# BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON 

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4 In the Matter of T-Mobile West
Corporation's Petition for Designation as an
5 Eligible Telecommunications Carrier

Application for Designation as an Eligible Telecommunications Carrier and Request for Supplemental Certification on Use of Funds

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T-Mobile West Corporation ("T-Mobile" or "Company") hereby submits this 9 Application for Designation as an Eligible Telecommunications Carrier ("ETC"), pursuant to 1047 U.S.C. § 214(e), Section 54.201 of the Federal Communications Commission ("FCC") 11 rules, and consistent with the Public Utility Commission of Oregon's ("Commission") 12 application requirements set forth in Order No. 06-292, ${ }^{1}$ and its Request for Supplemental 13 Certification on Use of Funds, pursuant to 47 C.F.R. $\S \S 54.313$ and 54.314 , for purpose of 14 receiving federal universal service support. As explained herein, the public interest would 15 be served by granting this Petition, thereby enabling T-Mobile to advance universal service 16 by serving the basic and advanced communications needs of rural and low-income 17 consumers.

18 T-Mobile is a facilities-based wireless telecommunications carrier in Oregon serving 19 the basic telephone and advanced broadband needs of consumers. As a national provider 20 of wireless voice, messaging, and data services, T-Mobile is capable of reaching over 200 21 million Americans. In Oregon, T-Mobile has deployed hundreds of cell sites. T-Mobile has 22 also pursued and obtained interconnection agreements with 25 incumbent local exchange 23 $\qquad$

[^0]1 carriers throughout Oregon. The Company uses radio licenses issued by the FCC to 2 provide Commercial Mobile Radio Service ("CMRS") in its requested designated service 3 area. Upon designation as an ETC, T-Mobile will provide the supported services throughout 4 the requested designated service areas and offer Lifeline service to qualified low-income 5 consumers, thereby advancing universal service in Oregon. T-Mobile therefore requests 6 that it be designated as eligible to receive available support from the federal Universal 7 Service Fund ("USF") including, but not limited to, support for high-cost areas and low8 income customers.

9 T-Mobile's principal place of business is 12920 SE $38^{\text {th }}$ St., Bellevue, Washington,
10 98006. Communications regarding this application should be addressed to:

11 Teri Y. Ohta
Senior Corporate Counsel, State Regulatory Affairs T-Mobile USA, Inc. 12920 SE 38th Street Bellevue, WA 98006

Lisa F. Rackner
McDowell Rackner \& Gibson PC 419 SW $11^{\text {th }}$ Ave.
Suite 400
Portland, OR 97205

## II. REQUIREMENTS FOR DESIGNATION AS AN ETC

T-Mobile meets the requirements for designation as an ETC as established under federal law ${ }^{2}$ and FCC rules, ${ }^{3}$ and Order No. 06-292. In particular:

1. T-Mobile is a common carrier; ${ }^{4}$
2. T-Mobile will offer the services supported by federal universal service support mechanisms as defined in 47 C.F.R. § 54.101(a); ${ }^{5}$
3. T-Mobile will use its own facilities to provide the supported services; ${ }^{6}$
4. T-Mobile will provide the supported services throughout its designated service area; ${ }^{7}$
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23 2}47\mathrm{ U.S.C. § 214(e)(1).
24 3}47\mathrm{ C.F.R. § 54.201(d).
25 ' See 47 U.S.C. § 214(e)(1); 47 C.F.R. § 54.201(d).
    { } ^ { 5 } \text { See 47 U.S.C. § 214(e)(1)(A); 47 C.F.R. § 54.201(d)(1).}
2 6
    ' See 47 U.S.C. § 214(e)(1)(A); 47 C.F.R. § 54.201(d)(1).
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10 1. T-Mobile is a Common Carrier.
T-Mobile provides CMRS in its requested designated service area. ${ }^{14}$ As a CMRS 12 provider, T-Mobile is regulated as a common carrier under 47 U.S.C. § 214(e)(1) and

1 common carrier that (1) offers the services supported by federal universal service support 2 mechanisms; and (2) advertises the availability of these services. ${ }^{16}$

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## 2. T-Mobile Offers the Services Supported by Federal Universal Service Support

 Mechanisms.9 Service Area based upon reasonable request: ${ }^{17}$
10 1. Voice Grade Access to the Public Switched Telephone Network - the ability to transmit and receive voice communications with a minimum bandwidth of 300 to 3,500 Hertz. ${ }^{18}$ T-Mobile meets this requirement through its provision of mobile voice communications service and interconnection to the public switched telephone network.
2. Local Usage - an amount of minutes of use provided free of charge. ${ }^{19}$ T-Mobile meets this requirement by providing an amount of local usage free of charge in each universal service rate plan.

The Commission requires that an applicant demonstrate that it offers a local usage plan that is comparable to the basic local service offerings of the ILEC in the proposed designated service area. ${ }^{20}$ T-Mobile provides its customers with calling plans that are comparable in value to those offered by the ILEC. TMobile's calling plans offer a number of benefits to customers, including the mobile nature of wireless service. In addition, T-Mobile's "local" calling area is broader than the ILEC. This is because customers that choose certain calling plans do not pay additional roaming or long distance charges in the United States-effectively making these customers' calls to anywhere else in the United States "local" calls. T-Mobile's calling plans also include a number of features for no additional charge, such as voicemail, caller ID, call waiting, and conference calling. In addition, many of T-Mobile's calling plans include unlimited or generous nights and weekend minutes, and unlimited mobile-to-mobile calling on

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${ }^{16}$ Order No. 06-292 at 2 (citing 47 U.S.C. § 214(e)(1)).
${ }^{17}$ Order No. 06-292, Appendix A at 1, Requirement 2.1. T-Mobile offers all required supported
24 services, so Requirement 2.2 is not applicable.
${ }^{18} 47$ C.F.R. § 54.101(a)(1).
${ }^{19} 47$ C.F.R. § 54.101(a)(2).
$26{ }^{20} 47$ C.F.R. § 54.202(4); Requirement 2.4.
control. ${ }^{27}$ Upon implementing its Lifeline service offering, T-Mobile will offer toll limitation to qualifying low-income consumers at no additional charge.

T-Mobile believes it offers a tremendous value to customers through its standard rate
3 plan offerings. A description of standard rate plans that T-Mobile currently offers is provided 4 in Exhibit 1. To ensure, among other things, that it is offering the best value to its existing 5 and prospective customers, T-Mobile periodically reevaluates its standard rate plans and 6 from time-to-time also makes available promotional plans. Promotional rate plans may be 7 subject to additional terms and conditions, available for a limited time, and may or may not 8 be advertised in advance. Rate plans that include the supported services will qualify for 9 federal universal service support. ${ }^{28}$

10 T-Mobile also acknowledges that it may be required to provide equal access if it is 11 the only remaining ETC in an area. ${ }^{29}$

## 12 3. T-Mobile Will Use its Own Facilities to Offer Supported Services.

13 T-Mobile is a facilities-based wireless telecommunications carrier with its own 14 switching, transport, cell sites, and associated telecommunications facilities in its Requested 15 Service Area. ${ }^{30}$ While an ETC can meet its universal service obligations by combining its 16 own facilities with the resale of another carrier's services, T-Mobile intends to use its own 17 facilities to meet its universal service obligations. As an ETC, T-Mobile will use universal 18 service support to support and enhance its network facilities in its proposed designated 19 service area. Confidential Exhibit $2^{31}$ contains a map showing the extent of T-Mobile's 20 current network coverage in Oregon and signal strengths. ${ }^{32}$

18 within T-Mobile's licensed service area but outside its existing network coverage, T-Mobile 19 will provide service within a reasonable period of time by: (1) modifying or replacing the 20 requesting customer's equipment; (2) deploying a roof-mounted antenna or other 21
${ }^{34}$ Section 214(e)(2) of the Act. The "service area" is a geographic area established by the state commission. Section 214(e)(5).
$24{ }^{35}$ See Requirement 3.1.2 of Order No. 06-292 at Appendix A at 1. In areas served by a rural ILEC, the ETC's "service area" will be defined as the ILEC study area. 47 C.F.R. § 54.207 (b). In areas
25 served by a non-rural ILEC, the state commission may redefined the study area. 47 U.S.C. § 214(e)(5).

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1 equipment; (3) adjusting the nearest cell tower; (4) adjusting network or customer facilities; 2 (5) reselling services from another carrier's facilities to provide service; or (6) employing, 3 leasing, or constructing an additional cell site, cell extender, repeater, or other similar 4 equipment. ${ }^{37}$ If T-Mobile determines that it cannot reasonably serve a consumer, then it will 5 report the unfulfilled request within 30 days after making such determination.

## 6 5. T-Mobile Will Use Support Funds Only for the Intended Purposes.

$7 \quad$ T-Mobile certifies that it will use federal high-cost universal service support only for 8 the provision, maintenance, and upgrading of facilities and services for which the support is 9 intended, in accordance with 47 U.S.C. § 254(e), as demonstrated in Exhibit 6. ${ }^{38}$ Also, 10 attached as Exhibit 7, is a copy of the certification required by the FCC to receive Interstate 11 Access Support and Interstate Common Line Support. ${ }^{39}$

12 The Commission requires that Carriers seeking ETC designation provide a detailed 13 two-year network improvement plan that demonstrates how the applicant will use support 14 funds, with the exception of low-income support. ${ }^{40}$ The Commission also requires applicants 15 to submit an overview plan for years three to five, consisting of descriptions of how the 16 applicant plans to expand or improve services three to five years into the future, using its 17 own money and future support funds. ${ }^{41}$ T-Mobile's five-year plan providing the required 18 information is provided as Confidential Exhibit 8.
6. T-Mobile Will Advertise the Availability of its Universal Service Offerings and 20 Charges for Such Offerings Using Media of General Distribution.

T-Mobile commits to advertise the availability of, and charges for, the supported

1 services using media of general distribution. ${ }^{42}$ T-Mobile currently offers and advertises its 2 wireless telecommunications services, including those offerings that include all of the 3 supported services, using radio, television, billboards, print, internet, and targeted mailings. ${ }^{43}$ 4 In addition, T-Mobile maintains various retail stores and authorized agent locations 5 throughout its proposed ETC designated service area. T-Mobile will use one or more of 6 these media outlets to advertise its universal service offerings in a manner consistent with 7 applicable requirements.

8 7. T-Mobile Will Make Available Lifeline Service to Qualifying Low-Income Consumers.

[^1]$24{ }^{44}$ Requirement 7.1.
$25{ }^{45}$ Requirement 7.2.
${ }^{46}$ To date, T-Mobile or its affiliates have been granted ETC status in Puerto Rico, North Carolina, Florida, Kentucky, and Washington.

