Ziply Fiber
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Jessica Epley
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April 12, 2022

Sent via electronic mail to puc.filingcenter@state.or.us

Attn: Filing Center Oregon Public Utilities Commission 201 High Street S.E., Suite 100 Salem, Oregon 97301

Re: Advice No. 2022-1 for Ziply Fiber of Oregon, LLC dba Ziply Fiber

Dear Filing Center:

Ziply Fiber of Oregon, LLC d/b/a Ziply Fiber, hereby submits the attached revision to Tariff OPUC No. 5 and OR Price List with an effective date of May 15, 2022.

The purpose of the filing is to increase the Residence Access Line monthly rate. Certain package prices have also been updated to reflect the Residence Access Line increase. Customers began receiving notifications on April 5, 2022 and will continue to receive notifications via bill message until May 5, 2022

The following sheets are included in this filing:

OPUC No. 5 Section III, 1st Revised Sheet 1

Price List

Section IV, 1st Revised Sheet 9

Section IV, 1st Revised Sheet 24

Section IV, 1st Revised Sheet 28

Section IV, 1st Revised Sheet 35

Section IV, 1st Revised Sheet 36

Section IV, 1st Revised Sheet 38

Section IV, 1st Revised Sheet 40

Section IV, 1st Revised Sheet 45

Section IV, 1st Revised Sheet 48

Section IV, 1st Revised Sheet 65

Section IV, 1st Revised Sheet 68

Section IV, Original Sheet 69

Section IV, Original Sheet 70

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

Jessica Epley VP - Regulatory & External Affairs

III. LOCAL SERVICE

A. Local Service Rates and Charges

1. Territory

All exchanges as defined in tariffed exchange area maps.

2. General

Local service rates are billed monthly unless specifically stated otherwise.

3. Rates and Charges – Residence Service (Basic Access Line Rates)

Residence Monthly <u>Rate</u>

(I)

(I)

Multi-Line \$19.75
One-Party 19.75
Farmer Line 1
Centrex Line ---

The above rates do not include the Oregon Telephone Assistance Program (OTAP) credit. The customer qualifying for the OTAP credit will receive a reduction from the above rates for the single line, which serves the customer's principal residence. (See Section *III.*). The above rates also do not include the Residential Service Protection Fund (RSPF) surcharge. The above rates also do not include the EAS Increments (See Section *III.*).

4. Conditions

- a. Local Service Rates
 - (1) Local service is provided through facilities owned and maintained according to the standards of the Company. The territory served is shown on maps filed with the Commissioner by the Company. This territory is referred to as an exchange. Service between exchanges is provided at toll rates as filed in Section *II*. of the Price List except for those exchanges, which are provided with extended area service (EAS) as filed in Section III of this tariff. For purposes of the administration of toll rates, each exchange is a toll rate point whether that exchange is served by a central office or by a remote satellite unit.
 - (2) The application of residence rates is determined by the actual or obvious use made of the service by the customer.

¹ Farmer line service will no longer be offered to new customers after May 1, 1981. (See Section *V*.)

	f. Choices packages are provided at the following rates:	
	Monthly Rate	
	Choices – Enhanced Line \$33.00 Choices – Enhanced Line with Second Line 65.00	(1)
4.	Conditions	
	a. The bundles are available only where facilities are available and technically feasible.	
	b. The calling features are provided subject to their individual service regulations as specified in the applicable sections of the company's Price List.	
	c. Choices bundles includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charges within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non- payment or partial payment.	
	d. Customers may add or delete any features offered within the Choices bundles without a Service Order Charge.	
	e. Customers may change the Choices bundles without incurring a Service Order Charge.	
	f. The Choices bundles include an allowance for ten free local directory assistance calls (411 calls) per package offering, per monthly billing cycle. Multiple line packages are limited to a ten (10) free call allowance per package – not per line. Unused free directory assistance calls may not be carried over to subsequent months. Directory assistance calls provided by other carriers are not subject to the ten (10) free call allowance.	
E. Sr	nall Business Solutions	
1.	Territory	
	Applicable to the territory within the exchange areas where service is provided from Central Offices capable of providing Small Business Solutions as said exchanges are defined on the exchange area maps contained in the Exchange & Network Services Tariff.	
2.	General	
	Small Business Solutions are package offerings available to one-party business customers and include, as described below, either one (1) or two (2) business access lines, Call Forward Busy, Call Forward No Answer, and certain designated non-regulated and federally tariffed or price-listed services.	
	a. Bundle 1 – Enhanced Line with Voice Mail	
	(1) One Business Access Line, including Call Forward Busy and Call Forward No Answer.	

