Ziply Fiber 135 Lake Street S, Ste 155, Kirkland, WA 98033 Jessica Epley M. (503) 431-0458 jessica.epley@ziply.com



December 19, 2023

Sent via electronic mail to puc.filingcenter@state.or.us

Attn: Filing Center Oregon Public Utilities Commission 201 High Street S.E., Suite 100 Salem, Oregon 97301

Re: Advice No. 2023-7 for Ziply Fiber of Oregon, LLC dba Ziply Fiber

Dear Filing Center:

Ziply Fiber of Oregon, LLC d/b/a Ziply Fiber, hereby submits the attached revision to Oregon Price List with an effective date of February 2, 2024.

The purpose of the filing is to increase the Business Access Line monthly rate as well as the rate for feature packages. Certain bundle prices have also been updated to reflect the rate increase for both the access line and feature packages. Customers were notified of these increases on December 4, 2023.

The following sheets are included in this filing:

Section II, 2<sup>nd</sup> Revised Sheet 1 Section IV, 2<sup>nd</sup> Revised Sheet 2 Section IV, 1<sup>st</sup> Revised Sheet 6 Section IV, 2<sup>nd</sup> Revised Sheet 14 Section IV, 2<sup>nd</sup> Revised Sheet 27 Section IV, 2<sup>nd</sup> Revised Sheet 31 Section IV, 2<sup>nd</sup> Revised Sheet 51 Section IV, 2<sup>nd</sup> Revised Sheet 52 Section IV, 2<sup>nd</sup> Revised Sheet 57 Section IV, 2<sup>nd</sup> Revised Sheet 59 Section IV, 2<sup>nd</sup> Revised Sheet 60 Section IV, 2<sup>nd</sup> Revised Sheet 60

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

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Jessica Epley VP - Regulatory & External Affairs

#### **II. LOCAL SERVICE**

А.	A. Local Service Rates and Charges - Business			
	1.	Territory		
		All exchanges as defined on the exchange area maps contained in the Exchange & Network Services Tariff.		
	2.	General		
		Local service rates are billed monthly unless specifically stated otherwise.		
	3.	Rates and Charges – Business Service (Basic Access Line Rates)		
		Monthly		
		Business Rate		
		Multi-Line \$48.00	(I)	
		One-Party 35.00	(I)	
		Centrex Line 25.32		
	4.	Conditions		
		The above rates also do not include the EAS Increments (See the Exchange & Network Services Tariff, Section <i>III</i> .).		
		Local Service Rates:		
		a. Local service is provided through facilities owned and maintained according to the standards of the Company. The territory served is shown on maps filed with the Commissioner by the Company. This territory is referred to as an exchange. Service between exchanges is provided at toll rates as filed in Section V. of this tariff except for those exchanges, which are provided with extended area service (EAS) as filed in Section III of the Exchange & Network Services Tariff. For purposes of the administration of toll rates, each exchange is a toll rate point whether that exchange is served by a central office or by a remote satellite unit.		
		b. The application of business rates is determined by the actual or obvious use made of the service by the customer.		
		c. Business rates will apply at all places strictly business in nature; at places of an implied business nature; at any location when an extension of the service is provided to a place not a part of a domestic establishment; where only one primary line service is provided to a residence location when the use of the service is primarily or substantially of a business rather than a residential nature, and in general, at any place where the substantial use of the service is occupational rather than domestic.		

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d.	Bundle 3 – Basic Bundle 900 Minutes	
	Two Basic Business lines	
	Basic Call Forward	
	Call Transfer	
	Caller ID with Name	
	Access Line Hunting (ALH) Service (where available)	
	3 Way Calling	
	Abbreviated Dialing (where available)	
	Voice Mail	
	900 Block of Time Long Distance Minutes provided by Ziply Fiber	
e.	The following services may be added to the bundle and will be billed on a per feature basis as	
	defined in 4.d	
	Additional Features:	
	*66 Busy Number Redial	
	*69 Call Return	
	Call Forward Busy	
	Call Forward No Answer	
	Speed Call 8 <sup>2</sup> or Speed Call 30	
	Priority Call	
	Call Waiting/Cancel Call Waiting	
4. <i>Ra</i>	tes and Charges	
a.	Unless otherwise stated elsewhere in this section, Service Charges as specified in Section <i>II.</i>	
	apply to the installation of individual components of the bundles.	
b.	Service Charges apply if the customer switches from a bundle to an unbundled service.	
C.	The customer may add or delete the Small Business Advantage optional features without	
	incurring the Service Charges.	
d.	Monthly Rate	
	Two Year	
	Business Bundle Monthly Rate	
	Bundle 1 – Basic Bundle 300 Minutes \$72.99	(I)
	Bundle 2 – Basic Bundle 600 Minutes 82.99	(I)
	Bundle 3 – Basic Bundle 900 Minutes 92.99	(I)
	Additional Features (per feature) 1.99	
		1

