –	
	-	•

#### (900) Tribal Lands Reporting FCC Form 481 **Data Collection Form** OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 <010> Study Area Code 539002 <015> Study Area Name UNITED STATES CELLULAR CORPORATION <020> Program Year 2015 Contact Name - Person USAC should contact regarding this data <030> Stephanie Cassioppi <035> Contact Telephone Number - Number of person identified in data line <030> 6302013501 ext. <039> Contact Email Address - Email Address of person identified in data line <030> Stephanie.Cassioppi@USCellular.com Burns Paiute Tribe of the Burns Paiute Indian Colony; Confederated Tribes of the Umatilla Reservation; Confederateed Tribes of the Warm Springs Reservation; Coquille Tribe of Oregon; Cow Creek Band of Umpqua Tribal Land(s) on which ETC Serves <910> Indians 5390020R920.pdf <920> Tribal Government Engagement Obligation Name of Attached Document If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, Select demonstrates coordination with the Tribal government pursuant to (Yes,No, § 54.313(a)(9) includes: NA) <921> Needs assessment and deployment planning with a focus on Tribal Yes community anchor institutions. <922> Feasibility and sustainability planning; Yes <923> Marketing services in a culturally sensitive manner; Yes Compliance with Rights of way processes Yes <924> <925> Compliance with Land Use permitting requirements Yes <926> Compliance with Facilities Siting rules Yes Yes <927> Compliance with Environmental Review processes Yes <928> Compliance with Cultural Preservation review processes

Yes

<929> Compliance with Tribal Business and Licensing requirements.

• •	o Terrestrial Backhaul Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	539002
<015> <020>	Study Area Name Program Year	UNITED STATES CELLULAR CORPORATION 2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Te	erms and Condition for Lifeline Customers	FCC Form 481
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form	July 2013
<u>.</u>		
<010>	Study Area Code	539002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com
	-	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
	L	Name of Attached Document
		Name of Attached Document
<1220>	Link to Public Website HTTP h	http://www.uscellular.com/plans/lifeline/index.html
"Please cl	neck these boxes below to confirm that the attached document(s), on line 1210,	
or the we	bsite listed, on line 1220, contains the required information pursuant to	
§ 54.422	(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually i	eport:	
<1221>	Information describing the terms and conditions of any voice	
	telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
~16667		
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2000) Pr	(2000) Price Cap Carrier Additional Documentation		FCC Form 481
Data Coll	Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code	539002	
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com	

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	
	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}	
<2012>	2013 Frozen Support Certification	
<2013>	2014 Frozen Support Certification	
<2014>	2015 Frozen Support Certification	
<2015>	2016 and future Frozen Support Certification	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification Support Used to Build Broadband	
	Connect America Phase II Reporting {47 CFR § 54.313(e)}	
<2017>	3rd year Broadband Service Certification	
<2018>	5th year Broadband Service Certification	
<2019>	Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the requir pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, na addresses of community anchor institutions to which began providing access to broadband servic preceding calendar year.	ed information mes, and e in the
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

- <010>	Study Area Code	539002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com
CHECK t		nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 ne information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan Milestone Certification {47 CFR § 54.313(f)(1)(i)}	
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3  34.313 (f)(1)(ii), the carrier shall provide the number, names, and addre providing access to broadband service in the preceding calendar year.	
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3013) (3014)	ls your company a Privately Held ROR Carrier {47 CFR § 54.313{f](2)} If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)
Please	check these boxes to confirm that the attached document(s), on line 301	7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Èither a copy of their audited financial statement; or (2) a financial report $% \left[ {{{\left[ {n_{\rm{el}}} \right]}_{\rm{el}}}} \right]$ in a financial statement in a financial statement in the statement of the statement in the statement is the statement of the statement in the statement is the statement of the statement in the statement is the statement of the statement is the statement of th	ormat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,	
(3023)	Underlying information subjected to a review by an independent certified public accountant	
(3024) (3025)	public accountant Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows
(3025)		
(3026)	Attach the worksheet listing required information	
	L	Name of Attached Document Listing Required Information
		Name of Attached Botument Ebung nequired information

