



Kenneth Schifman
Director/Senior Counsel
913-315-9783 (office)
913-523-9827 (fax)

Sprint State Government Affairs
6450 Sprint Parkway
KSOPHN0314-3A753
Overland Park, KS 66251
kenneth.schifman@sprint.com

January 3, 2020

Public Utility Commission of Oregon
550 Capitol Street NE, Suite 215
P.O. Box 2148
Salem, OR 97308-2148

Re: Docket No. UM-1522 – Notice of Compliance and Update to Terms of Service

Dear Oregon Utility Commission Staff:

Pursuant to the requirements included in the Oregon Public Utility Commission's Order No. 12015, Paragraph 25 of Appendix A, issued on January 23, 2012, in Docket Number UM 1522, Virgin Mobile USA, L.P. ("Virgin Mobile") hereby notifies the Oregon Public Utility Commission of its intention to make enhancements to the Assurance Wireless Lifeline offers in Oregon.

The FCC's Rules specify minimum service standards ("MSS") for Lifeline service (47 C.F.R. Section 54.408). On November 19, 2019, the FCC issued an Order setting the broadband MSS at 3.0GB per month effective December 1, 2019,¹ representing a reduction from the 8.75GB MSS previously established by the FCC.² In addition, the FCC clarified that a Lifeline offering that includes qualifying voice service but does not meet the broadband minimum service standards will only receive the voice subsidy set forth in 47 CFR Section 54.403(a)(2).³ Virgin Mobile has certain customers with feature phones that were receiving 750 voice minutes, unlimited texts and 2GB data. Effective in thirty days, such feature phone customers now will receive 1250 voice minutes, unlimited texts and 2GB of data. Virgin Mobile will collect the voice only subsidy for those customers pursuant to 47 CFR Section 54.403(a)(2).

Please see Attachment 1 for the message to be delivered to certain existing Oregon Lifeline feature phone customers regarding the increase of voice minutes to 1250 minutes.

¹ *Lifeline and Link Up Reform and Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund, Order* released Nov. 19, 2019, FCC 19-116. ("November 19 Lifeline Order") The current (pre-Dec. 1, 2019) federal data MSS is 2.0GB per month.

² "Wireline Competition Bureau Announces Updated Lifeline Minimum Service Standards and Indexed Budget Amount," FCC Public Notice DA 19-704, released July 25, 2019.

³ *November 19 Lifeline Order*, ¶17.

We appreciate Staff's continued and on-going collaborative efforts. If you have any questions regarding this notification, please feel free to contact me. I can be reached via email at: Kenneth.schifman@sprint.com or via telephone at: 913-315-9783.

Sincerely,

A handwritten signature in black ink that reads "Ken Schifman". The signature is written in a cursive, flowing style.

Ken Schifman

Cc: via email Jon Cray