Ziply Fiber
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December 13, 2023

Sent via electronic mail to puc.filingcenter@state.or.us

Attn: Filing Center
Oregon Public Utilities Commission
201 High Street S.E., Suite 100
Salem, Oregon 97301

Re: Advice No. 2023-6 for Ziply Fiber of Oregon, LLC dba Ziply Fiber

Dear Filing Center:

Ziply Fiber of Oregon, LLC d/b/a Ziply Fiber, hereby submits the attached revisions to the Ziply Fiber of Oregon Price List with an effective date of January 2, 2024.

The purpose of the filing is to increase the rate for bundled voice packages due to the increase in the Residence Access Line monthly rate. Customers received notification of the increase via bill message beginning on November 20, 2023 and will continue to receive messages through February, 2024.

The following sheets are included in this filing:

Section IV, 2nd Revised Sheet 9

Section IV, 2nd Revised Sheet 24

Section IV, 2nd Revised Sheet 28

Section IV, 2nd Revised Sheet 35

Section IV, 2nd Revised Sheet 38

Section IV, 2nd Revised Sheet 40

Section IV, 2nd Revised Sheet 45

Section IV, 2nd Revised Sheet 48

Section IV, 2nd Revised Sheet 65

Section IV, 2nd Revised Sheet 68

Section IV, 1st Revised Sheet 70

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

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Jessica Epley VP - Regulatory & External Affairs

f	Choices packages are provided at the following rates:	
	Monthly Rate	
		/1)
	Choices – Enhanced Line \$40.00 Choices – Enhanced Line with Second Line 71.00	(I) (I)
4. (Conditions	(1)
6	a. The bundles are available only where facilities are available and technically feasible.	
k	The calling features are provided subject to their individual service regulations as specified in the applicable sections of the company's Price List.	
C	c. Choices bundles includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charges within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.	
C	d. Customers may add or delete any features offered within the Choices bundles without a Service Order Charge.	
E	e. Customers may change the Choices bundles without incurring a Service Order Charge.	
f	The Choices bundles include an allowance for ten free local directory assistance calls (411 calls) per package offering, per monthly billing cycle. Multiple line packages are limited to a ten (10) free call allowance per package – not per line. Unused free directory assistance calls may not be carried over to subsequent months. Directory assistance calls provided by other carriers are not subject to the ten (10) free call allowance.	
E. Sma	all Business Solutions	
1. 7	Territory	
c	Applicable to the territory within the exchange areas where service is provided from Central Offices capable of providing Small Business Solutions as said exchanges are defined on the exchange area maps contained in the Exchange & Network Services Tariff.	
2. (General	
ii (Small Business Solutions are package offerings available to one-party business customers and nclude, as described below, either one (1) or two (2) business access lines, Call Forward Busy, Call Forward No Answer, and certain designated non-regulated and federally tariffed or price-listed services.	
8	a. Bundle 1 – Enhanced Line with Voice Mail	
	(1) One Business Access Line, including Call Forward Busy and Call Forward No Answer.	

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 Digital Phone Enhanced Feat 	ure Pack
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The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section *VI*.

*69 Call Return *66 Busy Number Redial Speed Call 8¹⁸ or Speed Call 30 3 Way Calling

Anonymous Call Block/Rejection (ACR)

Call Trace
Caller ID with Name
Call Waiting ID
Priority Call

Selective Call Rejection Selective Call Acceptance

4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section *II.* apply to the installation of individual components of the bundle.
- c. Digital Phone

	<u>Monthly Rate</u>	
Digital Phone Service	\$45.99	(1)
Digital Phone Enhanced Feature Pack	4.99	
Stay Connected Seasonal Offering	9.99	
114		

5. Conditions

- a. The bundles are available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
- c. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- d. Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

ISSUED: NOVEMBER 30, 2023 EFFECTIVE: JANUARY 2, 2024

¹⁸ This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

3.	Ge	eneral		
	a.	Digital Phone100 is a bundled offering available rate service.	e to Residential customers that subscribe to flat	
	b.	The Basic Line Bundle includes the following:		
		One Flat Rate Residential Access Line Extended Area Service Calling Speed Call 8 ²⁰		
	C.	Digital Phone Enhanced Feature Pack		
		The following enhanced features may be added section of this Price List.	ed to the bundle at the rates listed in the rate	
		Basic Call Forward Call Forward Busy Call Waiting/Cancel Call Waiting Caller ID with Name Caller ID Number Only Call Waiting ID	*69 Call Return *66 Busy Number Redial 3 Way Calling Speed Call 30 Anonymous Call Block/Rejection (ACR) Anonymous Call Acceptance Call Trace	
4.	Ra	tes and Charges		
	a.	Unless otherwise stated elsewhere in this sect apply to the installation of individual component		
	b.	Digital Phone 100 bundle is provided at the follo	S .	
			Monthly Rate	
		Digital Phone 100 One Feature Two Features Three Features All Listed Features Stay Connected Seasonal Offering	\$24.99 5.99 7.99 9.99 12.99 9.99	(1)

