Public Utility Commission of Oregon Administrative Hearings Division PO Box 2148 Salem, OR 97308-2148

Re: Notice in all UM's for which I am involved (Currently UM 1528 & UM 1489)

To whom it may concern:

The purpose of this letter is to request hard copy service of all filings in any proceeding in which I am involved and a reasonable time period in which to respond. While the P.U.C. has been very good at sending me hard copies, recent events indicate that I need to receive hard copies of <u>all</u> filings.

Recently Mr. Mohr, attorney for Fish Mill Lodges sent me an e-mail at 4:03 p.m. on Thursday, May 12. In this e-mail he said "I wish to let you know that today I will be filing a motion with the Administrative Law Judge requesting to <u>stay</u> this proceeding. Please let me know if you are opposed to this request to stay this case as stated above. If I do not receive a response from you before 4:30 PST today, I will simply represent that I received no response."

I did not check my e-mail before 4:30 p.m. on March 12, 2011. I do not check my e-mail constantly. I am not a business or professional person that conducts business by e-mail. I am retired, and only check it sporadically. When I did see the e-mail, I was opposed to it. While I was working on my response this morning, May 13, 2011, since I thought if I got it in before the judge ruled it might still be O.K., I received the judge's ruling at 12:04 PM stating that Mr. Mohr's motion had been granted. I must point out that I was given 27 minutes to respond. The ruling was entered the very next day. This makes me extremely uncomfortable. What happens if I am out-of-town and something like this comes in?

Therefore, I request that ALL filings in this case be sent to me by both e-mail and by hard copy service. I also request that for any such filing, I be allowed at least fourteen days from the date of the mailing to respond, unless either I have been contacted by phone and informed of the deadline, or the Judge has set a shorter time by order after a hearing that I've participated in.

Thank for your consideration of this request.

Bonnie Lucas