

SCOTT Annette

From: SCOTT Annette
Sent: Tuesday, April 26, 2016 10:23 AM
To: SCOTT Annette
Subject: RE: DOCKET NO. UW 165

From: Patrick Thurston [mailto:thurstp@yahoo.com]
Sent: Monday, April 25, 2016 7:47 PM
To: HARI Celeste
Subject: DOCKET NO. UW 165

Please accept this E-mail as testimony for the above case.

The proposed rate increase being entertained by the P.U.C. is ridiculous.

The sudden expenditure of resources last summer triggered the sudden need to recoup those resources.

It was known when Hiland Water took over the Shadow Wood Water service that the infrastructure was in need of replacement. Needed replacement took place in the form of minor repair.

Whenever the subject of improvement was brought up to field management the response was always the same, "No money!!" Had Hiland Water requested and received a reasonable rate increase over the last 5-10 years they would not be in such need of an insanely high rate increase now.

A suggestion of an incremental rate increase would/should satisfy all parties; evenly spaced over a period of 5 years. Expenditures for the 75% new system should be almost negligible.

Respectfully submitted

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