<sup>2</sup> This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

d.	Existing Feature5 Pack Package customers cannot take advantage service/features unless specifically allowed by the terms and conditional service/features unless specifically allowed by the terms and conditional service.		
e.	Feature5 Pack Package is provided at the following rates: Feature5 Pack Package and three (3) additional features	Monthly <u>Rate</u>	
	<ul> <li>Per individual business line – includes two (2) constants and three (3) additional features as specified in <i>1.b.</i> preceding.</li> </ul>	\$13.95	(I)
	<ul> <li>Optional Feature5 Pack Basic Voice Mail</li> <li>Per individual business line – includes Feature5 Pack Package as specified in 1.b.(1), (2) and (3) preceding.</li> </ul>	16.95	(I)
D. Choic	es – Grandfathered as of May 17, 2019		
All	erritory exchanges as defined on the exchange area maps contained in	the Exchange & Network	
Se	rvices Tariff where facilities are available.		
2. Ge	eneral		
a.	Choices bundle offerings provide residential customers a combin features. The bundles include either one (1) or two (2) Flat Rate F combination of enhanced calling features plus ten (10) free local Customer's subscribing to either plan may select any or all of the fo	Residential Access Lines, a directory assistance calls.	

e. Monthly F	ates		-		
	-	One Year	Term Two Years	Three Years	-
Bundle 1 Enhance	- d Line with Voice Mail	\$62.00	\$58.00	\$54.00	
Bundle 2 Enhance	- d Line with Voice Mail	86.00	82.00	78.00	
Bundle 3 Enhance	d Line with Second Line	92.00	88.00	82.00	
Bundle 4 Enhance	- d Line with Second Line	118.00	112.00	106.00	
Bundle 5 Enhance	- d Line with Second Line	144.00	132.00	122.00	
Bundle 6 Enhance	d Line with Second Line	216.00	196.00	176.00	
Bundle 7 Enhance	d Line without Voice Mail	30.44	30.32	30.20	
		Monthly <u>Rate</u>			
Select5		\$11.95			
Select5 with Void	e Mail	14.95			
4. Conditions					+
	s available only to Business o s in the bundle are offered ar				
b. The bund	es are offered only under one	e (1) year, two (2) y	ear, and three (3) y	ear term contracts.	+
	Price List rates change during the term of the cust		contract, the contra	ct rates will remain	
of the	ustomer may order additional contract. The termination dat tial contract.				

		C.	Business Unlimited Service is provided at the following rate:	Monthly Rate	
			Business Unlimited Service Business All In Feature Package	\$43.00 6.99	(l) (l)
	5.	Cor	nditions		
			The bundle is available only where facilities and operating systems are feasible.	available and technically	
			The features are provided subject to their individual service regula applicable sections of the Price List.	tions as specified in the	
			Business Unlimited Service includes basic local service and n Nonpayment or partial payment of the basic local service charge with in disconnection of your basic local service. Refer to the Utility's pertaining to non-payment or partial payment.	hin the bundle may result	
			Customers may add or delete any features offered within the bundle w Charge.	vithout incurring a Service	
			If the customer disconnects any component of the bundle, the remain bundle will be billed at their individual Price List monthly rates.	aining components of the	
		f.	The bundle rate will appear as a single line item on the customer's bil	Ι.	
			The bundle is available only to customers who are served from a centr in the bundle are offered and can be provided by the Company to the		
			The bundle cannot be used in association with a Residential Line, PB Toll Free Service, Remote Basic Call Forward Service and Foreign E		
١.	Dig	ital	<u> Phone 100 – Grandfathered as of May 17, 2019</u>		
	1.	Арр	licability		
		Арр	licable to Single-party Residential Flat rate service.		
	2.	Teri	ritory		
		and/	licable to the territory within the exchange areas where service is prov /or Operating Systems capable of providing the Digital Phone 100 b defined on the exchange area maps contained in the Exchange & Ne	undle as said exchanges	

