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VIA ELECTRONIC FILING

November 20, 2012

Public Utilities Commission of Oregon
Attn: Mr. Phil Boyle
550 Capital St N.E. Suite 215
Salem, Oregon 97308-2148

RE: Avista Response to Docket No. AR 567

Dear Mr. Boyle,

Avista Corporation, dba Avista Utilities or (“Avista” and/or the “Company”), appreciates the opportunity to provide comments on the proposed Public Utilities Commission of Oregon (“Commission”) administrative rules relating to billing error reporting. Avista Utilities provides natural gas distribution service in southwestern and northeastern Oregon. The Company serves approximately 96,000 customers in Oregon; of those 84,000 are residential customers.

Avista is in support of Commission Staff’s Supplemental Comments and revised version of the proposed rules relating to billing error reporting filed in Docket No. AR 567 on November 19, 2012. Avista appreciates Staff’s effort in working with the parties to address their concerns and incorporate them into the revised version of the proposed rules.

Thank you for the opportunity to provide comments related to the billing error rulemaking. If you have any questions regarding this response, please contact me at (509) 475-4975.

Sincerely,

/s/Linda Gervais/

Manager, Regulatory Policy

Avista Utilities

(509) 495-4975

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