

From:
To:
Cc:

[REDACTED]

Subject: Re: Docket Number UM 1908--Notice of Filing--Oregon PUC
Date: Monday, May 1, 2023 10:20:51 AM

Hello, [REDACTED], and All,

If by "settlement" you mean some increase will, or *may* be approved, then the PUC has clearly missed the mark here.

In no way, shape, or form, should CenturyLink be approved for any rate increase. Rather, they need to be fined in a deep, and meaningful way! And, fines should continue to be levied every month until such time that they are a) effectively communicating with customers, b) adequately maintaining the infrastructure, and c) more importantly fixing the countless shortfalls in reliable service. They have made ZERO improvements.

Please tell me I am missing something. If they are approved for any increase then this whole process or registering complaints to the PUC is not only futile, but clearly corrupt.

On Mon, May 1, 2023 at 10:01 AM [REDACTED]

[REDACTED] wrote:

Description: Price Plan Hearing-Staff's Status Update; filed by Natascha Smith.
Docket Name: UNITED/QWEST/CENTURYLINK JOINT PETITION FOR PRICE PLAN AND PARTIAL WAIVER
Utility Company: CENTURYTEL OF OREGON INC -- TELE, UTIL_T
Type of Activity: OTHER FILING/PLEADING, filed on 5/1/2023.
Tracking Number: #57293

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