### **DOCKET NO. UM 1688**

## Cover Sheet for Submission of 2014 Annual ETC Certification Reports

Name of Eligible Telecommunications Carrier: Oregon Telephone Corp
Filing date:
Is this: Original submission? X OR Revised submission?
Person to contact for questions:
Name <u>Delinda Kluser</u>
Phone number <u>541-932-4411</u>
E-mail address <u>dkluser@ortelco.net</u>
Documents included in this filing (please check applicable items):
CAF/ICC Support (47 CFR § 54.304)
Rate Floor Data (47 CFR § 54.313(h))
<u>X</u> Form 481 (High-cost per 47 CFR § 54.313, Low-income per 54.422) <sup>1</sup>
Form 690 (Mobility Fund per 47 CFR § 54.1009)
Affidavit for High-Cost Support
Filing deadlines: The deadlines for filing items required by 47 CFR § 54 are the same the deadlines for filing with the FCC. The notarized affidavit for high-cost support make filed no later than the due date for the FCC Form 481. Based on augment information

the deadlines: The deadlines for filing items required by 47 CFR § 54 are the same as the deadlines for filing with the FCC. The notarized affidavit for high-cost support must be filed no later than the due date for the FCC Form 481. Based on current information, it appears that all items other than CAF/ICC support data are due by July 1, 2014. The CAF/ICC support data are due the same day as the ETC's interstate access tariff filing.

If revisions to an original submission are filed with the FCC or USAC, a copy of the revisions must be filed with the Oregon Commission no later than five business days following submission to the FCC or USAC.

<sup>&</sup>lt;sup>1</sup> Lifeline-only ETCs must provide all information specified in 47 CFR § 54.422(b) even if the ETC does not submit this information to the FCC.



USAC Home | High Cost Program | Search Tools | Form 481

### CONFIRMATION

### Congratulations. Your filing has been successfully certified.

Filing 1 was successfully certified on Wed 25 Jun 14 02:50:50 PM EDT by dkluser@ortelco.net .

143002630 SPIN:

Carrier Name : OREGON TEL CORP

Program Year : 2015

### Return to 481 Search

 $\ensuremath{\mathfrak{O}}$  1997–2014, Universal Service Administrative Company, All Rights Reserved.

Website & Privacy Policies

FCC Fo	orm 481 - Carrier Annual Reporting  Data Collection Form		FCC Form 481 OMB Control No. 31 July 2013	060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	532389		
<015>	Study Area Name	OREGON TEL CORP		
<020>	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Delinda Kluser		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5419324411 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	dkluser@ortelco.net		
ANNUA	AL REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Completion Required Required
<100>	Service Quality Improvement Reporting	trample	ete attached worksheet)	(check box when complete)
	Outage Reporting (voice)			
<210>	< check box if no		ete attached worksheet)	
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)			
			(attach descriptive	document)
<320>	Unfulfilled Service Requests (broadband)			· //////
<330>	Detail on Attempts (broadband)		(attach descriptive	document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			
<420>	Mobile			~
	Number of Complaints per 1,000 customers (broadba	nd)		- ANNEX
<440> <450>	Fixed 0.0 Mobile 0.0			
	Service Quality Standards & Consumer Protection Rul	es Compliance (check t	o indicate certification)	
<510>		. (attac	hed descriptive document)	V
<600>	Functionality in Emergency Situations		Company of the Compan	
	532389or610.pdf	(CRECK II	o indicate certification)	
<610>		(attached	descriptive document)	<i>-</i>
<700> (	Company Price Offerings (voice)	(complete	e attached worksheet)	V 111111
	Company Price Offerings (broadband)		e attached worksheet)	v
	Operating Companies and Affiliates	(complet	e attached worksheet)	V
	Tribal Land Offerings (Y/N)?	(if yes, complet	e attached worksheet)	
1000> (	/oice Services Rate Comparability	(check to	indicate certification)	
<1010>		(attach d	lescriptive document)	
1100>	Terrestrial Backhaul (Y/N)?	(if not, check to	indicate certification)	V 1/1/1/17
1110>		(complete	attached worksheet)	
	Ferms and Condition for Lifeline Customers		e attached worksheet)	
	rice Cap Carriers, Proceed to Price Cap Additional Doo			
2000>	Including Rate-of-Return Carriers affiliated with Price		ndicate certification)	
2005>	ate of Return Carriers Bressed to BOD 4 1 199	(complete	attached worksheet)	
3000>	ate of Return Carriers, Proceed to <u>ROR Additional Do</u>		ndicate certification)	V 1111110
3005>			attached worksheet)	·

<113> 14 115 116 117 118		<112>		<111>	<110>	<039>	<035>	<030>	<020>	<015>	<010>	Data Co	(100) Se
Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality How (USF)was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to $\S$ 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of	If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	Has your company received its ETC certification from the FCC?	Contact Email Address - Email Address of person identified in data line <030>	Contact Telephone Number - Number of person identified in data line <030>	Contact Name - Person USAC should contact regarding this data	Program Year	Study Area Name	Study Area Code	Data Collection Form	(100) Service Quality Improvement Reporting
< < <	Te	ompany is a		0	(ves / no.)	dkluser@ortelco.net	5419324411 ext.	Delinda Kluser	2015	OREGON TEL CORP	532389		
	Name of Attached Document											OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	FCC Form 481

(200) Ser Data Coll	(200) Service Outage R Data Collection Form	(200) Service Outage Reporting (Voice) Data Collection Form	:e)						FCC OIV July	FCC Form 481 OMB Control No. 3060- July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	lo. 3060-0819
<010>	Study Area Code	ode				532389						
<015>	Study Area Name	ame				OREGON TEL CORP	CORP					
<020>	Program Year					2015						
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	should contac	t regarding this	data	Delinda Kluser	user					
<035>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	Number of pe	rson identified	in data line <0		ext.					
<039>	Contact Email	Contact Email Address - Email Address of person identified in data line <030>	il Address of pe	rson identified	in data line <0	30> dkluser@ortelco.net	telco.net					
<220>	<a>&gt;</a>	<b1></b1>	<b2></b2>	<b>63</b> >	<b4></b4>	<c1></c1>	<c2></c2>	ô	<e></e>	<b>\$</b>	<b>69</b>	<del>\</del>
	NORS	Outage Start	Outrage Start	Outras End	Outro End				•	Did This Outage	6	4
	Number	Date	Date Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
							customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
						-	See attached					
						WO	worksheet					
				_								A TOTAL CONTRACTOR OF THE PARTY

Data Co	Data Collection Form	Data Collection Form						FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	VIB Control No. 3060-081
<010>	Study Area Code	ode			7				
<015>	Study Area Name	lame			532389				
<020>	Program Year				OREGON TEL CORP	L CORP			
<030>	Contact Nam	Contact Name - Person USAC should contact regarding this data	contact regard	dina shin dara	2015				
<035>	Contact Tele	phone Number - Numb	er of person ide	ang this data		luser			
<039>	Contact Emai	Contact Email Address - Fmail Address of person identified in data line <030>	ci of betauti in	enulied in data line	<030> 5419324411 ext.	1 ext.			
	Contract Lines	Address of person identified in data line <030>	ess of person Id	entified in data line	<030> dkluser@ortelco.net	rtelco.net			
<701>	Residential Lo	Residential Local Service Charge Effective Date	ective Date	1/	1/1/2014				
27072	oingle State-v	single State-wide Residential Local Service Charge	ervice Charge	Г					
<703>	<a1>&gt;</a1>	<a2></a2>	<a3></a3>	 41>	<b2></b2>	A55			
	?				Residential Local	\635	<b4></b4>	<b5></b5>	ô
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
00000-11200									
					See at	See attached worksheet			
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_									
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Study Area Code Study Area Name Program Year  Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of States and States an			532389  OREGON TEL CORP  2015  Delinda Kluser	
Delinda Kluser 5419324411 ext. dkluser@ortelcc	Delinda Kluser 5419324411 ext. dkluser@ortelco.net db2>		6	41>
	Total Bate and Eco.	<c> Broad Broad Dow</c>	<c> <d1> Broadband Service - Download Speed Broadband Speed (Mbps) Upload Speed Speed (Mbps)</d1></c>	<c> <d1> <d2: broad<="" broadband="" download="" speed="" td=""></d2:></d1></c>