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 Digital Phone Enhanced Feat 	ure Pack
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The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section VI.

*69 Call Return *66 Busy Number Redial Speed Call 8¹⁸ or Speed Call 30

3 Way Calling

Anonymous Call Block/Rejection (ACR)

Call Trace

Caller ID with Name Call Waiting ID

Priority Call

Selective Call Rejection Selective Call Acceptance

4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section *II*. apply to the installation of individual components of the bundle.
- c. Digital Phone

M	lonth	ly	Rate

(I)

Digital Phone Service\$42.99Digital Phone Enhanced Feature Pack4.99Stay Connected Seasonal Offering9.99

5. Conditions

- a. The bundles are available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
- c. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- d. Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

¹⁸ This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

3.	Ge	neral		
	a.	Digital Phone100 is a bundled offering available rate service.	e to Residential customers that subscribe to flat	
	b.	The Basic Line Bundle includes the following:		
		One Flat Rate Residential Access Line Extended Area Service Calling Speed Call 8 ²⁰		
	C.	Digital Phone Enhanced Feature Pack		
		The following enhanced features may be added section of this Price List.	ed to the bundle at the rates listed in the rate	
		Basic Call Forward Call Forward Busy Call Waiting/Cancel Call Waiting Caller ID with Name Caller ID Number Only Call Waiting ID	*69 Call Return *66 Busy Number Redial 3 Way Calling Speed Call 30 Anonymous Call Block/Rejection (ACR) Anonymous Call Acceptance Call Trace	
4.	Ra	tes and Charges		
	Unless otherwise stated elsewhere in this section, Service Charges as specified in Section <i>II.</i> apply to the installation of individual components of the bundle.			
	b.	Digital Phone 100 bundle is provided at the follo		
			Monthly Rate	
		Digital Phone 100 One Feature Two Features Three Features All Listed Features Stay Connected Seasonal Offering	\$21.99 5.99 7.99 9.99 12.99 9.99	(1)

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²⁰ This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

Monthly Pate

IV. BUNDLED SERVICES

c. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section VI.

Basic Call Forward *69 Call Return *66 Busy Number Redial Speed Call 8 or Speed Call 30 3 Way Calling

4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section *II.* apply to the installation of individual components of the bundle.
- c. Digital Phone Bronze bundle is provided at the following rate:

	<u>Monthly Rate</u>	
Digital Phone Bronze	\$22.99	(1)
Digital Phone Enhanced Feature Pack	4.99	
Stay Connected Season Offering	9.99	
Voice Mail – add on:		
- Basic Voice mail	3.99	
- Deluxe Voice Mail	4.99	

5. Conditions

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually Price List rates.
- d. Digital Phone Bronze service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- e. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

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f.	No discounts will be given to customers that do not use all the features or have some features turned off.	
g. h.	The bundle is offered on a month to month.	
i.	The bundle will appear as a single line item on the bill.	
j.	Voice mail will be offered as an add on to this bundle.	
k.	The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.	
I.	Stay Connected Seasonal Offering allows the customer to suspend their Digital Phone Bronze for a minimum period of one (1) month and up to nine (9) months during a twelve (12) month period. (1) Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the exchange area maps contained in the Exchange & Network Services Tariff.	
	(2) The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.	
	(3) A twenty-five dollar (\$25.00) reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.	
	(4) The Stay Connected Seasonal Offering allows the customer to access 911. All other services and features of the Digital Phone Bronze service will be temporarily deactivated.	
	(5) If the customer does not notify the Utility to reactive their Digital Phone Bronze Service before the end of the ninth month, the Stay Connected Seasonal Offering will terminate and the Digital Phone Bronze features and services will be reactivated and billed at the applicable rates.	
	(6) This service does not change any other terms and conditions of the product.	
	(7) All applicable taxes and surcharges apply.	
M. <u>Digita</u>	l Phone Plus Service-2010 ²⁸	
	<i>plicability</i> plicable to Single-party Residential Flat rate service.	

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²⁸ This service offering has been Grandfathered as of May 15, 2022.