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4 T-Mobile will distribute literature describing its Lifeline and Link-Up services to 5 locations where those likely to be eligible for the program(s) would encounter the brochures, 6 such as hospitals, clinics, hospices, senior centers, welfare offices, and/or other locations. ${ }^{48}$

7 Exhibit 9 shows an example of T-Mobile's Lifeline advertisements used in Washington, 8 where T-Mobile is certified as an ETC.

## 9 8. T-Mobile has the Ability to Remain Functional in Emergencies.

10 In order to be designated an ETC, the applicant must be able to demonstrate a 11 reasonable ability to remain functional in an emergency situation. ${ }^{49}$ Section 54.201(a)(2) 12 sets forth three (3) areas of demonstration with respect to remaining functional in an 13 emergency situation: back-up power to ensure a functioning network; network redundancy 14 for re-routing; and how traffic spikes are addressed. The applicant also must describe the 15 current status of its E911 deployment and compliance. ${ }^{50}$

T-Mobile has fixed and portable back-up power generators located at various 18 network locations that it can deploy in emergency situations. The majority of sites not 19 equipped with fixed generators have battery back-up systems installed to maintain service in 20 the event of a widespread power outage.

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[^2]3 through the deployment of cell-on-wheels ("COWS"), redundant facilities, and dynamic re-
4 routing of traffic over alternate facilities.
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7 traffic spikes and can (i) deploy network facilities to accommodate capacity needs; (ii) 8 change call routing translations, and (iii) deploy COWS to temporarily meet traffic needs until 9 more durable solutions, such as additional capacity and antenna towers, can be deployed.

14 an extensive Business Continuity Program that consists of a number of professionals 15 responsible for documenting and developing enterprise standards, processes, and policies 16 for all business continuity planning and defines enterprise tools and methodologies. An 17 overview of T-Mobile's Business Continuity Program is provided as Confidential Exhibit 10.

## 18 9. T-Mobile Commits to Meet Service Quality and Consumer Protection Standards.

 service quality and consumer protection standard for wireless carriers. As a signatory to the 23 CTIA Code, T-Mobile must demonstrate its compliance with CTIA on an annual basis in 24 order to be authorized to display the CTIA seal of Wireless Quality/Consumer Information.1 CTIA has consistently certified T-Mobile's compliance with the CTIA Code since 2003. ${ }^{52}$
2 Exhibit 11 is a copy of T-Mobile's annual certification granted June 2010.

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5 top ranking from J.D. Power and Associates in the Wireless Retail Satisfaction Study's past
6 eleven volumes, dating back to 2004. T-Mobile ranked highest in its sales staff and price
7 and promotion categories.

9 wireless carrier to earn the highest possible ranking in their 2010 Wireless Customer Care
10 Performance Study - Volume 2. The study shows the following:
11 - T-Mobile is the sole highest ranked provider among all wireless providers in
12 Overall Customer Care Performance, and significantly above the industry

[^3] Signatories to the CTIA Code agree to: (1) disclose rates and terms of service to consumers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.

1 disclosed to a governmental agency as required by law. T-Mobile has implemented a 2 system by which individual customer records are safeguarded. T-Mobile has trained its 3 personnel as to when they are, and are not, authorized to disclose individual customer 4 records.

5 T-Mobile commits to use its best efforts to resolve complaints received by the 6 Commission and designates the following person to work with the Commission's Consumer 7 Services Division for complaint resolution: Teri Y. Ohta, T-Mobile USA, Inc. 12920 SE $38^{\text {th }}$ 8 Street Bellevue, WA 98006. ${ }^{53}$

9 10. The Designation of T-Mobile as an ETC is in the Public Interest.
10 T-Mobile meets all of the requirements for designation as an ETC by providing the 11 supported services, committing to serve all consumers throughout its designated service 12 area, offering a Lifeline service consistent with all applicable requirements, advertising the 13 availability of its universal service offerings, and furthering the goals of the universal service 14 program. Moreover, designation of T-Mobile as an ETC is in the public interest because 15 consumers will benefit from competitive pricing and new services, such as T-Mobile's 16 Lifeline service. As T-Mobile expands its network in Oregon, consumers will benefit from a 17 high level of service quality and more service options. Furthermore, the designation will not 18 adversely impact the universal service fund.

## A. Designating T-Mobile as an ETC Will Increase Customer Choices.

As an ETC, T-Mobile will expand consumer choice throughout its Requested Service
21 Area by making its service offerings more widely available to all consumers and by offering a 22 new Lifeline service to low-income consumers. ${ }^{54}$ Furthermore, T-Mobile's entry into the 23 universal service market will greatly benefit rural consumers who do not currently have 24 access to comparable services offered in more urban areas.

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The benefits of competition are widely recognized and extend to all markets, 2 including the universal service market, as recognized by the FCC. ${ }^{55}$

To accomplish this goal, a competitive universal service framework has been established 3
with consumers benefiting from competing carriers vying for their business based upon 4
price, service offerings, coverage, and service quality. T-Mobile is uniquely positioned, 5
offering consumers great service offerings and customer service in the marketplace. For
6 example, T-Mobile has been consistently rated best in customer service by J.D. Power and 7

Associates and offers its "Even More" and "Even More Plus" unlimited rate plans.
8
these innovative and competitive services to consumers throughout its designated service 10 area, which, hopefully, will encourage incumbent carriers to expand their service offerings, 11 service quality, and customer service to the benefit of rural consumers. ${ }^{59}$

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11 T-Mobile is committed to providing consumers innovative solutions that make 12 traditional post-paid wireless service more flexible. For example, T-Mobile offers consumers 13 options of post-paid service with no annual contract commitment at competitive rates. T14 Mobile also offers equipment installment payment plans on certain rate plans that help 15 qualifying consumers manage upfront costs.

16 D. A Cream-Skimming Analysis is Not Required.
17 T-Mobile's application does not include a cream-skimming analysis, because T18 Mobile is seeking designation for entire wire centers in non-rural ILEC areas and entire 19 study areas in rural ILEC areas. The Commission does not require a cream-skimming 20 analysis under such circumstances. ${ }^{61}$

## III. REQUEST FOR SUPPLEMENTAL CERTIFICATION FOR T-

 MOBILE'S USE OF UNIVERSAL SERVICE SUPPORT FUNDSTo ensure that T-Mobile's receipt of federal universal service support is effective as 24 of its designation date, it is requested that the Commission provide a supplemental 25

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1 certification for T-Mobile's use of high cost universal service support. The FCC rules ${ }^{62}$
2 expressly provide for the filing of supplemental certifications for new ETC designations. A
3 draft supplemental certification is included as Exhibit 13.

## IV. CONCLUSION

$5 \quad$ T-Mobile respectfully requests that the Commission grant T-Mobile designation as an
6 ETC for purposes of receiving federal universal service support and provide a supplemental
7 certification for T-Mobile's use of high cost universal service support for the then-current
8 funding program year
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DATED: December 8, 2010

## McDowell Rackner \& Gibson PC

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[^7]T-Mobile currently marketed and generally available plans as of $12 / 8 / 10$. For additional terms and conditions, please see the T-Mobile Terms and Conditions available online at www.t-mobile.com. Promotional plans excluded.

| Rate Plan | Highlights | Total Monthly <br> Charge - Even <br> More* | Total Monthly <br> Charge - Even <br> More Plus** |
| :--- | ---: | ---: | ---: |
| TALK (Individual) | 500 Whenever Minutes <br> Unlimited nights and weekends <br> Unlimited T-Mobile to T-Mobile | $\$ 39.99$ | $\$ 29.99$ |
| 500 Minutes |  |  |  |


| 1000 Minutes | 1000 Whenever Minutes <br> Unlimited nights and weekends <br> Unlimited T-Mobile to T-Mobile | $\$ 49.99$ | $\$ 39.99$ |
| :--- | :--- | ---: | ---: |


| Unlimited Minutes | Unlimited Whenever Minutes <br> Unlimited nights and weekends <br> Unlimited T-Mobile to T-Mobile | $\$ 59.99$ | $\$ 49.99$ |
| :--- | :--- | ---: | ---: |


| TALK \& TEXT (Individual) |  |  |  |
| :--- | :--- | ---: | ---: |
| 500 Minutes \& Unlimited Text | 500 Whenever Minutes <br> Unlimited domestic messaging <br> Unlimited nights and weekends <br> Unlimited T-Mobile to T-Mobile | $\$ 49.99$ | $\$ 39.99$ |


| 1000 Minutes \& Unlimited Text | 1000 Whenever Minutes <br> Unlimited domestic messaging <br> Unlimited nights and weekends <br> Unlimited T-Mobile to T-Mobile | $\$ 59.99$ | $\$ 49.99$ |
| :--- | :--- | :--- | :--- |


| Unlimited Minutes \& Text | Unlimited Whenever Minutes <br> Unlimited domestic messaging <br> Unlimited nights and weekends <br> Unlimited T-Mobile to T-Mobile | $\$ 69.99$ | $\$ 59.99$ |
| :--- | :--- | :--- | :--- |

(Even More and Even More Plus)

| TALK, TEXT, \& WEB (Individual) |  |  |  |
| :--- | :--- | ---: | ---: |
| 500 Minutes, Unlimited Text, \& Unlimited Web | 500 Whenever Minutes <br> Unlimited domestic messaging <br> Unlimited Web Access <br> Unlimited nights and weekends <br> Unlimited T-Mobile to T-Mobile | $\$ 79.99$ | $\$ 59.99$ |


| 1000 Minutes, Unlimited Text, \& Unlimited Web | 1000 Whenever Minutes <br> Unlimited domestic messaging <br> Unlimited Web Access <br> Unlimited nights and weekends <br> Unlimited T-Mobile to T-Mobile | $\$ 89.99$ | $\$ 69.99$ |
| :--- | :--- | :--- | ---: |


| Unlimited Minutes, Unlimited Text \& Unlimited Web | Unlimited Whenever Minutes <br> Unlimited domestic messaging <br> Unlimited Web Access <br> Unlimited nights and weekends <br> Unlimited T-Mobile to T-Mobile | $\$ 99.99$ | $\$ 79.99$ |
| :--- | :--- | :--- | ---: |

## *Even More

Handset discount available
2 year contract required
Finance handset (up to 4 months), subject to credit approva
No fee to migrate
Free domestic long distance and no digital roaming charges across the U.S.

