



7 August 2015

To: Elaine Prause, Oregon Public Utility Commission

From: Jeff Bissonette, Citizens' Utility Board of Oregon

Re: Informal Feedback on Issues Relating to UM 1565

You have recently engaged with parties around the order in UM 1565 (a docket that was ended more than two years ago). The driver for your communication with parties was a request by the Commission in its order (Order 13-104) for Energy Trust of Oregon (ETO) to contract for an independent survey of natural gas customers who receive an incentive to purchase a heat pump. That survey was completed and your question was whether there was any reason to revisit any issues raised by the survey.

CUB's belief is that there is no reason to revisit any issues related to this docket. Nothing substantial has changed in the time since the docket was closed and the survey suggests that the decision to buy a heat pump is a complex one involving a wide range of considerations and information from ETO is but one consideration.

CUB believes the work in this docket is complete and the order in the docket should remain the final word on the issue for the foreseeable future.

Thanks for considering our feedback. Please let us know if you have additional questions or need additional information.