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November 4, 2016

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
201 High Street SE, Suite 100
Salem, OR 97301-3389

Attn: Filing Center

Re: UM 1667—PacifiCorp's Reply Comments

PacifiCorp d/b/a Pacific Power submits for filing its reply comments on its 2016 Smart Grid Report.

Please direct any questions concerning this filing to Natasha Siores at (503) 813-6583.

Sincerely,

R. Bryce Dalley
Vice President, Regulation

Enclosures

**BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON**

UM 1667

In the Matter of
PACIFICORP d/b/a PACIFIC POWER
2016 Annual Smart Grid Report

PACIFICORP’S REPLY COMMENTS

1 On August 1, 2016, PacifiCorp d/b/a Pacific Power (PacifiCorp or Company) submitted
2 its 2016 Annual Smart Grid Report (Report) to the Public Utility Commission of Oregon
3 (Commission) under Order No. 12-158.¹ In October 2016, the Company received comments on
4 the Report from Commission Staff and the Oregon Department of Energy (ODOE). The
5 Company provides these reply comments in response to the comments of Staff and ODOE.

I. Stakeholder Process

7 At the November 13, 2015, Special Public Meeting in the Company's Smart Grid
8 proceeding in docket UM 1667, the Company committed to providing an updated timeline on its
9 advanced metering infrastructure (AMI) efforts in early 2016. On April 6, 2016, the Company
10 filed a letter in its Smart Grid docket that provided an update to the Commission on the
11 Company’s efforts regarding AMI. The letter indicated the Company intends to develop and
12 install an AMI system in Oregon that reduces operating costs, improves customer service, and
13 provides an information technology platform that can be leveraged for future progressive
14 applications. Further, the letter stated that the Company plans to place meters into service within
15 the next three years and to hold stakeholder workshops to receive input, address concerns, and
16 discuss the benefits of the project.

¹ Docket No. 1460 (May 8, 2012).

1 On July 12, 2016, the Company held a stakeholder workshop to provide an overview of
2 the AMI project. The presentation included the topics of planned project schedule and scope,
3 characteristics of AMI meters, vendor selection and the Company’s project management. On
4 that same day, a second stakeholder workshop was held to receive feedback, comments, and
5 questions from stakeholders with regard to the Company’s draft 2016 Smart Grid Report that
6 was distributed to stakeholders on July 5, 2016. The Company appreciates the time and attention
7 of the stakeholders attending these workshops and the questions and comments. These
8 interactions, along with the written comments provided by parties on July 15, 2016, on the draft
9 report provided valuable feedback to assist the Company in preparing a thorough and robust
10 2016 Smart Grid Report.

11 **II. PacifiCorp’s Response to Informal Written Comments from Staff and ODOE**

12 The final Report, filed on August 1, 2016, included Appendix B that provided a high-
13 level table summary of the comments received from Staff and ODOE and the Company’s
14 corresponding responses and a cross-reference to the location of the discussion of these
15 responses in the Report.

16 **III. PacifiCorp’s Response to Formal Comments**

17 **A. Overview of PacifiCorp’s Response**

18 The Commission adopted non-substantive smart grid reporting requirements to ensure
19 that “utilities are systematically evaluating promising smart-grid technologies and applications,
20 that the Commission is kept apprised of utilities’ progress, and that stakeholders, Commission
21 Staff, and the Commissioners have an opportunity to provide input into utility evaluations of
22 smart-grid technologies and applications, as well as their plans for smart-grid investments.”²

² Order No. 12-158 at 1.