									Jee anached worksneet	Society			Affiliates		<813>	<812> Operating Company NA	<810> Reporting Carrier Oregon Telephone Corp	dkluser@ortelco.net	- 1	<035> Contact Telephone Number - Number of person identified in data line 2030 5419324411 825	Contact Name - Person USAC should contact regarding this data	riogram year	- 1	- 1	<010> Study Area Code			Data Collection Form	(out) Uperating Companies
									Worksheet			Towns or since so As Company of Brand Designation		<a2></a2>												July 2013	OMB Control No. 3060-0986/OMB Control No. 3060-0819	FCC Form 481	

THE STREET	inal Landa Date of	
Data Co	Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	July 2023
<015>	Study Area Name	000000
<020>	Program Year	OREGON TEL CORP
<030>	Contact Name - Person USAC should contact regarding this data	2015
<035>	Contact Telephone Number - Number of person identified in data line <030>	0> 5419324411 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	
		Ш
<910>	Tribal Land(s) on which ETC Serves	
	7.1	
<920>	Tribal Government Engagement Obligation	
		Name of Attached Document
If your c	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920,	
demons § 54.31:	demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select (Yes,No,
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	NA)
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

Contact Email Address - Email Address of person identified in data line <030> dkluser@ortelco.net Please check this box to confirm no terrestrial backhaul <1120> options exist within the supported area pursuant to § 54.313(G)	Contact Email Address - Email Address of person identified in data line <030>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	khaul Reporting F
			CC Form 481 MB Control No. 3060-0986/OMB Control No. 3060-0819 uly 2013

<1223> Additi	<1222> Detai	<1221> Infor	"Please check th or the website li § 54.422(a)(2) a annually report:	<1220> Lin	<1210> Terr	<015> Stu <020> Pro <030> Cor <035> Cor <039> Cor	Lifeline  Data Collection Form  <010> Study Area C
	Details on the number of minutes provided as part of the plan,	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	Link to Public Website HTTP	Terms & Conditions of Voice Telephony Lifeline Plans	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	Lifeline Data Collection Form  <010> Study Area Code
				Name of Attached Document  http://www.puc.state.or.us/Pages/rspf/otap.aspx	532389or1222.pdf	532389  OREGON TEL CORP  2015  Delinda Kluser  541932441 ext.  Akluser@ortelco.net	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

COOD  Price Cap Currier Additional Documentation   ECC Form 44	oo) I	×010×	<015>	<020>	<030>	<035>	<039>	035	CHECK 1	<2010> <2011>	<2012>	<2013> <2014>	<2015>	<2016>	<2017>	<2018>	<2019>	<2020>		<2021>
532389  OREGON TEL CORP  2015  Delinda Kluser 5419324411 ext.  dkluser@ortelco.net  (e) the information reported on this form and in the documen ishall provide the number, names, and ng access to broadband service in the	(2000) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers	Chi.d. A							the boxes below to note compliance as a recipient of Incremental Connect Ame support as set forth in 47 CFR § 54.313(b),(c),(d),	Increm	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification			Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))  Certification Support Used to Build Broadband	Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification	5th year Broadband Service Certification	Interim Progress Certification	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anthor institutions to which began provided.	Francisco Judi.	Interim Progress Community Anchor Institutions
				TEL	2015	SATOSSAATS			rica Phase I support, frozen High Cost support, High Cost supp (e) the information reported on this form and in the documen									line 2021, contains the required information t shall provide the number, names, and		

of Return Carrier Additional Documentation	
tion Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
tudy Area Code	
	532389
	OREGON TELL CORP
ontact Name - Person USAC should contact regarding this data	15
	Delinda Kiuser
The state of the s	

 <010>
 Study Area Code
 <015>
 Study Area Name
 <020>
 Program Year
 <030>
 Contact Name - Person USAC should contact regarding this data
 <035>
 Contact Telephone Number - Number of person identified in data line <030>
 <039>
 Contact Email Address - Email Address of person identified in data line <030> dkluser@ortelco.net

(3026) Attach the worksheet listing required information (3024) (3023)(3022)(3020) (3021)(3018) (3017) If the response is yes on line 3014, attach your company's RUS annual (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. (3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate. Data Collec (3010) (3000) Rate Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a Management letter issued by the independent certified public accountant that performed the company's financial audit. Underlying information subjected to a review by an independent certified Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows If the response is no on line 3014, Is your company audited? Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Underlying information subjected to an officer certification Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Electronic copy of their annual RUS reports (Operating Report for format comparable to RUS Operating Report for Telecommunications If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains report and all required documentation Milestone Certification (47 CFR § 54.313(f)(1)(i)) Progress Report on 5 Year Plan Name of Attached Document Listing Required Information Name of Attached Document Listing Required Information Name of Attached Document Listing Required Information 532389or3017.pdf Name of Attached Document Listing Required Information (Yes/No) (Yes/No) 5 3

	tion - Reporting Carrier lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	532389	
<015>	Study Area Name	OREGON TEL CORP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kluser	
	Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.	
	Contact Email Address - Email Address of person identified in data line <030>	dkluser@ortelco.net	

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilitie recipients; and, to the best of my knowledge, the information reporte	es include ensuring the accuracy of the annual reporting requirements for universal service support
Name of Reporting Carrier: OREGON TEL CORP	
Signature of Authorized Officer: CERTIFIED ONLINE	Date
Printed name of Authorized Officer: Delinda Kluser	Date
Title or position of Authorized Officer: $^{ extstyle{Vice-Pres}}$ , General Manage	er
Telephone number of Authorized Officer: 5419324411 ext.	
Study Area Code of Reporting Carrier: 532389	Filing Due Date for this form: 07/01/2014