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	539002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilit ecipients; and, to the best of my knowledge, the information report	es include ensuring the accuracy of the annual reporting requirements for universal service supp ed on this form and in any attachments is accurate.
Name of Reporting Carrier: UNITED STATES CELLULAR CORPORA	FION
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/26/2014
Printed name of Authorized Officer: John Gockley	
Title or position of Authorized Officer: $V^{P-}$ Legal and Regulator	y Affairs
Telephone number of Authorized Officer: 7738643167 ext.	
Study Area Code of Reporting Carrier: 539002	Filing Due Date for this form: 07/01/2014

	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	539002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier		
I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; agent; and, to the best of my knowledge, the reports ar	is authorized to submit the information reported on behalf of the reporting carri y responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorize data provided to the authorized agent is accurate.	
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

r

Certification of Agent /	Authorized to File Annual Reports for CAF or LI	Recipients on Behalf of Reporting Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.		
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Age	ent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	can be punished by fine or forfeiture under the Communicatio 18 of the United States Code, 18 U.S.C. § 10	ons Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 001.

Attachments

### United States Cellular (U.S. Cellular) Unfulfilled Voice and Broadband Telephony Service Requests Resolution FCC Form 481 Line 310/330

If a request comes from a customer residing in any area where U.S. Cellular does not provide service, U.S. Cellular follows a series of steps to provide service:

\* First, it determines whether the customer's equipment can be modified or replaced to provide acceptable service;

\* Second, it determines whether a roof-mounted antenna or other network equipment can be deployed at the premises to provide service;

\* Third, it determines whether adjustments at the nearest cell site can be made to provide service;

\* Fourth, it determines whether there are any other adjustments to network or customer facilities which can be made to provide service;

\* Fifth, it explores the possibility of offering the resold service of carriers that have facilities available to that location; and

\* Sixth, U.S. Cellular determines whether an additional cell site, a cell-extender, or repeater can be employed or constructed to provide service, and evaluates the costs and benefits of using scarce high-cost support to serve the number of customers requesting service.

If there is no possibility of providing service short of these measures, U.S. Cellular will notify the customer and notify the Commission as to the number of requests for service that could not be filled in its next annual report filed pursuant to Section 54.313 of the Commission's Rules.

### United States Cellular (U.S. Cellular) Unfulfilled Voice and Broadband Telephony Service Requests Resolution FCC Form 481 Line 310/330

If a request comes from a customer residing in any area where U.S. Cellular does not provide service, U.S. Cellular follows a series of steps to provide service:

\* First, it determines whether the customer's equipment can be modified or replaced to provide acceptable service;

\* Second, it determines whether a roof-mounted antenna or other network equipment can be deployed at the premises to provide service;

\* Third, it determines whether adjustments at the nearest cell site can be made to provide service;

\* Fourth, it determines whether there are any other adjustments to network or customer facilities which can be made to provide service;

\* Fifth, it explores the possibility of offering the resold service of carriers that have facilities available to that location; and

\* Sixth, U.S. Cellular determines whether an additional cell site, a cell-extender, or repeater can be employed or constructed to provide service, and evaluates the costs and benefits of using scarce high-cost support to serve the number of customers requesting service.

If there is no possibility of providing service short of these measures, U.S. Cellular will notify the customer and notify the Commission as to the number of requests for service that could not be filled in its next annual report filed pursuant to Section 54.313 of the Commission's Rules.

# <u>Compliance with Service Quality Standards</u> <u>and Consumer Protection</u> <u>FCC Form 481 Line 510</u>

United States Cellular Corporation hereby certifies that it has reviewed its service quality and consumer protection practices, which it follows in connection with its provision of voice and broadband services, and that these practices ensure that United States Cellular Corporation:

- (1) Discloses rates and terms of its voice and broadband services to customers.
- (2) Makes available maps showing where voice and broadband services are generally available.
- (3) Provides contract terms to customers and confirms changes in voice or broadband service.
- (4) Allows a trial period for new voice or broadband service.
- (5) Provides specific disclosures in advertising.
- (6) Separately identifies carrier charges from taxes on billing statements.
- (7) Provides customers the right to terminate voice or broadband service for changes to contract terms.
- (8) Provides ready access to customer service.
- (9) Promptly responds to consumer inquiries and complaints received from government agencies.
- (10) Abides by policies for protection of consumer privacy.
- (11) Provides consumers with free notifications for voice, data and messaging usage, and international roaming.

