

June 12, 2023

Oregon Public Utility Commission P.O. Box 1088 Salem, OR 97308-1088 puc.filingcenter@state.or.us

RE: UM 1908 – QWEST CORPORATION, UNITED TELEPHONE COMPANY OF THE NORTHWEST, CENTURYTEL OF OREGON, and CENTURYTEL OF EASTERN OREGON, Joint Petition for Approval of Price Plan Pursuant to ORS 759.255 and Partial Exemption Pursuant to ORS 759.052.

To whom this may concern:

In the attached confidential and redacted documents, CenturyLink files call logs from the toll-free, 24/7 dedicated customer support line for the period of September 28, 2022, through May 31, 2023. This response goes back to the date of deployment of the toll-free, 24/7 dedicated customer support line because a manual process was added to collect and present additional information that the Commission in Order 23-109 (the "Order") indicated was lacking from prior reporting.

If you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

Peter Gose

Director State and Local Government Affairs

Attachments

peter.gose@lumen.com

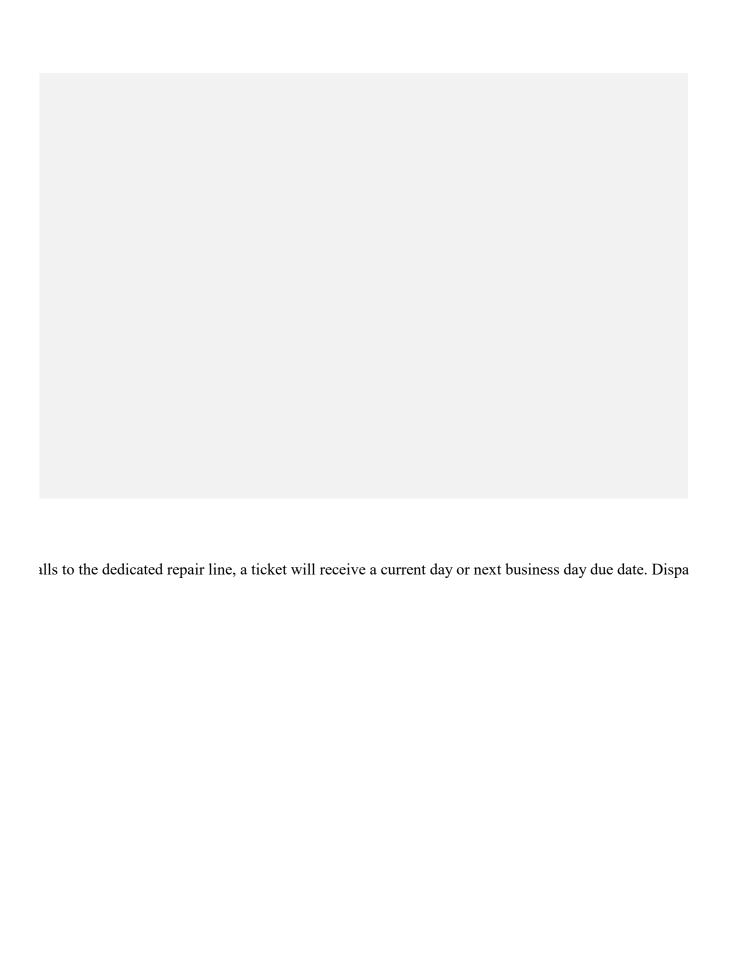
Impacted Area	call_timestamp	contact_tn	customer_name
#N/A	9/28/2022 11:06:02		
#N/A	9/28/2022 17:14:16		
#N/A	9/28/2022 17:15:08		
2900 LAR RT	9/29/2022 10:51:24		
#N/A	9/29/2022 11:56:21		
2900 LAR RT	9/29/2022 13:03:52		
#N/A	9/29/2022 14:41:00		
2900 LAR RT	9/30/2022 11:23:40		
#N/A	9/30/2022 11:56:01		
#N/A	9/30/2022 12:19:44		
#N/A	9/30/2022 17:19:05		
2900 LAR RT	9/30/2022 17:37:46		
#N/A	9/30/2022 17:38:28		
2900 LAR RT	10/1/2022 11:52:36		
#N/A	10/4/2022 13:18:37		
2900 LAR RT	10/4/2022 17:07:49		
#N/A	10/4/2022 17:23:17		
#N/A	10/5/2022 10:50:37		
#N/A	10/5/2022 12:08:24		
2900 LAR RT	10/5/2022 16:12:10		
#N/A	10/5/2022 16:14:28		
2900 LAR RT	10/5/2022 16:16:40		
#N/A	10/5/2022 16:17:06		
2900 LAR RT	10/5/2022 16:19:26		
2900 LAR RT	10/5/2022 16:28:14		
2900 LAR RT	10/5/2022 16:47:11		
#N/A	10/5/2022 17:17:09		
#N/A	10/5/2022 19:20:59		
2900 LAR RT	10/6/2022 11:42:40		
#N/A	10/6/2022 12:35:44		
2900 LAR RT	10/6/2022 12:49:03		
#N/A	10/7/2022 10:43:56		
#N/A	10/7/2022 15:43:17		
#N/A 2900 LAR RT	10/8/2022 13:26:44 10/18/2022 12:42:52		
#N/A	10/18/2022 12:42:52 10/25/2022 19:02:54		
#N/A #N/A	10/25/2022 19:02:34		
#N/A 2600 UAR RT	10/27/2022 17:17:02		
#N/A	10/21/2022 18:38:07		
#N/A	11/2/2022 10:53:17		
#N/A #N/A	11/2/2022 10:33:17		
#N/A	11/2/2022 18:14:10		
#N/A	11/2/2022 18:18:34		
#N/A	11/3/2022 13:20:10		
2900 LAR RT	11/7/2022 12:40:10		
#N/A	11/7/2022 12:40:10		
111 1 1/15	11///2022 17.17.20		

```
#N/A
                11/10/2022 12:06:03
     #N/A
                11/16/2022 11:29:38
     #N/A
                11/16/2022 11:53:38
     #N/A
                11/16/2022 16:11:07
     #N/A
                11/17/2022 16:11:45
     #N/A
                11/17/2022 18:00:22
2900 LAR RT
                11/18/2022 11:34:12
     #N/A
                11/19/2022 10:33:21
     #N/A
