



January 30, 2019

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 19-001 for United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. The following revisions are being submitted with a proposed effective date of February 1, 2019.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
3	3	1st
5	19	3rd
6	21	1st
6	22	5th

This filing increases monthly rates for business non-sufficient funds check, residence and business directory listings and the directory assistance per call rate. Additionally, the two free monthly directory assistance call allowances are being eliminated. Customers were notified of these changes. Attachment A includes the Price Plan Control List.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information provided below.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink

OR 19-02

ROBYN CRICHTON
Tariff Manager
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SERVICE CONNECTION/NONRECURRING CHARGES

CONDITIONS (cont'd)

Special Telephone Numbers are numbers that cannot be randomly assigned from a mechanized system. Examples include request for specific telephone numbers or choice of telephone numbers.

The charge for a Special Telephone Number is in addition to the other applicable nonrecurring charges incurred in the installation, move or change of service. One nonrecurring charge will apply for each lead number of a trunk hunting group in which a special telephone number is assigned.

The rights to these telephone numbers remain those of the Company. In the event the Special Telephone Number must be changed for Company-initiated reasons, the nonrecurring charge for a new Special Telephone Number will be waived.

NOTE: Special Telephone Numbers may be listed in the Company's telephone directory in alpha rather than numeric form at the customer's option. See Section 6 for applicable rates.

RATES

Service Connection/Nonrecurring Charges are applicable to a product or service requested by the customer. Nonrecurring charges for miscellaneous equipment and services are itemized in the price list section which specifies the monthly rate.

Nonrecurring charges not specified elsewhere are as follows:

	<u>Business</u>	
- Access Line Installation, each	\$25.00	
- Change of class, line or equipment	25.00	
- Other changes of an Access Line (e.g. Moves or Rearrangements)	25.00	
- Restoration of Service	12.00	
- Special Telephone Number	60.00	
- Telephone Number Change	15.00	
- Supersedure	15.00	
- Non-Sufficient Funds Check	30.00	(1)
- Directory Listing Change	5.00	
- Time and Materials Change	Based on Cost ⁽¹⁾	

(1) Trouble Identification Charges (a.k.a. Trouble Isolation Charges) for individual business lines/trunks will not exceed \$85.00 per service call.

SPECIAL EXCHANGE SERVICES

DIRECTORY LISTINGS (Cont'd)

	<u>Code</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Directory List Change Charge			5.00
ADDITIONAL RESIDENTIAL LISTINGS			
Each listing			
- Reference listing	ADRADLS	\$2.80 (I)	\$5.00
- Other information, per line	ADRADLS	2.80 (I)	5.00
Listings in foreign exchange directories or directory sections			
- Residence listing, each	ADRFGRN	2.80 (I)	5.00
- Other information, per line	ADRFGRN	2.80 (I)	5.00
- Alpha listing of telephone number, per listing		7.00 (I)	10.00

ADDITIONAL BUSINESS LISTINGS

	<u>Code</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Each listing			
- Reference listing	ADRADLS	\$2.80 (I)	\$5.00
- Other information, per line	ADRADLS	2.80 (I)	5.00
- Hotel guest listing	ADRADLS	2.80 (I)	5.00
- Shared Service Provider (SSP) Client listing, per listing	ADRADLS	2.80 (I)	5.00
- Secretarial listing**		4.25 (I)	
- Listings in foreign exchange directories or directory sections			
- Business listing, each	ADRFGRN	2.80 (I)	5.00
- Other information, per line	ADRFGRN	2.80 (I)	5.00
- Alpha listing of telephone number, per listing		7.00 (I)	10.00

**Not available as a new service.

MESSAGE TELECOMMUNICATIONS SERVICE

6.8 DIRECTORY ASSISTANCE SERVICE (cont'd)

3. Exemptions

(D)

(D)

Charges for local and long distance Directory Assistance Service are not applicable to calls placed from hospitals and customers (residence telephone numbers) who certify that they are unable to use a directory because of a physical, visual or mental handicap. Handicapped customers may obtain this exemption upon their completion and submission of an exemption form supplied by the Company, and the Company's acceptance of that form. There are no exemptions for national directory assistance calls.

(T)

(D)

4. Rate Regulations

- a. The Directory Assistance Service Charge applies per call even if the customer requests telephone numbers or names that are not published or otherwise not found by the operator or automated directory assistance system, or if the call is not completed by the automated directory assistance system (i.e., busy, no answer, customer does not invoke directory assistance call completion or directory assistance call completion is not available).
- b. In locations where the customer has the technical capability to direct dial Directory Assistance but places the call by dialing "0", Operator Handled Service Charges will apply in addition to the Directory Assistance Service Charge as specified in 5.b following.