(12) Abides by standards regarding the ability of customers, former customers, and individual owners of eligible devices to unlock phones and tablets that are locked by or at the direction of United States Cellular Corporation.

These service quality and consumer protection practice categories are the same as those included in the CTIA–The Wireless Association<sup>®</sup> ("CTIA") Consumer Code for Wireless Service ("CTIA Code" or "Code") as currently in effect.

In connection with its review of its service quality and consumer protection practices, United States Cellular Corporation has gathered various documentation demonstrating that these practices meet or exceed the requirements of Section 54.313(a)(5) of the Commission's Rules, and the Commission's orders, in each of the practice categories enumerated above. United States Cellular Corporation will make this documentation available to the Commission upon request.

# <u>Functionality in Emergency</u> <u>Situations</u> <u>FCC Form 481 Line 610</u>

Section 54.313(a)(6) requires ETCs to certify that they are "able to function in emergency situations as set forth in §54.202(a)(2)"<sup>1</sup> in connection with their provision of voice and broad- band services. Although the Commission's Rules do not require an ETC to describe how it is capable of handling emergencies, Section 54.202(a)(2) of the Commission's Rules requires that each eligible telecommunications carrier ("ETC") *applicant* must "[d]emonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re- route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."<sup>2</sup> Although United States Cellular Corporation is not an applicant, it will rely on Section 54.202(a)(2) to describe its network's emergency functionality for purposes of Section 54.313(a)(6) as follows:

United States Cellular Corporation 1) deploys generators and microwave facilities to ensure that a reasonable amount of back-up power is be available to ensure functionality without an external power source; 2) employs a state-of-the-art National Network Operations Center ("NNOC") and redundant NNOC to reroute voice and broadband traffic around damaged facilities; and (3) uses a combination of technologies to manage spikes in voice and broadband traffic resulting from emergency situations.

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. § 54.313(a)(6).

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 54.202(a).

#### (700) Price Offerings including Voice Rate Data FCC Form 481 Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

539002

1/1/2014

<010>	Study Area Code	539002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703>

Exchange (ILEC)	SAC (CETC)		Residential Local			<b5></b5>	
Exchange (ILEC)	SAC (CETC)					Mandatory Extended Area	
	0/10 (021.0)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
		FR	19.99	0.0	0.0	0.0	19.99
		FR	29.99	0.0	0.0	0.0	29.99
		FR	30.0	0.0	0.0	0.0	30.0
		FR	35.0	0.0	0.0	0.0	35.0
			FR	FR 30.0	FR 30.0 0.0	FR 30.0 0.0 0.0	FR         30.0         0.0         0.0         0.0

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	539002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<030>	Contact Email Address - Email Address of person identified in data line <030	

<039> Contact Email Address - Email Address of person identified in data line <030> Stephanie.Cassioppi@USCellular.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	. <d3></d3>		<d4></d4>
			Residential	State Regulated	Total Rates	Broadband Service -	Broadband Service	Usage Allowance	Usage Allowance
	State	Exchange (ILEC)	Rate	Fees	and Fees	Download Speed	-Upload Speed (Mbps)	(GB)	Action Taken
						(Mbps)			When Limit Reached {select}
	OR		0.0	0.0	0.0	0.0	0.0	0.0	Other, CETCs not subject to broadband pricing requirement

(800) Operating Companies		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010> Study Area Code	539002	
<015> Study Area Name	UNITED STATES CELLULAR CORPORATION	
<020> Program Year	2015	
<030> Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi	
<pre>&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;0</pre>	30> 6302013501 ext.	

