

From: [PUC PUC.PublicComments * PUC](#)
To: [BARTHOLOMEW Joseph * PUC](#); [PUC CONSUMER PUC * PUC](#)
Cc: [MENZA Candice * PUC](#); [TOEWS Kimberly * PUC](#); [KNOLL Ellie * PUC](#); [WALKER Cheryl * PUC](#); [DAVIS Diane * PUC](#)
Subject: FW: Public Comments on UM 1908
Date: Thursday, February 2, 2023 11:39:41 AM

AHD: Comments for filing - Portland customer.

CS Processor: plz create a call slip. TY!

Deanna

-----Original Message-----

From: sgiven@everyactioncustom.com <sgiven@everyactioncustom.com>
Sent: Wednesday, February 1, 2023 3:24 PM
To: [PUC PUC.PublicComments * PUC](#) <PUC.PUBLICCOMMENTS@puc.oregon.gov>
Subject: Public Comments on UM 1908

Dear Oregon Public Utility Commission,

As a telephone customer of Lumen/CenturyLink, I have not been receiving adequate service. I am submitting my comments for docket UM 1908.

I am a landline phone customer and have been having issues with CenturyLink that I would like to report for your investigation.

[Describe your issues with your landline phone service, including any issues with Lumen/CenturyLink's customer service in fixing your issues. Quality of service, delays in customer service responses, etc.]

Thank you for your investigation into this issue with CenturyLink in my area and for considering my comments.

Sincerely,
Suzi Given
2020 Soda Mountain Rd Ashland, OR 97520-9407 sgiven@givenco.com