C.	Digital Phone Plus Service-2010 is provided at the following rates:	
	Monthly Rate	
	Digital Phone Plus Service-2010 \$42.99 Digital Phone Enhanced Feature Pack 4.99 Stay Connected Seasonal Offering 9.99	(1)
5. Co	onditions	
a.	The bundle is available only where facilities and operating systems are available and technically feasible.	
b.	The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.	
C.	Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.	
d.	Digital Phone Plus Service-2010 includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.	
e.	The custom calling features and voice mail service included in the Digital Phone Plus bundle will be activated on only one of the access lines designated by the customer.	
f.	Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.	
g.	If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual Price List monthly rates.	
h.	The bundle is offered on a one (1), two (2) or three (3) year term.	
	(1) If the Price List rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.	
	(2) If the customer terminates service within thirty (30) days from the effective date of the change, the customer shall not be assessed any otherwise applicable early termination penalty. A Utility may not use this contract change provision to change term-contract rates or charges.	
	(3) If the customer cancels the bundle before the end of the term contract, an early termination charge of two hundred dollars (\$200.00) shall apply.	
i.	The bundle will appear as a single line item on the bill.	

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3. General

a. Digital Phone Essentials 1-2010 is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

b. Basic Bundle

Flat Rate Access Line
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting
Call Waiting ID

Caller ID with Number Basic Call Forward 3 Way Calling

c. Unlimited Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section *VI.*.

Call Forward Busy Call Forward No Answer Caller ID with number *69 Call Return *66 Busy Number Redial Speed Call 30

Selective Call Rejection Selective Call Acceptance Call Trace Voice Mail Deluxe Voice Mail

4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section *II*. apply to the installation of the bundle.
- c. Digital Phone Essentials 1-2010 Service is provided at the following rates:

	<u>Monthly Rate</u>	
Digital Phone Essentials 1-2010	\$31.99	(1)
Unlimited Feature Pack	4.99	
Stay Connected Seasonal Service	9.99	
re.		

5. Conditions

a. The bundle is available only where facilities and operating systems are available and technically feasible.

Monthly Rate

(I)

IV. BUNDLED SERVICES

The following features may be added to the hundle at the rates listed in item 4 d following	

The following features may be added to the bundle at the rates listed in item 4.d. following.

Speed Call 30 Selective Call Acceptance Selective Call Rejection Call Trace

4. Rates and Charges

c. Feature Packages

- a. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section *II.* apply to the installation of individual components of the bundle.
- c. Digital Phone State with Essentials 1-2010 bundle is provided at the following rates:

Digital Phone State with Essentials 1-2010	\$36.99
One (1) Feature	5.99
Two (2) Features	7.99
Three (3) Features	9.99
All listed features	12.99
Stay Connected Seasonal Offering	9.99

5. Conditions

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
- c. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone hill
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Exchange & Network Services Tariff rules.
- e. The bundle is offered on a month-to-month basis.
- f. The bundle will appear as a single line item on the bill.

3. General

a. Digital Phone Nationwide with Essentials 1-2010 Service is a bundled offering available to residential customers and includes one (1) Basic Flat Rate Residential One-Party Access Line, Custom Calling features, Extended Area Calling and Voice Mail. Customers may select any or all of the services and features listed below for a monthly rate charge.

b. Basic Bundle

Flat Rate Access Line
Extended Area Calling
Call Forward Busy/Call Forward No Answer

Call Forward Busy/Call Forward No Answer Caller ID with Name

Call Waiting/Cancel Call Waiting
Voice Mail with Message Waiting Indication

3 Way Calling *66 Busy Number Redial

Speed Call 8
*69 Call Return
10 free DA Calls
Caller ID Number Only

c. Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in item D.3 following.

Speed Call 30 Call Forward Busy/Call Forward No Answer Selective Call Acceptance Selective Call Rejection

4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 2 apply to the installation of individual components of the bundle.
- c. Digital Phone Nationwide with Essentials 1-2010 bundle is provided at the following rates:

Monthly Rate

(I)

Digital Phone Nationwide with Essentials 1-2010 \$42.99
Digital Phone Enhanced Feature Pack 4.99
Stay Connected Seasonal Offering 9.99