1 Recognizing that “smart grid is comprised of many technologies, in different stages of
2 development and affordability,” the Commission has expressly declined to require utilities to
3 submit comprehensive “smart grid plans.”³

4 Furthermore, the Commission has declined to adopt “detailed and ... prescriptive”
5 guidelines for smart grid reports “given the early stages of smart grid development.”⁴ To that
6 end, the Commission established a series of “general Commission guidelines” for utility smart
7 grid reports via an “informal process” that allows for stakeholder input.⁵

8 **B. PacifiCorp Response to Staff Comments**

9 PacifiCorp’s reply comments are organized by responding to Staff following the structure
10 outlined in its comments. Staff’s comments are repeated and provided below in italics; the
11 Company’s response is in regular font.

12 *1. Staff requests that the Company explain in its reply comments why the West-of- Populus*
13 *site was originally chosen for a DLR project, what the initial appeal of the site was, and*
14 *any insight as to why the line no longer appears to be thermally constrained/is reporting*
15 *back irregular line ratings.*

16 **PacifiCorp Response**

17 The thermal constraint referred to in the Report occurs under system conditions where
18 there are high flows on the Bridger West lines and Path C northbound lines, and when there is an
19 N-2 outage contingency (meaning two lines are out of service because of one event) on the West-
20 of-Populus lines. The initial appeal of the dynamic line rating (DLR) project was to allow the
21 simultaneous heavy flow conditions as mentioned above by optimizing the line operation
22 according to weather conditions. In addition, the DLR project was considered a pilot project to
23 provide an opportunity to understand the process and output of DLR technology.

³ *Id.* at 2.

⁴ Order No. 11-172 at 2.

⁵ Order No. 12-158 at 2.

1 Since implementation, the probability of high flows on the West-of-Populus lines has
2 diminished due to peak loads at Pacific Power and Rocky Mountain Power gradually coinciding
3 over time. While the thermal constraint from a planning perspective is still in effect, given the
4 current trend it is unlikely the constraint conditions will occur. Although DLR data will continue
5 to be monitored, reporting on the West-of-Populus DLR project will discontinue in future smart
6 grid reports. However, as evidenced by the success of the Platte line DLR project as discussed in
7 the 2015 Smart Grid report, DLR will remain an important tool for use in system planning.

8 2. *Staff requests that the Company add more specifics about the redundant relays in its*
9 *Reply Comments. What, if any disadvantages are there to redundant relays as opposed to*
10 *the thermal replicating relays? What, if any advantages are there to redundant relays*
11 *(other than cost)?*

12 **PacifiCorp Response**

13 In order to meet NERC compliance standards, either a Remedial Action Scheme (RAS)
14 or thermal replicating relay system is required on the Soda Springs – Grace transmission system.
15 One of the requirements of the application of RAS in a system is all components of the RAS
16 must be redundant. The redundant relays described in the Report fulfill that requirement.

17 One advantage of the RAS over the thermal replicating relays is its simplicity in
18 application. For the thermal replicating relays, multiple weather stations along the transmission
19 line communicating back to the substation are required to monitor conditions of the line. The
20 complexity of the data gathering and communicating systems is significantly greater than the
21 RAS, thus requiring more maintenance and presenting a greater opportunity for failure. During
22 maintenance or failure of any part of the thermal replicating relay system, system reliability
23 would be negatively affected.

24 3. *Staff requests that the Company provide in its Reply Comments information (if any) as to*
25 *additional analysis that is occurring via the 2017 IRP process. Staff also anticipates an*
26 *update to this project in the 2017 Smart Grid Report.*

1 **PacifiCorp Response**

2 No additional analysis is occurring as part of the 2017 IRP process.

3 4. *Staff requests that the Company state in its reply comments how it plans on utilizing the*
4 *PMU data once it is available. Staff anticipates an update to this project in the 2017*
5 *Smart Grid Report.*

6 **PacifiCorp Response**

7 On August 11, 2016, the Company informed Peak Reliability⁶ that it would be
8 discontinuing its transfer of phasor measurement unit (PMU) data to Peak Reliability as part of
9 the Western Interconnection Synchrophasor Program (WISP). Peak Reliability has confirmed
10 that although it will be making PMU data available to users through its website, the utilization of
11 that data and the development of tools for use in its control room is at least a year away. The
12 Company plans to revisit supplying PMU data to Peak Reliability as their operations move closer
13 to utilization of PMU data in practice.

