



21 West Ave  
Spencerport, NY 14559

November 21, 2019

Advice Letter No. 010PL

Filing Center  
Oregon Public Utility Commission  
201 High St SE  
Salem, OR 97301

RE: Citizens Telecommunications Company of Oregon – Digital Phone Feature Pack  
rate increase

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of  
Oregon (Frontier) hereby submits for filing an electronic copy of the enclosed revised  
sheets for the Price List.

The purpose of this filing is to increase the Digital Phone Feature Pack monthly rate.

Customers have been notified 30 days prior to the rate increase.

It is respectfully requested that this filing become effective on November 24, 2019.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at  
(585) 777-4717, or [Leslie.zink@ftr.com](mailto:Leslie.zink@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink  
Sr. Manager, Pricing & Tariffs

LZ: lms  
Enclosures

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**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE SERVICE – Grandfathered as of May 17, 2019** (Continued)

D. RATES AND CHARGES

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 2 apply to the installation of individual components of the bundle.
3. Frontier Digital Phone Service bundle is provided at the following rate:

	<u>Monthly Rate</u>
Frontier Digital Phone Service	\$39.99
Digital Phone Enhanced Feature Pack	\$4.99
Stay Connected Seasonal Offering	\$9.99

(l)

E. CONDITIONS

1. The bundles are available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
3. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
5. Customers may add or delete any features offered within the bundle without incurring a Service Charges.
6. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price List monthly rates.

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Reference No. 010PL

Issued: November 21, 2019  
Issued by Citizens Telecommunications Company of Oregon, Inc.  
By Sr. Vice President - Regulatory Affairs

Effective: November 24, 2019

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**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE BRONZE\* <sup>1</sup> (Continued)**

**D. RATES AND CHARGES**

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 2 apply to the installation of individual components of the bundle.
3. Frontier Digital Phone Bronze bundle is provided at the following rate:

	<u>Monthly Rate</u>
Frontier Digital Phone Bronze	\$19.99
Digital Phone Enhanced Feature Pack	\$4.99
Stay Connected Seasonal Offering	\$9.99
Voice Mail –add on:	
• Basic Voice Mail	\$3.99
• Deluxe Voice Mail	\$4.99

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**E. CONDITIONS**

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
3. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually Price List rates.
4. Frontier Digital Phone Bronze service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

\* This bundle was previously called Frontier Digital Phone Essentials.

<sup>1</sup> This service offering has been Grandfathered as of June 16, 2009 and is limited to all existing subscribers at their existing locations.

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**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE PLUS SERVICE-2010** <sup>1</sup> (Continued)

D. RATES AND CHARGES

1. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 2 apply to the installation of the bundle.
3. Frontier Digital Phone Plus Service-2010 is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Plus Service-2010	\$39.99
Digital Phone Enhanced Feature Pack	\$4.99
Stay Connected Seasonal Offering	\$9.99

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E. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
3. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Digital Phone Plus Service-2010 includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
5. The custom calling features and voice mail service included in the Frontier Digital Phone Plus bundle will be activated on only one of the access lines designated by the customer.

<sup>1</sup> This service offering has been Grandfathered as of July 14, 2012.

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**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE ESSENTIALS 1-2010**<sup>1</sup> (Continued)

D. RATES AND CHARGES

1. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 2 apply to the installation of the bundle.
3. Frontier Digital Phone Essentials 1-2010 Service is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials 1-2010	\$28.99
Unlimited Feature Pack	\$4.99
Stay Connected Seasonal Service	\$9.99

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E. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
3. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Digital Phone Essentials 1-2010 Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
5. Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.
6. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price List monthly rates.

<sup>1</sup> This service offering has been Grandfathered as of July 14, 2012.

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**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 1-2010 SERVICE <sup>1</sup> (Continued)**

**D. RATES AND CHARGES**

1. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 2 apply to the installation of individual components of the bundle.
3. Frontier Digital Phone Nationwide with Essentials 1-2010 bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Nationwide with Essentials 1-2010	\$39.99
Digital Phone Enhanced Feature Pack	\$4.99
Stay Connected Seasonal Offering	\$9.99

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**E. CONDITIONS**

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
3. Customers may add or delete any features offered in the bundle without a service order charge.
4. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Exchange & Network Services Tariff rules.

<sup>1</sup> This service offering has been Grandfathered as of July 14, 2012.

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**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 1-2010 SERVICE <sup>1</sup> (Continued)**

**D. RATES AND CHARGES**

1. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 2 apply to the installation of individual components of the bundle.
3. Frontier Digital Phone Nationwide Extra with Essentials 1-2010 bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Nationwide Extra with Essentials 1-2010	\$39.99
Digital Phone Enhanced Feature Pack	\$4.99
Stay Connected Seasonal Offering	\$9.99

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**E. CONDITIONS**

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the price List.
3. Customers may add or delete any features offered in the bundle without a service order charge.
4. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Exchange & Network Services Tariff rules.
7. The bundles are offered on a month to month.

<sup>1</sup> This service offering has been Grandfathered as of July 14, 2012.

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**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE ESSENTIALS** (Continued)

B. CONDITIONS (Continued)

12. (Continued)

- F. This service does not change any other terms and conditions of the product.
- G. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- H. The Federal Subscriber Line Charge is included in the monthly rate.
- I. All applicable taxes and surcharges apply.

C. RATES AND CHARGES

- 1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- 2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 2 apply to the installation of individual components of the bundle.
- 3. Frontier Digital Phone Essentials bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$21.99
Feature Package	\$4.99
Stay Connected Seasonal Offering	\$9.99

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**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE UNLIMITED (Challenger) (Continued)**

B. CONDITIONS (Continued)

13. (Continued)

- D. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- E. The cost of the service includes the Subscriber Line Charge.
- F. This service does not change any other terms and conditions of the product.
- G. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- H. The Federal Subscriber Line Charge is included in the monthly rate.
- I. All applicable taxes and surcharges apply.

C. RATES AND CHARGES

- 1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- 2. Nonrecurring Service Order Charges as specified in the Exchange & Network Services Tariff P.U.C. OR. No. 4, Section 2 do not apply.
- 3. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited (Challenger)	\$21.99
Feature Package	\$4.99
Stay Connected Seasonal Offering	\$9.99

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