



**Portland General Electric**  
121 SW Salmon Street • Portland, OR 97204  
portlandgeneral.com

January 13, 2023

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street, S.E.  
P.O. Box 1088  
Salem, OR 97308-1088

**RE: Advice No. 23-01, Schedule 320, Meter Information Services Update**

Portland General Electric Company (PGE) submits this filing pursuant to Oregon Revised Statutes 757.205 and 757.210, and Oregon Administrative Rules (OARs) 860-022-0025, and 860-022-0030 for filing proposed tariff sheets associated with Tariff P.U.C. No. 18, with a requested effective date of **March 1, 2023**:

Second Revision of Sheet No. 320-1  
Fifth Revision of Sheet No. 320-2  
Third Revision of Sheet No. 320-3

Schedule 320 is a competitive operation tariff, subject to the Division 38 Code of Conduct<sup>1</sup> rules. Customers have the option to purchase or create their own program to analyze their energy data and are not required to utilize the services offered in Schedule 320.

The purpose of this filing is to update the prices associated with the services offered. Prices have remained the same since 2018 and costs associated with offering this product have been increasing, warranting a small price increase. In addition to updating the prices, PGE is making some housekeeping updates to clarify and update language related to the Energy Trust of Oregon, billing methodology, and a few Special Conditions.

A redline of Schedule 320 is attached as a courtesy.

To satisfy the requirements of OAR 860-022-0025, and 860-022-0030 PGE responds as follows:

The changes proposed to this optional, competitive offering do increase existing rates and have a de minimis impact on revenues. The number of customers affected depends on how many customers elect to participate in this optional offering.

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<sup>1</sup> <https://secure.sos.state.or.us/oard/viewSingleRule.action?ruleVrsnRsn=223343>

Please direct questions to Casey Manley at [casey.manley@pgn.com](mailto:casey.manley@pgn.com) Please direct all formal correspondence and requests to the following email address [pgc.opuc.filings@pgn.com](mailto:pgc.opuc.filings@pgn.com)

Sincerely,

*\s\ Robert Macfarlane*

Robert Macfarlane  
Manager, Pricing and Tariffs

Enclosures

PGE Advice No. 23-01  
Schedule 320  
Meter Information Services Updates

Courtesy Redline

## SCHEDULE 320 METER INFORMATION SERVICES

### PURPOSE

This schedule provides Meter Information Services to Nonresidential Customers, and with customer permission, to ~~the~~ Energy Trust of Oregon (ETO).

### AVAILABLE

In all territory served by the Company.

### APPLICABLE

To all Nonresidential Customers and ~~the Energy Trust of Oregon~~ (ETO).

### PROGRAM DESCRIPTION

Meter Information Services provides Nonresidential Customers with interval usage data. By enrolling in the Company's meter information services program, customers have 24/7 access to a technology platform that enables visualization, exporting, analyzing, and reporting on energy use information. ~~depicted in charts and graphs. This service enables~~ Nonresidential Customers ~~can~~ compare their current usage with historic data, identify anomalies in their usage, track savings from energy efficiency projects and understand their energy usage. Additionally, PGE offers utility billing information within the same software platform.

Nonresidential Customers requesting service under this schedule must have the ability to access the appropriate websites ~~or to capture and translate provided interval usage data.~~ URL. ~~The Energy Trust of Oregon will use the service with Customers on energy efficiency measures.~~ The Company will advise the Customer and ~~the~~ ETO on equipment specifications and subsequent changes necessary to meet these service requirements.

### BILLING RATES

Meter Information Services is billed monthly on the Customer's bill for Electricity Service. Energy Trust will be billed through the Company's miscellaneous Accounts Payable process for FTP meter services rendered. ~~Customers may choose to be separately billed for Meter Information Services for an additional \$8 per bill.~~

### SCHEDULE 320 (Continued)

#### BILLING RATES (Continued)

##### Standard Package

Set Up Fee\*:  
\$350.00 for the first meter  
~~\$150160.00~~ for each additional meter  
~~\$8075.00~~ for 50 or more meters

~~SA set-up fees are to be~~ waived for ETO or if a customer is transferring from a product that is no longer offered.

