

**From:** [PUC PUC.PublicComments \\* PUC](#)  
**To:** [BARTHOLOMEW Joseph \\* PUC](#)  
**Cc:** [HARRISON Danielle \\* PUC](#); [MENZA Candice \\* PUC](#); [TOEWS Kimberly \\* PUC](#); [WALKER Cheryl \\* PUC](#); [DAVIS Diane \\* PUC](#)  
**Subject:** FW: Very poor service from Century Link  
**Date:** Wednesday, November 16, 2022 4:27:03 PM

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Comments for you.

Deanna

P.S. Dani, I will copy you on UM 2206/UM 1908 public comments to you this way going forward. That way I am not sending out multiple emails.

-----Original Message-----

From: Suzi Given <suzigiven@icloud.com>  
Sent: Monday, November 14, 2022 2:32 PM  
To: PUC PUC.PublicComments \* PUC <PUC.PUBLICCOMMENTS@puc.oregon.gov>  
Subject: Very poor service from Century Link

I live in rural southern Oregon. During the past two years our land line service has not been up to prior years standard. A land line is very important when you live at 5000 feet, 2 1/2 miles out a dirt BLM unmaintained road. Having a reliable land line is a safety issue. During the past few months the line was dead for 3 days, 2 days, 12days.

Sent from my iPad