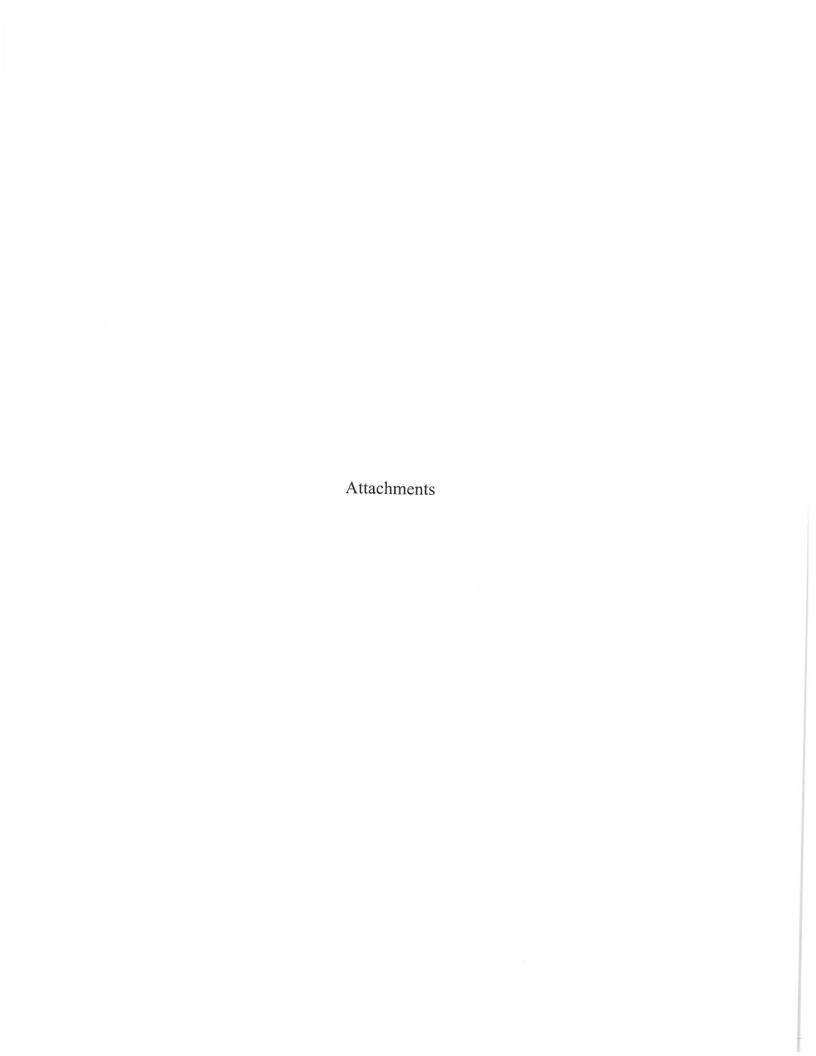
	tion - Agent / Carrier lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	532389	
<015>	Study Area Name	OREGON TEL CORP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Delinda Kluser	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5419324411 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	dkluser@ortelco.net	

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrier, onsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized rovided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	Date.
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Ager	It Authorized to File Annual Reports for CAF or LI Rec	ipients on Behalf of Reporting Carrier
l, as agent for the reporting carrier, certify that I am au the data reported herein based on data provided by th	thorized to submit the annual reports for universal service sup e reporting carrier; and, to the best of my knowledge, the infor	port recipients on behalf of the reporting carrier; I have provided mation reported herein is accurate.
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent		Date.
Title or position of Authorized Agent or Employee of Age	nt	
Telephone number of Authorized Agent or Employee of	Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this for	m can be punished by fine or forfeiture under the Communications Ac 18 of the United States Code, 18 U.S.C. § 1001.	t of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title



(200) Service Outage Reporting (Voice) Data Collection Form	ion Form	oorting (Vo	oice)							FCC Form 481 OMB Control I July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	trol No. 3060-0819
<010> St	Study Area Code	ю					532389					
<015> St	Study Area Name	ie					OREGON TEL CORP	CORP				
	Program Year						2015					
<030> Cc	ntact Name -	Person US	Contact Name - Person USAC should contact regarding this data	act regardi	ng this data		Delinda Kluser	user				
	ntact Telepho	ne Numbe	r - Number of	person ider	Contact Telephone Number - Number of person identified in data line <030>		5419324411 ext.	ext.				
<039> Co	ntact Email Ac	ddress - Em	nail Address of	person ide	Contact Email Address - Email Address of person identified in data line <030>		dkluser@ortelco.net	telco.net				
<a>&gt;</a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<del>\$</del>	<e></e>		<del>)</del>		
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)		Did This Outage Affect Multiple Study Areas	Service Outage	<n></n>
	06/05/2013	15:30	06/05/2013	16:33	24	24	Υes	cable) hilure	Voice	No	Repair Generator	Procedures Routine Maintenance start ups
						30°						

(700) Price Offerings including Voice Rate Data  Data Collection Form		FCC Form 481
		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	532384	
<015> Study Area Name	O 7 7 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
<020> Program Year	OKEGON TEL CORP	
<030> Contact Name - Person USAC should contact regarding this data		
<035> Contact Telephone Number - Number of person identified in data line 2030.	Delling No.	
200 C	Gard Hire (USU) 5419324411 ext.	
<u39> Contact Email Address - Email Address of person identified in data line &lt;030&gt;</u39>	data line <030> dkluser@ortelco.net	

<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge 1/1/2014

<703>

770	<83>	<b1></b1>	<b2></b2>	<b>&lt;</b> b3>	<b4></b4>	/hex	
State Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local	Ctato Cubanitania		Mandatory Extended Area	ô
OR 446	-	FR	11 95	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
OR 448		1	11.33	c	1.15	5.63	18.73
1		77 72	11.95	0.0	1.15	5.63	18.73
OR ONO		FR	11.95	0.0	1.15	n n	
OR 932		FR	11.95	0.0		0.00	18.73
or 987		P.D	11 05		1.15	5.63	18.73
		2	24.11	0.0	1.15	5.63	18.73

ata	10)
ata Collection Form	10) Broadband Price Offerings
	Offerings

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>       Study Area Code       532389         <015>       Study Area Name       OREGON TEL CORP         <020>       Program Year       2015         <030>       Contact Name - Person USAC should contact regarding this data       2015         <030>       Contact Telephone Number - Number of person identified in data line <030>       5419324411 ext.         <039>       Contact Email Address - Email Address of person identified in data line <030>       dkluser@oxtelco.net			
	dkluser@ortelco.net	9> Contact Email Address - Email Address of person identified in data line <030>	<039>
	5419324411 ext.	5> Contact Telephone Number - Number of person identified in data line <030>	<035>
	Delinda Kluser	Contact Name - Person USAC should contact regarding this data	2020
de me	2015	O Control of the cont	020
	OREGON TEL CORP	Drogram Von	<020
		5> Study Area Name	<015>
	537380	.0> Study Area Code	<010>

						-000		(A4)
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	and Service - load Speed	Broadband Service Usag -Upload Speed (Mbps) (GB)	Usage Allowance (GB)	Usage Allowance Action Taken
OR	446	29.95			(mindra)			When Limit Reached {select}
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9	446	39.95	0.0	39.95	1.5	0.756	0.0	Other, Unlimited
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9		39.95	0.0	39.95	1.5	0.756	0.0	Other, Unlimited
S	4 4 4	49.95	0.0	49.95	3.0	1.5	0.0	Other, Unlimited
OR	2 0	59.95	0.0	59.95	6.0	3.0		Other, Unlimited
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1	820	29.93	0.0	29.95	0.512	0.256	0.0	Other, Unlimited
Ş	6	39.95	0.0	39.95	1.5	0.756	0.0	Other, Unlimited
OR	820	49.95	0.0	49.95	3.0			ther Inlimited
OR	820	59.95	0.0	59.95	0			Other Unlimited
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FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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Context   Name   Person ISAC should contact regarding that data   Delication   School   Delication   Context   Teliphone   Number / Disprace   Identified in data   Inequation   School   Delication   Context   Teliphone   Number / Number / Disprace   Delication		Program Y	ear			OREGON TEL CO	RP			
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Contact Email Address: of person identified in data line data   Contact Email Address of pe		Contact Te	lephone Number - Num	ber of person ident	fied in data line <030					
State   Exchange (ILEC)   Residential   State Regulated   Total Rates   Dominios Speed   Upload Speed (Mbps)   GB)	<039>	Contact En	nail Address - Email Add	ress of person ident	ified in data line <030		o.net			
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<020> Program Year	OREGON TEL CORP
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College Name - Person USAC should contact regarding this data	Delinda Klusov
<035> Contact Telephone Number - Number of person identified in data line <030>	SALOSALAN SALOSE
<039> Contact Email Address - Fmail Address of Contact Email Address of	CONTROL BYE.
cinal Address of person Identified in data line <030>	dkluser@ortelco.net
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<812> Operating Company NA	

