

Wednesday, June 14, 2023

**Description:**

Rally Networks has filed to have their fees filed on the website. These changes are being sent to the customers of the following telephone exchange areas on the next bill as per guidelines:

Helix Telephone Co

Oregon Telephone Corporation

North State Telephone Co

Pine Telephone Co

Home Telephone Co

If you have questions or concerns please contact Ken Gross, [keng@rallynet.us](mailto:keng@rallynet.us).

#### Bill Message for Tariff Helix

As you know Rally Networks has been working to gain efficiencies to lower costs enabling us to maintain current prices. In an effort to expand these efficiencies we are modifying our fees and publishing those fees on our website. By doing this it will streamline business and, in some instances, may save you money. You can find a more complete list of fees at <https://rallynet.us/legal/tariff/>. Some fees remain the same.

The following fees are being changed on September 1, 2023:

- Late fees currently are 2.2% on all overdue balances and will be changing to a flat \$5. There is not a percentage change to provide because of how this fee is calculated. This may save some individuals money and others may see a nominal increase if they are late.
- The initial service charge of \$25 for the phone and \$15 for the internet. These will be combined into a \$50 fee which will be a 25% change for both. This \$50 fee will be set for phone only, internet only, or both internet and phone combined.
- The reconnection charge will change from the current \$15 to \$20 for a 33% change. This fee occurs when people are disconnected for non-payment.
- The move of service fee in Helix Telephone will change from \$20 to \$40 constituting a 50% increase; all other areas are \$40 as well. This will help offset technician costs.
- You may also find a complete directory at <https://ebill.rallynet.us/ebill/Directory>

Customers may petition the Public Utility Commission of Oregon to investigate the rate changes. The Commission will investigate the rate increase if it receives petitions from 16 customers of Helix Telephone on or before **August 21, 2023**. If the Commission does not receive sufficient petitions by **August 21, 2023**, the proposed rates will become effective on **September 1, 2023** without Commission review. Petitions should be sent to the Commission's Consumer Services Division. The Company will provide a current copy of the local exchange directory and its service territory map within ten days of a request from any customer. The PUC may be reached at 800-522-2404 or by mail at Oregon Public Utility Commission Attn: Consumer Services PO Box 1088 Salem, OR 97308-1088

#### Bill Message for Tariff Home

As you know Rally Networks has been working to gain efficiencies to lower costs enabling us to maintain current prices. In an effort to expand these efficiencies we are modifying our fees and publishing those fees on our website. By doing this it will streamline business and,

in some instances, may save you money. You can find a more complete list of fees at <https://rallynet.us/legal/tariff/>. Some fees remain the same.

The following fees are being changed on September 1, 2023:

- Late fees currently are 2.2% on all overdue balances and will be changing to a flat \$5. There is not a percentage change to provide because of how this fee is calculated. This may save some individuals money and others may see a nominal increase if they are late.
- The initial service charge of \$25 for the phone and \$15 for the internet. These will be combined into a \$50 fee which will be a 25% change for both. This \$50 fee will be set for phone only, internet only, or both internet and phone combined.
- The reconnection charge will change from the current \$15 to \$20 for a 33% change. This fee occurs when people are disconnected for non-payment.
- The move of service fee in Home Telephone will change from \$20 to \$40 constituting a 50% increase; all other areas are \$40 as well. This will help offset technician costs.
- You may also find a complete directory at <https://ebill.rallynet.us/ebill/Directory>

Customers may petition the Public Utility Commission of Oregon to investigate the rate increase. The Commission will investigate the rate increase if it receives petitions from 44 customers of Home Telephone on or before **August 21, 2023**. If the Commission does not receive sufficient petitions by **August 21, 2023**, the proposed rates will become effective on **September 1, 2023** without Commission review. Petitions should be sent to the Commission's Consumer Services Division. The Company will provide a current copy of the local exchange directory and its service territory map within ten days of a request from any customer. The PUC may be reached at 800-522-2404 or by mail at Oregon Public Utility Commission Attn: Consumer Services PO Box 1088 Salem, OR 97308-1088

#### Bill Message for Tariff NS

As you know Rally Networks has been working to gain efficiencies to lower costs enabling us to maintain current prices. In an effort to expand these efficiencies we are modifying our fees and publishing those fees on our website. By doing this it will streamline business and, in some instances, may save you money. You can find a more complete list of fees at <https://rallynet.us/legal/tariff/>. Some fees remain the same.

