



20575 NW Von Neumann Dr. Suite 150
Beaverton, OR 97006

February 17, 2016

Advice Letter No. OR-16-02

Ms. Joan Grindeland
Administrator, Regulatory Operations
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Citizens Telecommunications Company of Oregon – Residential and Business Access Line
service rate increases

Dear Ms. Grindeland:

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets.

The purpose of this filing is to increase the Access Line service rates for Residential and Business customers.

The proposed rate increases are anticipated to yield an annual increase of \$22,596.00 and will impact approximately 1,097 Residential customers and 786 Business customers. A revenue impact analysis is included in Attachment A.

Customers are being notified 45 days prior to the rate increases by a direct mailer notice. Copies of the customer notices are included in Attachment B and C.

Frontier is sending the confidential work papers via UPS delivery.

It is respectfully requested that this filing become effective on April 17, 2016.

Please return stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this tariff filing should be directed to me at (503) 645-7909 or Renee.Willer@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Renee M. Willer".

Renee Willer
Manager, State Government & Regulatory Affairs

RW:lms
Enclosures

Section III
Schedule 1
6th Revised Sheet No. 1

**FOR DEPARTMENT'S
RECEIPT STAMP**

LOCAL SERVICE

LOCAL SERVICE RATES AND CHARGES

A. TERRITORY

All exchanges as defined in tariffed exchange area maps.

B. GENERAL

Local service rates are billed monthly unless specifically stated otherwise.

C. RATES-BUSINESS AND RESIDENCE SERVICE (Basic Access Line Rates)

	<u>BUSINESS</u>	<u>RESIDENCE</u>	
	Monthly <u>Rate</u>	Monthly <u>Rate</u>	
Multi-Line	\$40.75	\$15.67	(l)
One-Party	\$27.32	\$15.67	
Farmer Line	-	*	
Centrex Line	\$25.32	-	(l)

The above rates do not include the Oregon Telephone Assistance Program (OTAP) credit. The customer qualifying for the OTAP credit will receive a \$3.50 reduction from the above rates for the single line, which serves the customer's principal residence. (See Section III, Schedule 8). The above rates also do not include the Residential Service Protection Fund (RSPF) surcharge. The above rates also do not include the EAS Increments (See Section III, Schedule 4).

* Farmer line service will no longer be offered to new customers after May 1, 1981. (See Section IV, Schedule 15)

ISSUED BY: STEVE CROSBY
SENIOR VICE PRESIDNET
REGULATORY AFFAIRS
9260 E. STOCKTON BLVD.
ELK GROVE, CA 95624

ISSUED:
EFFECTIVE:
ADVICE LETTER NO.

FEBRUARY 17, 2016
APRIL 17, 2016
OR-16-02

LOCAL SERVICE

CUSTOMER PROVIDED PAY TELEPHONE SERVICE

A. TERRITORY

All exchanges as defined in tariffed exchange area maps.

B. DESCRIPTION

Customer Provided Pay Telephone Service is used in connection with a Public Access Line to provide customers access to the network for local and long distance calling.

Coin Supervision/Transmission is an optional service that provides dial tone first with inbound signaling capability from the central office for pay telephones that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control where facilities and operating conditions exists.

C. RATES

MONTHLY RATE

Public Access Line (PAL)		
Outgoing Service	\$25.32	(l)
Two-way Service	\$25.32	(l)
Coin Supervision/Transmission	\$2.05	

The above rates do not include the EAS Increments (see Section III, Schedule 4).

D. CONDITIONS

1. Customer provided coin-operated telephones may be provided at the option of the customer.
2. Customer provided coin-operated telephones must be instrument-implemented. The customer shall be responsible for the installation, operation, and maintenance of any customer-provided pay telephones used in connection with this service.
3. The telephone instrument must be FCC registered and will comply with all FCC rules and regulations relative to handicapped access.
4. The telephone instrument must be able to access 911 emergency service, where available, or the "0" operator, at no charge and without using a coin.

February 19, 2016



Dear Valued Customer,

To reflect current market conditions, Frontier proposes the following adjustment to the Residential Access line.

Effective April 17, 2016, the current monthly rate of \$14.67 for the Residential Access Line and Residential Key Line will increase approximately 6.8% to \$15.67 per month.

	Current Charge	New Charge	% Increase	Amount of Increase
Residential One Party	\$14.67	\$15.67	6.8%	\$1.00
Residential Key Line	\$14.67	\$15.67	6.8%	\$1.00

Customers may petition the Public Utility Commission of Oregon to investigate the rate increase. The Commission will investigate the rate increase if it receives petitions signed by customers (ten percent of customers or 500, whichever is less) on or before March 25, 2016. If the Commission does not receive sufficient petitions by March 25, 2016, the proposed rates will become effective on April 17th, 2016 without Commission review. Petitions must be in writing and signed by the customer.

Send to:

Public Utility Commission of Oregon
 Consumer Services Division
 P.O. Box 1088
 Salem, Oregon 97308-1088

If questions call:

Toll-free **1.800.522.2404**

Frontier will provide a current copy of the local exchange directory and its service territory map within ten days of a request from any customer. For more information, please contact Frontier toll-free at **1.800.921.8102**.

Sincerely,

Frontier Customer Service

February 19, 2016



Dear Valued Customer,

To reflect current market conditions, Frontier proposes the following adjustment to the Business Access line.

