From: PUC PUC.PublicComments * PUC

To: BARTHOLOMEW Joseph * PUC; HARRISON Danielle * PUC

Cc: MENZA Candice * PUC; TOEWS Kimberly * PUC; KNOLL Ellie * PUC; WALKER Cheryl * PUC; DAVIS Diane * PUC

Subject: FW: Public Comments on UM 1908

Date: Wednesday, January 25, 2023 9:25:09 AM

Comments for you.

Deanna

----Original Message----

From: jynxcdo@everyactioncustom.com <jynxcdo@everyactioncustom.com>

Sent: Tuesday, January 24, 2023 7:16 PM

To: PUC PUC.PublicComments * PUC < PUC.PUBLICCOMMENTS@puc.oregon.gov>

Subject: Public Comments on UM 1908

Dear Oregon Public Utility Commission,

As a telephone customer of Lumen/CenturyLink, I have not been receiving adequate service. I am submitting my comments for docket UM 1908.

I am a landline phone customer and have been having issues with CenturyLink that I would like to report for your investigation.

[Describe your issues with your landline phone service, including any issues with Lumen/CenturyLink's customer service in fixing your issues. Quality of service, delays in customer service responses, etc.]

Thank you for your investigation into this issue with CenturyLink in my area and for considering my comments.

Sincerely,

Jynx Houston

7605 SE Lincoln St Portland, OR 97215-4153 jynxcdo@gmail.com