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Five-Year Service Quality Improvement Plan

Study Area Code

532389

Study Area Name

Oregon Telephone Corporation

Program Year

2015

Contact Name

**DELINDA KLUSER** 

Contact Telephone Number

541 932 4411

Contact Email Address

dkluser@ortelco.net

## Oregon Telephone Corporation FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

### **PREAMBLE**

This 5 year improvement plan is a section of the Company's 2014 Annual Report. It is in compliance with § 54.313(a)(1) adopted in the FCC's USF/ICC Transformation Order (11-161). This document also incorporates further clarifications identified in subsequent Reconsideration Orders, as applicable, in effect prior to the filing of the Annual Report.

Oregon Telephone Corporation ("OTC") has carefully developed its improvement plan, concentrating on the delivery and continuation of a robust network which provides, at a minimum, the federally required voice and broadband connectivity as stipulated by regulatory rule. In certain situations (and as noted herein), the plan may also incorporate specific state requirements.

OTC is not currently a recipient of state support from the Oregon Universal Service Fund ("OUSF"). However the Fund is currently under formal state commission staff investigation (docket UM 1481), to assure the Fund contribution and support mechanisms, and those qualifying for support, are in concert with the current regulatory and market conditions. The outcome of the OUSF docket, the timing of a decision, and its impact upon OTC is unknown at the time of the report.

OTC advises that this improvement plan has been carefully crafted, matching measured network deployment, improvement and quality service levels with known financial implications of the Transformation Order upon the company's support cash-flows. The uncertainty of such cash flows being received in the outer-years as a result of current and potential regulatory action on rural rate-of-return carriers has resulted in the Company taking a balanced yet realistic approach.

The environment in which the Company operates remains dynamic, not static. As a result, OTC reserves the opportunity to modify its plan in response to further regulatory decisions as

they are adopted, and their implication upon the Company's financial viability in providing the required services and service level quality becomes known.

OTC will re-evaluate this plan on an annual basis. Action, however, may also be taken abruptly on the presented plan for both current and outer years in the event of evolving regulatory conditions and/or changes in technology (vendor)-driven support. All adjustments to the improvement plan in this document will be reflected and explained in subsequent annual reports.

### **OVERVIEW**

OTC, as an Eligible Telecommunications Carrier (ETC) provides Universal Service supported services to approximately 1,330 customers in five exchanges covering approximately 1,300 square miles.

Consistent with Commission requirements, this Service Quality Improvement Plan addresses only OTC's regulated eligible telecommunications carrier operations. A detailed description of OTC's plans for the provision of the supported services in the five-year period starting with January 2015 is provided herein.

Per the Universal Service Administrative Company (USAC), for the calendar year 2013, OTC received a total of \$4,374,822 (as of 05/29/14) in USF support funds. The breakdown of the funding for the year was:

- \$2,413,260 High Cost Loop Support,
- \$ (93,402) Local Switching Support-Prior Period Adjustment
- \$ 797,310 Connect America Fund-Intercarrier Compensation Support
- \$1,225,794 Interstate Common Line Support
- \$ 31,860 Safety Net Additive

All funds were used in 2013 to both: 1) maintain, upgrade, and improve the Company's network and, 2) cover its operating expenses and debt commitments as necessary to permit it to offer a high level of service for both voice and broadband throughout its service area.

### **IMPROVEMENT PLANS BY YEAR (2015-2019 inclusive)**

Summary descriptions of network improvements planned for the next five years in accordance with Part 54.202(a)(1)(ii) and Part 54.313(a)(1) by year and by exchange are presented below. Detailed expenditures are summarized in the attached Excel worksheet (Attachment 1). Where available, area and subscribers impacted by the improvements are identified in the worksheet. Costs are broken out by voice and broadband service.

 Network improvement expenditures identify the cost to provide those services supported by the universal service funding mechanisms. When a project involves expenditures for

<sup>&</sup>lt;sup>1</sup>Per 47 C.F.R. § 54.314, federal USF support, "will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." If investments or expenses are for service areas larger than the supported service areas, then allocations of the expenditures are required.

both regulated and non-regulated services, the non-regulated investment costs have been removed. The Company estimates non-regulated costs using the appropriate allocation rules. Details of those costs are retained by the Company and available for inspection.

 Costs are reported only for those service areas in which the Company is authorized to receive USF funding.

Due to the current uncertainty of the amounts of support funds the company may receive in future years, OTC advises the Commission that the deployment of specific network improvement projects may be modified, and the meeting of projected service goals muted, to accommodate the actual amount of support that will be received.

### **BASELINE NARRATIVE**

OTC is an independent local exchange carrier providing telecommunications services in portions of Grant, Malheur and Baker counties in Northeastern Oregon. Established in 1914, it serves a current population of approximately 1850, over a geographic area of 4,500 sq. miles. The service territory is largely on a valley floor that is long and narrow. The valley is surrounded on both sides by mountains. The John Day River winds along the valley crossing the highway back and forth several times. Elevation on the west end of the valley is approximately 2,800 feet while on the east end of the valley it is 5,200 feet. There is a large percentage of the surrounding area that is either national forest or managed by the Bureau of Land Management. The economic base is largely ranching and governmental agencies. There are a few small public and charter schools in our exchanges. At this time, the Company provides phone service to these schools, however data services are provided through the local ESD.

OTC does not serve the county seat of Canyon City. Both John Day and Canyon City are served by another company. All other anchor institutions are located in these areas.

There are 3380 households in Grant County and a total population of 7317 within the county. OTC serves approximately 20% of the population in Grant County and a very small percentage in Baker and Malheur counties. The median household income level is approximately \$34,367. As a result of the low income, OTC serves 62 Lifeline subscribers currently.

OTC serves its subscribers using a soft switch. In 2003, DSL service was offered to a small percentage of its service area. As of year-end 2013, OTC served 1,339 voice subscribers. The Company also serves 974 DSL/Broadband subscribers. There are 835.74 route miles of facilities.

OTC lost 54 voice subscribers which the company attributes to Unemployment and competition. While no terrestrial competitor offers voice and data service throughout the service area, competitors within the serving territory are:

- AT&T Wireless
- US Cellular
- Verizon Wireless

The Company gained 35 broadband subscribers in 2013 due to the addition of fiber in the Company's network.

OTC has been using RUS funds for a number of years to continually upgrade and build-out areas. Payments of those loans come from cash flows from support payments. Each of our wire centers contains FTTH customers. It is OTC's plan to build out fiber to repeater sites in order to increase Broadband speeds for customers on the outskirts.

As of 2013, many of OTC's customers are fed by FTTH. Customers on the fringe of the wire centers are mainly copper fed.

OTC's toll network is also all fiber-based.