                11/23/2022 11:36:47
     #N/A
                 12/1/2022 15:53:23
     #N/A
                12/12/2022 13:32:09
     #N/A
                12/13/2022 11:53:33
     #N/A
                12/16/2022 19:11:59
     #N/A
                12/19/2022 17:57:39
2900 LAR RT
                 12/28/2022 0:20:41
2900 LAR RT
                   1/2/2023 23:12:01
     #N/A
                   1/3/2023 11:36:46
     #N/A
                   1/3/2023 11:47:55
     #N/A
                   1/3/2023 18:26:23
     #N/A
                   1/4/2023 20:55:05
2900 LAR RT
                   1/4/2023 21:00:32
     #N/A
                   1/4/2023 21:56:47
     #N/A
                   1/5/2023 13:03:40
     #N/A
                   1/5/2023 15:55:25
     #N/A
                   1/5/2023 19:17:29
     #N/A
                   1/7/2023 10:48:34
     #N/A
                   1/8/2023 18:43:27
                   1/9/2023 12:00:08
     #N/A
2600 UAR RT
                  1/10/2023 15:02:50
     #N/A
                  1/11/2023 15:34:27
2600 UAR RT
                  1/20/2023 14:53:52
2600 UAR RT
                  1/21/2023 20:36:03
2600 UAR RT
                 1/22/2023 17:40:40
2600 UAR RT
                  1/23/2023 10:44:43
     #N/A
                 1/24/2023 15:15:14
                  1/31/2023 16:55:23
     #N/A
     #N/A
                   2/2/2023 13:56:23
     #N/A
                  2/14/2023 19:36:30
     #N/A
                  2/15/2023 14:07:46
2900 LAR RT
                 2/28/2023 10:12:18
     #N/A
                  2/28/2023 10:41:10
     #N/A
                  2/28/2023 11:14:48
2900 LAR RT
                 2/28/2023 11:16:30
2900 LAR RT
                  2/28/2023 11:22:28
     #N/A
                   3/14/2023 9:25:52
     #N/A
                   3/20/2023 0:36:18
     #N/A
                 3/20/2023 13:00:40
```

```
#N/A
                   4/7/2023 16:22:23
     #N/A
                   4/9/2023 21:42:45
     #N/A
                   4/10/2023 8:02:46
     #N/A
                   4/10/2023 8:03:23
     #N/A
                   4/10/2023 8:06:31
     #N/A
                   4/10/2023 8:07:05
     #N/A
                  4/10/2023 18:32:46
     #N/A
                  4/10/2023 22:02:45
     #N/A
                  4/10/2023 22:03:16
     #N/A
                   4/21/2023 6:50:08
     #N/A
                   4/21/2023 6:53:13
     #N/A
                   5/3/2023 14:45:56
2600 UAR RT
                  5/19/2023 13:16:18
2900 LAR RT
                  5/28/2023 11:27:07
2900 LAR RT
                  5/28/2023 11:27:55
2900 LAR RT
                  5/28/2023 11:29:14
                  5/28/2023 11:32:43
2900 LAR RT
2900 LAR RT
                  5/28/2023 14:03:21
2900 LAR RT
                  5/28/2023 14:04:31
2600 UAR RT
                  5/28/2023 15:11:12
2900 LAR RT
                  5/28/2023 17:00:56
2900 LAR RT
                  5/31/2023 13:05:52
```