## **Even More Plus

No subsidized handset pricing
No annual contract
Finance handset (up to 20 months), subject to credit approval
Overage alerts
May be a fee to migrate

# Even More Rate Plans - Family 

(Even More and Even More Plus)

T-Mobile currently marketed and generally available plans as of $12 / 8 / 10$. For additional terms and conditions, please see the T-Mobile Terms and Conditions available online at www.t-mobile.com. Promotional plans excluded.

| Rate Plan | Highlights | Total Monthly Charge - Even More* | Total Monthly Charge - Even More Plus** |
| :---: | :---: | :---: | :---: |
| TALK (Family - 2 lines) |  |  |  |
| 750 Minutes | 750 Whenever Minutes Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$59.99 | \$49.99 |
| 1500 Minutes | 1500 Whenever Minutes Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$79.99 | \$59.99 |
| 3000 Minutes | 3000 Whenever Minutes Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$99.99 | \$79.99 |
| Unlimited Talk | Unlimited Whenever Minutes Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$99.99 | \$79.99 |
| TALK \& TEXT (Family - 2 lines) |  |  |  |
| 750 Minutes \& Unlimited Text | 750 Whenever Minutes Unlimited domestic messaging Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$79.99 | \$69.99 |
| 1500 Minutes \& Unlimited Text | 1500 Whenever Minutes Unlimited domestic messaging Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$99.99 | \$79.99 |
| 3000 Minutes \& Unlimited Text | 3000 Whenever Minutes Unlimited domestic messaging Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$119.99 | \$99.99 |
| Unilimited Talk \& Unlimited Text | Unlimited Whenever Minutes Unlimited domestic messaging Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$119.99 | \$99.99 |

(Even More and Even More Plus)

| TALK, TEXT, \& WEB (Family - 2 lines) |  |  |  |
| :---: | :---: | :---: | :---: |
| 750 Minutes, Unlimited Text \& Unlimited Web | 750 Whenever Minutes Unlimited domestic messaging Unlimited Web Access Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$139.99 | \$109.99 |
| 1500 Minutes, Unlimited Text \& Unlimited Web | 1500 Whenever Minutes Unlimited domestic messaging Unlimited Web Access Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$159.99 | \$119.99 |
| 3000 Minutes, Unlimited Text \& Unlimited Web | 3000 Whenever Minutes Unlimited domestic messaging Unlimited Web Access Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$179.99 | \$139.99 |
| Unlimited Minutes, Unlimited Text \& Unlimited Web | Unlimited Whenever Minutes Unlimited messaging Unlimited Web Unlimited nights and weekends Unlimited T-Mobile to T-Mobile | \$179.99 | \$139.99 |

Additional Lines (maximum of 5 lines allowed on a family plan) can be added for as little as $\$ 5$ per month, per line for a limited time.
Family plans include two lines to start. You can add up to three more lines, for a total of five, if you're eligible.

| Even More and Even More Plus Shared-minute Family Talk Plans ( 750,1500 or 3000 minutes): |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Plan | Minutes | Text | Included and Optional (Charged) Web Access |  |  |
| Talk + Text plans | All lines share family talk minutes, and lines 3-5 are \$5 per month, per line. | All lines have unlimited text. | Not Available |  |  |
| Talk + Text + Web plans | All lines share family talk minutes, and lines $3-5$ are $\$ 5$ per month, per line. | All lines have unlimited text. | Lines 1 and 2 have Unlimited Web Access. |  |  |
|  |  |  | Lines 3-5 Optional Web Access: |  |  |
|  |  |  | Even More Unlimited Web for Smartphones: | Even More Plus Unlimited Web for Smartphones: | Even More and Even More Plus Unlimited Web for phones other than Smartphones: |
|  |  |  | \$30.00/month | \$25.00/month | \$10.00/month |
| You can choose to purchase unlimited talk time for lines 3-5 for an additional charge. |  |  |  |  |  |

Even More and Even More Plus Unlimited Family
Talk Plans:

| Plan | Included and Optional (Charged) Minutes |  | Text | Included and Optional (Charged) Web Access |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Talk + Text plans | Lines 1 and 2 have unlimited talk minutes. |  | All lines have unlimited text. | Not Available |  |  |
|  | Lines 3-5 are $\$ 10$ per month, per line, and include 200 talk minutes. Optional (Charged) Unlimited Minutes for lines 3-5 |  |  |  |  |  |
|  | Even More Unlimited Minutes: | Even More Plus Unlimited Minutes: |  |  |  |  |
|  | \$40.00/month | \$30.00/month |  |  |  |  |
| Talk + Text + Web plans | Lines 1 and 2 have unlimited talk minutes. |  | All lines have unlimited text. | Lines 1 and 2 have Unlimited Web Access. |  |  |
|  | Lines 3-5 are $\$ 10$ per month, per line, and include 200 talk minutes. Optional (Charged) Unlimited Minutes for lines 3-5 |  |  | Lines 3-5 Optional Web Access: |  |  |
|  | Even More Unlimited Minutes: | Even More Plus Unlimited Minutes: |  | Even More Unlimited Web for Smartphones: | Even More Plus Unlimited Web for Smartphones: | Even More and Even More Plus Unlimited Web for phones other than Smartphones: |
|  | \$40.00/month | \$30.00/month |  | \$30.00/month | \$25.00/month | \$10.00/month |
| You can choose to purchase unlimited talk time for lines 3-5 for an additional charge. |  |  |  |  |  |  |

## *Even More

Handset discount available
2 year contract required
Finance handset (up to 4 months), subject to credit approval
No fee to migrate
Free domestic long distance and no digital roaming charges across the U.S

## **Even More Plus

No subsidized handset pricing
No annual contract
Finance handset (up to 20 months), subject to credit approval
Overage alerts
May be a fee to migrate

## T-Mobile Even More

## Family Plans

## T•-Mobile•

## Pick your plan.

## Connect the way you want.

- Two-year contract required
- UNLIMITED nationwide T-Mobile to T-Mobile calling
- UNLIMITED Nights and Weekends
- WHENEVER Minutes ${ }^{\ominus}$ you can use to call ... whenever

Each family plan includes two lines that share the features described below.

| WHENEVER Minutes <br> (shared between two lines/mo.) | Talk | Talk + Text | Talk + Text <br> + Web |
| :---: | :---: | :---: | :---: |
| Unlimited | $\$ 99^{99}$ | $\$ 119^{99}$ | $\$ 17999$ |
| 1500 | $\$ 7999$ | $\$ 9999$ | $\$ 15999$ |
| 750 | $\$ 5999$ | $\$ 7999$ | $\$ 13999$ |

Prices reflect monthly recurring charges for two lines of service; taxes and fees additional. Text plans include unlimited nationwide text, $I M$, picture and video messaging. Web plans include unlimited nationwide Web ande-mail access.
The ability to send/receive messages is included with all F-Mobile service, and the ability to access data (e.g., the Web) is included with all post-paid service, on compatible devices. Some plans and features include unlimited messaging/data or message/data allotments. If you don't have a plan or feature that includes messaging/data, messages you send/receive and data that you use will be charged to your account on a per use basis. See www.J-Mobile.com for messaging/data rates and for message blocking and data usage opt-out options.

## Add Web browsing in a snap.

Adding Web to any line is as simple as it is affordable.

| Additional Add-ons | Monthly Cost Per Line |
| :---: | :---: |
| 4G Web-Unlimited | $\$ 30$ |
| 4G Web-200 MB (overage at $\$ 0.10 / \mathrm{MB}$ ) | $\$ 10$ |

[^8]
# Each family plan includes two lines of WHENEVER Minutes. Just figure out the number of WHENEVER Minutes you want for each additional line, then customize your plan to reflect your family's needs. 



Taxes and fees additional.

## Optional features.

## Don't forget to ask about Premium Handset Protection ${ }^{\circledR}$ to protect your investment.

## Questions? Ask a Sales Associate or visit www.T-Mobile.com.

## T- " "Mobile *stick together

All Pricing: Limited-time offers; subject to change. Taxes and fees additional. Rates apply only to services used and calls originating and received within the U.S. (unless stated otherwise). International use incurs additional separate charges. Not all features or plans available on all devices. Unlimited features for direct U.S. communications between two people. General Terms: Credit approval, \$35 per line activation fee
 (ask Sales Associate for details and other options). If you switch plans you may be bound by existing contract term (and related $\$ 200 /$ line early cancellation fee) and $\$ 35 /$ line Even More Plus ${ }^{(\boxplus 1}$ activation fee may apply. You may be unable to switch to some plans. Additional requirements may apply to business customers; Premier and other business/association discounts may not be available. Regulatory Programs Fee (not a tax or government-mandated charge) of $\$ 1.41$ per line/month applies. Taxes approx. 6\%-28\% of your monthly blll. Overage usage extra; partial minutes/data rounded up. Some calls/features involve multiple calls; each call incurs separate charges. FlexPay: Per month, per line $\$ 4.99$ Control Charge applies funless enrolled in Easy Pay). Promotional balances are non-refundable. Nights and Weekends: Weekends are midnight Friday to midnight Sunday, and nights are 9:00 p.m. to 6:59 a.m. Monday-Friday, based upon start time of call. If on FlexPay, calls rated on a per minute basis. Different terms apply to Prepaid. Family Plans: Limit five lines. All lines of service must be activated in the same T-Mobile market and have the same billing address and area code. T-Mobile to T-Mobile calls are directly dialed between T-Mobile customer devices while on the T-Mobile USA network (and not roaming on any domestic or international network); calls to voicemail and other T-Mobile service numbers not included. Messaging: You will be charged for all messages you send and that are sent to you even if they aren't received. Length/size of messages may be limited. Web/Data: Overage on 4 G Web200 MB plan available to post-paid customers only; FlexPay customers may not exceed 200 MB allotment. Partial megabytes rounded up for billing. Your data session, plan, or service may be slowed, suspended, terminated, or restricted if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses. Coverage: Service and coverage not available everywhere. Abnormal Usage: Service may be limited or terminated for misuse, abnormal usage or significant roaming. Bill Details: Your bill summarizes your charges, fees and taxes, but does not include the details of services used. You may view bill details at my.t-mobile.com or, for an additional charge, we will provide detailed bills. We do not provide bills to FlexPay and Prepaid customers. See brochures and Terms and Conditions (including arbitration provision) at www.T-Mobile.com for additional information. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. WHENEVER Minutes, stick together, Even More, Even More Plus and Premium Handset Protection are registered trademarks of T-Mobile USA, Inc. © 2010 T-Mobile USA, Inc.
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## T-Mobile Even More <br> Individual Plans

## T1- $\cdot$ Mobile-

## Pick your plan.

## Connect the way you want.

- Two-year contract required
- UNLIMITED nationwide T-Mobile to T-Mobile calling
- UNLIMITED Nights and Weekends
- WHENEVER Minutes ${ }^{\circledR}$ you can use to call ... whenever

| WHENEVER Minutes | Talk | Talk + Text | Talk + Text <br> + Web |
| :---: | :---: | :---: | :---: |
| Unlimited | $\$ 5999$ | $\$ 6999$ | $\$ 9999$ |
| 1000 | $\$ 4999$ | $\$ 5999$ | $\$ 8999$ |
| 500 | $\$ 3999$ | $\$ 4999$ | $\$ 7999$ |

Prices reflect monthly recurring charges; taxes and fees additional. Text plans include unlimited nationwide text, IM , picture and video messaging. Web plans include unlimited nationwide Web and e-mail access.
The ability to send/receive messages is included with all T-Mobile service, and the ability to access data (e.g., the Web) is included with all post-paid service, on compatible devices. Some plans and features include unlimited messaging/data or message/data allotments. If you don't have a plan or feature that includes messaging/data, messages you send/receive and data that you use will be charged to your account on a per use basis. See www.T-Mobile.com for messaging/data rates and for message blocking and data usage opt-out options.

