



CARLA M. BUTLER

May 31, 2013

Kathy Williams
Filing Center
Oregon Public Utility Commission
550 Capitol St., NE, Suite 215
Salem, OR 97301

Re: UM-_____

Dear:

Enclosed for filing as a new docket please find an original and one copy of CenturyLink's Petition to Abandon its Scan Alert Service, along with a certificate of service.

If you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink that reads "Carla".

Carla M. Butler
PARALEGAL

Enclosures
cc: Service List

310 SW Park Ave., 11th Flr.
Portland, OR 97205
Ph. 503.242.5420
Fx. 503-242-8589
carla.butler@centurylink.com

BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON

Docket UM ____

In the Matter of

CENTURYLINK CORPORATION, D/B/A
CENTURYLINK QC

Petition to Abandon its Scan Alert
Service

**CENTURYLINK CORPORATION,
D/B/A CENTURYLINK QC'S
PETITION TO ABANDON ITS SCAN
ALERT SERVICE**

Pursuant to OAR 860-032-0020, CenturyLink Corporation, d/b/a CenturyLink QC ("CenturyLink") hereby petitions the Commission for authority to abandon its Scan Alert feature, which is currently offered by CenturyLink QC in its Exchange and Network Services Price List, Section 9.8.2. Scan Alert allows alarm monitoring by alarm companies that provide service in CenturyLink QC's territory. The reason for this petition is that CenturyLink is faced with technical limitations due to the fact that production of the equipment necessary to maintain the service has been discontinued and replacement equipment supplies have been exhausted.

REQUEST FOR AUTHORITY TO ABANDON THE SUBJECT SERVICES

The following sets forth the information regarding notifications required by OAR 860-032-0020(5) and (6) and the information required of an abandonment of a regulated service for which there are current customers required by OAR 860-032-0020(7) for Scan Alert feature that CenturyLink seeks to abandon:

1. OAR 860-032-0020(5)

(5) Notifications required by this rule shall include the following at a minimum:

(a) Name of the exiting provider: CenturyLink Corporation, d/b/a CenturyLink QC

(b) Address and telephone number where the public, customers, Commission staff, and affected telecommunications providers may contact the exiting provider for information regarding the abandonment: CenturyLink, 310 SW Park Ave., 11th Floor, Portland, Oregon, 97205, 503-242-5089

(c) Description of telecommunications services to be abandoned:

The Alarm Signal Transport Service (ASTS), referred to as Scan-Alert, provides a service that allows for the monitoring of a change in the status of an alarm or other type of warning sensors provided by a participating alarm company and located on the premises of an exchange access line customer. The exchange access line customers, to which alarm companies sell the ASTS Service, are referred to as patrons of the alarm companies.

The Company will provide a scanning device in the central office which checks for the presence of tone on the exchange access line. When an absence of tone is detected, the scanning device will interrogate the reporting equipment on the premise of the exchange access line customer for the status of the patron's alarm sensors. The reporting equipment will generate an identification number and status report which will be routed to the alarm company. See Oregon Local Exchange Price List, Section 9.8.2, Sheet 115.

(d) Identification of geographic areas where the services will be abandoned: Legacy CenturyLink's entire incumbent service territory throughout the State of Oregon (and throughout CenturyLink's 14-state region).

(e) Date the service(s) will be abandoned: On or before August 31, 2013 (90 days from the filing of this petition).

(f) If applicable, a statement whether customers of the services(s) to be abandoned will be converted to different service(s) offered by the exiting provider, and if so, what customers must do to be converted to the different service(s): Customers will be notified by direct mail and given the option of calling in to CenturyLink to discuss their options. CenturyLink does not offer

a comparable service and existing customers will be directed to seek replacement service from another provider.

(g) If applicable, a statement that all customers will be automatically transferred to a specified receiving provider unless they disconnect or obtain service from another provider. The exiting provider must identify the receiving provider to which customers will be transferred: **Not applicable because customers will not be automatically transferred to a specified receiving provider. See above.**

(h) If the exiting provider intends to transfer customers to a specified receiving competitive provider and the receiving competitive provider will not accept all customers, a statement that customers may or will lose their service unless they obtain services from a provider of their choice. The exiting provider must provide reasonable means for each customer to determine whether he or she will be accepted by the receiving competitive provider: **Not applicable because customers will not be automatically transferred to a specified receiving provider. See above.**

(i) If applicable, a statement that service will be abandoned and that customers must obtain the service(s) to be abandoned from another provider: **The service will be abandoned and customers will be notified that an alternate service must be obtained from another provider. See comments on (f)**

(j) An explanation of how customers may receive a refund of payments or deposits for service they will not receive because of the abandonment: **Customers who subscribe to the service will no longer be charged for Scan Alert after the effective date. Customers will receive a prorated credit on their bill for the number of days the service was paid but not used.**

(k) An electronic document containing the notice in a format suitable for posting on the Commission website. The Commission will post such notification within two business days of receipt from the exiting carrier: **See attached notice, Exhibit A (CenturyLink's customer notice), which is also provided to the Commission on a disk for the notice's electronic posting on the Commission's website.**

2. **OAR 860-032-0020(6)**

(6) In addition to other notifications required by this rule, the following notifications are also required at the same time the exiting provider files notice with the Commission.