Depending on the time during the day that tickets are generated through incoming ca

caller_name	address	account



circuit_tn	alt_contact_tn	caller_sms	caller_email	ticket_timestamp
	uu		56.155.1.5.1	dionot_umostamp
				9/28/2022 17:14:17
				9/29/2022 10:51:25
				9/29/2022 11:56:23
				9/29/2022 13:03:55
				9/29/2022 14:41:03
				9/30/2022 11:23:41
				9/30/2022 12:19:46
				9/30/2022 17:19:12
				9/30/2022 17:37:47
				9/30/2022 17:38:32
				10/1/2022 11:52:52
				10/4/2022 13:18:53
				10/4/2022 17:07:51
				10/4/2022 17:23:22
				10/5/2022 10:50:44
				10/5/2022 12:08:25
				10/5/2022 16:12:23
				10/5/2022 16:16:45
				10/5/2022 16:17:08
				10/5/2022 16:17:08
				10/5/2022 16:28:17
				10/5/2022 16:47:26
				10/0/2022 10:17:20
				10/5/2022 19:21:15
				10/6/2022 11:42:44
				10/6/2022 12:36:38
				10/8/2022 13:26:46
				10/8/2022 13:26:46
				10/18/2022 12:43:08 10/25/2022 19:03:10
				10/25/2022 13:03:10
				10/27/2022 17:17:03
				10/21/2022 18:38:23
				11/2/2022 10:53:33
				11/2/2022 18:14:17
				11/2/2022 18:14:17
				11/2/2022 18:20:21
				11/3/2022 11:50:04
				11/7/2022 12:40:15
				, , , = =:::=

11/16/2022 11:29:54 11/16/2022 11:53:40 11/16/2022 16:11:23 11/17/2022 16:11:47 11/17/2022 18:00:23 11/18/2022 11:34:31 11/19/2022 10:33:32 11/23/2022 11:36:58 12/1/2022 15:53:24 12/12/2022 13:32:21 12/13/2022 11:53:39 12/16/2022 19:12:00 12/19/2022 17:57:41 12/28/2022 0:20:56 1/2/2023 23:12:17 1/3/2023 11:36:48 1/3/2023 11:47:57 1/4/2023 20:55:14 1/4/2023 21:00:38 1/5/2023 15:55:27 1/5/2023 19:17:45 1/7/2023 10:48:37 1/8/2023 18:43:35 1/9/2023 12:00:10 1/10/2023 15:03:04 1/11/2023 15:34:43 1/20/2023 14:53:55 1/21/2023 20:36:14 1/22/2023 17:42:53 1/23/2023 10:44:59 1/24/2023 15:15:18 1/31/2023 16:55:25 2/2/2023 13:56:39 2/14/2023 19:36:32 2/28/2023 10:12:20 2/28/2023 10:41:26 2/28/2023 11:16:33 2/28/2023 11:22:36 3/14/2023 9:25:55 3/20/2023 0:36:21