14 The Company sees the greatest value of PMU data residing in the situational awareness
15 capability and visibility to Peak Reliability. Since the Company has situational awareness
16 capability through its SCADA system in circuit breaker status, line loading levels, and
17 generation output, the Company does not at this point have explicit plans to utilize PMU data in
18 its control center. The Company may be able to utilize PMU data at the extents of its system to
19 increase awareness of stress on its system, but it is unclear what mitigating strategies would
20 result. As tools are developed by the industry to address how PMU data is viewed, analyzed, and
21 put into practice, the Company can evaluate their adoption. Peak Reliability will serve as an
22 excellent resource as the Company observes their implementation of tools to utilize PMU data.

⁶ Peak Reliability - Provides situational awareness and real-time monitoring of the Reliability Coordinator (RC) Area within the Western Interconnection.

1 5. Staff requests that the Company provide in its reply comments load curtailment data for
2 all seven events and explain why the program was not dispatched more often.

3 **PacifiCorp Response**

4 In order to maximize its effectiveness, the Company uses adverse system conditions due
5 to loading impacts, as well as guidelines of forecasted temperatures and day-ahead market prices
6 to determine program dispatches. Higher temperatures in the month of June in 2015 drove a
7 majority of the dispatches. Temperatures and correlated peak loading trended down in the latter
8 months of the summer in 2015 resulting in fewer dispatches. In addition, there were no adverse
9 system conditions observed that warranted a dispatch. There were additional days that met the
10 guidelines where no dispatch occurred due to concerns of customer opt out or complaints from
11 consecutive day dispatches.

12 The following tables for Utah and Idaho respectively, supply the load curtailment data
13 requested:

Date	Event	Event Times	Estimated Load Reduction - Utah at Gen (MW)
June 16, 2015	1	4pm - 8pm	7
June 18, 2015	2	4pm - 8pm	6
June 22, 2015	3	4pm - 8pm	9
June 25, 2015	4	4pm - 8pm	11
June 26, 2015	5	4pm - 8pm	9
June 29, 2015	6	3pm - 7pm	10
July 1, 2015	7	4pm - 8pm	12

Date	Event	Event Times	Estimated Load Reduction - Idaho at Gen (MW)
June 16, 2015	1	4pm-8pm MDT	137
June 18, 2015	2	4pm-8pm MDT	151
June 22, 2015	3	4pm-8pm MDT	160
June 25, 2015	4	4pm-8pm MDT	162
June 26, 2015	5	4pm-8pm MDT	146
June 29, 2015	6	3pm-7pm MDT	169
July 1, 2015	7	4pm-8pm MDT	158

14 6. Staff requests that the Company provide an update in its reply comments as to the
15 provision of these studies.

1 **PacifiCorp Response**

2 The Company provided the PacifiCorp study to Commission staff on October 25, 2016.

3 7. *Staff requests that the Company provide additional details in its reply comments as to*
4 *what is needed to establish communications with Fuse Savings devices and existing*
5 *barriers to integrating Fuse Savings devices with the SCADA Monarch energy*
6 *management system.*

7 **PacifiCorp Response**

8 A field area network is required to establish communications with Fusesaver devices, or a
9 cellular modem could also be installed with the Fusesaver. In addition to the communications, a
10 data collection application program interface (API) would need to be implemented, then
11 interfaced with the Company's outage management system (OMS) or SCADA Monarch energy
12 management system (EMS). A review is underway to compare linking distribution devices to
13 the OMS versus EMS and to determine which provides the greater benefit. The current barriers
14 to implementing Fusesavers into the OMS or EMS include the need for a field area network, an
15 API to interface with the management systems, and modifications to the management systems to
16 accept the field data.