<CO39> Contact Email Address - Email Address of person identified in data line <CO30> Stephanie.Cassioppi@USCellular.com

 <810>
 Reporting Carrier
 United States Cellular Corporation

 <811>
 Holding Company
 United States Cellular Corporation

 <812>
 Operating Company
 Oregon RSA#2, Inc; Gray Butte Joint Venture; USCOC of Oregon RSA #5, Inc; United States Cell Op Co

<a1></a1>	<a2></a2>	<a3></a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
USCOC of Greater Iowa, LLC	349007	U.S. Cellular?; United States Cellular
USCOC of Greater Missouri, LLC	349007	U.S. Cellular?; United States Cellular
Cedar Rapids Cellular Telephone, L.P.	359016	U.S. Cellular?; United States Cellular
USCOC of Greater Iowa, LLC	359016	U.S. Cellular?; United States Cellular
Dubuque Cellular Telephone, L.P.	359016	U.S. Cellular?; United States Cellular
Farmers Cellular Telephone Company, Inc.	359016	U.S. Cellular?; United States Cellular
Iowa RSA No. 9 Limited Partnership	359016	U.S. Cellular?; United States Cellular
Iowa RSA No. 12 Limited Partnership	359016	U.S. Cellular?; United States Cellular
USCOC of Greater Iowa, LLC	359016	U.S. Cellular?; United States Cellular
USCOC Nebraska/Kansas LLC	419012	U.S. Cellular?; United States Cellular
Bangor Cellular Telephone, L.P.	109002	U.S. Cellular?; United States Cellular
Maine RSA #1, Inc.	109002	U.S. Cellular?; United States Cellular
Maine RSA #4, Inc.	109002	U.S. Cellular?; United States Cellular
USCOC of Greater Missouri, LLC	429007	U.S. Cellular?; United States Cellular
USCOC of Greater Iowa, LLC	379019	U.S. Cellular?; United States Cellular
USCOC Nebraska/Kansas LLC	379019	U.S. Cellular?; United States Cellular
Manchester-Nashua Cellular Telephone, L.P.	129002	U.S. Cellular?; United States Cellular
NH #1, Rural Cellular, Inc.	129002	U.S. Cellular?; United States Cellular
USCOC of Greater North Carolina, LLC	239006	U.S. Cellular?; United States Cellular
Jacksonville Cellular Telephone Company	239006	U.S. Cellular?; United States Cellular
Wilmington Cellular Telephone Company	239006	U.S. Cellular?; United States Cellular
USCOC of Greater Oklahoma, LLC	439004	U.S. Cellular?; United States Cellular
Texahoma Cellular LP	439004	U.S. Cellular?; United States Cellular

(800) Op	erating Companies	FCC Form 481
Data Coll	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	539002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<810>	Reporting Carrier	United States Cellular Corporation
<811>	Holding Company	United States Cellular Corporation
<812>	Operating Company	Oregon RSA#2, Inc; Gray Butte Joint Venture; USCOC of Oregon RSA #5, Inc; United States Cell Op Co

<a1></a1>	<a2></a2>	<a3></a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Oregon RSA #2, Inc.	539002	U.S. Cellular?; United States Cellular
United States Cellular Telephone Company (Greater Knoxville), L.F	299010	U.S. Cellular?; United States Cellular
United States Cellular Operating Company of Knoxvil	Le 299010	U.S. Cellular?; United States Cellular
Tennessee RSA No. 3 Limited Partnership	299010	U.S. Cellular?; United States Cellular
USCOC of Virginia RSA #3, Inc.	199004	U.S. Cellular?; United States Cellular
Yakima MSA Limited Partnership	529001	U.S. Cellular?; United States Cellular
USCOC of Richland, Inc.	529001	U.S. Cellular?; United States Cellular
McDaniel Cellular Telephone Company	529001	U.S. Cellular?; United States Cellular
USCOC of Washington 4, Inc.	529001	U.S. Cellular?; United States Cellular
Western Sub-RSA Limited Partnership	529001	U.S. Cellular?; United States Cellular
Oregon RSA #2, Inc.	529001	U.S. Cellular?; United States Cellular
Hardy Cellular Telephone Company	209005	U.S. Cellular?; United States Cellular
United States Cellular Operating Company, LLC	339007	U.S. Cellular?; United States Cellular
USCOC of LaCrosse, LLC	339007	U.S. Cellular?; United States Cellular
Kenosha Cellular Telephone, L.P.	339007	U.S. Cellular?; United States Cellular
Madison Cellular Telephone Company	339007	U.S. Cellular?; United States Cellular
Racine Cellular Telephone Company	339007	U.S. Cellular?; United States Cellular
PCS Wisconsin LLC	339007	U.S. Cellular?; United States Cellular
	•	1