EFFECTIVE: JANUARY 2, 2024 ISSUED BY ZIPLY FIBER BY JESSICA EPLEY, VP - REGULATORY & EXTERNAL AFFAIRS

²⁰ This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

Monthly Date

IV. BUNDLED SERVICES

c. [Digital	Phone	Enhanced	Feature	Pack
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The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section VI.

Basic Call Forward *69 Call Return *66 Busy Number Redial Speed Call 8 or Speed Call 30 3 Way Calling

4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section *II.* apply to the installation of individual components of the bundle.
- c. Digital Phone Bronze bundle is provided at the following rate:

	Monthly Rate	
Digital Phone Bronze	\$25.99	(1)
Digital Phone Enhanced Feature Pack	.99	
Stay Connected Season Offering	9.99	
Voice Mail – add on:		
- Basic Voice mail	3.99	
- Deluxe Voice Mail	4.99	

5. Conditions

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually Price List rates.
- d. Digital Phone Bronze service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- e. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

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Monthly Rate	
Digital Phone Plus Service-2010 \$45.99 Digital Phone Enhanced Feature Pack .99 Stay Connected Seasonal Offering 9.99	(1)
5. Conditions	
The bundle is available only where facilities and operating systems are available and technica feasible.	lly
 The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List. 	ne
c. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephololil.	ne
d. Digital Phone Plus Service-2010 includes basic local service and non-basic local service Nonpayment or partial payment of the basic local service charge within the bundle may res in disconnection of your basic local service. Refer to the Utility's Rules and Regulatio pertaining to non-payment or partial payment.	ult
e. The custom calling features and voice mail service included in the Digital Phone Plus bund will be activated on only one of the access lines designated by the customer.	lle
f. Customers may add or delete any features offered in the bundle without incurring a Servi Connection Charge.	се
g. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price List monthly rates.	ne
h. The bundle is offered on a one (1), two (2) or three (3) year term.	
(1) If the Price List rate changes during the term of the contract, the contract rate will remain effect in the customer's contract.	in
(2) If the customer terminates service within thirty (30) days from the effective date of the change, the customer shall not be assessed any otherwise applicable early termination penalty. A Utility may not use this contract change provision to change term-contract rate or charges.	on
(3) If the customer cancels the bundle before the end of the term contract, an early termination charge of two hundred dollars (\$200.00) shall apply.	on
i. The bundle will appear as a single line item on the bill.	

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3. General

a. Digital Phone Essentials 1-2010 is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

b. Basic Bundle

Flat Rate Access Line
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting
Call Waiting ID

Caller ID with Number Basic Call Forward 3 Way Calling

c. Unlimited Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section VI..

Call Forward Busy Call Forward No Answer Caller ID with number *69 Call Return *66 Busy Number Redial Speed Call 30 Selective Call Rejection Selective Call Acceptance Call Trace Voice Mail Deluxe Voice Mail

4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section *II*. apply to the installation of the bundle.
- c. Digital Phone Essentials 1-2010 Service is provided at the following rates:

	<u>Monthly Rate</u>	
Digital Phone Essentials 1-2010	\$34.99	(1)
Unlimited Feature Pack	4.99	
Stay Connected Seasonal Service	9.99	

5. Conditions

 The bundle is available only where facilities and operating systems are available and technically feasible.

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IV. BUNDLED SERVICES

3.	Ge	eneral		
	a.		ic Flat Rate Residential One-Party Access Line, g and Voice Mail. Customers may select any or	
	b.	Basic Bundle		
		Flat Rate Access Line Extended Area Calling Call Forward Busy/Call Forward No Answer Caller ID with Name Call Waiting/Cancel Call Waiting Voice Mail with Message Waiting Indication	3 Way Calling *66 Busy Number Redial Speed Call 8 *69 Call Return 10 free DA Calls Caller ID Number Only	
	C.	Digital Phone Enhanced Feature Pack		
		The feature package will be billed in accordance Speed Call 30 Call Forward Busy/Call Forward No Answer Selective Call Acceptance Selective Call Rejection	ture Package and may be added to the bundle. se with the rate listed in item D.3 following.	
4.	Ra	ates and Charges		
	a.	Federal Subscriber Line Charge will be billed other surcharges and taxes will apply.	separately from the basic bundle offering. All	
	b.	Unless otherwise stated elsewhere in this sect apply to the installation of individual component		
	C.	Digital Phone Nationwide with Essentials 1-201	0 bundle is provided at the following rates:	
			Monthly Rate	
		Digital Phone Nationwide with Essentials 1-20 Digital Phone Enhanced Feature Pack Stay Connected Seasonal Offering	110 \$45.99 7.99 12.99	(1)