17 8. *In a clarification to this recommendation, Staff responded to the Company as follows in*
18 *attachment 1: Staff is looking for updates on the smart grid capabilities of these devices,*
19 *be it from devices already installed and said capabilities activated, or for new devices*
20 *installed. Staff expects the Company to describe circumstances under which smart grid*
21 *functionality can be activated for these devices if such functionality is not readily*
22 *available upon installation.*

23 *Staff requests that the Company provide more insight in its reply comments as to the*
24 *benefits clarified by Staff in Attachment 1.*

25 **PacifiCorp Response**

26 To date none of these devices, although installed with smart grid capabilities, have had
27 communications enabled. The evaluation of communication protocols mentioned in the Report
28 refers to the ongoing engineering standards and procurement process of evaluating new

1 equipment, in particular the devices mentioned in Recommendation #10. This evaluation was
2 included as part of the standards process, and simply ensured the new devices had
3 communication capability and utilized the DNP 3.0 protocol. This capability will enable the
4 future status indication and control of these devices from a centralized location, such as a
5 distribution management system.

6 The primary circumstance under which these devices would be enabled is after a field
7 area network, with which the device controls could communicate status and control functions,
8 has been established and a distribution management system has been installed to handle the data
9 and control functions.

10 9. *Regarding Recommendation 11: Provide a summary of ongoing efforts of completing a*
11 *cost benefit analysis of CFCIs, including alternative communication technologies such as*
12 *AMI, in case the cost-benefit analysis is not ready for the 2016 Smart Grid Report.*

13 *Staff requests that the Company provide in its reply comments additional information or*
14 *update to Recommendation 11.*

15 **PacifiCorp Response**

16 Communicating Faulted Circuit Indicators (CFCIs) currently being utilized by the
17 Company communicate via integrated cellular and would not be compatible with the AMI field
18 area network approved for installation in Oregon. The CFCI vendor has plans to provide this
19 functionality in the future. Similar barriers exist with the CFCI integration into OMS as to
20 Fusesavers mentioned in staff request #7. Given the cellular mode of communication, a different
21 API would be needed to collect data and translate it to interface with the OMS. Costs to integrate
22 CFCI data to the OMS are being investigated with the OMS vendor.

23 10. *Staff requests that in its reply comments the Company outline a complete and*
24 *comprehensive list of benefits of utilizing CYME as opposed to ABB FeederAll in its*
25 *Reply Comments.*

1 **PacifiCorp Response**

2 ABB Feederall has been the company distribution system planning software since the
3 1990s. ABB Feederall was effectively integrated in many company systems and processes.
4 When ABB discontinued sales, technical support and advancement of its product effective 2007,
5 the Company was obligated to find a replacement suite of distribution planning software tools.
6 The following is a functionality list of CYME and its capabilities to meet planning engineering
7 needs to perform customer and distribution system planning studies. CYME offers specific
8 power flow scenarios run individually and offers algorithms to optimize system performance,
9 modeling capability to analyze other needs such as harmonics and secondary networks, and
10 studies that run power flow scenarios over time with variable inputs.

11 **Vendor Support**

- 12 • CYME is a world leader in power flow analysis software and provides support in
13 the following areas: technical assistance, training and addressing enhancement
14 requests.

15 **Product Development & User Community**

- 16 • CYME supports new devices like electronic sectionalizers and intermittent
17 generation (i.e. solar generation).
- 18 • CYME’s features have grown dramatically based on user feedback, and the
19 interface is helpful to users.
- 20 ○ New analysis modules and features are continually added to the list of
21 available options.
- 22 ○ The vendor adds new devices as the market evolves.

- 1 ○ Other utilities have remained engaged as members of a user group
- 2 community, and enhancement requests are prioritized within this
- 3 community.
- 4 ○ Sharing studies with other utilities and contractors is now possible, as the
- 5 CYME user base is so broad.
- 6 ○ Protective device analysis now takes place inside the power flow model,
- 7 so load current, steady state voltage and available fault current are
- 8 associated to each line device.