### SUMMARY DISCUSSION OF PLANS BY YEAR

### 2015

<u>Happy Valley Fiber Upgrade:</u> For 2015, OTC intends to use unencumbered RUS loan funds as well as operating cash flow to deploy mainline fiber in the Happy Valley area of its MT Vernon exchange.

The Happy Valley Fiber Project cost is estimated at \$140,000. The project involves placement of approximately 5 route miles of fiber to 18 subscribers currently served over copper. When complete, these 18 subscribers will have a minimum of 1 MB upload and 6 MB download broadband speeds available. The area currently has 8 broadband subscribers. Many of the existing customers have dial-up internet or satellite internet. OTC expects an increase in broadband services as a result of this project based on past experience with fiber upgrades to existing remotes. This project was staked in fall 2013 and existing subscribers were informed at that time of the Company's plans to upgrade their service. As a result of a short construction season necessitated by extreme weather conditions, this project is scheduled for completion in the third quarter 2015. The Company's Field Engineer will be on-site, working alongside the construction crews on a daily basis and will provide weekly Progress Reports to Company Management to ensure deadlines are met.

This project will also require the addition of a new remote cabinet to replace the current Go Digital system. The estimated cost of OTC labor and material will be \$15,000.

MT Vernon West to Happy Valley- Drops: OTC intends to use \$40,000 in general funds in 2015 for the installation of fiber drops west of MT Vernon along Hwy26. This will provide 26 subscribers with fiber to the home enabling speeds of a minimum of 5 MB upload and 10 MB download. These customers are currently served with copper with maximum speeds of 1 MB upload and 3 MB download.

<u>DC Rectifier and Battery Upgrades:</u> OTC's policy is to upgrade emergency and backup power generation capabilities on a rotating basis. Battery life and years in service are evaluated each year and replacements are completed as necessary. Generators and batteries at each Central Office and batteries at each DLC or remote are all considered. Rectifiers and inverters are also included. OTC has planned on replacing batteries in DLC's during 2015. The budgeted amount

is \$5,000. These are all scheduled to be in service by the end of 2015. Each of these upgrades will be installed by OTC employees.

<u>Vehicles:</u> In 2015 the Company plans to replace one service truck. Because the Company's service area is so large, by necessity significant miles (an average of 30,000 annually) are put on service trucks in order to serve subscribers. To ensure the safety of employees as well as ensuring serviceable vehicles, the Company replaces most fleet vehicles every five to six years. The vehicle to be replaced in 2015 is expected to cost \$45,000.

General Expenditures: OTC expects to spend \$22,500 in miscellaneous additions.

### 2016

<u>DC Rectifier and Battery Upgrades:</u> In 2016, assuming support becomes more predictable and continuing to upgrade remains economically viable, OTC intends to use operating cash flow to continue its policy of replacing backup power equipment. OTC estimates approximately \$7,500 to replace the generator at its Unity Central Office.

<u>Transmission:</u> The Company expects to replace older, existing remotes with newer technology during 2016. The remotes to be replaced are in the Unity exchange in the areas of Rattlesnake Estates, Cemetary Rd and Beam Creek. Approximately 75 subscribers are served from these 3 cabinets. Current maximum broadband speeds are 1 MB upload and 3 MB download. Once these cabinets are upgraded maximum broadband speeds of 1 MB upload and 10 MB download can be achieved. The estimated cost of these deployments is \$35,000.

The company also expects the need for an additional Digital Loop Carrier in the MT Vernon Central Office during 2016 due to the replacement of existing remotes. The estimated cost is \$30,000.

<u>Pine Telephone Fiber Project:</u> Pine Telephone has requested a point of interconnection for their Granite exchange. When construction is completed, OTC has the opportunity to open up affordable bandwidth to that exchange. OTC will also gain access to a potential diverse route to the tandem increasing the viability of the OTC network. The estimated cost of this project is \$180,000. The route is potentially 20 miles but will require Forest Service permits and other environmental impact studies. This could delay the project.

<u>Vehicles:</u> In 2016 the Company plans to replace one service truck. Because the Company's service area is so large, by necessity significant miles (an average of 30,000 annually) are put on service trucks in order to serve subscribers. To ensure the safety of employees as well as ensuring serviceable vehicles, the Company replaces most fleet vehicles every five to six years. The vehicle to be replaced in 2016 is expected to cost \$45,000.

<u>Building:</u> During 2016 OTC expects to use general funds to build a new warehouse for the storage of cable and wire inventory and construction equipment. This will allow equipment indoor storage during extreme weather conditions. The Company estimates the cost of construction to be \$300,000. The Company will oversee all engineering, inspection and construction along with the general contractor. The contractor will be expected to provide weekly progress reports to our staff.

General Expenditures: In 2016 the Company expects to spend \$22,500 in miscellaneous additions.

### 2017

Happy Valley to Long Box Fiber Project: In 2017, assuming support becomes more predictable and continuing to upgrade remains economically viable, OTC intends to use operating cash flow to install fiber mainline and drops as a continuation of the Happy Valley Fiber project in 2015. This continuation will start at the end of the Happy Valley area and continue through to our Long Box Remote Cabinet. This project is expected to take nearly 2 years to complete. \$410,000 is estimated for 2017 which will cover approximately 7.25 miles serving 60 subscribers. Minimum broadband speeds will be 5MB upload and 10 MB download. Currently these customers are served via copper with minimum speeds of 1 MB upload and 3 MB download.

<u>Vehicles:</u> In 2017 the Company plans to replace one fleet vehicle. Because the Company's service area is so large, by necessity significant miles (an average of 30,000 annually) are put on service trucks in order to serve subscriber. To ensure the safety of employees as well as ensuring serviceable vehicles, the Company replaces most fleet vehicles every five to six years. The vehicle is estimated to cost \$40,000.

<u>Work Equipment:</u> The Company expects to expend \$180,000 to replace the cable plow currently in use in the Company. The Company prefers to use its own internal construction employees rather than hire outside contractors. The plow currently in use was purchased in 2009. Safety of employees along with minimal downtime is a priority to the Company. The construction season is short due to extreme weather conditions.

<u>Buildings:</u> The Company plans to remodel a portion of the Unity Central Office due to settling issues. This remodel is estimated to be \$25,000. OTC will be on-site carefully supervising the general contractor.

<u>Switching:</u> In 2017 the Company plans to replace its' existing softswitch with a new switch. The current switch was original installed in 2005. Due to changes with technology, the Company believes one switch may be able to replace the several switches currently deployed in its network. This upgrade is expected to allow the Company to provide additional services at an estimated cost of \$400,000. This will also decrease annual maintenance contract fees since only one switch will be deployed.

DC Rectifier and Battery Upgrades: OTC's policy is to upgrade emergency and backup power generation capabilities on a rotating basis. Battery life and years in service are evaluated each year and replacements are completed as necessary. Generators and batteries at each Central Office and batteries at each DLC or remote are all considered. Rectifiers and inverters are also included. OTC has planned on replacing batteries in DLC's during 2017. The budgeted amount is \$5,000. The Company also has plans to replace the generator at the Bates Central Office during 2017, currently estimated at \$5,000. These are all scheduled to be in service by the end of 2017. Each of these upgrades will be installed by OTC employees.

<u>Transmission:</u> The Company estimates \$30,000 for the replacement of older, existing remote cabinets in the Cow Valley area of the Unity exchange. This will allow for increased broadband speeds. Current maximum upload speeds of 1 MB and 3 MB are achieved. Once the cabinets are upgraded speeds of 5 MB upload and 10 MB download can be achieved.