## Add Web browsing in a snap.

Adding Web to any line is as simple as it is affordable.


[^9]Don't forget to ask about Premium Handset Protection ${ }^{\oplus}$
to protect your investment.

Questions? Ask a Sales Associate or visit www.T-Mobile.com.

## T- - Mobile *stick together

All Pricing: Limited-time offers; subject to change. Taxes and fees additional. Rates apply only to services used and calls originating and received within the U.S. (unless stated otherwise). International use incurs additional separate charges. Not all features or plans available on all devices. Unlimited features for direct U.S. communications between two people. General Terms: Credit approval, $\$ 35$ per line activation fee and two-year agreement required. Up to $\$ 200$ /line early cancellation fee applies to two-year agreements (ask Sales Associate for details and other options). If you switch plans you may be bound by existing contract term (and related $\$ 200 /$ line early cancellation fee) and $\$ 35 /$ line Even More Plus ${ }^{\oplus}$ activation fee may apply. You may be unable to switch to some plans. Additional requirements may apply to business customers; Premier and other business/association discounts may not be available. Regulatory Programs Fee (not a tax or governmentmandated charge) of $\$ 1.41$ per line/month applies. Taxes approx. $6 \%-28 \%$ of your monthly bill. Overage usage extra; partial minutes/data rounded up. Some calls/features involve multiple calls; each call incurs separate charges. FlexPay: Per month, per line $\$ 4.99$ Control Charge applies (unless enrolled in Easy Pay). Promotional balances are non-refundable. Nights and Weekends: Weekends are midnight Friday to midnight Sunday, and nights are 9:00 p.m. to 6:59 a.m. Monday-Friday, based upon start time of call. If on FlexPay, calls rated on a per minute basis. Different terms apply to Prepaid. T-Mobile to T-Mobile calls are directly dialed between T-Mobile customer devices while on the T-Mobile USA network (and not roaming on any domestic or international network); calls to voicemail and other T-Mobile service numbers not included. Messaging: You will be charged for all messages you send and that are sent to you even if they aren't received. Length/size of messages may be limited. Web/Data: Overage on 4G Web-200MB plan available to post-paid customers only; FlexPay customers may not exceed 200 MB allotment. Partial megabytes rounded up for billing. Your data session, plan, or service may be slowed, suspended, terminated, or restricted if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses. Coverage: Service and coverage not available everywhere. Abnormal Usage: Service may be limited or terminated for misuse, abnormal usage or significant roaming. Bill Details: Your bill summarizes your charges, fees and taxes, but does not include the details of services used. You may view bill details at my.t-mobile.com or, for an additional charge, we will provide detailed bills. We do not provide bills to FlexPay and Prepaid customers. See brochures and Terms and Conditions (including arbitration provision) at www.T-Mobile.com for additional information. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. WHENEVER Minutes, stick together, Even More, Even More Plus and Premium Handset Protection are registered trademarks of T-Mobile USA, Inc. © 2010 T-Mobile USA, Inc.

## T-Mobile Even More Plus

## Family Plans

## T•-Mobile•

## Pick your plan.

## Connect the way you want.

- No annual contract
- UNLIMITED nationwide T-Mobile to T-Mobile calling
- UNLIMITED Nights and Weekends
- FREE Overage Alerts
- WHENEVER Minutes ${ }^{\text {® }}$ you can use to call ... whenever

Each family plan includes two lines that share the features described below.

| WHENEVER Minutes <br> (shared between two lines/mo.) | Talk | Talk + Text | Talk + Text <br> + Web |
| :---: | :---: | :---: | :---: |
| Unlimited | $\$ 79^{99}$ | $\$ 99^{99}$ | $\$ 13999$ |
| 1500 | $\$ 5999$ | $\$ 7999$ | $\$ 11999$ |
| 750 | $\$ 4999$ | $\$ 6999$ | $\$ 10999$ |

Prices reflect monthly recurring charges for two lines of service; taxes and fees additional. Text plans include unlimited nationwide text, IM, picture and video messaging. Web plans include unlimited nationwide Web and e-mail access.
The ability to send/receive messages is included with all T-Mobile service, and the ability to access data (e.g., the Web) is included with all post-paid service, on compatible devices. Some plans and features include unlimited messaging/data or message/data allotments. If you don't have a plan or feature that includes messaging/data, messages you send/receive and data that you use will be charged to your account on a per use basis. See www.T-Mobile.com for messaging/data rates and for message blocking and data usage opt-out options.

## Add Web browsing in a snap.

Adding Web to any line is as simple as it is affordable.

| Additional Add-ons | Monthly Cost Per Line |
| :--- | :--- |
| 4G Web-Unlimited | $\$ 25$ |
| 4G Web-200 MB (overage at \$0.10/MB) | $\$ 10$ |

[^10]Adding a line to your family plan is easy.
Each family plan includes two lines of WHENEVER Minutes. Just figure out the number of WHENEVER Minutes you want for each additional line, then customize your plan to reflect your family's needs.

| WHENEVER Minutes (for each additional line) | Monthly Cost Per Line |
| :--- | :---: |
| Unlimited (Oniy available with Unlimited plan) | $\$ 30$ |
| 200 (Only available with post-paid Unlimited plan) | $\$ 10$ |
| Add-a-line Shares existing WHENEVER Minutes <br> (Only available with $750 / 1500$ minute plans) | $\$ 5$ |

Taxes and fees additional.

## Pick your phone.

## Get the phone you really want with our convenient Equipment Installment Plan.

With our Equipment Installment Plan, you can spread out the cost of the phone over time with interest-free payments.* The down payment is due upon purchase, and the remaining payments will be charged to your monthly bill. It's that easy.

Also, don't forget to ask about Premium Handset Protection ${ }^{\oplus}$ to protect your investment.

## Overage alerts.

Overage Alerts can help you avoid unexpected high wireless bills.
T-Mobile will now automatically notify you when you come close to exceeding your plan's WHENEVER Minutes, and again when your WHENEVER Minutes are used up. With T-Mobile Overage Alerts, you'll know when additional charges will apply, so you won't be surprised by high wireless bills again.

Overage Alerts are included in your plan but can be discontinued with a simple opt-out request.
Questions? Ask a Sales Associate about any new offers or visit www.T-Mobile.com.

## T. - "Mobile "stick together

*Equipment Installment Plan: Availability and amount of EIP financing subject to credit approval. Down payment required at time of purchase. Remaining payments to be made evenly over three months (with Even More ${ }^{\circledR 3}$ plan) or 19 months (with Even More Plus ${ }^{\circledR}$ plan); certain EIP offerings are not available in Washington, D.C. Qualifying rate plans required and account must remain in good standing. Taxes, late/non-payment fees and other upfront and monthly charges may apply. Available only at participating locations; see store for details.
All Pricing: Limited-time offers; subject to change. Taxes and fees additional. Participating locations only. Rates apply only to services used and calls originating and received within the U.S. (unless stated otherwise). International use incurs additional separate charges. Not all features or plans available on all devices. Unlimited features for direct U.S. communications between two people. General Terms: Credit approval and $\$ 35$ per line activation fee may be required. If you switch plans you may be bound by existing contract term (and related $\$ 200$ /line early cancellation fee) and $\$ 35 /$ line Even More Plus activation fee may apply. You may be unable to switch to some plans. Additional requirements may apply to business customers; Premier and other business/association discounts not available. Regulatory Programs Fee (not a tax or government-mandated charge) of $\$ 1.41$ per line/month applies. Taxes approx. $6 \%-28 \%$ of your monthly bill. Overage usage extra; partial minutes/data rounded up. Some calis/ features involve multiple calls; each call incurs separate charges. FlexPay: Per month, per line $\$ 4.99$ Control Charge applies (unless enrolled in Easy Pay). Promotional balances are non-refundable. Nights and Weekends: Weekends are midnight Friday to midnight Sunday, and nights are 9:00 p.m. to $6: 59 \mathrm{a} . \mathrm{m}$. Monday-Friday, based upon start time of call. If on FlexPay, calls rated on a per minute basis. Different terms apply to Prepaid. Family Plans: Limit five lines. All lines of service must be activated in the same T-Mobile market and have the same billing address and area code. T-Mobile to T-Mobile calls are directly dialed between T-Mobile customer devices while on the T-Mobile USA network (and not roaming on any domestic or international network); calls to voicemail and other T-Mobile service numbers not included. Messaging: T-Mobile is not liable for content of messages/attachments or for any failures, delays or errors in any T-Mobile generated alerts or notifications. You will be charged for all messages you send and that are sent to you even if they aren't received. Length/size of messages may be limited. Web/Data: Overage on 4G Web-200MB plan available to post-paid customers only; FlexPay customers may not exceed 200 MB allotment. Partial megabytes rounded up for billing. Your data session, plan, or service may be slowed, suspended, terminated, or restricted if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses. Goverage: Service and coverage not available everywhere. Abnormal Usage: Service may be limited or terminated for misuse, abnormal usage or significant roaming. Bill Details: Your bill summarizes your charges, fees and taxes, but does not include the details of services used. You may view bill details at my.t-mobile.com or, for an additional charge, we will provide detailed bills. We do not provide bills to FlexPay and Prepaid customers. See brochures and Terms and Conditions (including arbitration provision) at www.T-Mobile.com for additional information. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. WHENEVER Minutes, stick together, Even More, Even More Plus and Premium Handset Protection are registered trademarks of T-Mobile USA, Inc. © 2010 T-Mobile USA, Inc.
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## T-Mobile Even More Plus

## Individual Plans

## T•-Mobile•

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Connect the way you want.

- No annual contract
- UNLIMITED nationwide T-Mobile to T-Mobile calling
- UNLIMITED Nights and Weekends
- FREE Overage Alerts
- WHENEVER Minutes ${ }^{\circledR}$ you can use to call ... whenever

| WHENEVER Minutes | Talk | Talk + Text | Talk + Text <br> + Web |
| :---: | :---: | :---: | :---: |
| Unlimited | $\$ 49^{99}$ | $\$ 59^{99}$ | $\$ 79^{99}$ |
| 1000 | $\$ 39^{99}$ | $\$ 49^{99}$ | $\$ 69^{99}$ |
| 500 | $\$ 2999$ | $\$ 39^{99}$ | $\$ 59^{99}$ |

Prices reflect monthly recurring charges; taxes and fees additional. Text plans include unlimited nationwide text, iM, picture and video messaging. Web plans include unlimited nationwide Web and e-mail access.
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[^11]
## Get the phone you really want with our convenient Equipment Installment Plan.