Notifications here required shall include the information required by section (5) of this rule plus the information specified in subsections (6)(a) or (6)(b) of this rule.

(a) An exiting provider that intends to abandon any service which allows access to the emergency 9-1-1 reporting system shall:

(A) Mail notification to Oregon Emergency Management, which notification shall include the number of customers affected by the proposed abandonment of service: **Not applicable because there will be no impact on E-911. Scan Alert is not a voice service from which a provider can dial 911. Further, CenturyLink is not exiting the telecommunications market in the state of Oregon, but merely abandoning a single service.**

(B) Provide access to its customer records in the Enhanced 9-1-1 database(s), so that other telecommunications providers can update those customer records: **Not applicable. See above.**

(C) Send a letter to the appropriate Enhanced 9-1-1 database provider(s), with copies to the incumbent local exchange carrier(s), the Commission and Oregon Emergency Management, authorizing the Enhanced 9-1-1 database provider(s) to allow access by other telecommunications providers to any remaining Enhanced 9-1-1 database records belonging to the exiting provider, after the exiting provider has abandoned the service: **Not applicable. See above.**

(b) An exiting provider that intends to abandon service so that it will no longer use a central office code or a thousands block of numbers (i.e., an NXX or an NXX-X) shall notify the North American Numbering Plan Administrator and the national administrator of the Local Exchange Routing Guide: **Not applicable. See above.**

3. **OAR 860-032-0020(7)**

(7) A telecommunications utility that intends to abandon any regulated service, whether throughout its service territory or in limited geographic areas, for which there are current customers, shall:

(a) Petition the Commission for authority to abandon the service. The petition shall be filed at least 90 days before the telecommunications utility intends to abandon the service. If the Commission does not deny the petition or set it for hearing within 90 days after receiving the petition, it shall be deemed approved:

This constitutes CenturyLink Corporation, d/b/a CenturyLink QC's petition, and it has been filed at least 90 days before CenturyLink plans to abandon the feature shown in the Oregon Price List as Scan Alert.

(b) Mail a notification to each affected customer and to each telecommunication provider affected by the proposed abandonment at the same time it files the petition with the Commission. The notification shall include the information required by section (5) of this rule. In addition, the notification shall include a statement that upon request from affected customers or providers the Commission may, but is not required to, deny the petition or set it for hearing: **See attached notification, Exhibit A.**

(c) File with the Commission a copy of the notification at the same time it mails the notification and files the petition. In addition, the telecommunications utility shall inform the Commission of the number of customers and the number of other providers affected by the proposed abandonment: **See attached notification, Exhibit A. CenturyLink estimates that 187 customers with Scan Alert will be affected by this abandonment petition in Oregon. There are no other providers affected by the proposed abandonment.**

(d) Demonstrate that the abandonment will not deprive the public of necessary telecommunications services. The telecommunications utility shall reinstate service at the Commission's request to prevent the public from being deprived of necessary services: **The abandonment of the Scan Alert will not deprive the public of necessary telecommunications services because Scan Alert is not a "necessary telecommunications service," but rather, is a discretionary service. Customers also have the option to choose a provider other than CenturyLink that may offer this discretionary service or functionality.**


(e) Obtain Commission approval before transferring customers to other telecommunications providers. If the telecommunications utility seeks such approval, it shall include in the petition to abandon service a request for approval to automatically transfer customers: **Not applicable because CenturyLink is not transferring customers to other telecommunications providers.**


CONCLUSION

Accordingly, for the reasons stated above, CenturyLink respectfully submits the Commission should grant CenturyLink's petition to abandon the Scan Alert feature as described above pursuant to OAR 860-032-0020.

DATED: May 31, 2013

Respectfully submitted,

By: 
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IMPORTANT INFORMATION REGARDING YOUR SCAN ALERT SERVICE FROM CENTURYLINK

Effective <August 31, 2013>, the Scan Alert product will no longer be available to CenturyLink customers. As an existing CenturyLink Scan Alert product subscriber, you will receive a prorated credit on your bill for the number of days that the service was paid but not used. CenturyLink currently does not offer a comparable product alternative; however, we do encourage you to speak with your current alarm service company for provider recommendations.

If you have questions or concerns, please call CenturyLink Customer Service at 800-421-0130. Thank you for choosing CenturyLink for your communication needs—we value you as a customer.



CERTIFICATE OF SERVICE

I hereby certify that on the 31st day of May, 2013, I served the foregoing CENTURYLINK'S PETITION TO ABANDON ITS SCAN ALERT SERVICE by placing a copy of same in a sealed, first-class postage-prepaid envelope deposited with the United States postal service at Portland, Oregon and addressed to:

Michael Weirich, Esq.
Oregon Department of Justice
Office of the General Counsel
100 Justice Building
1162 court St. NE, room 100
Salem, OR 97302

Mr. Bryan Conway
Director, Telecommunications Services
Oregon Public Utility Commission Staff
P. O. Box 2148
Salem, OR 97308-2148

Dated: May 31, 2013

CENTURYLINK



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