As is our policy with critical network equipment, replacement of equipment deployed in the field must be replaced on a rotational basis. During 2017 it is estimated that upgrades and/or replacement of remote cabinets should begin. The estimated cost of this is \$150,000. The project will be under the direction of both our internal engineer as well as a vendor's engineer.

General Expenditures: In 2017 the Company expects to spend \$20,000 in miscellaneous additions.

### 2018

Happy Valley to Long Box Fiber Project: In 2018, assuming support becomes more predictable and continuing to upgrade remains economically viable, OTC intends to use operating cash flow to continue installation of fiber mainline and drops as a continuation of the Happy Valley Fiber project in 2015. This continuation will end at our Long Box Remote Cabinet. This project is expected to take nearly 2 years to complete. \$410,000 was estimated for 2017 and another \$410,000 is estimated for 2018. This will cover approximately 7.25 miles serving 60 subscribers. Minimum broadband speeds will be 5MB upload and 10 MB download. Currently these customers are served via copper with minimum speeds of 1 MB upload and 3 MB download.

DC Rectifier and Battery Upgrades: OTC's policy is to upgrade emergency and backup power generation capabilities on a rotating basis. Battery life and years in service are evaluated each year and replacements are completed as necessary. Generators and batteries at each Central Office and batteries at each DLC or remote are all considered. Rectifiers and inverters are also included. OTC has planned on replacing batteries in the Unity Central Office in 2018. The budgeted amount is \$25,000. A generator replacement is also planned for the Prairie City Central Office. This is estimated to cost \$6,000. These are all scheduled to be in service by the end of 2018. Each of these upgrades will be installed by OTC employees.

<u>Vehicles:</u> In 2018 the Company plans to replace one fleet vehicle. Because the Company's service area is so large, by necessity significant miles (an average 30,000 annually) are put on service trucks in order to serve subscriber. To ensure the safety of employees as well as ensuring serviceable vehicles, the Company replaces most fleet vehicles every five to six years. The vehicle to be replaced in 2018 is expected to cost \$40,000.

General Expenditures: In 2018 the Company expects to spend \$15,000 in miscellaneous additions.

### 2019

DC Rectifier and Battery Upgrades: OTC's policy is to upgrade emergency and backup power generation capabilities on a rotating basis. Battery life and years in service are evaluated each year and replacements are completed as necessary. Generators and batteries at each Central Office and batteries at each DLC or remote are all considered. Rectifiers and inverters are also included. OTC has planned on replacing batteries in the remote cabinets in 2019 assuming support becomes more predictable and continuing to upgrade remains economically viable. The budgeted amount is \$5,000. A generator replacement is also planned for the MT Vernon Central

Office. This is estimated to cost \$20,000. These are all scheduled to be in service by the end of 2019. Each of these upgrades will be installed by OTC employees.

<u>Bates-Old Bates Rd Fiber Project:</u> The Company has estimated costs of \$105,000 for 3.5 miles of fiber placement. The purpose of this route is to add redundancy to our overall network.

General Expenditures: In 2019 the Company expects to spend \$16,000 in miscellaneous additions.

mber	-, 0 (, 2 2,	2389 egon Telephone Corporation 15 LINDA KLUSER 1 932 4411
	Contact Email Address dkluser@or	dkluser@ortelco.net
		15
Program Year 2015		egon Telephone Corporation
me		2389

# Attachment 1

The Company projects the expenditures, by Part 32 accounts for 2015-2019

ine Company projects the expenditures, by Part 32 accounts for 2015-2019 related to the above identified projects will be: 2019 2017 2018 2019	penditure	es, by Part 32 2015	accor	unts for 2015-2 2016	2019	related to th 2017	he ab	ove identifiec 2018	d pro	jects will be: 2019
Capital Expenditures										
COE Switching	\$	2,000	\$	7,500	\$	410,000	Ş	31,000	V	25,000
COE Transmission	\$	15,000	\$	65,000	5	180,000	· 5		· ~	200,02
Cable & Wire	\$	180,000	\$	180,000	S	410,000	· \$	410,000	· 40	105 000
General Support	φ.	67,500	S	367,500	\$	265,000	<b>\$</b>	55,000	· 45	16,000
Operating Expenditures										
Plant Specific	\$	644,805	\$	677,046	Ş	697,357	Ş	718 278	v	739 876
Plant Non-Specific	\$	230,265	\$	241,779	· \$	249,032	·	756 503	· ·	25,020
Depreciation	\$	1,654,855	\$	1,707,382	· 5	1,758,603	· 45	1.811.362	· ~	1 865 702
Customer Oper	\$	143,714	\$	150,899	· 5-	155,426	· 5	160.089	· ~	164 891
Corporate Oper	\$	897,330	\$	942,197	\$	970,463	· 4>	725,666	· 45	1,029,564

### Service Quality Standards & Consumer Protection Rules Compliance

Study Area Code

532389

Study Area Name

Oregon Telephone Corp

Program Year

2015

Contact Name

Delinda Kluser

Contact Telephone Number

541 932 4411

Contact E-Mail Address

dkluser@ortelco.net

### **Consumer Protection**

### Voice and Broadband

Oregon Telephone Corp. complies with the requirements of 47 CFR Part 64 Subpart U. Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent Identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

### Service Quality Standards

### Voice

Oregon Telephone Corp. complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities

### Broadband

Oregon Telephone Corp. follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.

Prairie City Prairie City **Prairie City** Mt Vernon Dayville John Day Mt Vernon Dayville Dayville Dayville Dayville Exchange Site Name Contact Telephone Number Program Year Study Area Name Study Area Code **Functionality in Emergency Situations** Contact E-Mail Address Contact Name Calix ONTs Indian Creek E3\_12C Prairie City CO Calix ONTs John Day CO Laycock Creek Calix ODC-1000 Bragga Way AFC Remote Harper Creek AFC Remote Nans\_Rock\_E3\_12C Kalida E3\_48C Widows Creek E3\_48C Moon Creek Cemetary E3\_12C Moon Creek E3\_48C Mt Vernon CO National Park AFC Remote Cottonwood AFC Remote Calix ONTs Long Box\_E3\_12C Dayville Central Office 15 Ah 170 Ah 170 Ah 7.2 Ah 170 Ah 15 Ah 15 Ah 200 Ah 200 Ah 200 Ah 15 Ah 15 Ah 1496 AF 7.2 Ah 15 Ah 15 Ah 15 Ah 170 Ah **Battery Ah** 541 932 4411 dkluser@ortelco.net Delinda Kluser Oregon Telephone Corp 532389 6 hrs 8 hrs 9 hrs 11 hrs 8 hrs 15 hrs 6 hrs 6 hrs 8 hrs 6 hrs 8 hrs 6 hrs 8 hrs 14 hrs 8 hrs 6 hrs 6 hrs 6 hrs 11 hrs Est Battery L Backup Pwr Generator N/A Generator Generator