The following fees are being changed on September 1, 2023:

- Late fees currently are 2.2% on all overdue balances and will be changing to a flat \$5. There is not a percentage change to provide because of how this fee is calculated. This may save some individuals money and others may see a nominal increase if they are late.
- The initial service charge of \$25 for the phone and \$15 for the internet. These will be combined into a \$50 fee which will be a 25% change for both. This \$50 fee will be set for phone only, internet only, or both internet and phone combined.
- The reconnection charge will change from the current \$15 to \$20 for a 33% change. This fee occurs when people are disconnected for non-payment.
- The move of service fee in North State Telephone will change from \$20 to \$40 constituting a 50% increase; all other areas are \$40 as well. This will help offset technician costs.
- You may also find a complete directory at <https://ebill.rallynet.us/ebill/Directory>

Customers may petition the Public Utility Commission of Oregon to investigate the rate increase. The Commission will investigate the rate increase if it receives petitions from 40 customers of North State Telephone on or before **August 21, 2023**. If the Commission does not receive sufficient petitions by **August 21, 2023**, the proposed rates will become effective on **September 1, 2023** without Commission review. Petitions should be sent to the

Commission's Consumer Services Division. The Company will provide a current copy of the local exchange directory and its service territory map within ten days of a request from any customer. The PUC may be reached at 800-522-2404 or by mail at Oregon Public Utility Commission Attn: Consumer Services PO Box 1088 Salem, OR 97308-1088

#### Bill Message for Tariff OTC

As you know Rally Networks has been working to gain efficiencies to lower costs enabling us to maintain current prices. In an effort to expand these efficiencies we are modifying our fees and publishing those fees on our website. By doing this it will streamline business and, in some instances, may save you money. You can find a more complete list of fees at <https://rallynet.us/legal/tariff/>. Some fees remain the same.

The following fees are being changed on September 1, 2023:

- Late fees currently are 2.2% on all overdue balances and will be changing to a flat \$5. There is not a percentage change to provide because of how this fee is calculated. This may save some individuals money and others may see a nominal increase if they are late.
- The initial service charge of \$25 for the phone and \$15 for the internet. These will be combined into a \$50 fee which will be a 25% change for both. This \$50 fee will be set for phone only, internet only, or both internet and phone combined.
- The reconnection charge will change from the current \$15 to \$20 for a 33% change. This fee occurs when people are disconnected for non-payment.
- The move of service fee in Oregon Telephone will change from \$20 to \$40 constituting a 50% increase; all other areas are \$40 as well. This will help offset technician costs.
- You may also find a complete directory at <https://ebill.rallynet.us/ebill/Directory>

Customers may petition the Public Utility Commission of Oregon to investigate the rate increase. The Commission will investigate the rate increase if it receives petitions from 145 customers of Oregon Telephone on or before **August 21, 2023**. If the Commission does not receive sufficient petitions by **August 21, 2023**, the proposed rates will become effective on **September 1, 2023** without Commission review. Petitions should be sent to the Commission's Consumer Services Division. The Company will provide a current copy of the local exchange directory and its service territory map within ten days of a request from any customer. The PUC may be reached at 800-522-2404 or by mail at Oregon Public Utility Commission Attn: Consumer Services PO Box 1088 Salem, OR 97308-1088

#### Bill Message for Tariff Pine

As you know Rally Networks has been working to gain efficiencies to lower costs enabling us to maintain current prices. In an effort to expand these efficiencies we are making changes to our fees and making them and their descriptions more accessible. By doing this it will streamline business and, in some instances, may save you money. You can find a more complete list of fees at <https://rallynet.us/legal/tariff/> many remain the same. Rally Networks now publishes the fees online to make them more accessible.

The following fees are being changed on September 1, 2023:

- Late fees currently are 2.2% on all overdue balances and will be changing to a flat \$5. There is not a percentage change to provide because of how this fee is calculated. This may save some individuals money and others may see a nominal increase if they are late.
- The initial service charge of \$25 for the phone and \$15 for the internet. These will be combined into a \$50 fee which will be a 25% change for both. This \$50 fee will be set for phone only, internet only, or both internet and phone combined.

- The reconnection charge will change from the current \$15 to \$20 for a 33% change. This fee occurs when people are disconnected for non-payment.
- The move of service fee in Pine Telephone will change from \$20 to \$40 constituting a 50% increase; all other areas are \$40 as well. This will help offset technician costs.
- You may also find a complete directory at <https://ebill.rallynet.us/ebill/Directory>

Customers may petition the Public Utility Commission of Oregon to investigate the rate increase. The Commission will investigate the rate increase if it receives petitions from 67 customers of Pine Telephone on or before **August 21, 2023**. If the Commission does not receive sufficient petitions by **August 21, 2023**, the proposed rates will become effective on **September 1, 2023** without Commission review. Petitions should be sent to the Commission's Consumer Services Division. The Company will provide a current copy of the local exchange directory and its service territory map within ten days of a request from any customer. The PUC may be reached at 800-522-2404 or by mail at Oregon Public Utility Commission Attn: Consumer Services PO Box 1088 Salem, OR 97308-1088