



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
 Statute
 Order 20-400

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2120

List Key Words for this report. We use these to improve search results.

Covid-19 enhanced quarterly reporting UM 2120, Order no. 20-400

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

Roats Water System, Inc.

Quarterly Reporting - PUC

a. The number of connections as of the end of the quarter, by customer class
b. The number of customers as of the end of the quarter, by customer class, assessed late payment fees or charges during the period
c. The number of customers as of the end of the quarter, by customer class, enrolled in a current Time Payment Agreement (TPA)
d. The number of customers enrolling in a new TPA
e. The number of customers completing a TPA during the period
f. The number of customers, by customer class, renegotiating TPAs during the period
g. Total number of residential customers with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days
Reports will include total arrearages and average arrearages for each segment
h. Total number of disconnection communications delivered by vintage
i. Total number of service disconnections for non-payment
j. Total number of service reconnections, segmented by same-day / next-day reconnect, and any reconnect occurring after next day

R = residential / C = commercial

Oct-20	Nov-20	Dec-20
2339 R / 192 C	2341 R / 197 C	2341 R / 199 C
31 R / 7 C	23 R / 2 C	18 R / 3 C
4 R / 0 C	4R / 0 C	4 R / 0 C
0	0	0
0	0	0
0	0	0
30-60 days: 180 61-90 days: 0 91+ days: 4 TPA	30-60 days: 146 90 days: 0 days: 4 TPA	30-60 days: 138 90 days: 0 days: 4 TPA
30-60 days: \$14269.73 90 days: 0 days: \$2065.71	30-60 day: \$10647.91 90 days: 0 days \$2102.73	30-60 days: \$11256.94 90 days: 0 days \$2312.24
184	150	142
6	10	0
Same day: 6 Next day: 0	Same day: 10 Next day: 0	0

TOTAL
2341 R /199 C
72 R /12 C
4 R / 0 C
0
0
0
476
16
Same day: 16 Next day: 0