

ZiPLY Fiber
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February 1, 2021

Sent via electronic mail to puc.filingcenter@state.or.us

Attn: Filing Center
Oregon Public Utilities Commission
201 High Street S.E., Suite 100
Salem, Oregon 97301

Re: Citizens Telecommunications Company of Oregon, LLC Advice 2021-02 – OTAP Permanent Adjustment

Dear Filing Center:

Citizens Telecommunications Company of Oregon, LLC d/b/a ZiPLY Fiber, hereby submits the attached revision to the Oregon Public Utilities Commission for the following tariff:

<u>Tariff Name</u>	<u>Page Number</u>
Exchange & Network Services Tariff P.U.C. OR. No. 5	Section III, 2 nd Revised Sheet 28

This revision reflects:

- Removal of the temporary \$8.50 Oregon Telephone Assistance Program subsidy effective July 1, 2020 through December 31, 2020 as adopted by Commission Order 20-204 in Docket AR 634 on June 30, 2020.
- Adjustment of the permanent Oregon Telephone Assistance Program subsidy from \$3.50 to \$7.00 effective January 1, 2021 as adopted by Commission Order 20-492 in Docket AR 635 on December 29, 2020.
- Addition of the temporary \$5.00 Oregon Telephone Assistance Program subsidy effective February 1, 2021 through June 30, 2021 as adopted by Commission Order 21-022 in Docket AR 642 on January 27, 2021.

Should you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'JEpley', written over a light gray horizontal line.

Jessica Epley
Regulatory & External Affairs Director

LOCAL SERVICE

OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP)

A. TERRITORY

All exchanges as defined in tariffed exchange area maps.

B. DESCRIPTION

1. Pursuant to OAR 860-33-290, the Oregon Telephone Assistance Program (OTAP) is the state counterpart to the Federal Lifeline Program and is governed by 47 CFR §§ 54.400-54.523. This state and federal government assistance program provides qualifying low-income consumers with reduced monthly charges for any local residential service plan that includes voice telephony service. Eligible voice telephony services must provide voice grade access to the public switched network or its functional equivalent, access to emergency services and toll limitation services. The Federal Lifeline Program credit may also be applied to qualifying Internet Access Services.
2. Customers must meet the eligibility requirements for OTAP/Lifeline defined in OAR 860-033-0030.

C. TERMS AND CONDITIONS

Qualifying low-income customers will receive the following OTAP/Lifeline credit or discount amounts each month:

	Broadband ¹ <u>Credit</u>	Voice ² <u>Credit</u>	
Federal Lifeline Support Credit	\$9.25	\$5.25	(D)
State Lifeline support – July 2020-December 2020	0.00	0.00	(D)
State Lifeline Support Credit	7.00	7.00	(I)
State Lifeline Support Credit February 2021 – June 2021	5.00	5.00	(N)
TOTAL support amount:	21.25	17.25	(D)

¹ Broadband = service that includes qualifying broadband service.

² Voice = voice service with no qualifying broadband service as defined by 47 CFR § 54.403 (a)(2).