##### Monthly Fees per meter:

1 to 5 meters	\$ <del>750.00</del>
6 to 10 meters	\$ <del>7065.00</del>
11 to 15 meters	\$ <del>6560.00</del>
16 to 20 meters	\$ <del>6055.00</del>
21 to 49 meters	\$ <del>5550.00</del>
50 or more meters	\$ <del>5045.00</del>

Additional Customer Support or Training: \$125.00 per hour

Customized service, data, and hardware, including but not limited to Data loggers, Data Recorders, Energy Kiosks, Natural gas data, Interval Data via File Transfer Protocol (FTP) to Third Party\*, and Raw Feeder Data may be provided at a mutually agreed, cost-based price.

#### SPECIAL CONDITIONS

1. Customers who request service both inside and outside of the service territory will have all Service Points (SPs) receiving service on this Schedule, added together to determine the appropriate monthly rate per meter.
2. Service under this schedule requires interval metering and meter communications be in place prior to the initiation of Meter Information Services.
3. Because of the meter and/or software installation required for this service, if a meter needs to be replaced, installed, or otherwise modified, the Company anticipates a delays can may occur from the time a Customer requests service under this Schedule, until the Company can provide it.
- ~~4.1. Meter Information Services requires that the Customer have certain minimum computer system requirements and an ability to capture and transmit interval usage data. Specifications will be provided upon request. The Customer will, at its expense, provide the necessary communications equipment.~~

\* No new service set-up fees are charged for Interval Data via FTP to Third Party. FTP is used to send/receive files from a remote computer. See Special Condition 109.

**SCHEDULE 320 (Concluded)**

SPECIAL CONDITIONS (Continued)

4. Meter Information Services requires that the Customer have certain minimum computer system requirements and an ability to capture and transmit interval usage data. Specifications will be provided upon request. The Customer will, at its expense, provide the necessary communications equipment.
5. ~~The~~ ETO will be supplied data only after the Customer provides to the Company a signed release form by the Customer giving ~~the~~ ETO access to interval data, account information, and software application. ~~The~~ ETO will also complete an Energy Information Services (EIS) Data Share Request order Form and sign a contract or otherwise document agreement specifying price, billing, and duration of service.
- 5.6. ETO purchases meter data made available via FTP and is not enrolled in the Company's Meter Information Services program. ETO does not pay set-up fees, only monthly meter fees for usage data.
- 6.7. Customers may request a submeter be installed for the purpose of receiving Meter Information Services from a specified location behind the Company meter. However, the feasibility of installing a submeter will be at the Company's discretion. Customers choosing submetering will incur charges for all associated labor and materials needed to install the meter. The Customer is responsible for ownership and maintenance of the submeter.
- 7.8. This product is provided in accordance with the Code of Conduct as set forth in OAR 860-038-0500 through 860-038-0640 with the exception of OAR 860-38-0540 with which the Company received a waiver from the Commission. The waiver will be reconsidered, if justified, based on an examination of inquiries from competitors or potential competitors.
- 8.9. The Company will disclose to Customers, in any written or electronic marketing communications of more than minor length, that the Customer may procure similar services from other providers.
- 9.10. Interval Data via FTP to Third Party, with the exception of ETO, is not being offered at this time. The Interval Data via FTP will still be available to those customers receiving service as of September 29, 2017. The Interval Data is closed to new service during the implementation of the new Customer Information System (CIS) and meter data management system (MDMS).

**SCHEDULE 320  
METER INFORMATION SERVICES**

**PURPOSE**

This schedule provides Meter Information Services to Nonresidential Customers, and with customer permission, to Energy Trust of Oregon (ETO).

(T)  
(T)

**AVAILABLE**

In all territory served by the Company.

**APPLICABLE**

To all Nonresidential Customers and ETO.

(T)

**PROGRAM DESCRIPTION**

Meter Information Services provides Nonresidential Customers with interval usage data. By enrolling in the Company's meter information services program, customers have 24/7 access to a technology platform that enables visualization, exporting, analyzing, and reporting on energy use information. Nonresidential Customers can compare their current usage with historic data, identify anomalies in their usage, track savings from energy efficiency projects and understand their energy usage. Additionally, PGE offers utility billing information within the same software platform.