9 **Capital Planning Accuracy and Additional Functionality**

- 10 • The electrical analysis of each system concerning power flow and short circuit
- 11 results is a critical component of budget, risk management and troubleshooting.

12 With regard to accurate planning results, CYME offers the following:

- 13 ○ Additional meter scenarios and allocation options.
- 14 ○ Scaling factors for loads, motors and generators.
- 15 ○ Multiple equipment rating categories.
- 16 ○ The inclusion of time in power flow analyses, including device delays.
- 17 ○ Load balancing and capacitor placement optimization algorithms.
- 18 • CYME also includes improved study processes that improve efficiencies in
- 19 engineers' analyses of the distribution system.
- 20 ○ Sequence of events and device coordination analyses allows users to fine
- 21 tune device settings for better reliability.

- 1 ○ Time series analysis with Long Term Dynamics and Energy Profiles will
- 2 allow time-sensitive load, generation and device delays to be studied
- 3 holistically.
- 4 ○ Batch analysis and scripts will allow users to automate many time
- 5 consuming activities and query their models for specific criteria.

6 CYME has many graphical screens, output tables and software tools available to planning
7 engineers. The Company would like to offer staff the opportunity to see a CYME demonstration
8 at their convenience if interested. This demonstration will provide greater insight into the
9 software capabilities and its importance to planning engineers that provide customer and
10 distribution system solutions.

11 *11. Regarding Recommendation 14: Provide a quantitative and qualitative comparison of the*
12 *Cool Keeper program's performance before and after the efficiency improvements in the*
13 *2016 Smart Grid Report.*

14 *Staff found the data applications useful. Staff requests that the Company explain in its*
15 *reply comments whether it regularly runs the analytics it describes in the Smart Grid*
16 *Report and whether it was able to garner additional quantitative comparisons from the*
17 *data.*

18 **PacifiCorp Response**

19 **Daily Resource Analysis.** The program managers and system administrators monitor
20 this value daily. It is used as a key performance indicator of system health and used to prioritize
21 site visits to participating customers. The data from this analysis is used directly by the Hourly
22 Forecasting subsystem.

23 **Hourly Forecasting.** The system calculates a new forecast every time the live weather
24 data is updated, when a program is activated and periodically (e.g. every 10 minutes). The
25 forecast data for each customer segment is saved as historical data. The Company's energy

1 supply management team has access to the real time data information to effectively schedule
2 demand response events.

3 **Event Validation.** Program administrators perform event validation within a few days
4 after every demand response event. The analysis includes ensuring that program participants
5 received the control signal and the devices responded correctly during the event. Any
6 discrepancies that are found are logged for further analysis. The event validation also includes
7 comparing the actual load reduction achieved against the forecast to make sure the forecast error
8 is minimized.

9 **Customer Segmentation.** The system continuously collects the information on air
10 conditioning usage for each program participant. Each week we aggregate the usage
11 information for each hour/day and use it to create baseline reports. The reports include graphs
12 that show segment load shapes. This data is used to compare against the diversified load
13 calculation (part of forecasting) to validate the forecast calculation. At the end of the Cool
14 Keeper season, program administrators take the aggregated usage information and create revised
15 forecast equations in preparation for the next control season.

16 **Ad-Hoc Analysis.** The data collected by the system allows the program administrator to
17 validate program performance and determine ways to improve the program. There are several
18 examples of this analysis including:

- 19 • **Short Control Event.** Energy supply management scheduled an event and
20 cancelled it immediately after it started. Program administrators used the
21 information to verify that customers received the signals in order, without
22 conflict.