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4.	Ra	tes and Charges
	a.	Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
	b.	Unless otherwise stated elsewhere in this section, Service Charges as specified in Section <i>II.</i> apply to the installation of individual components of the bundle.
	C.	Digital Phone Nationwide Extra with Essentials 1-2010 bundle is provided at the following rates:
		Monthly Rate
		Digital Phone Nationwide Extra with Essentials 1-2010 \$45.99 Digital Phone Enhanced Feature Pack 4.99 Stay Connected Seasonal Offering 9.99
5.	Со	nditions
	a.	The bundle is available only where facilities and operating systems are available and technically feasible.
	b.	The features are provided subject to their individual service regulations as specified in the applicable sections of the price List.
	C.	Customers may add or delete any features offered in the bundle without a service order charge.
	d.	Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
	e.	No discounts will be given to subscribers that do not use all the features or have some features turned off.
	f.	Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Exchange & Network Services Tariff rules.
	g.	The bundles are offered on a month to month.
	h.	The bundle will appear as a single line item on the bill.
	i.	The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
	j.	The features and services, except those listed as Non-regulated or federally price listed, are

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	Stay Connected Seasonal Offering allows the customer to suspend the Digital while they are away, a minimum of one (1) month and up to nine (9) months in a reduced rate.		
	(1) Customer is asked to provide a reconnect date at the time of the suspensi date is given then the reconnection charges do not apply.	ion. If a reconnect	
	(2) A twenty-five dollar (\$25.00) re-activation fee will apply if the customer d reactivation date at the time the order is placed to add the service.	oes not provide a	
	(3) The Stay connected Seasonal Offering allows the customer to accesservices. All other services and features of the bundle will be temporarily		
	(4) Customer will be removed from the stay-connected discount after the nir no date is given.	ne-month period if	
	(5) The cost of the service includes the Subscriber Line Charge.		
	(6) This service does not change any other terms and conditions of the produ	uct.	
	(7) Customer is not eligible for another vacation service in the rolling year that is used.	t Stay Connected	
	(8) The Federal Subscriber Line Charge is included in the monthly rate.		
	(9) All applicable taxes and surcharges apply.		
3. Rat	tes and Charges		
	Federal Subscriber Line Charge will be billed separately from the basic but other surcharges and taxes apply and will be billed in addition to the bundle.	ndles offering. All	
	Unless otherwise stated elsewhere in this section, Service Charges as spec apply to the installation of individual components of the bundle.	ified in Section II.	
C.	Digital Phone Essentials bundle is provided at the following rates:		
	<u>Monthly</u>	y Rate	
	5	99 99 99	(1)

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		Monthly Rate			
	Digital Phone Unlimited (Challenger) Feature Package Stay Connected Seasonal Offering	\$27.99 4.99 9.99	(1)		
4A.	Digital Phone Unlimited				
4.	General				
	bundle includes one (1) Basic Flat Rate Resider	e offering available to residential customers. The ntial One-Party Access Line, Unlimited Extended ice of the features and services listed below. The n additional charge.			
	c. Basic Bundle				
	Basic Flat Rate Access Line Unlimited Extended Area Service Voice Mail with Message Waiting Indication	Caller ID with Name Call Waiting/Cancel Call Waiting and Call Forward			
	d. Feature Package				
	*66 Busy Number Redial *69 Call Return Anonymous Call Block/Rejection (ACR) Call Forward Busy Deluxe Voicemail	Basic Call Forward Speed Call 8 ⁴¹ or 30 3 Way Calling Selective Call Rejection Priority Call			
5.	Conditions				
	n. The bundle is available only where facilities ar feasible.	nd operating systems are available and technically			

applicable sections of the Price List.

⁴¹ This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

(17)The Federal Subscriber Line Charge is included in the monthly rate.			
(18)All applicable taxes and surcharges apply.			
6. Rates and Charges			
d.	Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.		
e.	Nonrecurring Service Order Charges as specified in the Exchange & Network Services Tariff P.U.C. OR. No. 5, Section <i>II.</i> do not apply.		
f.	f. Digital Phone Unlimited bundle is provided at the following rates:		
		Monthly Rate	
	Digital Phone Unlimited Feature Package Stay Connected Seasonal Offering	\$40.99 4.99 9.99	(1)