3/20/2023 13:00:41

4/7/2023 16:22:25
4/9/2023 21:42:47
. ,
4/10/2023 18:32:47
4/21/2023 6:50:14
4/21/2023 6:53:15
5/3/2023 14:45:58
5/19/2023 13:16:23
5/28/2023 11:27:10
5/28/2023 11:28:00
5/28/2023 11:29:19
5/28/2023 11:32:44
5/28/2023 14:03:24
5/28/2023 14:04:33
5/28/2023 15:11:15
5/28/2023 17:00:59
5/31/2023 13:05:53
5,51,2025 15.05.55

tch operations generate an open ticket report at 6 AM and 6 PM each day.

sf_case_number	rx_case_number	cause
sf_ticket_null 44614867		Repair Flow - CSC
sf_ticket_null		Repail Flow - CSC
44661675	262847457	Out of Scope.Misdirect
44673450		Out of Scope.Misdirect
44685120		Subsequent.Missed Commitment(CenturyLink missed)
44703142		No Assistance Provided
44786105		Phone Line.Can't Call Out
sf ticket null		Phone Line.No Dial Tone - All Phones
- – 44796415		Wireless.Setup/Credentials/Configuration
44847887		Non-Customer Call.No Caller On Line
44850027	263555869	Non-Customer Call.Other Internal
44850125		Repair Flow - CSC
44869181	263709262	Subsequent.Status Only
45100013		
45144432	264855520	ABANDONED_SESSION.Tool Issue
45146711	264862848	Non-Customer Call.Other Internal
45195895	265056015	Phone Line.No Dial Tone - All Phones
45210156		Research Account
45255283	265235715	NDT.OOS
sf_ticket_null		
45256096	265234746	FASTFECTicketV1.FASTFECTicketV1
45256158	265235916	Phone Line.No Dial Tone - All Phones
45256621	265236487	FASTFECTicketV1.FASTFECTicketV1
45258123	265242043	Subsequent.Cancel
45261455	265251032	Phone Line.No Dial Tone - All Phones
sf_ticket_null		
45276704	265306461	Phone Line.No Dial Tone - All Phones
45319112	265483229	Phone Line.Gets Cut Off
45328505	265515462	Phone Line.No Dial Tone - All Phones
sf_ticket_null		Phone Line.Gets Cut Off
sf_ticket_null	265853926	Non-Customer Call.No Caller On Line
sf_ticket_null		
45506442		Repair Flow - CSC
46344171		Phone Line.No Dial Tone All Phones
47018496		Phone Line.No Dial Tone - All Phones
47129768		Non-Customer Call.Tool Issue
47248940		Phone Line.Transmission (Noisy Line)
47436570		Out of Scope.Misdirect
47669636		Phone Line.Transmission(Noisy Line)
47744113		
47744452		Chair a Harlana DAAA
47744587		Status Update.RMA
47794231		Out of Scope.Misdirect
48083787		Subsequent.Status Only Phone Line No Diel Tone All Phones
sf_ticket_null	2/0201862	Phone Line.No Dial Tone - All Phones