Effective April 17, 2016 the current monthly rate of \$26.32 for the Business Access Line will increase approximately 3.8% to \$27.32 per month. The monthly rate of \$24.32 for Semi-Public Payphone, Centrex Flat Rate Key Line and COCOT will increase approximately 4.1% to \$25.32 per month. The monthly rate of \$39.75 for Business Key Line and PBX Trunk will increase approximately 2.5% to \$40.75 per month.

	Current Charge	New Charge	% Increase	Amount of Increase
Business One Party	\$26.32	\$27.32	3.8%	\$1.00
Business Key Line	\$39.75	\$40.75	2.5%	\$1.00
Semi-Public Payphone	\$24.32	\$25.32	4.1%	\$1.00
PBX Trunk	\$39.75	\$40.75	2.5%	\$1.00
Centrex Flat Rate Key Line	\$24.32	\$25.32	4.1%	\$1.00
COCOT	\$24.32	\$25.32	4.1%	\$1.00

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Customers may petition the Public Utility Commission of Oregon to investigate the rate increase. The Commission will investigate the rate increase if it receives petitions signed by customers (ten percent of customers or 500, whichever is less) on or before March 25, 2016. If the Commission does not receive sufficient petitions by March 24, 2016, the proposed rates will become effective on April 17, 2016 without Commission review. Petitions must be in writing and signed by the customer.

Send to:

Public Utility Commission of Oregon
Consumer Services Division
P.O. Box 1088
Salem, Oregon 97308-1088

If questions call:

Toll-free **1.800.522.2404**

Frontier will provide a current copy of the local exchange directory and its service territory map within ten days of a request from any customer. For more information, please contact Frontier toll-free at **1.800.921.8102**.

Sincerely,

Frontier Customer Service



**CITIZENS TELECOMMUNICATIONS COMPANY OF OREGON, INC.
P.U.C. OR. NO. 3**

Section III
Schedule 1
~~6th~~~~5th~~-Revised Sheet No. 1

**FOR DEPARTMENT'S
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LOCAL SERVICE

LOCAL SERVICE RATES AND CHARGES

A. TERRITORY

All exchanges as defined in tariffed exchange area maps.

B. GENERAL

Local service rates are billed monthly unless specifically stated otherwise.

C. RATES-BUSINESS AND RESIDENCE SERVICE (Basic Access Line Rates)

	<u>BUSINESS</u>	<u>RESIDENCE</u>	
	Monthly Rate	Monthly Rate	
Multi-Line	\$ 3940 .75	\$145.67	(l)
One-Party Farmer Line	\$ 2627 .32 -	\$145.67 *	
Centrex Line	\$ 2425 .32	-	(l)

The above rates do not include the Oregon Telephone Assistance Program (OTAP) credit. The customer qualifying for the OTAP credit will receive a \$3.50 reduction from the above rates for the single line, which serves the customer's principal residence. (See Section III, Schedule 8). The above rates also do not include the Residential Service Protection Fund (RSPF) surcharge. The above rates also do not include the EAS Increments (See Section III, Schedule 4).

* Farmer line service will no longer be offered to new customers after May 1, 1981. (See Section IV, Schedule 15)

ISSUED BY: ~~JACK PHILLIPS~~STEVE CROSBY
~~DIRECTOR~~SENIOR VICE PRESIDENT
GOVERNMENT & EXTERNAL REGULATORY
AFFAIRS
9260 E. STOCKTON BLVD.
ELK GROVE, CA 95624

ISSUED: ~~OCTOBER 23,~~
2014 FEBRUARY 17, 2016
EFFECTIVE: ~~DECEMBER 10,~~
2014 APRIL 17, 2016
ADVICE LETTER NO. OR-14-
086-02

Section III
Schedule 7
~~2nd~~ ~~1st~~ Revised Sheet No. 1

FOR DEPARTMENT'S
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LOCAL SERVICE

CUSTOMER PROVIDED PAY TELEPHONE SERVICE

A. TERRITORY

All exchanges as defined in tariffed exchange area maps.

B. DESCRIPTION

Customer Provided Pay Telephone Service is used in connection with a Public Access Line to provide customers access to the network for local and long distance calling.

Coin Supervision/Transmission is an optional service that provides dial tone first with inbound signaling capability from the central office for pay telephones that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control where facilities and operating conditions exists.

C. RATES

MONTHLY RATE

Public Access Line (PAL)

Outgoing Service \$~~245.32~~

(l)

Two-way Service \$~~245.32~~

(l)

Coin Supervision/Transmission \$ 2.05

The above rates do not include the EAS Increments (see Section III, Schedule 4).

D. CONDITIONS

1. Customer provided coin-operated telephones may be provided at the option of the customer.
2. Customer provided coin-operated telephones must be instrument-implemented. The customer shall be responsible for the installation, operation, and maintenance of any customer-provided pay telephones used in connection with this service.
3. The telephone instrument must be FCC registered and will comply with all FCC rules and regulations relative to handicapped access.
4. The telephone instrument must be able to access 911 emergency service, where available, or the "0" operator, at no charge and without using a coin.

ISSUED BY: ~~JACK PHILLIPS~~ ~~STEVE CROSBY~~

~~DIRECTOR~~ ~~SENIOR VICE PRESIDENT~~

~~GOVERNMENT & EXTERNAL REGULATORY~~ AFFAIRS

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