



WILLIAM E. HENDRICKS

December 14, 2016

Via eFiling Only

Oregon Public Utility Commission
Attention: Filing Center
Salem, OR 97308
Puc.filingcenter@state.or.us

Re: UCB 69 – Matthew Steven, DBA GeniusWeb.com v. Qwest
Corporation dba CenturyLink

Dear Ms. Walker:

This letter is to advise the Commission that CenturyLink has reached a settlement with Mr. Steven, the Complainant, and asks that this complaint be dismissed with prejudice after the Commission receives Mr. Steven's request to withdraw.

CenturyLink has made a full credit to Mr. Steven's account, leaving a \$0.00 balance. We understand Mr. Steven will communicate with the Commission separately with his authorization to dismiss the complaint.

If you have any questions, please don't hesitate to contact us.

Sincerely,

A handwritten signature in blue ink, appearing to read "W. Hendricks", with a stylized flourish at the end.

William E. Hendricks
CenturyLink
Senior Corporate Counsel
902 Wasco Street
Hood River, OR 97031

902 Wasco St.
Hood River, OR 97031
Tel. 541.387.9439
Fax. 541.400.8421
tre.hendricks@centurylink.com