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IV. BUNDLED SERVICES

4.	Ra	tes and Charges	
	a.	Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.	
	b.	Unless otherwise stated elsewhere in this section, Service Charges as specified in Section <i>II</i> . apply to the installation of individual components of the bundle.	
	C.	Digital Phone Nationwide Extra with Essentials 1-2010 bundle is provided at the following rates:	
		Monthly Rate	
		Digital Phone Nationwide Extra with Essentials 1-2010 \$42.99 Digital Phone Enhanced Feature Pack 4.99 Stay Connected Seasonal Offering 9.99	(
5.	Со	nditions	-
	a.	The bundle is available only where facilities and operating systems are available and technically feasible.	
	b.	The features are provided subject to their individual service regulations as specified in the applicable sections of the price List.	
	C.	Customers may add or delete any features offered in the bundle without a service order charge.	İ
	d.	Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.	
	e.	No discounts will be given to subscribers that do not use all the features or have some features turned off.	
	f.	Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Exchange & Network Services Tariff rules.	
	g.	The bundles are offered on a month to month.	\vdash
	h.	The bundle will appear as a single line item on the bill.	H
	i.	The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.	
	j.	The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the Price List.	l

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nile they are away, a minimum of one (1) month and up to nine (9) months in a rolling year for	
) Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.	
A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.	
) The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.	
) Customer will be removed from the stay-connected discount after the nine-month period if no date is given.	
) The cost of the service includes the Subscriber Line Charge.	
) This service does not change any other terms and conditions of the product.	
) Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.	
) The Federal Subscriber Line Charge is included in the monthly rate.	
) All applicable taxes and surcharges apply.	
s and Charges	
gital Phone Essentials bundle is provided at the following rates:	
Monthly Rate	
Feature Package 4.99	(1)
	A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated. Customer will be removed from the stay-connected discount after the nine-month period if no date is given. The cost of the service includes the Subscriber Line Charge. This service does not change any other terms and conditions of the product. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used. The Federal Subscriber Line Charge is included in the monthly rate. All applicable taxes and surcharges apply. Sand Charges Ederal Subscriber Line Charge will be billed separately from the basic bundles offering. All her surcharges and taxes apply and will be billed in addition to the bundle. The service Charges as specified in Section II. Toply to the installation of individual components of the bundle. Sigital Phone Essentials bundle is provided at the following rates: Monthly Rate Digital Phone Essentials Section Provided 4.99

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IV. BUNDLED SERVICES

	c. Digital Phone Unlimited (Challenger) bundle is	is provided at the following rates:	
		Monthly Rate	
	Digital Phone Unlimited (Challenger) Feature Package Stay Connected Seasonal Offering	\$24.99 4.99 9.99	(1)
AA.	<u>Digital Phone Unlimited</u>		(N)
4.	General		
	The Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one (1) Basic Flat Rate Residential One-Party Access Line, Unlimited Extended Area Service, Voicemail and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.		
	c. Basic Bundle		
	Basic Flat Rate Access Line Unlimited Extended Area Service Voice Mail with Message Waiting Indication a	Caller ID with Name Call Waiting/Cancel Call Waiting and Call Forward	(N)
	d. Feature Package		(N)
	*66 Busy Number Redial *69 Call Return Anonymous Call Block/Rejection (ACR) Call Forward Busy Deluxe Voicemail	Basic Call Forward Speed Call 8 ⁴¹ or 30 3 Way Calling Selective Call Rejection Priority Call	(N)
5.	Conditions		(N)
	n. The bundle is available only where facilities and operating systems are available and technically feasible.		(N)
	o. The features are provided subject to their in applicable sections of the Price List.	dividual service regulations as specified in the	(N) (N)

⁴¹ This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

IV. BUNDLED SERVICES (Continued)

p.	When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually Price List rates.	(N)
q.	Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Exchange & Network Services Tariff rules.	
r.	Customers may add or delete any features offered in the bundle without a service order charge.	
S.	No discounts will be given to subscribers that do not use all the features or have some features turned off.	
t.	Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.	
u.	The bundle is offered on a month-to-month basis.	
V.	The bundle will appear as a single line item on the bill.	
w.	The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.	
X.	Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.	
y.	Unlimited Extended Area Service is only available in designated exchange areas as defined in the Exchange & Network Services Tariff.	
Z.	Stay Connected Seasonal Offering allows the customer to suspend the (Challenger) while they are away, a minimum of one (1) month and up to nine (9) months for a reduced rate.	
	(10)Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.	
	(11)A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.	
	(12)The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.	
	(13)Customer will be removed from the stay-connected discount after the nine-month period if no date is given.	
	(14)The cost of the service includes the Subscriber Line Charge.	
	(15)This service does not change any other terms and conditions of the product.	
	(16)Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.	(N)

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IV. BUNDLED SERVICES (Continued)

m the basic bundles offering. All to the bundle.	
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es:	(1)
Monthly Rate	(N
\$34.99 4.99 9.99	()()
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