

**WITNESS QUALIFICATION STATEMENT**

NAME: Jack D. Phillips

EMPLOYER: Frontier Communications

TITLE: Director  
Government and External Affairs

ADDRESS: 14450 Burnhaven Drive, Burnsville, MN 55306

EDUCATION: B.A. Business Administration & Economics – William Penn University. M.B.A. – Minnesota State University. M.S. Telecommunications – St. Mary University of Minnesota.

EXPERIENCE: I began in the industry with Centel in 1978 as a budget and forecasting coordinator. Responsibilities included preparation of operating budgets and revenue forecasting. In 1980, I assumed the position of regulatory administrator with responsibilities in cost development for local services, rate case preparation and local service tariff responsibilities.

From 1983-1996, I was access planning manager with overall responsibility for separations and access cost studies, state and federal access issues, universal service, inter-company compensation issues and access tariff development for Centel's Minnesota, Iowa and Missouri operations and subsequently all of Frontier Communications' properties in the Midwest. In 1996, my responsibilities were expanded to include state regulatory responsibilities. In 2001, I assumed my current position of director of government and external affairs for the Frontier/Citizens companies in the Central Region. Since 2005, my responsibilities were expanded to include various states throughout the central and western areas of the country. I am currently responsible for Oregon, Washington, California, Nevada, Montana, Idaho, Illinois, Indiana, Michigan, Wisconsin, Minnesota, Iowa and Nebraska.

**WITNESS QUALIFICATION STATEMENT**

NAME: Bruce Hellebuyck

EMPLOYER: PUBLIC UTILITY COMMISSION OF OREGON

TITLE: Program Manager,  
Retail Telecom & Water Regulation

ADDRESS: 3930 Fairview Industrial Dr. SE Salem, Oregon 97302.

EDUCATION: B.S. in Accountancy from the University of Illinois  
Champaign / Urbana, Illinois.

EXPERIENCE: While at the OPUC, I have overseen Staff's work on two price plan filings and have also worked on filings related to special contracts, promotional concessions, tariff changes, price list changes, and numbering issues.

I worked at PacifiCorp, a large northwest electric utility, primarily in the regulatory group, for over twenty years. I held roles of varying responsibility including Director of Economic Regulation and Regulatory Policy Director. In those roles I oversaw a number of regulatory projects. I have sponsored testimony before state regulatory commissions in Oregon, California, Washington, Wyoming, and Montana regarding a wide variety of issues including resource acquisition, cost recovery, industry restructuring, and mergers.

## WITNESS QUALIFICATION STATEMENT

**NAME:** Bob Jenks

**EMPLOYER:** Citizens' Utility Board of Oregon

**TITLE:** Executive Director

**ADDRESS:** 610 SW Broadway, Suite 400  
Portland, OR 97205

**EDUCATION:** Bachelor of Science, Economics  
Willamette University, Salem, OR

**EXPERIENCE:** Provided testimony or comments in a variety of OPUC dockets, including UE 88, UE 92, UM 903, UM 918, UE 102, UP 168, UT 125, UT 141, UE 115, UE 116, UE 137, UE 139, UE 161, UE 165, UE 167, UE 170, UE 172, UE 173, UE 207, UE 208, UE 210, UG 152, UM 995, UM 1050, UM 1071, UM 1147, UM 1121, UM 1206, UM 1209, UM 1355, UM 1635, UE 233, and UE 246. Participated in the development of a variety of Least Cost Plans and PUC Settlement Conferences. Provided testimony to Oregon Legislative Committees on consumer issues relating to energy and telecommunications. Lobbied the Oregon Congressional delegation on behalf of CUB and the National Association of State Utility Consumer Advocates.

Between 1982 and 1991, worked for the Oregon State Public Interest Research Group, the Massachusetts Public Interest Research Group, and the Fund for Public Interest Research on a variety of public policy issues.

**MEMBERSHIP:** National Association of State Utility Consumer Advocates  
Board of Directors, OSPIRG Citizen Lobby  
Telecommunications Policy Committee, Consumer Federation of America  
Electricity Policy Committee, Consumer Federation of America  
Board of Directors (Public Interest Representative), NEEA