- 1 • **Additional Sub Populations.** Program administrators investigated an additional
2 customer segment (sub population of the commercial users) to determine if their
3 usage behavior was significantly different from the full group to affect the
4 forecast calculations.
- 5 • **Event Snap Back Analysis.** Program administrators continue to perform energy
6 snap back analysis from every event for each segment.
- 7 • **Control Algorithm Performance.** Program administrators performed an
8 analysis on the control algorithms used in the load control devices for 2015 and
9 2016 as a population and on individual program participants to validate that the
10 revised algorithm increased program performance.

11 *12. Staff requests that the Company provide an update to the DER study in its 2017 Smart*
12 *Grid Report.*

13 **PacifiCorp Response**

14 The Company will include a summary of the DER analyses that are performed as
15 alternative solutions to system reinforcement projects, as well as a few examples of the analyses
16 in its 2017 Smart Grid Report.

17 *13. AMI Implementation*

18 Customer Benefits

19 *The workshop on September 28th revolved around these issues. Of the benefits Staff*
20 *found to be most relevant is the outage restoration time upon bill payment. The Company*
21 *discussed expanding the locations of its pay stations, and because of AMI remote*
22 *connection/disconnection functionality, the Company explained it would be possible for*
23 *customers to receive service much more quickly than before, possibly within minutes.⁴¹*
24 *In the workshop, the Company also cited quicker outage detection as a result of its AMI*
25 *rollout.*

26 *Staff requests that the Company provide a clear explanation in its reply comments of the*
27 *quicker response time functionality, reconnection functionality, and outage detection*
28 *functionality. Staff also would like PacifiCorp to provide a cost and benefit estimation of*
29 *these functionalities.*

1 **PacifiCorp Response**

2 As applied today, if a customer is disconnected for non-payment, reconnection of the
3 customer entails a process of receiving payment, payment processing in the Company's customer
4 service system, creation of a reconnection order, and dispatching personnel to reconnect the
5 customer at their premises. Under this process, from the time a customer makes a payment until
6 the customer is reconnected can take up to 24 hours.

7 With the AMI activated, after receiving payment from the customer a command will be
8 sent via the AMI system through the field area network to the customer's meter to reconnect
9 service automatically. It is expected reconnection will occur within one to five hours of receipt
10 and processing of payment.

11 The cost of the reconnect functionality is included in the total cost of the AMI project.
12 The benefit as stated in project documentation, most of which is based on the saving of
13 dispatching personnel for manual disconnect/reconnect, is an annual savings of \$3.16M.

14 The outage detection functionality included with the AMI system refers to the ability the
15 Company will have to interrogate meters to determine if they are energized. As the process
16 stands today, if a customer calls in to report an outage and it is only affecting that single
17 customer, the Company will send outage response personnel to determine the cause of the
18 outage. Often times, the Company meter is energized when the company response personnel
19 arrives, indicating an issue on the customer's electrical system. At this point the Company
20 recommends the customer contact a qualified electrician to assist in finding and fixing the issue.

21 With the AMI outage detection functionality, the Company will be able to ascertain in
22 most cases, whether or not the meter is energized from the AMI system and determine if the
23 issue is on the Company's side of the meter, or on the customer's system. When determined to

1 be a customer issue, the Company will benefit in saving the cost of dispatching personnel. It will
2 also provide the customer a benefit by providing information about their system much sooner
3 than if they had to wait for Company response personnel to arrive and perform testing.

4 The outage detection functionality will also provide valuable data during outage
5 restoration. The AMI software can be configured such that an interrogation to determine if
6 meters are energized can be sent to a defined group of meters, such as a circuit. This
7 functionality can be useful in outage restoration efforts where the Company has restored power
8 to a circuit and presumes all customers associated with that outage are restored. In certain cases
9 a secondary or nested outage, such as a fuse operation, could have occurred simultaneous to a
10 circuit level outage and customers could remain out of power. The AMI outage detection
11 functionality will provide visibility to the nested outage scenario and enable a timely response.

12 The cost of the outage detection functionality is also included the total cost of the AMI
13 project. The reliability benefits are not quantifiable due to the absence of data specific to the
14 outage scenarios described.