## Line 920 – Tribal Engagement

United States Cellular Corporation ("U.S. Cellular" or the "Company") serves Tribal lands in Oregon (SAC 539002) that are within the jurisdiction of the Burns Paiute Tribe of the Burns Paiute Indian Colony, the Confederated Tribes of the Umatilla Reservation, the Confederated Tribes of the Warm Springs Reservation, the Coquille Tribe of Oregon, and the Cow Creek Band of Umpqua Indians (the "Tribal Governments"). For purposes of fulfilling its Tribal engagement obligations, as adopted by the Commission, during 2012, 2013, and 2014, representatives of the Company made multiple attempts to engage the Tribal Governments in discussions regarding its wireless service and potential benefits to the Tribal lands.

The topics for proposed discussion were: (1) needs assessment and deployment planning with a focus on Tribal Government community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services in a culturally sensitive manner; (4) rights of way processes; (5) land use permitting requirements; (6) facilities siting rules; (7) environmental review processes; (8) cultural preservation review processes; and (9) Tribal Government business and licensing requirements.

U.S. Cellular contacted the Tribal Governments via certified letter on November 12, 2012 and again, with a follow up letter on December 21, 2012, and January 14, 2014, to request a meeting to discuss the above matters. U.S. Cellular received no response to its multiple requests to engage the Tribal governments in discussions.

Pursuant to the *Tribal Engagement Further Guidance Public Notice*,<sup>1</sup> the Company hereby certifies that, during calendar year 2013, the Company (1) took the various steps described in the preceding paragraphs to comply with its annual Tribal engagement obligation; (2) engaged in attempts to schedule meetings with the Tribal Governments; and (3) has retained documentation of each such attempt.

<sup>&</sup>lt;sup>1</sup> Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund, Public Notice, 27 FCC Rcd 8176, 8180 (paras. 14-15) (ONAP 2012) ("Tribal Engagement Further Guidance Public Notice").

# <u>Line 1010 – Voice Services Rate Comparability</u>

U.S. Cellular only provides mobile wireless service. It does not provide fixed voice service. Therefore, a description of fixed voice service rate comparability is not applicable.

## AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, John C. Gockley, being of lawful age and duly sworn, on my oath, state that I am the Vice President, Legal and Regulatory Affairs of United States Cellular Corporation ("U.S. Cellular") and that I am authorized to execute this Affidavit on behalf of U.S. Cellular, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the requirements of the Federal Communications Commission, 47 C.F.R. §54.314, U.S. Cellular hereby certifies to the Public Utility Commission of Oregon that it is eligible to receive federal high-cost support for the program years cited.

I attest that all federal high-cost support provided to U.S. Cellular in Oregon was used in the preceding calendar year (2013) and will be used in the coming calendar year (2015) only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

DATED this day of \_ By: John C. Gockley

Its: Vice President, Legal and Regulatory Affairs

SUBSCRIBED AND SWORN to before me this day of June, 2014.	
Notary Public in and for the State of <u>Aluais</u>	
My Commission Expires: $\frac{3}{37}/15$	

	OFFICIAL	SEAL
B	ETTY J ZAB	RATANSKI
NOTAF	Y PUBLIC - S	TATE OF ILLINOIS
MYC	OMMISSION E	XPIRES:03/27/15