> Fuel Type Propane

> > **Est Run Time**

Capacity 250 gal

N/A

250 gal N/A

Propane

100 hrs

N/A

Propane N/A N/A

58 hrs N/A N/A

500 gal

N/A A/A

100 hrs N/A N/A N/A

Cility	Unity	Unity	Unity	Unity	Unity	Unity	Unity	Unity	Unity	Unity	Unity	Unity	Bates
Cally ONIS	Caliv ONITs	Weiser CO (Co-located in Midwale Tal)	Brogan Calix ODC-100	Willow Creek Calix ODC-20	Ironside Calix ODC-20	Bridgeport Calix ODC-20	Hereford Calix ODC 20	Comptany AFC Romoto	Cow Valley AEC Bomoto	Rice Road AFC Remote	Beam Creek AEC Bemote	High CO	Bates CO Bates F3 48C
7.2 Ah	1400 An	1400 05	10 Ah	100 Ah	100 Ah	100 Ah	40 Ah	40 Ah	40 An	15 Ah	15 AL	200 An	170 Ah
8 hrs	6 nrs	9 nrs	15 hrs	15 hrs	15 hrs	15 hrs	8 hrs	8 hrs	8 hrs	6 hrs	67 hrs	8 hrs	11 hrs
N/A	Generator	Generator	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Generator
N/A	Natural Gas	Propane	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Propane
N/A	No tank, line fed		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	250 gal
N/A	d Indefinite	22 hrs	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100 hrs

### 1200

Terms and Conditions for Lifeline Customers

Study Area Code

532389

Study Area Name

OREGON TELEPHONE CORP

Program Year

2015

Contact Name

DELINDA KLUSER

Contact Telephone Number

541 932 4411

Contact E-Mail Address

dkluser@ortelco.net

### 54.313 Lifeline customers MOU and additional toll charges

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Oregon Telephone subscriber, are free to choose their own toll usage plans through IXCs that serve Oregon Telephone Corp.

The following financial report contains financial data for both Oregon Telephone Corporation (SAC 532389) and Oregon Telephone Corporation-MTE (SAC 533336). The companies operate on a consolidated basis and separated results are not available.

ading to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid change existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

### OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS-Submit report to RUS within 30 days after close of the period.

or detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only

This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 st seq and, subject to federal laws and regulations regarding confidential information, will be treated as confidential BORROWER NAME

Oregon Telephone Corporation

(Prepared with Audited Data)

PERIOD ENDING December, 2013

BORROWER DESIGNATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

to the pest of our knowledge and delief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII

All of the obligations under the RUS loan documents been fulfilled in all material respects



There has been a default in the fulfillment of the obligations under the RUS ioan documents. Said default(s) is/are specifically described in the Telecom Operating Report

	T		A. BALANCE SHEET		
ASSETS CURRENT ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD		BALANC	E BALANC
Cash and Equivalents	<b>MENTAL</b>		CURRENT LIABILITIES AND STOCKHOLDERS' EQUIT	PRIOR YE	
Cash-RUS Construction Fund	2,980,54	4 3,962,676	25. Accounts Payable		and or re
Affiliates:		1	26. Notes Payable	471,	496 205,
		Mark California			2007
a. Telecom, Accounts Receivable	126,604	160.059	27. Advance Billings and Payments	20,0	289
b. Other Accounts Receivable	172,307	330.112	28. Customer Deposits	5,3	
C Notes Receivable		1	29. Current Mat. L/T Debt	1,680,6	37
4. Non-Affiliates:		2000 Maria de la composición del composición de la composición del composición de la composición de la composición de la composición del composición de la composición del composición del composición de la composición del composición de la composición del composición del composición del composición d	30. Current Mat, L/T Debt-Rur, Dev.	1 -,000,0	61 1,812,8
a. Telecom, Accounts Receivable		e say a telasticatili	31. Current MatCapital Leases		
b. Other Accounts Receivable	611,535	536 556	32. Income Taxes Accrued	200.2	
c. Notes Receivable		336,556	33. Other Taxes Accrued	250,3	79 74,7
. Interest and Dividends Receivable			34. Other Current Liabilities		
Material-Regulated	32 000		35. Total Current Liabilities (25 thru 34)	201,38	
Material-Nonregulated	32,826	23,277	LONG-TERM DEBT	2,629,38	31 2,322,7
Prepayments	5,184	1,627	36. Funded Debt-RUS Notes		Figure 19 Const
Other Current Assets	3,184	5,6963	77. Funded Debt-RTB Notes	14,803,37	9 14,890,32
Total Current Assets (1 Thru 9)	2.055		8. Funded Deht Eco Notes	2,770,59	5 2,501,19
NCURRENT ASSETS	3,929,001	5,022,004 3	9. Funded Debt-Other		
Investment in Affiliated Companies		40	Funded Debt-Rural Develop. Loan		
a. Rural Development		4	Premium (Discount) on L/T Debt		
b. Nonrural Development		42	Reacquired Debt		
Other Investments	4,025,979	4,022,295 43	Deligations Under Capital Lease		
a. Rural Development	是"特殊性情况"的	161 316 44	Adv. From Affiliated Companies		
b. Nonrural Development		45	Others and T		
Nonregulated investments	74,158	74,158 46	Other Long-Term Debt	1,328,088	1,001,217
Other Newson Investments	366,766	389.419.07	. Total Long-Term Debt (36 thru 45) HER LIAB, & DEF, CREDITS		18,392,731
Other Noncurrent Assets Deferred Charges		47	HER LIAB. & DEF. CREDITS	1.03.00 (0.0	10/352,731
		49.	Other Long-Term Liabilities	10,287	7,265
urisdictional Differences		48.	Other Deferred Credits	1,640,742	
otal Noncurrent Assets (11 thru 16)	4,466,903	1 495 020	Other Jurisdictional Differences	1	2,096,990
T, PROPERTY, AND EQUIPMENT	High-companies the	2,455,672 50.	Total Other Liabilities and Deferred Credits (47 thru 49)	1,651,029	
elecom, Plant-in-Service	31.430 103 35	EQL	JITY	2,031,029	2,104,255
operty Held for Future Use	1 30,103 32	, 281, 977 51.	Cap. Stock Outstand. & Subscribed	2 674 775	
an! Under Construction		52.	Additional Paid-in-Capital	2,674,715	2,674,715
ant Adj., Nonop. Plant & Goodwill	859,299	53.	Treasury Stock	13,204	13,204
ss Accumulated Depreciation		859,299 54. 1	Membership and Cap. Certificates	10,630,270)1	1,531,268)
t Plant (18 thru 21 less 22)	12,086,717 13 20,202,685 19	, 208, 270155 (	Ther Capital	+	
TAL ASSETS (10+17+23)	1202,003 19	, 633, 006 56. P	Patronage Capital Credits	+	
		57. R	Retained Earnings or Margins	+	
		58. T	otal Equity (51 thru 57)	13,358,468 1	5,164,486
	20	59. T	OTAL LIABILITIES AND EQUITY (35+46+50+58)		6,321,137
	28,598,589 29,	140.882	(35+46+50+58)		9,140,882