15 14. AMI Functionality and Capability

16 *The Company does not appear to have a clear plan for utilizing the full list of capabilities*
17 *offered by the meters and data. In particular, Staff believes that the Company's responses*
18 *to discovery on demand response (non-docketed DR 17) load curtailment, integrated*
19 *resource planning (DR 43) and data management (DRs 39 and 42) lacked substance and*
20 *did not indicate whether the Company even intends to pursue these applications.*

21 *As a result, Staff is concerned that the Company's AMI rollout will not eventually*
22 *transition "capabilities" to "functionalities," and thus customers may not ever receive*
23 *the full level of potential smart grid benefits.*

24 **PacifiCorp Response**

25 The Company has provided a list of future AMI applications in the Report that it intends
26 to investigate. The Company does not plan to pursue these applications unless the investigation
27 and subsequent analysis demonstrate a value to customers sufficient to warrant implementation.

1 15. Staff requests that the Company further address in its reply comments how it plans on
2 addressing the technology obsolescence risk.

3 **PacifiCorp Response**

4 The Company requires the selected AMI solution to be a robust system with a 25 year
5 system life. Technologies, both hardware and software, are central to the AMI solution;
6 however, technologies often become unsupportable 5-10 years after commissioning. Information
7 Technology experience has proven that system technology updates of critical operational
8 systems are complex with significant risk from system availability and performance degradation.

9 Very few impacts, if any, have been published regarding technology obsolescence and
10 AMI systems. However, the Company's own experience with rapidly evolving information
11 technology systems and obsolescence highlights the need to consider interoperability with
12 current and future systems. This challenge encourages the use of open protocol network
13 architecture to minimize costs and risks going forward.

14 There are significant impacts to the project if technologies become unsupportable through
15 loss of patching, parts availability, or inability to operate with dependent technologies such as the
16 cellular system. The following items are plans the Company has implemented to mitigate the
17 obsolescence risk:

- 18 • Vendor to include technology support commitments (on-going patches) through
19 the life of the project; ensuring technology will not become obsolete during
20 project life.
- 21 • Ensure the communication network architecture is an open protocol versus
22 proprietary.
- 23 • Develop AMI project roadmap that includes software patch schedules, and
24 hardware and software updates.

1 Design failover processes for the new AMI system to minimize the down time of key
2 business functions during upgrade and patching.

3 **B. PacifiCorp Response to ODOE Comments**

4 *ODOE AMI Deployment questions:*

5 1. *Why is the hourly data only available to the customer the day after it is metered?*

6 **PacifiCorp Response**

7 The Company will collect the data and then validate it to ensure the quality of the data
8 before presenting to the customer.

9 2. *Additionally, is the AMI technology capable of providing this information directly to*
10 *customer home area networks, as opposed to making it available online through a web*
11 *portal?*

12 **PacifiCorp Response**

13 Yes, the AMI meters are equipped with Zigbee technology, which should allow
14 integration to compatible home area networks.

15 3. *What is needed in order to allow customers to have access to the information closer to*
16 *real-time with the possibility of pulling the data directly into a home energy management*
17 *system?*

18 **PacifiCorp Response**

19 Utilizing the functionality of Zigbee will require the following:

- 20 • Activation of Zigbee technology in the meter.
- 21 • Customer acquisition of compatible home energy management system.
- 22 • Business processes established.
- 23 • Integration of Zigbee utilization into Company customer information systems.

24 *Additional Comments from ODOE*

1 ODOE provided additional observations, recommendations and comments regarding the
 2 AMI customer portal, transmission network and operations enhancements, substation operations
 3 enhancements, and demand response programs that are to be addressed in the 2017 Smart Grid
 4 report or other anticipated Company proceedings or reports. The Company appreciates ODOE’s
 5 thoughtful comments and interest in smart grid progress at PacifiCorp and looks forward to
 6 addressing ODOE’s comments and suggestions in the 2017 Smart Grid report.

