

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: Docket UM 1908/2206  
**Date:** Tuesday, September 5, 2023 10:42:46 AM

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[REDACTED] comments received.  
[REDACTED]

-----Original Message-----

**From:** P [REDACTED] W [REDACTED]  
**Sent:** Saturday, September 2, 2023 7:14 PM  
**To:** [REDACTED]  
**Subject:** Docket UM 1908/2206

[REDACTED] [s/LearnAboutSenderIdentification](#) ]

Please add this comment to the consolidated docket 1908/22206.

Some time this afternoon, Saturday Sept 2, land lines in our area went out. One neighbor told me her line went out about 2pm, others began realizing it about 5:45 pm. I am submitting this comment at about 7:15 pm

My land line is out at [REDACTED] Little Applegate Road and I have had no power glitches or power outages.

I am aware — so far - there also is no service at

4640 Little Applegate Road  
4600 LAR  
4054 LAR  
4046 LAR  
3996 LAR  
4067 LAR  
one address on Sterling Creek Road.  
1403 Yale Creek Road

Lines along the rest of LAR and the length of Yale Creek Road almost certainly are out as well.

When I called the “dedicated” line, I was connected to an operator who said she is in Asia, very bad connection and very difficult to understand her speech. It also was very noisy and she told me the rooster crowing loudly in the background was her neighbor’s animal.

She was pleasant but would not take the information (address or phone number) for any of the other people I tried to report for, but said “higher level support” knows which addresses are out. She gave me ticket number 70331223 and said a technician would track the connections by tomorrow.

Priscilla Weaver

[REDACTED]  
[REDACTED]  
Jacksonville OR [REDACTED]  
[REDACTED]

**From:** [REDACTED]  
**To:** [REDACTED] [UC](#)  
**Cc:** [REDACTED]  
**Subject:** FW: Comment for UM 1908/2206  
**Date:** Tuesday, September 5, 2023 11:46:46 AM

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[REDACTED] - comments received.  
[REDACTED]

[REDACTED]

[REDACTED] Message-----  
**From:** Priscilla Weaver [REDACTED]  
**Sent:** Monday, September 4, 2023 11:04 AM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Comment for UM 1908/2206

[REDACTED]

Please add this comment to the ongoing investigation:

As of 11:00 a.m. Monday, several CenturyLink customers' land lines have been restored, including mine.

However, the repair is incomplete. I just heard from C [REDACTED] E [REDACTED] at [REDACTED] that their land line is still dead, not even a fast busy signal. I do not know how many other people out here are still without land line service. C [REDACTED] is in the process of reporting their outage to the CenturyLink "dedicated" line.

Thanks.

Priscilla Weaver

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: Docket UM 1908/2206  
**Date:** Tuesday, September 5, 2023 11:56:09 AM

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[REDACTED] - comments received.  
[REDACTED]

-----Original Message-----

**From:** Priscilla Weaver [REDACTED]  
**Sent:** Tuesday, September 5, 2023 8:22 AM  
**To:** [REDACTED]  
**Subject:** Docket UM 1908/2206

Please add this comment to the ongoing investigation in UM 1908/2206, including the enforcement of the Orders initially entered in UM 2206:

The outage in our area that began early Saturday afternoon is now in its third day. I can confirm that the E [REDACTED] residence [REDACTED] is still without service. I do not know how many other people are still without land line service. My land line is working.

Thank you.

Priscilla Weaver  
[REDACTED]