> With our Equipment Installment Plan, you can spread out the cost of the phone over time with interest-free payments* The down payment is due upon purchase, and the remaining payments will be charged to your monthly bill. It's that easy.

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discontinued with a simple opt-out request.

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## EXHIBIT 2 IS CONFIDENTIAL AND IS PROVIDED UNDER SEPARATE COVER

| OCN Name | Nara |
| :---: | :---: |
| Canby Teiephone Assoclation | Canby Teiephone Association |
| Cascade Utilities | Cascade utirtes |
| Clear Creek Mutual Telephons | Clear Creek Mutuat Telepho |
| Coton Teleprone | Coiton Telephone |
| Gervas Telephone | Gervais Teitipphone |
| Helix Telephone | Holix Telephone |
| Molala Communications | Molalla Communicaions |
| Montior Coosperative Telephone | Monitor Cooperative Telephone |
| Monroe Telephone | Marroe Telephone |
| Mt Anget Telephone | ML Angei Telephone |
| Nensilem Teieptone \& Telegraph | Nehatem Telephone \& Telegrsoh |
| Peoples Telephone (Oregon) | Peocpes Telephone |
| Pioneer Telephone Coopperatve (Oregon) | Pioneer Teliephone Cooperative |
| Qwest Oregon | Qwest Communicaions |
| Scio Mutual Telephone Association | Scio Mutuai Telephone Assocratio |
| Stayton Cooperative Telephone | Stayton Cooperative Tolephore |
| Verizon Northwest - OR | Verizon |

OCN Name
Canky Teiephone Assoclation Cascade Utilites
clear Creek Mutual Telephons Coton Telephone Gervalis Telephone
Helix Telephone Molala Communications Montor Coooerative Teleph Mt Anget Tellephon
Nensiem Teiephone \& Telegraph Peoples Telephone (Oregon) awest Oregon Stayton Cooperative Telephone Verizon Northwest - OR

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CR ILEC 2362 Canby Telephone Assodation
$\begin{array}{ll}\text { OR IIEC } & 2362 \text { Canby Telephone } \\ \text { OR IIEC } & 2371 \text { Cascade ultities }\end{array}$
$\begin{array}{ll}\text { OR ILEC } & 2371 \\ \text { OR ILEC } & 2363 \\ \text { Clear Creek Litities } \\ \text { Mutual Telephon }\end{array}$
OR ILEC 2364 Colton Telephone
$\begin{array}{ll}\text { OR NLEC } & \text { 2364 Coton Telephone } \\ \text { OR ILEC } & 2373 \\ \text { Gervais Teiephone }\end{array}$
$\begin{array}{ll}\text { OR ILEC } & 2373 \\ \text { OR ILENais Teiephone } \\ \text { 237 } & \text { Helix Telephone }\end{array}$
$\begin{array}{lll}\text { OR ILEC } & 2376 \\ \text { OR ILEC } & 2383 & \text { Moililla Communications }\end{array}$

OR ILEC 2385 Morroe Telephone
OR ILEC 2383 ML Angel Telephone
OR ILEC 2387 Nehalem Telephone \& Telegraph
OR ILEC 2391 Peoples Telephone
OR ILEC 2393 Pioneer Telechone Cooperative OR RBOC 9638 awest Communicatons
OR LLEC 2397 Scio Mutuai Telephione Association
OR ILEC 2399 Stayton Cooperative Telephone
$O R$ RBOC 4323 verizon Commurications

AKAIKKA
us west

| thercomection Agrement | Efective Dato |
| :---: | :---: |
| Canby Tetephone Associaion $\&$ T-Mobie USA | 0101/04 |
| Cascade Uutlites \& T-Moble USA | 01/01/04 |
| Clear Creek Mutual Teephone Company \& T-Mobile USA | 01/01/04 |
| Colton Teleptone Company \& T-Mckile USA | $01 / 10104$ |
| Gervais Telephone Company \& T-Mobile USA | 10104 |
| Hellx Telephone Company \& T-Mobite USA | 104 |
| Moiala Communications Company \& T-Mobile USA | 01/0104 |
|  | 01004 |
| Morroe Telephone Company \& T-Mobile USA | 01/0104 |
| Mount Angel Telephone Company \& T-Moblie USA | 01/01/04 |
| Nehalem Telephone \& Telegraph Company \& T-Mobile USA | 010104 |
| Peooples Telephone Company \& T-Mobile USA | 01/01/04 |
| Pioneer Telephone Cooperative \& T-Moblie USA | 01/01/04 |
| awest Corporation \& Voicestream Wreless | 11/12/01 |
| Scio Mutual Teephone Association \& T-Moble USA | 01/0104 |
| Stayton Coosperative Teiephone Company \& T-Moble USA | 01/01/04 |
| GTE Northwest \& Western Wreiess | 0112497 |

T-MOBILE OREGON
December 2010 ETC SERVICE AREA

| Rural Telephone Company Study Areas | Study Area Code (SAC | Wire Center |
| :---: | :---: | :---: |
| BEAVER CREEK COOPERATIVE TELEPHONECO. | 532359 | All |
| CANBY TELEPHONE ASSOCIATION | 532362 | All |
| CASCADE UTILITIES, INC. | 532371 | All |
| CITIZENS TELECOMM CO OF OR DBA FRONTIER COMM | 533401 | All |
| CLEAR CREEK MUTUAL TELEPHONE CO. | 532363 | All |
| COLTON TELEPHONE CO. | 532364 | All |
| GERVAIS TELEPHONE CO. | 532373 | All |
| HELIX TELEPHONE CO. | 532376 | All |
| MALHEUR HOME TELEPHONE CO. | 532456 | All |
| MOLALLA TELEPHONE CO. | 532383 | All |
| MONITOR COOPERATIVE TELEPHONE CO. | 532384 | All |
| MONROE TELEPHONE CO. | 532385 | All |
| MT. ANGEL TELEPHONE CO. | 532386 | All |
| NEHALEM TELECOMMS, INC. DBA NEHALEM TEL \& TEL | 532387 | All |
| PEOPLES TEL CO | 532391 | All |
| PIONEER TELEPHONE COOPERATIVE | 532393 | All |
| ROOME TELECOMMUNICATIONS, INC. | 532375 | All |
| SCIO MUTUAL TELEPHONE ASSOCIATION | 532397 | All |
| ST PAUL COOPERATIVE TELEPHONE ASSOCIATION | 532396 | All |
| STAYTON COOPERATIVE TELEPHONE CO. | 532399 | All |
| UNITED TELEPHONE - NORTHWEST | 532400 | All |
| Non-Rural Telephone Company Wire Centers | Study Area Code (SAC) | Wire Center |
| QWEST CORPORATION | 535163 | ADAROR21 |
|  |  | ALBYOR63 |
|  |  | ASLDOR55 |
|  |  | ASTROR64 |
|  |  | ATHNOR56 |
|  |  | BAKROR23 |
|  |  | BENDOR24 |
|  |  | BLBTOR01 |
|  |  | BURLOR62 |
|  |  | CLVROR01 |
|  |  | CNBHOR64 |
|  |  | CNPNOR29 |
|  |  | CRVSOR65 |
|  |  | CTGVOR53 |
|  |  | DLLSOR58 |
|  |  | EUGNOR28 |
|  |  | EUGNOR53 |
|  |  | FLRNOR53 |
|  |  | GLHLOR55 |
|  |  | GRPSOR29 |
|  |  | HMTNOR56 |
|  |  | INDPOR58 |
|  |  | JCVLOR56 |


| Non-Rural Telephone Company Wire Centers | Study Area Code (SAC | Wire Center |
| :---: | :---: | :---: |
|  |  | JFSNOR63 |
|  |  | JNCYOR51 |
|  |  | KLFLOR54 |
|  |  | LAPIOR52 |
|  |  | LEBGOR54 |
|  |  | LKOSOR62 |
|  |  | LWLLOR53 |
|  |  | MDFDOR33 |
|  |  | MDRSOR52 |
|  |  | MLTNOR56 |
|  |  | MLWKOR17 |
|  |  | NPLNOR62 |
|  |  | NWPTOR35 |
|  |  | ORCYOR18 |
|  |  | PHNXOR55 |
|  |  | PNTNOR56 |
|  |  | PRVLOR53 |
|  |  | PTLDOR02 |
|  |  | PTLDOR08 |
|  |  | PTLDOR11 |
|  |  | PTLDOR12 |
|  |  | PTLDOR13 |
|  |  | PTLDOR14 |
|  |  | PTLDOR17 |
|  |  | PTLDOR18 |
|  |  | PTLDOR69 |
|  |  | RANROR01 |
|  |  | RDMDOR01 |
|  |  | RGRVOR55 |
|  |  | RSBGOR57 |
|  |  | SALMOR58 |
|  |  | SALMOR59 |
|  |  | SESDOR64 |
|  |  | SPFDOR01 |
|  |  | SPRVOR02 |
|  |  | SSTROR01 |
|  |  | STFDOR56 |
|  |  | STHNOR40 |
|  |  | STHROR58 |
|  |  | UMTLOR57 |
|  |  | VENTOR54 |
|  |  | WDBNOR59 |
|  |  | WLWLWA01 |
|  |  | WNTNOR57 |
|  |  | WRSPOR52 |
|  |  | WRTNOR64 |
| Verizon | 532416 | ALOHORXX |

## T-MOBILE OREGON ETC SERVICE AREA

| Non-Rural Telephone Company Wire Centers | Study Area Code (SAC | Wire Center |
| :---: | :---: | :---: |
|  |  | AMTYORXX |
|  |  | AMVLORXX |
|  |  | BNKSORXX |
|  |  | BVTNORXB |
|  |  | CLTSORXA |
|  |  | DYTNORXA |
|  |  | FRGVORXX |
|  |  | GDISORXX |
|  |  | GRHMORXB |
|  |  | GSTNORXX |
|  |  | HDLDORXA |
|  |  | HLBOORXB |
|  |  | LAGRORXB |
|  |  | MLCYORXA |
|  |  | MMVLORXX |
|  |  | MRPHORXX |
|  |  | NWBRORXA |
|  |  | ORNTORXA |
|  |  | SCHLORXX |
|  |  | SHWDORXA |
|  |  | SLTNORXA |
|  |  | SMRWORXA |
|  |  | SNDYORXA |
|  |  | SNSDORXX |
|  |  | STFRORXX |
|  |  | TGRDORXA |
|  |  | TGRDORXC |
|  |  | TRNRORXA |
|  |  | TULTORXA |
|  |  | VYVWORXA |
|  |  | WIVLORXA |
|  |  | YMHLORXA |

## OREGON ETC SERVICE AREA



Company / Study Area

日EAVER CREEK COOPERATIVE TELEPHONE CO.