### USDA-RUS

### OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

OR0510

PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

December, 2013

### PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
Local Network Services Revenues	469,585	
Network Access Services Revenues	6,391,537	418,
Long Distance Network Services Revenues	V. 772, 737	6,714,
4. Carrier Billing and Collection Revenues	32,118	
5. Miscellaneous Revenues		26,
6. Uncollectible Revenues	29,545 3,833	35,
7. Net Operating Revenues (1 thru 5 less 6)	6,918,952	3,
3. Plant Specific Operations Expense	733,961	7,192,
Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		775,
). Depreciation Expense	174,865	219,
. Amortization Expense	1,575,855	1,602,
Customer Operations Expense	133,259	
Corporate Operations Expense		141,
. Total Operating Expenses (8 thru 13)	893,860	992,
. Operating Income or Margins (7 less 14)	3,511,800	3,732,
Other Operating Income and Expenses	3,407,152	3,460,0
State and Local Taxes		5,6
Federal Income Taxes	131,067	153,8
Other Taxes	593,942	716,0
Total Operating Taxes (17+18+19)	335,505	353,0
Net Operating Income or Margins (15+16-20)	1,060,514	1,222,9
Interest on Funded Debt	2,349,969	2,242,7
Interest Expense - Capital Leases	955,594	953,7
Other Interest Expense	32,237	
Allowance for Funds Used During Construction	32,23/	35,7
Total Fixed Charges (22+23+24-25)		
Nonoperating Net Income	987,831	989,4
Extraordinary Items	465,379	773,95
Jurisdictional Differences		
Nonregulated Net Income		
Total Net Income or Margins (21+27+28+29+30-26)	(9,714)	92,74
Total Taxes Based on Income	1,817,803	2,119,97
Retained Earnings or Margins Beginning-of-Year	711,562	869,92
Miscellaneous Credits Year-to-Date	11,540,665	13,358,46
Dividends Declared (Common)		
Dividends Declared (Preferred)		313,95
Other Debits Year-to-Date		
Transfers to Patronage Capital		
Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]		
Patronage Capital Beginning-of-Year	13,358,468	15,164,48
Transfers to Patronage Capital		
Patronage Capital Credits Retired		
Patronage Capital End-of-Year (40+41-42)		
Annual Debt Service Payments	0	(
Cash Ratio [(14+20-10-11) / 7]	2,542,277	2,759,949
Operating Accrual Ratio [(14+20+26) / 7]	0.4331	0.4661
TIER [(31+26) / 26]	0.8036	0.8265
OSCR [(31+26+10+11) / 44]	2.8402	3.1425

#### USDA-RUS

### OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

30.

**Ending Cash** 

BORROWER DESIGNATION

OR0510

PERIOD ENDED

INSTRUCTIONS - See help in the online application. December, 2013 PART I - STATEMENT OF CASH FLOWS Beginning Cash (Cash and Equivalents plus RUS Construction Fund) 1. CASH FLOWS FROM OPERATING ACTIVITIES 2,980,545 2. Net Income Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities 2,119,972 3 Add: Depreciation 4. Add: Amortization 1,602,529 5. Other (Explain) non-oper Depr 45,173 Changes in Operating Assets and Liabilities 6. Decrease/(Increase) in Accounts Receivable Decrease/(Increase) in Materials and Inventory (116,281) 8. Decrease/(Increase) in Prepayments and Deferred Charges 5,922 Decrease/(Increase) in Other Current Assets 9. (512)10. Increase/(Decrease) in Accounts Payable Increase/(Decrease) in Advance Billings & Payments 11. (265,804) 12 Increase/(Decrease) in Other Current Liabilities (12,284) 13. Net Cash Provided/(Used) by Operations (160,414) CASH FLOWS FROM FINANCING ACTIVITIES 3,218,301 14 Decrease/(Increase) in Notes Receivable 15. Increase/(Decrease) in Notes Payable 0 16 Increase/(Decrease) in Customer Deposits 0 Net Increase/(Decrease) in Long Term Debt (Including Current Maturities) 17 (350) Increase/(Decrease) in Other Liabilities & Deferred Credits 18 (377,101 Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital 19. 453,226 20. Less: Payment of Dividends (900,998) 21 Less: Patronage Capital Credits Retired (313,954)22. Other (Explain) 23. Net Cash Provided/(Used) by Financing Activities CASH FLOWS FROM INVESTING ACTIVITIES (1,139,177) 24. Net Capital Expenditures (Property, Plant & Equipment) 25. Other Long-Term Investments (851,874) 26. Other Noncurrent Assets & Jurisdictional Differences (18, 969)27. Other (Explain) income from subsidiary/capital exp (226,149) 28. Net Cash Provided/(Used) by Investing Activities 29 Net increase/(Decrease) in Cash (1,096,992)

Revision Date 2010

982,132 3,962,677



## INDEPENDENT AUDITOR'S REPORT ON COMPLIANCE WITH ASPECTS OF CONTRACTUAL AGREEMENTS AND REGULATORY REQUIREMENTS FOR TELEPHONE BORROWERS

The Board of Directors Oregon Telephone Corporation Mt. Vernon, Oregon

We have audited, in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the consolidated financial statements of Oregon Telephone Corporation, which comprise the consolidated balance sheets as of December 31, 2013 and 2012, and the related consolidated statements of revenue, comprehensive income, stockholders' equity and changes in cash flows for the years then ended, and the related notes to the financial statements, and have issued our report thereon dated March 4, 2014. In accordance with *Government Auditing Standards*, we have also issued our report dated March 4, 2014, on our consideration of Oregon Telephone Corporation's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements and other matters. No reports other than the reports referred to above related to our audit have been furnished to management.

In connection with our audit, nothing came to our attention that caused us to believe that Oregon Telephone Corporation failed to comply with the terms, covenants, provisions, or conditions of their loan, grant, and security instruments as set forth in 7 CFR Part 1773, *Policy on Audits of Rural Utilities Service Borrowers*, §1773.33 and clarified in the RUS policy memorandum dated February 7, 2014, insofar as they relate to accounting matters as enumerated below. However, our audit was not directed primarily toward obtaining knowledge of noncompliance. Accordingly, had we performed additional procedures, other matters may have come to our attention regarding Oregon Telephone Corporation's noncompliance with the above-referenced terms, covenants, provisions, or conditions of the contractual agreements and regulatory requirements, insofar as they relate to accounting matters. In connection with our audit, we noted no matters regarding Oregon Telephone Corporation's accounting and records to indicate that Oregon Telephone Corporation did not:

Maintain adequate and effective accounting procedures;

Utilize adequate and fair methods for accumulating and recording labor, material, and overhead costs, and the distribution of these costs to construction, retirement, and maintenance or other expense accounts;

Reconcile continuing property records to the controlling general ledger plant accounts;

Clear construction accounts and accrue depreciation on completed construction;

Record and properly price the retirement of plant;

Seek approval of the sale, lease or transfer of capital assets and disposition of proceeds for the sale or lease of plant, material, or scrap;

Maintain adequate control over materials and supplies;

Prepare accurate and timely Financial and Operating Reports;

Obtain written RUS approval to enter into any contract for the management, operation, or maintenance of the borrower's system if the contract covers all or substantially all of the telephone system;

Disclose material related party transactions in the financial statements, in accordance with requirements for related parties in generally accepted accounting principles;

Record depreciation in accordance with RUS requirements (See RUS Bulletin 183-1, Depreciation Rates and Procedures);

Comply with the requirements for the detailed schedule of deferred debits and deferred credits;

Comply with the requirements for the detailed schedule of investments.

This report is intended solely for the information and use of the board of directors, management, and the RUS and supplemental lenders and is not intended to be and should not be used by anyone other than these specified parties. However, this report is a matter of public record and its distribution is not limited.

Wiggins & Co., PC Brigham City, Utah

March 4, 2014

### **Deedee Kluser**

From:

Form481@usac.org

Sent:

Wednesday, June 25, 2014 11:51 AM

To:

dkluser@ortelco.net

Subject:

Form 481 Certification Confirmation

Congratulations. Your filing has been successfully certified.

Filing Number: 1

Certification Date and Time: Wed Jun 25 14:50:58 EDT 2014

Filing Created By: dkluser@ortelco.net

SAC: 532389

SPIN: 143002630

Carrier: OREGON TEL CORP

Program Year: 2015

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