sf_ticket_null	277699451 Phone Line.Gets Cut Off
48950185	ABANDONED_SESSION.No Ticketing Options
48954386	
49001098	279861391 Fast Front End Close.CLAS Customer Education
49112066	280284551 Phone Line.Transmission (Noisy Line)
49125248	Status Update.Outage
49174655	280528497 Non-Customer Call.Other Internal
49246974	No Assistance Provided
49543923	Status Update.Outage
50157945	284337537 NDT.OOS
50972789	287732474 Repair Flow - CSC
51068088	200542204 Phase Line No Pink Town All Phases
51435184	289512281 Phone Line.No Dial Tone - All Phones
51572868	Out of Scope.Misdirect 292816903 NDT.OOS
52115700 52517624	294720863 NDT.OOS
52554066	No Assistance Provided
52556254	294892708 Phone Line.No Dial Tone All Phones
sf_ticket_null	234032700 Filone Line.No Dial Folie All Filones
52737274	295671180 NDT.OOS
52737349	295671933 Phone Line.No Dial Tone All Phones
sf_ticket_null	
sf_ticket_null	295918383 Non-Customer Call.Other Internal
 52820805	Status Update.Outage
52842702	Status Update.Outage
52955616	
52980371	296873805 Referrals.Business Office
53032024	Fast Front End Close.MISC Customer Education
53182716	297680911 Phone Line.Transmission(Noisy Line)
53292336	
54014552	ABANDONED_SESSION.No Ticketing Options
54069911	301768747 Phone Line.No Dial Tone All Phones
54080784	301897893 NDT.OOS
54116142	Repair Flow - CSC
54281713	302719424 Phone Line.No Dial Tone - All Phones
54859734	305190512 NDT.OOS
55050215	305964857 Phone Line.No Dial Tone All Phones
55984838	310078040 NDT.OOS
sf_ticket_null	310349694 Subsequent.Status Only 314377399 Phone Line.No Dial Tone All Phones
56957814 56962700	314396514 Phone Line.No Dial Tone All Phones
sf_ticket_null	314350314 FIIONE LINE.NO DIAI TONE All FIIONES
56968435	314415657 Phone Line.No Dial Tone All Phones
56969368	SITTISOS/ I NONC LINE, NO DIGI TONE AN FNONCS
30303300	
57998621	Phone Line.No Dial Tone - All Phones
57998621 58376481	Phone Line.No Dial Tone - All Phones Repair Flow - CSC
57998621 58376481 58430259	Phone Line.No Dial Tone - All Phones

59863864 59906116		Research Account No Assistance Provided
sf_ticket_null		
60006024		Repair Flow - CSC
sf_ticket_null		
sf_ticket_null		
60782663		Out of Scope.Misdirect
60782683	330701978	NDT.OOS
61680643		Out of Scope.Misdirect
62815075	341217979	Phone Line.Transmission (Noisy Line)
63363242	344045500	Phone Line.No Dial Tone All Phones
63363255	344044996	NDT.OOS
63363273	344045024	NDT.OOS
63363314	344045712	NDT.OOS
63365173	344065826	Phone Line.No Dial Tone All Phones
63365187	344065397	NDT.OOS
63366004	344073497	NDT.OOS
63367226		Resolved On the Call/Chat
63540311	344993851	Phone Line.No Dial Tone All Phones

What Issue Was Reported? disposition Never spoke with agent Completed Agent transferred to repair Same customer transferred Transfer/Refer.CARE/Existing Order customer was midrected-no issue reported Transfer/Refer. customer was midrected-no issue reported Other calls get cut off Account Not Found checking open ticket Other checking on ongoing repairs need to get line buried internet gone bad to worse Troubleshooting Obstacle.Call Dropped Call Abandoned. no caller on line when agent picked up Other no caller on line when agent picked up Completed danielle from puc checking if repair line working long distance not working Completed customer checking on getting new service Other dropping calls and no dial tone called to get ticket number for dispatch no dial tone Customer Education. Issue Resolved no dial tone Research Dispatched no dial tone didn't speak with agent no dial tone dial tone went out when power went out Other power out and back but no dial tone Completed no dial tone Other no dial tone Dispatch.Customer customer hung up on recording no dial tone Dispatch.Customer intermittent dial tone Other no dial tone no dial tone no caller on line when agent picked up Troubleshooting Obstacle. No Caller On Line test call from PUC Dispatched no dial tone intermittent dial tone Dispatch.Customer Other intermittent service issues echo on line Issue Resolved.Other intermittent dial tone-dropped calls Dispatched getting charged for service doesn't have Transfer/Refer. Dispatch.Customer cuts off calls no agent on line no agent on line Issue Resolved. Gave Tracking Info need help to send back modem no dial tone Transfer/Refer. Other trouble dialing people no dial tone