- CANEY TELEPHONE ASSOCIATION
- CASCADE UTILITIES, INC.

1- ITIZENS TELECOMM CO OF OR DEA FRONTIER COMM OF OR
CLEAR CREEK MUTUAL TELEFHONE CO.
13 COLTON TELEFHONE CO.
GERYMIS TELEPHONE CO.

- HELX TELEPHONE CO.

MALHELUR HOME TELEPHONE CO.
MOLALLA TELEFHONE CO.
MONTOR COOPERATIVE TELEFHONE CO.MONROE TELEPHONE CO.

MT ANGEL TELEPHONE CO.
NEHALEM TELECOMMS, INC. DEA NEHALEM TEL \& TEL
1 PEOPLES TEL CO

- FIONEER TELEFHONE COOPERATVE

1 ROOME TELECOMMUNICATIONS, INC.
SCIO MUTLAL TELEFHONE ASSOCIATION
1 ST PAUL COOPERATVVE TELEPHONE ASSOCIATION

- STAYTON COOPERATVE TELEFHONE CO

UNITED TELEFHONE - NORTHMEST
GMEST CORPORATION
YERIZON NORTHMEST INC.OR
$\square$

In the Matter of T-Mobile West
4 Corporation
Application for Designation as an Eligible
5 Telecommunications Carrier

# BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON 

## UM

$\qquad$

## Interstate Access Support (IAS)

January$\qquad$ , 2011
To: Office of the Secretary ..... IASFederal Communications Commission$445-12^{\text {th }}$ Street, SWWashington, DC 20554
Karen Majcher
Vice President - High Cost and Low Income DivisionUniversal Service Administrative Company2000 L Street, NW, Suite 200Washington, DC 20036
Re: CC Docket No. 96-45
Interstate Access Support -- IAS
Annual Certification Filing
This is to certify that T-Mobile USA, Inc. will use its INTERSTATE ACCESS SUPPORT - IAS only for the provision, maintenance and upgrading of facilities and services for which the support is intended.
I am authorized to make this certification on behalf of the company named above. This certification is for the study area(s) listed below.

| Company Name | State | Study Area Code |
| :--- | :--- | :--- |
| T-Mobile West Corporation |  |  |

## Signed,

$$
\begin{aligned}
& \hline \text { H. Skip Cornett } \\
& \text { Vice President, Tax } \\
& \text { T-Mobile USA, Inc. } \\
& \text { 12920 SE } 38^{\text {th }} \text { Street } \\
& \text { Bellevue, WA } 98006 \\
& 425-383-4000 \text { (tel) }
\end{aligned}
$$

Carrier's Name: T-Mobile USA, Inc.

> Date Received
> (For official use only)

[^12]
## Interstate Common Line Support (ICLS)

January $\qquad$ , 2011
2010-2011
To: Office of the Secretary
ICLS
Federal Communications Commission
$445-12^{\text {th }}$ Street, SW
Washington, DC 20554
Karen Majcher
Vice President - High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036
Re: CC Docket No. 96-45
Interstate Common Line Support -- ICLS
Annual Certification Filing
This is to certify that T-Mobile USA, Inc. will use its INTERSTATE COMMON LINE SUPPORT - ICLS only for the provision, maintenance and upgrading of facilities and services for which the support is intended.
I am authorized to make this certification on behalf of the company named above. This certification is for the study area(s) listed below.

Company Name
T-Mobile West Corporation ${ }^{1}$

## State

Oregon

Study Area Code

## Signed,

## H. Skip Cornett

Vice President, Tax
T-Mobile USA, Inc.
12920 SE $38^{\text {th }}$ Street
Bellevue, WA 98006
425-383-4000 (tel)
Carrier's Name: T-Mobile USA, Inc.

|  |
| :---: |
| Date Received <br> (For official use only) |

[^13]
## EXHIBIT 8 IS CONFIDENTIAL AND IS PROVIDED UNDER SEPARATE COVER

## Universal Service Notice

T-Mobile offers several different rate plans that include all of the following services supported by the federal universal service fund: voice grade access; local usage in varying amounts; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; and, for Lifeline subscribers, toll limitation. T-Mobile customers also may be eligible to receive reduced rate service at $\$ 6.49$ per month plus applicable taxes and fees under the Lifeline program if they satisfy applicable criteria. Individuals should contact Department of Social Services, Social Security, or Housing Authority/ Section 8 to determine if they qualify for Lifeline service. Lifeline service, including toll blocking at no additional charge, is only available in certain areas. For more information about T-Mobile's Lifeline offering, call USLifeline directly at 800-866-2453.

> See brochure and T-Mobile's Terms and Conditions (including arbitration provision) at T-Mobile.com for rate plan information, changes for features and services, and restrictions and details. T-Mobile and the magenta color are trademarks of the Deutsche Telecom AG. stick together is a trademark of T-Mobile USA, Inc. © 2009 T-Mobile USA, Inc

# Lifeline Notice 

## Check to see if you qualify for discounted monthly wireless service.

## Save money with Lifeline

T-Mobile ${ }^{\circledR}$ customers in Washington may be eligible to receive discounted wireless telecommunications service of $\$ 6.49$ per month (or $\$ 1$ per month for qualifying residents of federally recognized tribal lands) under the Lifeline program and a one-time reduced activation fee under the Link Up program.

## Qualifying for Lifeline and/or Link Up

In Washington, customers may qualify for Lifeline and/ or Link Up assistance if they are currently eligible to receive benefits from any of the following assistance programs:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (including Section 8)
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program's free lunch program (must qualify for free lunch)
- Temporary Assistance for Needy Families (TANF)

Additionally, residents of Washington might qualify for Lifeline and/or Link Up if their total household income does not exceed 135\% of the Federal Poverty Guidelines.

You must complete a T-Mobile Lifeline and Link Up application form for your state in order to receive Lifeline and/or Link Up benefits.

Customers who are also residents of federally recognized tribal lands may qualify for Lifeline/Link Up assistance under the assistance programs listed or if they are currently eligible to receive benefits from any of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribal Temporary Assistance for Needy Families (TTANF)
- Head Start (must satisfy income-qualifying standard)


## Additional Information \& Signing Up

For additional information or to sign up for T-Mobile's Lifeline and Link Up offerings call USLifeline at 1-800-937-8997.

T-Mobile currently offers Lifeline/Link Up service only in areas where the company has Eligible Telecommunications Carrier status.

You may find more information about Lifeline and other wireless services available from T-Mobile USA, Inc. at www.T-Mobile.com.

## EXHIBIT 10 IS CONFIDENTIAL AND IS PROVIDED UNDER SEPARATE COVER

Ms. Susan Hacker<br>Director of Legal Affairs \&<br>Associate General Counsel<br>Sales \& Distribution<br>T-Mobile USA, Inc.<br>12920 SE $38^{\text {th }}$ Street<br>Bellevue, WA 98006

Dear Susan:
Congratulations! This letter is to notify you that T-Mobile USA ("T-Mobile") has completed the recertification process for the CTIA Consumer Code for Wireless Service ("Voluntary Consumer Code") for the period January 1, 2010 - December 31, 2010, and is deemed compliant with the principles, disclosures and practices set forth in the Voluntary Consumer Code. Accordingly, T-Mobile is authorized to use and display the CTIA Seal of Wireless Quality/Consumer Information, subject to the terms and conditions set forth in the attached License Agreement.

Please ensure that the relevant employees of T-Mobile review the License Agreement before using the Seal. Use of the Seal constitutes acceptance of these terms and conditions. Upon request, we will provide two specimens (color and black/white) of the Seal for T-Mobile's use on its website or collateral materials. If you should have any questions concerning the recertification process or use of the Seal, please contact Andrea Williams, CTIA's Vice President of Law and Assistant General Counsel, at (202) 736-3215 or awilliams@ctia.org.

CTIA commends T-Mobile for its ongoing leadership and participation in the CTIA Voluntary Consumer Code, and we look forward to continuing to work with T-Mobile on this important industry initiative.


Attachment

```
cc: Robert Dotson
Dave Miller
```


## T-Mobile Privacy Policy

Effective: November 10, 2009

T-Mobile USA, Inc. ("T-Mobile") is committed to protecting the privacy and security of your personal information. This Privacy Policy ("Policy") describes the personal information we may collect about you, how we may use It, when we may disclose it, how we safeguard it, and how you may access it and control its use in connection with our marketing communications. The policy also provides other important privacy information and describes when and how we may change this policy and how to contact us with any questions or comments.

## COLLECTION, USE, DISCLOSURE, AND SECURITY OF PERSONAL INFORMATION

## Personal Information

This pollcy apples to personally identifiable information ("personal information"), which is information that we directly associate with a specific person or entity (for example, name; addresses; telephone numbers; social security number; call records; wireless device location). Personal information does not include "anonymous" or "aggregate" information - nether of which are associated with a specifle person or entily.

## Collection of Personal Information

We collect personal information about you when you use our services or otherwise interact with us. Such information includes:

- Information you provide. We collect personal information when you sign up for and use our services, and when you e-mall, call, or otherwise communicate with us. For example, we may collect personal contact, billing, and credit information when you sign up for volce or data services or purchase other products or services. We may also collect personal information when you call or e-mall our customer service representatives, enter information on our Web sites, submit survey responses, pay for service, or submil a job application or résumé. If you provide personal information to us in connection with a co-sponsored Web site, this policy will apply to our use of the information and the co-sponsor's policy will apply to their use of the information.
- Information automatically collected. We automatically collect certain information, some of which may be associated with personal information, whenever you use our services or Web sites. For example, our systems capture detalls about the type and location of wireless device(s) you use, calls and text messages you send and receive, and other data services you use (for example your ringtone purchases). When your computer Web browser or other communication device (including phone, PDA, @Home router, etc.) accesses our Web sites or wireless deck pages (T-Mobile wireless Web pages designed for access by wireless device browsers), we automatically receive certain information, such as your $I P$ address, browser type, date and time, and the Web page you visited before visiting our site. Our network also automatically captures necessary routing information when you use our services to access the Internet al a T-Mobile Holspot of from your wireless device.
- Information from other sources. We may also obtain personal information about you from other sources. For example, we may receive credit information from third-party sources before initlating your service or in connection with employment reviews, and we may obtain updated address information from our shippers or other vendors. We may also purchase personal information (for example, e-mail ists, postal mall lists, demographic and marketing data) from others.


