



21 West Ave
Spencerport, NY 14559

October 18, 2018

Advice Letter No. OR-18-08

Filing Center
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Citizens Telecommunications Company of Oregon – Convenience Fee rate
increase

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) hereby submits for filing an electronic copy of the enclosed revised tariff sheets.

The purpose of this filing is to increase the Convenience Fee rate, per occurrence. There will be no customer notice since this is a per occurrence charge. When customers call and speak to a Frontier representative, the representative will discuss the charge at the time.

It is respectfully requested that this filing become effective on November 21, 2018.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.zink@ftr.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Leslie Zink".

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: lms
Enclosures

GENERAL SERVICES

CONVENIENCE FEE

A. GENERAL

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

B. RATES AND CHARGES

Nonrecurring Charge

Convenience Fee, per occurrence

\$10.00

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