	d.	Business All In Feature Package		
		These features can be added to the bundle in accord Charges, item <i>4.c.</i> .	dance with the rate listed in Rates and	
		Caller ID with Name Call Waiting/Cancel Call Waiting Speed Call 30 Speed Call 8 <sup>22</sup> Selective Call Acceptance Selective Call Rejection Basic Voice Mail with Unified Messaging Basic Voice Mail with 5 Subs Basic Voice Mail with 5 Subs and Unified Messaging Deluxe Voice Mail Deluxe Voice Mail with Unified Messaging	Anonymous Call Block/Rejection (ACR) *66 Busy Number Redial *69 Call Return Priority Call Basic Call Forward Call Forward No Answer Distinctive Ring 3 Way Calling Caller ID Blocking Call Waiting ID Hunting	
4.	Ra	tes and Charges		
	a.	Federal Subscriber Line Charge will be billed separate surcharges and taxes will apply.	tely from the bundled offering. All other	
	b.	Unless otherwise stated elsewhere in this Section, Se apply to the installation of individual components of the		
	C.	Business Essentials bundle is provided at the following	g rate:	
			Monthly Rate	
		Business Essentials Optional Features Package <sup>23</sup> Deluxe Voice Mail <sup>23</sup> Business All In Feature Package	\$47.99 5.99 2.99 6.99	(l) (l) (l)
5.	Со	nditions		
	a.	The bundle is available only where facilities and operati feasible.	ing systems are available and technically	
	b.	The features are provided subject to their individual applicable sections of the Price List.	service regulations as specified in the	

<sup>22</sup> This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

<sup>23</sup> This service offering is limited to all existing subscribers at their existing locations as of November 1, 2010.

			<u> </u>	1
		d.	Simply Unlimited Service-Leader Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.	
		e.	Customers may add or delete any features offered within the bundle without incurring a Service Charge.	
		f.	The bundle rate will appear as a single line item on the customer's bill.	
		g.	The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.	
		h.	The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.	
		i.	The bundle is offered on a month-to-month basis.	
		j.	Bundles four through twelve are given an additional discount.	
	5.	Ra	tes and Charges	
		a.	The Interstate Subscriber Line charge and the Access Recovery charge are included in the bundle. All other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.	
		b.	Unless otherwise stated elsewhere in this section, Service Charges as specified in Section <i>II.</i> apply to the installation of individual components of the bundle.	
			Monthly Rate	
			Simply Unlimited Service-Leader (1-3 lines)\$56.99Additional Bundle (4-12 lines)41.99Business All In Feature Package2.99	(I) (I) (I)
S.	Bu	Isin	ess Metro Service	
	1.	Ap	plicability	
		Ap	plicable to Single Party Business flat rate service.	
	2.	Te	rritory	
		and	plicable to the territory within the exchange areas where service is provided from Central Offices d/or Operating Systems capable of providing the Business Metro service as said exchanges are ined on the exchange area maps contained in the Exchange & Network Services Tariff.	

3.	Ge	eneral	
	a.	Business Metro Service is a bundled offering available to Business Customers that subscribe to a maximum of ten (10) Single Party Business Lines per customer location. The bundle includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features and Voice Mail. Customers may select any or all of the following services and features for a monthly rate charge.	
	b.	Basic Line Bundle:	
		Flat Rate Business Line Caller ID with Name Call Waiting Basic Call Forward Basic Voice mail with Message Waiting Indication	
	C.	Add-on Feature Pack:	
		*66 Busy Number Redial *69 Call Return 3 Way Calling Speed Call 30 Basic Call Forward	
4.	Ra	ates and Charges	
	a.	Unless otherwise stated elsewhere in this Section, Service Charges as specified in Section <i>I.</i> apply to the installation of individual components of the bundle.	
	b.	Business Metro bundle is provided at the following rates:	
		Monthly Rate	
		Business Metro Bundle\$47.99Add-on Feature Pack5.99Upgrade to Deluxe Voice Mail2.99	(l) (l)
5.	Сс	onditions	
	a.	The bundle is available only where facilities and operating systems are available and technically feasible.	
	b.	The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.	
	C.	The bundle is offered on a monthly basis.	

		g.	The bundle is available only to customers who are serv in the bundle are offered and can be provided by the C		
		h.	The bundle cannot be used in association with a Resid Service, ISDN Service, Centrex, and Foreign Exchang		
		i.	The bundle is offered on a month-to-month, one (1), tw	vo (2) or three (3) year term basis.	
		j.	Customers in a term plan will be charged a termination The early termination fee is the monthly charge times t		
		k.	Term plans will auto renew unless notification is receiv advance.	ved from the customer sixty (60) days in	
	5.	Ra	tes and Charges		
		a.	Surcharges and taxes will be billed separately from an	d are in addition to the bundle rate.	
		b.	Unless otherwise stated elsewhere in this section, Ser the bundle.	rvice Charges apply to the installation of	
				Monthly Rate	
			Basic Bundle Term Price with a 1, 2 or 3 year commitment Premium Feature Package	\$52.99 37.99 11.99	( ) ( ) ( )
V.	Cc	mn	nercial Voice Unlimited <sup>34</sup>		
	1.	Ap	plicability		
		Ap	plicable to Single-party Business Flat rate service.		

