From:	BARTHOLOMEW Joseph * PUC
To:	PUC PUC.FilingCenter * PUC; PUC CONSUMER PUC * PUC
Cc:	HELLMAN Marc * PUC; Smith Natascha B
Subject:	FW: UM 1908/2206
Date:	Wednesday, October 5, 2022 10:54:18 AM
Attachments:	image001.png

Good morning,

Please add the email below to docket UM 2206, thanks.

Joseph Bartholomew Oregon Public Utility Commission Senior Telecommunication/Water Analyst 201 High St SE. Suite 207 Salem, OR 97301 503-689-4016 <u>Joseph.bartholomew@puc.oregon.gov</u>



From: Priscilla Weaver <priscilla@saltmarshranch.com>
Sent: Tuesday, October 4, 2022 3:55 PM
To: BARTHOLOMEW Joseph \* PUC <Joseph.BARTHOLOMEW@puc.oregon.gov>
Subject: UM 1908/2206

Joseph, I don't know whether you consider this a new outage problem or a continuation of the malfunctioning that began on August 30, but either way it should be added to the record in this case for the purpose of imposing sanctions.

Thanks.

Priscilla

Begin forwarded message:

From: Candy Stephenson <<u>candace713@hotmail.com</u>> Date: October 4, 2022 at 3:44:19 PM PDT To: <u>priscilla@saltmarshranch.com</u> Subject: Phones

I called in a phone problem at approximately 3 pm. The phone dropped my calls at 2:47 and again at 2:52. After the calls dropped I had no dial tone for 5 minutes.

Also there was loud clicking on the phone. My mom said when the phone dropped her call it sounded like a fax

machine noise.

Oddly enough when I was talking to CL not a single clicking or dropped call. Ticket repair # 0501923.

They will be here tomorrow between 3&5, to check my personal phone lines outside my house. They said they will

also check the main boxes down at Buncom.

Candy Stephenson 541-899-4482