## Use of Personal Information

We use personal information for a variety of business purposes, including for example, to complete transactions and bill for products and services; verify your identity; respond to your requests for service or assistance; anticipate and resolve actual and potential problems with our products and services; create and improve products and services; suggest additional or different products or services; make internal business decisions about current and future offers; provide personalized service and user experlences; and protect our rights and property. If you submit a job application or résume, we use personal information to communicate with you and, subject to applicable law, evaluate your qualifications for employment. We may also use personal information to contact you about T-Mobile or third-party products, services, and offers that we believe you will find of interest. We may contact you by telephone, postal mail, e-mail, or other methods. You may opt-out of receiving marketing communications from us at any time as outlined below in Choices Regarding Use of Your Information.

## Disclosure of Personal Information

We do not sell, rent, or otherwise provide your personal information to unaffiliated third-parties (parties outside the T-Mobile corporate family) to market their services or products to you. We may, however, disclose your personal information to unaffiliated third-parties as follows:

- With your consent. We may disclose personal information about you to third-parties with your consent. We may obtain your consent in several ways, such as in writing; online, through "olick-through" agreements; orally, including through interactive volce response; or when your consent is part of this policy or the terms and conditions pursuant to which we provide you service. Your consent is sometimes implicit. For example, if you purchase a product and ask
that it be shipped to your home, you implicitly consent to our disclosure of your name and address to a third-party shipping company to complete delivery.
- To the primary account holder. We may disclose personal information of an account user to the primary account holder (the party financially responsible for the account). If a business, governmental agency, or other individual obtains service for you, that entity or individual is our customer, and we may provide personal information about you or your use of the service to them or others at their direction. When you are the primary account holder, but you recelve special or discounted pricing, terms, or other benefits through another party's agreement with us (for example, an employee discount), we may provide enough personal information to that party to verify your initial and continuing eiligibility for benefits under their agreement with us and to calculate any assoclated discounts.
- Transaction processing. We may disclose personal information to third-parties who complete transactions or perform services on our behalf (for example, biling, shipping, customer service, and marketing), transactions on your behalf (for example, verification of your account information at your request to some third-party business), or transfers related to your service (for example, number portability). We typically restrict by contract the manner in which these third-parties may use and disclose personal information about you without your consent.
- Third-party services. Your personal information may be disclosed when the use of our services allow you to take advantage of services and products offered by other companies. For example, if you are roaming on the network of another carrier, your wireless telephone number, the numbers you dial, and other information about your usage will be avallable to that carrier to facilitate that service.
- Business transfers. We may disclose personal information as part of a corporate business transaction, such as a merger or acquisition, joint venture, corporate reorganization, financing, or sale of company assets, or in the unlikely event of insolvency, bankruptcy, or receivership, in which personal information could be transferred to third-parties as a business asset in the transaction.
- Legal process \& protection of T-Mobile and others. We may disclose personal information or communications where we believe in good faith such disclosure is necessary to comply with the law or respond to legal process (for example, lawful subpoena, court order, E-9-1-1 information); to enforce or apply agreements; to initiate, render, bill, and collect for services and products; to protect our rights or property; in connection with claims, disputes, or litigation; to protect users of our services and other carriers or providers from fraudulent, abusive, or unlawful use of, or subscription to, such services; to facilitate or verify the appropriate calculation of taxes, fees, or other obligations due to a local, state, or federal govermment; or if we determine disclosure is necessary in an emergency situation.


## Security and Retention of Personal Information

We use a variety of physical, electronic, and procedural safeguards to protect personal information from unauthorized access, use, or disclosure while it is under our control. For instance, when you provide sensitive information (such as credit card numbers) to our Web sites, we use transmission encryption technologies like Secure Socket Layer (SSL). Although we cannot guarantee that loss, misuse, or alteration of your personal information will not occur, we strive to prevent such occurrences.

Our practices and procedures are designed to limit personal information access to those T-Mobile employees and agents with a legitimate need to access such information. T-Mobile employees are bound by confidentiality obligations and our Code of Conduct, which obligate them to protect the confidentiality of our customers' personal information. Volations subject employees to disciplinary action, up to and including termination.

We retain personal information for as long as we have a business need or as applicable laws, regulations, or government orders require. When we dispose of personal information, we use reasonable procedures to erase or render it unreadable (for example, shredding documents and wiping electronic media). We will make reasonable attempts to notify you if we determine that a security breach involving your personal information has occurred and creates a risk of identity theft or service disruption, or as otherwise required by law.

## Access and Choice

## Access to Your Information

You may access and modify your contact information by visiting my.t-mobile com or a T-Mobile retail store, or by contacting Customer Service. We will make good faith efforts to resolve requests to correct inaccurate information except where the request is unreasonable, requires disproportionate technical effort or expense, jeopardizes the privacy of others, or would be impractical.

## Choices Regarding Use of Your Information

We want to provide you with meaningful choices regarding our marketing communications and you may choose to limit or opt-out of certain communicalions from T-Mobile at any time. While you may elect not to receive marketing information from us, if you subscribe to our services or buy our products, you will continue to receive invoices, customer-service and transactional notices, and similar communications.

- If you are a T-Mobile customer and you manage your account online, you can change your marketing preferences by logging into your my $t$-mobile, com profile;
- If you are a T-Mobile customer but do not manage your account online, you can change your marketing preference by completing our customer opt-out form;
- If you are not a T-Mobile customer and would like to opt-out of marketing communications from T-Mobile, you can do so by completing our non-customer opi-out form; and
- You may also manage your markeing preferences by contacting Customer Service when you dial 611 from your $T$ Mobile phone or 1-877-453-1304 from any phone, or, with respect to marketing e-mails, by following the "unsubscribe" instructions on any marketing e-mall we send you.

Not all marketing communications you recelve on your device are sent or authorized by T-Mobile. When you provide your mobile number or other contact information to ohers, you may recelve unwanted calls, text messages, or e-malls on your device. We take steps to reduce unsolicited advertising, but we cannot block all such advertisements or unwanted communications.

## OTHER PRIVACY INFORMATION

## Caller ID Blocking

When you use T-Mobile communications services, your name and telephone number may be transnitted and displayed on the receiving party's communications device and/or phone bill unless you block that information, which you can generally do by dialing ${ }^{*} 67$ prior to dialing the called party's number. Refer to the specific instructions for your communication device regarding Caller iD Blocking. Caller ID Blocking does not prevent the display of your information when you diai certain business numbers, including 911, 900 numbers, or toll-free numbers.

## Children

We do not solicil children to purchase our services or products. If, however, you authorize a child to use our services or products by providing them a device associated with your T-Mobile account, any personal information associated with such use will be treated as your information in accordance with this policy. Our Web sites are not designed to attract children under the age of 13 and we do not intentionally or knowingly collect personal information on our sites from anyone under the age of 13 . We encourage parents to be involved in the online activities (including wireless Internet browsing) of their children to ensure that no information is collected from a child without parental permission. We may offer Web Guard or similar security features designed to allow the customer to implement restrictions to adult orientated content, but such features are not foolproof.

## Consumer Code for Wiroless Service

We follow the Consumer Code for Wireless Service established by the Cellular Telecommunications \& Internet Association ("CTIA"), As such, we strive to help customers understand their bills, receive quality service, and make informed choices. in particular, as part of the Consumer Code, we conform our information praciices under this policy to meet the requirements of applicable federal and state laws and regulations.

## Cookies, Web Beacons, and Similar Technologies

We may use cookies (small data lext files placed on your computer or device) or similar technologies to identify the computer or device and record your preferences and other data so that our Web sites can personalize your visit(s). We may also use information coilected from cookies to improve our sites, make recommendations, and complete transactions you request. You may be able to set your browser(s) to reject cookies or delete cookies, but that may result in the loss of some functionality on our sites. We may also use Web beacons (small graphic images on a Web page or an HTML e-mail) to monitor interaction with our Web sites or emails. Web beacons are generally invisible because they are very small (only 1 -by- 1 pixel) and the same color as the background of the Web page or e-mail message. If we combine or link cookie or Web beacon information with personal information, we will treat the combined or linked information as personal information under this policy. We may employ third-parties to place advertisements about our products and services on other Web sites. The use of cookies, Web beacons, or similar technologies by such third-parties is subject to their privacy policies - not this policy.

Customer Proprietary Natwork Information (CPNI)
Customer Proprietary Network Information, or "CPNI", is a form of personal information that is generated in connection with the telecommunications services we provide to you. CPN includes, for example, cail details, cail location information, and certain information about your rate plans and features. CPNI does not include your name, address, and phone number. Under federal law, you have a right, and we have a duty, to protect the confidentiality of CPNI and we have adopted policies and procedures designed to ensure compliance with those rules. We won't intentionally disclose your CPNI to third-parties without your permission, except as allowed under FCC rules, applicable law, or explained in this policy. However, you may designate other "authorized users" (for example, a spouse) to access and manage your account information, including CPNI.

We provide password protected online access to your account information through my.t-mobile.com. For multiline accounts, the primary account holder is authorized to access online account information for all the devices on the account. Other users may generally access onlime account information related only to their respective device (for example, if a parent provides a device to their child, the child may access online information about that device - including CPNI). The primary account holder, however, may designate additional or more limited access rights for other users.

## Customer Service Monitoring

We may monitor and record phone calls, e-mails, or other communications between you and our Customer Service representatives or other employees for training and quality assurance purposes and to review specific transaction requesis.

## Directories

We do not pubiish directories of our customers' wireless numbers. Nor will we provide or make such numbers avallable to thirdparties for listing in their public directories, without the customer's prior consent.

## Financial Products and Services

If T-Mobile provides you a financial product or service (for example, an installment loan for a mobile device), we have an obligation under federal law to provide you notice of how your personal financial information will be treated. Please refer to T-Mobile's Financial Privacy Policy for detalls.

## Forums and Chat Rooms

If you use or link to a public forum, bulletin board, chat room, or social network on or from a T-Mobile Web site, be aware that any personal information you submit can be read, collected, or used by other users of these forums, including to send you unsolicited messages. We are not responsible for access to or use of personal information you choose to submit or share with others.

## Location-Based Services

Our network detects your device's approximate location whenever it is turned on (subject to coverage limitations). This location technology makes the routing of wireless communications possible and is also the basis for providing enhanced emergency $9-1-1$ service, which permits us to provide your general location to a public safety answering point, emergency medical service provider, or emergency dispatch provider. We may also use this technology to disclose, without a user's consent, the approximate location of a wireless device to a governmental entity or law enforcement authority when we are served with lawful process or reasonably believe there is an emergency involving risk of death or serious physical harm.