<sup>34</sup> This service offering is limited to existing subscribers as of February 14, 2018.

	j. Customers in a term plan will be charged a t The early termination fee is the monthly cha	ermination fee for cancelling before the term is up. rge times the remaining months in the term.	
	k. Term plans will auto renew unless notification advance.	on is received from the customer sixty (60) days in	
4.	Rates and Charges		
		and Access Recovery Charges are included in the es will be billed separately from and are in addition	
	b. Unless otherwise stated elsewhere in this se individual components of the bundle.	ection, Service Charges apply to the installation of	
	Basic Bundle	Monthly Rate	
	Month to Month One Year Term Two Year Term	\$41.00 36.00 36.00	
/. <u>Bu</u>	siness Nationwide Unlimited Service I <sup>35</sup>		
4	Analiaahilitu		
1.	Applicability Applicable to Single-party Business Flat rate ser	vice.	
		vice.	
	Applicable to Single-party Business Flat rate ser <i>Territory</i> Applicable to the territory within the exchange ar and/or Operating Systems capable of providing	vice. eas where service is provided from Central Offices Business Nationwide Unlimited Service I as said aps contained in the Exchange & Network Services	
2.	Applicable to Single-party Business Flat rate ser <i>Territory</i> Applicable to the territory within the exchange ar and/or Operating Systems capable of providing exchanges are defined on the exchange area ma	eas where service is provided from Central Offices Business Nationwide Unlimited Service I as said	

<sup>35</sup> This service offering is limited to existing subscribers as of February 14, 2018.

	a.	Basic Bundle		
		Single Party Flat Rate Access Line		
		Call Forward Busy/Call Forward No Answer		
		Unlimited Extended Area Service		
		Voice mail – Deluxe Voice Mail		
		Caller ID with Name		
		Eight (8) features from the feature package lis	ted below.	
	b.	Business All In Feature Package		
		Call Waiting/Cancel Call Waiting	*69 Call Return	
		3 Way Calling	Call Transfer	
		Speed Call 8 <sup>36</sup> or Speed Call 30	Caller ID Blocking	
		Distinctive Ring	*66 Busy Number Redial	
		Multiline Hunt Service	Basic Call Forward	
		Anonymous Call Block/Rejection (ACR)	Call Forward Busy	
		Call Forward No Answer	Call Waiting ID	
		Priority Call Selective Call Acceptance	Selective Call Forward Selective Call Rejection	
		Selective Call Acceptance		
1	De	too and Charges		
4.	ка	tes and Charges		
	a.	All Interstate End User Subscriber Line charges	and other applicable surcharges and taxes will	
		be billed separately from and are in addition to		
		· · ·		
	b.	Unless otherwise stated elsewhere in this section		
		apply to the installation of individual component	s of the bundle.	
	C.	Business Nationwide Unlimited Service I is prov	vided at the following rate:	
			Monthly Rate	
		Business Nationwide Unlimited Service I bund		(I)
		Additional Bundle	64.99	(I)
-		Business All in Feature Package	6.99	(I)
5.	0	nditions		
	a.	The bundle is available only where facilities and	operating systems are available and technically	
		feasible.		

<sup>36</sup> This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

3.	Ge	neral		
	a.		g available to Business customers. The package bination of enhanced calling features, Voice Mail, price-listed services.	
	b.	Basic Bundle		
		Flat Rate Business Line Unlimited Extended Area Calling Three features from the Business All in Featu	re package listed below	
	C.	Business All In Feature Package		
		Call Waiting/Cancel Call Waiting 3 Way Calling Speed Call 8 <sup>38</sup> or Speed Call 30 Distinctive Ring Multiline Hunt Service Anonymous Call Block/Rejection (ACR) Call Forward No Answer Priority Call Selective Call Acceptance Basic Voice Mail	*69 Call Return Call Transfer Caller ID with Name Caller ID Blocking *66 Busy Number Redial Basic Call Forward Call Forward Busy Call Waiting ID Selective Call Forward Selective Call Rejection Deluxe Voice Mail	
4.	Ra	tes and Charges		
	a.	All Interstate End User Subscriber Line charges be billed separately from and are in addition to	s and other applicable surcharges and taxes will the bundle rate.	
	b.	Unless otherwise stated elsewhere in this sec apply to the installation of individual componen	tion, Service Charges as specified in Section 2 ts of the bundle.	
	C.	Business Nationwide Unlimited Service I is pro	vided at the following rate:	
			Monthly Rate	
		Business Local Unlimited I bundle Optional Features Package	\$50.99 6.99	(I) (I)

<sup>38</sup> This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.