gets cut off Other internet down no agent on line Other no internet connection Dispatch.Customer ongoing static on line Customer Notified. internet not working phone not working no agent on line Call Disconnected Customer Notified. Entered Contact Info/Gave ETR intermittent connection no dial tone Dispatch.Customer no dial tone Completed no dial tone-check on dispatch scheduled Other phone dead Transfer/Refer. trying to make payment-can't login Dispatched phone not working phone not working Dispatched **Customer Ended Contact** no dial tone no dial tone Dispatch.Customer internet not working Dispatched phone not working Dispatch.Customer phone not working no info no customer call in no internet connection Issue Resolved.Issue Credit Customer Notified. no internet connection no agent on line Transfer/Refer. voicemail not working Other internet not working Dispatch.Customer line not working centurylink rep testing dedicated line Other phone line dead phone line dead Dispatch.Customer Dispatched no info found customer calling to cancel ticket Completed Other no internet connection Dispatched phone down no dial tone on 2nd line Dispatch.Customer no dial tone Dispatched n/a no dial tone Dispatch.Customer Dispatch.Customer no dial tone n/a Dispatch.Customer no dial tone Other no dial tone Completed test call from manager test call from manager

called about billing

Other

Research

QA/Account Research

Completed

Transfer/Refer.Tier 1.0 HSI/Market

Completed Transfer/Refer. Dispatched

Dispatch.Customer

Dispatched

Not Resolved: Dispatch

Dispatched

Dispatch.Customer

Dispatched Dispatched

Resolved: Educated Customer

Dispatch.Customer

dropped calls-hum on line
no call-agent accessed to research
n/a
n/a
n/a
n/a
no internet connection
n/a
n/a
Internet Down
Phone and Internet Down
email noting payment failed to process
static on line
phone down
phone down
phone down
phone down
phone not working
phone down
no dial tone
no dial tone
no dial tone

	Correct Issue?
What Was the Service Problem? Specific Steps to Converspoke with agent-IVR Never spoke with a	
Agent transferred to repair Agent transferred	
Same customer transferred Same customer tra	•
	Irected-no issue reported
	Irected-no issue reported
line going down-create dispatch tech was dispatched tech was dispa	· ·
agent didn't handle circuit transfererred to co	
no service problem at time agent gave inform	·
get line connected after buried agent advised wou	
was helping customer resolve issue-got disconnected call was disconnec	
	rhen agent picked up
	hen agent picked up
	checking if repair line working
	not open-agent gave information
refer to customer service refer to customer	
	ed-no trouble found
agent gaave ticket number agent gave ticket r	
	ad jack-working now
had outage checking on when will be fixed gave information r	•
created dispatch tech went out and	
didn't speak with agent didn't speak with a	
·	stage-notes show no trouble found
created dispatch customer cancelle	
'	olugging and back in
dial tone came back dial tone came back	
created dispatch tech repaired issue	· · · · · · · · · · · · · · · · · · ·
n/a n/a	
set up dispatch tech repaired pair	gain
	ollers in central office
	ort pair-good to terminal
	ollers in central office
n/a n/a	
n/a n/a	
created dispatch customer cancelle	d ticket
created dispatch tech noted good to	o box
set up dispatch tech out and good	
agent put on hold-customer hung up n/a	
set up dispatch tech good to box-r	no trouble found
transfer to customer care customer care	
set up dispatch tech out and good	to box-no trouble found
customer hung up n/a	
customer hung up n/a	
agent sent instructions on how to return sent email to return	rn
cordless phone issue not at location to troubleshoot will check when ge	ets to location
agent helped reset phone lines customer reset ph	one lines by unplugging and plug b