With your consent, we may also provide location-based services or provide third-partles access to approximate location information so they may provide such services to you. You should carefully review the specific T.Moblle terms and conditlons applicable to your use of location-based services for any special privacy implications or rules. You should also carefully review the privacy policies and other terms of third-parties with whom you have authorized the sharing of your location information, and you should consider the risks involved in disclosing your location information to other people. Where a wireless device user requests that their location information be revealed to other persons (through a T-Mobile application or a third-party application you place on your device), the wireless device user will be provided options for managing when and how such infomation should be shared (except in the case of certain parental controls or similar services associated with enterprise or multi-line accounts, which may be managed solely by the primary account holder or their designee). T-Mobile follows the CTIA's Best Practices Guidelines for Location-Based Services

## Network Information Storage

Some devices may automatically upload to T-Mobile network servers information you have stored on the device and/or SIM card in order to facilitate specific functions. For instance, some devices back-up your address book. You may choose to disable such uploads but this may affect functionality of the device or your services. Refer to instructions for your device and service for details or contact Customer Service for more information. We may also provide you the ability to upload other information from your device to T-Mobile network servers. For instance, you may have the option to upload pictures, recordings, calendars, tasks, or notes. Uploaded information will not be used by T-Mobile for purposes other than as disclosed in connection with those services, this Privacy Policy, or applicable Terms and Conditions, and will not be shared with third-parties for their use, without your prior consent.

Services and functionally offered through certain devices are provided in conjunction with other entiltes. As a result, personal information from your devices may be uploaded and stored on their servers. For instance, T-Mobile Sidekick( $(8)$ services are provided in conjunction with Danger, Inc., and personal information from your device is stored on the Dangen $(B)$ servers. Similarly, BlackBerry $(\beta)$ service is provided in conjunction with Research in Motion (RIM), and personal information from your device is stored on the BlackBerry Enterprise ServersTM. Their specific terms and conditions, terms of use, and privacy polices apply to those services.

## Other Governing Terms

This policy does not modify or alter any applicable agreement you have with T-Mobile. For example, our Terms of Use govern your use of our Web siles. Additionally, if you use our products or use or subscribe to our services, our T-Mobile Terms and Conditions, one or more applicable service agreements, and certain other terms may apply to your use, purchase, or subscription. If this pollcy conflicts with any portion of those terms and agreements, those terms and agreements govern to the extent of the inconsistency.

## Protecting Your Own Personal information

You play an important role in ensuring the security of personal information, including protecting against unauthorized access to your device. Many devices store information both in the phone and on the SIM card. Therefore, before discarding, trading in, or giving away your device, be sure you remove and retain your SIM card and follow the manufacturer's instructions for deleting personal information or other data on the device. (This can be found in your owner's manual or on the manufacturer's Web site.) If you provide a third-parly access to your device, you should understand that personal information will remain on the device and may be accessible, deleted, altered, or transferred to another device or our network servers by the person using the device, and that we will treat that user as you for purposes of this policy.

We encourage you to use passwords to prevent unauthorized access to your device, your online account, and your voicemail. You may also establish an optional password to identify yourself during calls with our Customer Service representatives. We recommend that you use unique, non-obvious passwords, that you periodically change your passwords, and that you not share your passwords with others. Notify us immediately if you believe your device has been lost or stolen or if you believe your personal information has been accessed without your consent.

## Third-Party Applications for Your Devices

When you install third-party applications (for example, programs, widgets, etc.) on your device, you may give your consent for the third party to access certain information you have stored on your device (for example your contact list). You may also give your consent for the third party to access informaton stored on T-Mobile's network to facilitate the application's functlons (for example, you may consent to third-party access to your location information - see Location Based Services). In either case, the manner in
which such third-parties may use, share, or disclose such information is governed by their terms and conditions and their privacy policy - not this policy.

## Wireless Communications Security

We cannot guarantee that your communications using our services or devices will be private or secure. Although it is illegal for unauthorized persons to intercept or access your communications or information, such interceptions or access can occur.

## POLICY UPDATES AND CONTACT INFORMATION

## Changes to This Policy

We may update this policy if we materially change our practices or if legal or regulatory changes require it. If we decide to use or disclose personal information in a way that is materially different from that which was stated in this policy at the time the personal information was collected, we will notify you by posting notice of the change on our Web site's home page for at least 30 days before we implement that change and will give you an opportunity to opt-out of the proposed use or disclosure of previously collected personal information. You should refer to this policy often for the latest information and the effective date of any changes.

How to Contact Us
If you have any questions or comments about this policy or aboul T-Mobile's privacy practices, please call Customer Service at 611 (from a T-Mobile phone) or $1-877-453-1304$ (from any phone) or send an e-mail message to privacy@t-mobile.com. You may also direct your privacy-related comments or questions to the address below:

T-Mobile USA, Inc.
Attn: Principal Privacy Officer
12920 SE 38th Street
Bellevue, Washington 98006

T-Mobile.com: © 2002-2010 T-Mobile USA, Inc.
http://www.t-mobile.com/Company/website/privacypolicy.aspx

Date

Marlene H. Dortch<br>Office of the Secretary<br>Federal Communications Commission<br>445-12 ${ }^{\text {th }}$ Street, SW<br>Washington, DC 20554<br>Karen Majcher<br>Vice President, High Cost \& Low Income Division<br>Universal Service Administrative Company<br>2000 L Street, NW, Suite 200<br>Washington, DC 20036

## RE: Certification of Rural and Non-Rural High-Cost Support for T-Mobile West Corporation Pursuant to 47 C.F.R Sections 54.313-314, CC Docket Nos. 96-45 and 00-256

Ms. Dortch and Ms. Majcher:
The Public Utility Commission of Oregon designated T-Mobile West Corporation (T-Mobile) as an Eligible Telecommunications Carrier (ETC) in Oregon in Docket $\qquad$ effective [date]. Based upon data supplied by the company, this letter is to certify T-Mobile's use of federal high cost support from [date of the designation order] to [end of program year], pursuant to sections 54.313 and 54.314 of the FCC's rules.

The Public Utility Commission of Oregon certifies that all federal high cost support provided to T-Mobile West Corporation will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, consistent with section 254(e) of the Communications Act.

Enclosed is a list of wire centers for which T-Mobile is designated as an ETC by the Public Utility Commission of Oregon.

Sincerely,

Encl.

# McDowell <br> Rackner \& Gibson PC 

December 8, 2010

## VIA ELECTRONIC FILING

PUC Filing Center
Public Utility Commission of Oregon
PO Box 2148
Salem, OR 97308-2148
Re: Docket UM $\qquad$ - T-Mobile West Corporation's Application for Designation as an Eligible Telecommunications Carrier and Request for Supplemental Certification on Use of Funds

Enclosed for filing please find the following documents:

1. Application of T-Mobile West Corporation for Designation as an Eligible Telecommunications Carrier and Request for Supplemental Certification on Use of Funds
2. T-Mobile's Motion for Standard Protective Order.

Very truly yours,



Amie Jamieson
Enclosures

## MOTION FOR STANDARD PROTECTIVE ORDER

In the Matter of T-Mobile West
Corporation's Application for Designation as an Eligible Telecommunications Carrier.

## OF OREGON

## UM

$\qquad$

Pursuant to OAR 860-001-0080(1), T-Mobile West Corporation ("T-Mobile" or "Company") moves for entry of the Public Utility Commission of Oregon's ("Commission") standard protective order in this proceeding. As good cause for this motion, T-Mobile states:

1. The Commission's rules authorize T-Mobile to seek reasonable restrictions on discovery of trade secrets and other confidential business information. See OAR 860-001-0080(3) (adopting Oregon Rules of Civil Procedure ("ORCP")); ORCP 36(C)(7) (providing protection against unrestricted discovery of "trade secrets or other confidential research, development, or commercial information"). See also In re Investigation into the Cost of Providing Telecommunication Service, Docket UM 351, Order No. 91-500 (1991) (recognizing that protective orders are a reasonable means to protect "the rights of a party to trade secrets and other confidential commercial information" and "to facilitate the communication of information between litigants").
2. Concurrently with this Motion for Standard Protective Order, the Company has filed an Application for Designation as an Eligible Telecommunications Carrier ("Application") in this docket.
3. T-Mobile wishes to file its five-year network improvement plan in support of its Application. See In re Investigation to Establish Requirements for Initial Designation and Recertification of Telecommunications Carriers Eligible to Receive Federal Universal Service Support, Docket UM 1217, Order No. 06-292, Appendix A at 2 (June 13, 2006).

1 2 Application, T-Mobile plans to file other confidential exhibits containing proprietary 3 information in support of its Application. T-Mobile will be exposed to competitive injury if it is 4 forced to make unrestricted disclosure of its confidential business information.

5 4. Issuance of a protective order will facilitate the production of relevant
6 information, aid the discovery process, and expedite resolution of this case.

7

8 protective order in this docket.
9 DATED: December 8, 2010.


[^0]:    $24{ }^{1}$ Re Staff Investigation to Establish Requirements for Initial Designation and Recertification of Telecommunications Carriers Eligible to Receive Federal Universal Service Support, Docket UM
    25 1217, Order No. 06-292 (June 13, 2006) [hereinafter "Order No. 06-292"]. The ETC requirements set forth in Order No. 06-292 are found in Appendix A to the order. The requirements are noted in this
    26 brief as "Requirement X."

[^1]:    ${ }^{42}$ Requirement 6.1.
    ${ }^{43}$ Requirement 6.2.

[^2]:    ${ }^{47}$ Whenever minutes® are minutes that can be used at any time and anywhere on T-Mobile's 24 nationwide network.
    ${ }^{48}$ Requirement 7.2, 7.3.
    ${ }^{49}$ Requirement 8.
    $26{ }^{50}$ Requirement 8.2.

[^3]:    ${ }^{52}$ See CTIA Consumer Code for Wireless Service, available at http://files.ctia.org/pdf/The_Code.pdf.

[^4]:    ${ }^{53}$ Requirement 9.2. ${ }^{54}$ Requirement 10.1.1.

[^5]:    ${ }^{59}$ Due to the cap on universal service support payments to competitive carriers, T-Mobile's designation as an ETC will not increase the federal universal service fund.

[^6]:    ${ }^{60}$ Requirement 10.1.2
    ${ }^{61}$ Requirement 10.2.

[^7]:    ${ }^{62}$ See 47 C.F.R. $\S \S 54.313$ and 54.314 .

[^8]:    Taxes and fees additional. 4G Web-200MB plan not available on all smartphones. 4G Web plans provide access to data; capable device required to achieve 4G speeds.

[^9]:    Taxes and fees additional. 4G Web-200MB plan not available on all smartphones. 4G Web plans provide access to data; capable device required to achieve 4G speeds.

[^10]:    Taxes and fees additional. 4G Web-200MB plan not available on all smartphones. 4G Web plans provide access to data; capable device required to achieve 4G speeds.

[^11]:    Taxes and fees additional. 4G Web-200MB plan not available on all smartphones. 4G Web plans provide access to data; capable device required to achieve 4G speeds.

[^12]:    ${ }^{1}$ T-Mobile West Corporation is a wholly owned subsidiary of T-Mobile USA, Inc.

[^13]:    ${ }^{1}$ T-Mobile West Corporation is a wholly owned subsidiary of T-Mobile USA, Inc.

