



February 16, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 21-01 for United Telephone Company of the Northwest d/b/a CenturyLink,
OR PUC No. 4 Tariff

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC No. 4 Tariff. The following revisions are being submitted with a proposed effective date of March 26, 2021.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
5	6	4th
5	7	3rd
6	1	3rd
18	1	1st

This filing increases monthly rates for residential Flat Rate and Measured Exchange Service and reduces residential monthly rates for Extended Area Service, Levels 2 and 3 as well as business monthly rates for Extended Area Service, Level 3. Monthly rates also increased for residence and business Non-Published Number Service and business Non-Listed Number Service. Customers were notified of this change. Attachment A includes the Price Plan Control List.

Farm Line Service is also being deleted effective March 26, 2021, as there is no longer any demand for this grandfathered service.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Ms. Samantha Ridderbusch, CenturyLink
Mr. David Ziegler, CenturyLink

OR 2020-01

ROBYN CRICHTON
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EXCHANGE SERVICES

CONDITIONS

The rates listed are for facilities from the central office up to and including the network interface point.

Residential rates as shown do not include the Oregon Telephone Assistance Program (OTAP) or Lifeline Assistance credit. The customer qualifying for the Lifeline Assistance credit will receive a reduction on the lowest tariff single line residential rates which serves the customer's principal residence and the FCC End User Subscriber Line Charge (EUSLC).

All lines that connect to Key or PBX systems are trunks and are charged at the appropriate Key Line or PBX Trunk Rate.

Service connection charges apply to the establishment, moves, or changes of exchange service. See Section 3 (Service Connection Charges) in the Price List.

The following rates do not include the Service Assistance Program Surcharge.

RESIDENCE RATES

	<u>Monthly Rates</u>
One-Party Flat Rate (1-PTY)	\$24.00 (l)
One-Party Measured ^[1]	18.07 (l)

^[1] Local Measured Service charges are also applicable. See Section 5, Page 14, following.

EXCHANGE SERVICES

EXTENDED AREA SERVICE (EAS)

A. DESCRIPTION OF SERVICE

Whereas local service contemplates telephone service within an exchange, certain exchanges exist in which the local service is extended to a neighboring exchange(s), allowing calls between exchanges without the application of toll charges. Such service is termed "Extended Area Service (EAS)."

B. APPLICATION OF RATES

1. Classification of Exchanges by Access Lines

- a. Classification of Exchanges have been categorized into three access line levels. Level 1 having the lowest number of access lines and level 3 having the highest number of access lines.

Level 1 = 0 - 11,000 access lines
Level 2 = 11,001 - 35,000 access lines
Level 3 = 35,001 + access lines

- b. Each EAS route has been analyzed to determine the number of access lines that can be called from the originating exchange to the EAS exchanges.

2. The EAS route increments are based on the following flat rates for each level of access lines.

Level	Monthly Rates	
	Residence	Business
1	\$2.00	\$3.00
2	2.00 (R)	3.00
3	2.00 (R)	3.00 (R)

3. The various rate levels are determined according to class of service and quantity of access lines in the exchanges' extended local calling area.
4. For the application of EAS charges on Centrex lines see Section 9 in the Price List.
5. When EAS calling areas are added or changed, and when EAS rates are adjusted, affected customers may change their EAS option once within six months of the change at no charge.

DIRECTORY LISTINGS

The following charges, rates, and conditions apply to listings in the alphabetical section of telephone directories to identify a subscriber's telephone numbers. These listings are intended only as an aid to the use of telephone service.

PRIMARY SERVICE LISTINGS

The following customers are entitled, without additional charge, to one directory listing:

--each primary station

<u>Rates</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
- NON-PUBLISHED OR NON-LISTED NUMBERS		
--Non-Published: Number neither listed in the directory nor given out by Directory Assistance Residence and Business	\$4.00 (I)	\$5.00
--Non-Listed: Number not listed in directory but may be obtained from Directory Assistance Residence	1.00	5.00
Business	4.00 (I)	5.00

The above rates do not apply:

- To foreign exchange service where the customer is also furnished exchange service from the local exchange.
- To additional service furnished to the same customer.
- On services where the Company's Tariff or Price List requires that no listing be provided.
- Where the customer has other service listed in the same name in the directory for the exchange in which the customer is located provided that both services are of the same class.
- Where a customer living in a hotel, apartment house, boarding house or club is listed under the number of the PBX service furnished the hotel, apartment house, boarding house or club.
- Where service is installed for a temporary period.
- On data services where no voice use is contemplated.
- A customer requesting non-published or non-listed service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.) will be provided the service free of charge. Customers may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order.
- Utilization of Call Tracer and Call Line Identifier
Parties with non-published numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Tracer and/or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request of the agency.

GRANDFATHERED SERVICES

(D)

(D)

Emergency Reporting Telephone Service

An emergency reporting telephone system is furnished under this tariff to a fire protection district, a municipality, or other governmental agency for use in transmitting reports of fires and other public emergencies and for the operation of public alarm signals. This service is not available for new installation.

	<u>Monthly Rate</u>
Common equipment for use with individual business line service, each	\$6.00

**Attachment A: United Telephone Company of the Northwest
Price Plan Control List**

Tariff OR PUC No. 4

Advice #	Effective Date	Location	Sheet	Bus/Res	Service	Pre-plan Price	Current Price	Proposed Price	Current Year Rate Change	Cumulative Rate Change	Price Plan Category	Pricing Flexibility Allowed
21-01	3/26/2021	Section 5	6	Res	One-Party Flat Rate Service	\$16.43	\$21.43	\$24.00	\$2.57	\$7.57	Res Basic Svc	\$3 increase annually; \$10 increase over Plan term
21-01	3/26/2021	Section 5	6	Res	One-Party Measured Service	\$10.07	\$15.07	\$18.07	\$3.00	\$8.00	Res Basic Svc	Rate increases allowed up to 80% of Res Basic Svc Rate
21-01	3/26/2021	Section 5.B.2	7	Res	Extended Area Service (Level 2)	\$4.04	\$3.00	\$2.00	-\$1.00	-\$2.04	EAS	Capped at pre-plan rates
21-01	3/26/2021	Section 5.B.2	7	Res	Extended Area Service (Level 3)	\$6.00	\$3.00	\$2.00	-\$1.00	-\$4.00	EAS	Capped at pre-plan rates
21-01	3/26/2021	Section 5.B.2	7	Bus	Extended Area Service (Level 3)	\$11.00	\$6.00	\$3.00	-\$3.00	-\$8.00	EAS	Capped at pre-plan rates
21-01	3/26/2021	Section 6	1	Bus	Non-Listed Number Service - Bus	\$1.00	\$3.00	\$4.00	\$1.00	\$3.00	Unlisted Numbers	\$1 increase annually; \$3 increase over Plan term
21-01	3/26/2021	Section 6	1	Both	Non-Published Number Service	\$1.00	\$3.00	\$4.00	\$1.00	\$3.00	Unlisted Numbers	\$1 increase annually; \$3 increase over Plan term