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(C)

Nonresidential Customers requesting service under this schedule must have the ability to access the appropriate website URL. The Company will advise the Customer and ETO on equipment specifications and subsequent changes necessary to meet these service requirements.

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(C)

**BILLING RATES**

Meter Information Services is billed monthly on the Customer's bill for Electricity Service. Energy Trust will be billed through the Company's miscellaneous Accounts Payable process for FTP meter services rendered.

(C)  
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(C)

**SCHEDULE 320 (Continued)**

**BILLING RATES (Continued)**

Standard Package

Set Up Fee*:	\$350.00 for the first meter	
	\$160.00 for each additional meter	(I)
	\$80.00 for 50 or more meters	(I)

Set-up fees are waived for ETO or if a customer is transferring from a product that is no longer offered.	(C)
	(C)

Monthly Fees per meter:

1 to 5 meters	\$75.00	(I)
6 to 10 meters	\$70.00	
11 to 15 meters	\$65.00	
16 to 20 meters	\$60.00	
21 to 49 meters	\$55.00	
50 or more meters	\$50.00	(I)

Additional Customer Support or Training: \$125.00 per hour

Customized service, data, and hardware, including but not limited to Data loggers, Data Recorders, Energy Kiosks, Natural gas data, Interval Data via File Transfer Protocol (FTP) to Third Party*, and Raw Feeder Data may be provided at a mutually agreed, cost-based price.	(T)
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**SPECIAL CONDITIONS**

1. Customers who request service both inside and outside of the service territory will have all Service Points (SPs) receiving service on this Schedule, added together to determine the appropriate monthly rate per meter.
2. Service under this schedule requires interval metering and meter communications be in place prior to the initiation of Meter Information Services.
3. Because of the meter and/or software installation required for this service, if a meter needs to be replaced, installed, or otherwise modified, delays can occur from the time a Customer requests service under this Schedule, until the Company can provide it. (C)  
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* No set-up fees are charged for Interval Data via FTP to Third Party. FTP is used to send/receive files from a remote computer. See Special Condition 10.	(C) (C)
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**SCHEDULE 320 (Concluded)**

SPECIAL CONDITIONS (Continued)

4. Meter Information Services requires that the Customer have certain minimum computer system requirements and an ability to capture and transmit interval usage data. Specifications will be provided upon request. The Customer will, at its expense, provide the necessary communications equipment. (M)  
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(M)
5. ETO will be supplied data only after the Customer provides to the Company a signed release form by the Customer giving ETO access to interval data, account information, and software application. ETO will also complete a Data Share Request Form specifying price, billing, and duration of service. (T)  
(T)  
(C)  
(C)
6. ETO purchases meter data made available via FTP and is not enrolled in the Company's Meter Information Services program. ETO does not pay set-up fees, only monthly meter fees for usage data. (N)  
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(N)
7. Customers may request a submeter be installed for the purpose of receiving Meter Information Services from a specified location behind the Company meter. However, the feasibility of installing a submeter will be at the Company's discretion. Customers choosing submetering will incur charges for all associated labor and materials needed to install the meter. The Customer is responsible for ownership and maintenance of the submeter. (T)
8. This product is provided in accordance with the Code of Conduct as set forth in OAR 860-038-0500 through 860-038-0640 with the exception of OAR 860-38-0540 with which the Company received a waiver from the Commission. The waiver will be reconsidered, if justified, based on an examination of inquiries from competitors or potential competitors. (T)
9. The Company will disclose to Customers, in any written or electronic marketing communications of more than minor length, that the Customer may procure similar services from other providers. (T)  
(T)
10. Interval Data via FTP to Third Party, with the exception of ETO, is not being offered at this time. The Interval Data via FTP will still be available to those customers receiving service as of September 29, 2017. The Interval Data is closed to new service during the implementation of the new Customer Information System (CIS) and meter data management system (MDMS). (C)