set up dispatch	tech noted no trouble found
customer hung up when put on hold	n/a
customer hung up	n/a
outage in area	no notes on when resolved
set up dispatch	tech repaired f2 cable
outage in area	damage to equipment repaired
set up dispatch	tech noted no trouble found
customer hung up	n/a
outage in area	damage to equipment repaired
set up dispatch	tech fixed buried line-good to box
agent had to check schedule and would call back	n/a
agent gave info on dispatch currently scheduled	tech noted cable cut -dug pit and spliced in new pede
set up dispatch	tech short on inside wire
transfer to customer care	n/a
set up dispatch	tech out and good to box
set up dispatch	tech out and good to box
wanted customer to trobuleshoot by calling phone	customer would call back after troubleshooting
set up dispatch	tech out and no trouble found
outage in area	cards replaced in dslam
set up dispatch	customer cancelled ticket saying it was fixed
set up dispatch	customer cancelled saying it was fixed
n/a	n/a n/a
n/a	
outage in area-agent gave estimated repaired outage in area-agent gave estimated repaired	equipment repaired equipment repaired
n/a	n/a
voicemail was removed from account-gave cus service	•
outage in area	equipment repaired
set up dispatch	tech out and noted good to box no trouble found
n/a	n/a
customer just wanted to note it-no ticket created	agent said it was noted but no other ticket created
set up dispatch	tech out and repaired F1 cable
n/a	n/a
service was working	agent cancelled ticket
was going to check some things and call back if need	customer will call back
created dispatch	customer cancelled ticket working
set up dispatch	tech repaired line-cut to a different pair
set up dispatch	was part of outage cleared 2/15-repaired pair gain
n/a	n/a
created dispatch	part of outage cleared 3/1/23-replaced repeater
created dispatch	part of outage cleared 3/1/23-replaced repeater
n/a	n/a
created dispatch	part of outage cleared 3/1/23-replaced repeater
created dispatch	part of outage cleared 3/1/23-replaced repeater
n/a	n/a
n/a	n/a
gave info to customer	gave info to customer

customer will call back to trblshoot	customer calling back later
no call-agent accessed to research	no call-agent accessed to research
n/a	n/a
troubleshoot issue-power cycled	ethernet connection on customer end-now working
n/a	n/a
n/a	n/a
No internet connection	Transferred call to Internet Group: agent transferred
No dialtone/No internet conenction	Internet/Phone connection/wiring check. MLT test of
credit card expired	transferred to billing
created dispatch	defective line card-carrier replaced
T1 span down causing outage	T1s stopped and started via switch restoration
T1 span down causing outage	T1s stopped and started via switch restoration
T1 span down causing outage	T1s stopped and started via switch restoration
T1 span down causing outage	T1s stopped and started via switch restoration
T1 span down causing outage	T1s stopped and started via switch restoration
T1 span down causing outage	T1s stopped and started via switch restoration
T1 span down causing outage	T1s stopped and started via switch restoration
part of outage	restored switch
created dispatch	repair bsw talk to mr

Date Service Issue Was Resolved	
Never spoke with agent	
Agent transferred to repair	
Same customer transferred	
customer was midrected-no issue repo	rted
customer was midrected-no issue repo	rted
	10/1/2022
	9/29/2023
	9/30/2023
no ticket made	
	9/30/2022
	9/30/2022
	9/30/2022
	9/30/2022
	10/1/2022
	10/4/2022
	10/5/2022
	10/4/2022
	10/5/2022
	10/5/2022
	10/5/2022
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	10/9/2022
	10/5/2022
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	10/5/2022
	10/7/2022
	10/7/2022
	10/6/2022
	10/0/2022
	10/7/2022
	10/7/2022
	10/7/2022
	10/7/2022
	10/8/2022
	10/18/2022
	10/26/2022
	10/26/2022
	10/28/2022
	10/31/2022
	11/2/2022
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	11/3/2022
	11/7/2022
	11/8/2022

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	11/16/2022
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	, -, -
	11/18/2022
	11/23/2022
	11/18/2022
	11/19/2022
	11/23/2022
	12/2/2022
	12/12/2022
	12/15/2022
	12/16/2022
	12/19/2022
	12/29/2022
	1/3/2023
	1/3/2023
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	1/10/2023
	1/5/2023
	1/5/2023
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	1/5/2023
	1/10/2023
	1/10/2023
n/a	
	1/8/2023
	1/10/2023
	1/10/2023
	1/11/2023
	1/20/2023
	1/22/2023
n/2	1/22/2023
n/a	4 /22 /2022
	1/23/2023
	1/24/2023
	2/1/2023
	2/2/2023
	2/15/2023
n/a	
	3/1/2023
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n/a	
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n/a	3, -, -5-5
n/a	
117 ×	3/20/2022
	3/20/2023

n/a	
no call-agent accessed to research	
n/a	
n/a	
n/a	
n/a	
	4/10/2023
n/a	
n/a	
	4/21/2023
	4/21/2023
	5/3/2023
	5/19/2023
	5/28/2023
	5/28/2023
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	5/30/2023