7 The following table details ODOE’s comments and observations, along with the venue in
 8 which the Company’s anticipated response may be expected.

ODOE Comments	PacifiCorp’s Anticipated Response
Comment on customer portal: 1. ODOE is interested in having the company address the ability of customers to directly pull data from AMI onto their home networks, making usage data available to customers on an almost real-time basis.	This capability should be discussed with stakeholders in the AMI stakeholder workshop and as the Company continues to develop its AMI project plan.
Comments on Transmission Network and Operations Enhancements 1. ODOE appreciates the detailed description of how the company is interfacing with Peak Reliability and exchanging data, and understands that Peak Reliability’s current focus is identifying and analyzing system vulnerabilities and disturbances on the western grid. It would be useful for the company to include a discussion of lessons learned in future smart grid reports. 2. ODOE looks forward to more information in future smart grid reports on how the synchrophasor data is being used to increase real-time situational awareness for transmission operations.	These issues will be addressed in the Company’s 2017 Smart Grid Report.

<p>Comments on Substation Operations Enhancements</p> <ol style="list-style-type: none"> 1. ODOE looks forward to more details on the energy storage evaluations in the 2017 Smart Grid Report, in particular, the company's evaluations of centralized energy storage alongside evaluations of distributed energy storage. 2. Clear definitions of how the company categorizes "centralized" and "distributed" or "localized" energy storage would be helpful. 3. Additionally, ODOE encourages the company to provide an assessment in future smart grid reports of its ability to leverage AMI and other smart grid technology deployments to enable more distributed, automated demand response assets. 4. It would be helpful to see an assessment not only of demand response assets that reduce peak load to provide a capacity product, but also assets capable of providing load following or fast response ancillary services 5. The considerable detail provided in Appendix F is helpful, and ODOE looks forward to additional examples of DER Template evaluations in future smart grid reports. 6. ODOE supports use of the DER Template in a way that shows potential value for multiple system benefits for DER, similar to the methodology being developed for energy storage 	<p>These issues will be addressed in the Company's 2017 Smart Grid Report.</p>
<p>Comments on Demand Response</p> <ol style="list-style-type: none"> 1. ODOE is encouraged that the company plans to revisit costs, capacity impacts, and supply curves of current DLC programs like the Cool Keeper as part of the 2017 IRP. ODOE would also be interested in an 	<p>The Company addressed the role of demand response in PacifiCorp's current planning environment, potential future opportunities for demand response programs, and pilot program considerations in its presentation to the Commission at the August 16, 2016</p>

<p>assessment by the company of the flexibility of its Cool Keeper program and whether it has the ability to operate more flexibly to provide other grid services beyond capacity benefits.</p> <ol style="list-style-type: none"> 2. ODOE continues to be interested in a pilot for winter peaking DR in the company's Oregon territory 3. ODOE looks forward to a compilation of successes and challenges with the irrigation pilot in the Klamath Basin. When the company is reaching out to customers, ODOE encourages the discussion to include the customers' desired length of commitment on the part of the company. We would like to understand if a commitment longer than 3 years might have enticed more participants or higher levels of controllable loads. 	<p>public meeting. The Company will provide the presentation to ODOE; the presentation is also available on the Commission's website on the agenda for the August 16, 2016 public meeting. The Company is happy to further discuss these issues with ODOE and to answer any remaining questions on these demand response issues.</p>
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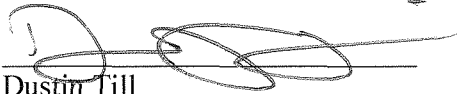
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IV. Conclusion

The Company appreciates Staff's and ODOE's comments, the opportunity to respond to them, and to present the 2016 Report to the Commission and other Oregon stakeholders.

Respectfully submitted this 4th day of November, 2016.

By:



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