

ZiPLY Fiber
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July 15, 2021

Sent via electronic mail to puc.filingcenter@state.or.us

Attn: Filing Center
Oregon Public Utilities Commission
201 High Street S.E., Suite 100
Salem, Oregon 97301

Re: Advice No. 2021-4 for Citizens Telecommunications Company of Oregon, LLC dba ZiPLY Fiber
OPUC No. 5

Dear Filing Center:

Effective June 9, 2021, Citizens Telecommunications Company of Oregon, LLC dba ZiPLY Fiber changed its name to ZiPLY Fiber of Oregon, LLC dba ZiPLY Fiber by way of its filing with the Delaware Secretary of State and Oregon Secretary of State. Pursuant to this change, ZiPLY Fiber of Oregon, LLC dba ZiPLY Fiber is filing OPUC No. 5 to reflect this update.

Pursuant to staff's request, the Tariff name has been updated to OPUC No. 6 on all pages in the same manner as the pages included in this filing.

Previous revisions were filed to limit the number of occurrences of the legal entity name in the Tariff. Only the follow pages required an update and are included in this filing:

Section I, 1st Revised Sheet 1
Section I, 1st Revised Sheet 10
Section II, 1st Revised Sheet 1

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

A handwritten signature in black ink, appearing to read "JEpley".

Jessica Epley
Regulatory & External Affairs Director

SCHEDULE OF RATES AND CHARGES
TOGETHER WITH RULES AND REGULATIONS
APPLICABLE TO TELEPHONE SERVICE
PROVIDED IN THE TERRITORY SERVED BY
CITIZENS TELECOMMUNICATIONS COMPANY OF OREGON, LLC
d/b/a
ZIPLY FIBER

WITHIN THE STATE OF OREGON AS FOLLOWS:

Azalea
Canyonville
Cave Junction
Days Creek
Glendale
Myrtle Creek
O'Brien
Riddle
Selma
Wolf Creek

SERVICES OFFERED IN THE EXCHANGE & NETWORK SERVICES TARIFF
MAY ALSO BE SUBJECT TO
RATES, TERMS OR CONDITIONS CONTAINED IN THE
PRICE LIST

DEFINITIONS (Continued)

Combination Main Service

This service provides for serving separate business and residence locations from the same one-party line with separate rings for each location.

Communications Systems

A combination of equipment and facilities which fulfills the communication requirements of a customer.

Company

ZiPLY Fiber of Oregon, LLC d/b/a ZiPLY Fiber

Consumer

Applicants and customers.

Contiguous Exchanges

Two (2) exchanges whose boundaries adjoin.

Continuous Property

Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

Contract

The service application-agreement between a customer and the company under which service and/or facilities are furnished in accordance with the provisions of applicable tariffs and under special conditions.

Customer

A person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., who has applied for, been accepted, and is currently receiving service. A customer who voluntarily discontinues service and reapplies for service at a new or existing location within twenty (20) days after disconnection retains customer status.

Customer Premises Inside Wiring (CPIW)

Wire for telecommunications purposes which is on the customers premises. Customer Premises Inside Wire begins on the customer's side of the standard network interface (SNI).

Customer Provided Pay Telephone Service

Pay telephone service provided through an instrument owned by the customer. The services are provided on an instrument implemented basis rather than central office basis, and must be connected to a Public Access Line.

(T)

II. GENERAL REGULATIONS

<p>A. <u>Application of Regulations</u></p> <p>1. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Oregon by Ziplly Fiber of Oregon, LLC d/b/a Ziplly Fiber, hereinafter referred to as the Company.</p>	(T)
<p>2. The Company furnishes exchange, toll and private line service throughout the territory it serves, as shown by its filed rates, regulations and maps. The Company also furnishes toll service to the territory served by connecting companies subject to their rates and regulations.</p>	
<p>3. The rates to be charged by and paid to the Company for telephone service will be the rates legally in effect and on file with the Public Utility Commission of Oregon. Schedules of rates and General Regulations for exchange service in effect in a particular territory will be kept at all times at a location where they will be available for public inspection.</p>	
<p>4. The Company shall supply, upon request, a copy of the tariffs applicable to the type or types of service furnished to the customer.</p>	
<p>5. Notices shall be posted in a conspicuous place in each Company office where credit matters are transacted, setting forth the rights and responsibilities of customers under these regulations. The notices shall be printed in large boldface type and shall be written in language that is easy to understand.</p>	
<p>6. At the time of application for new service, or upon subsequent request, the Company shall assist the consumer in selecting the most advantageous rate to meet individual service requirements. The consumer shall be responsible for making the final selection of a rate schedule.</p>	
<p>7. At the time service is initiated and not less than once each year thereafter, the Company shall give its residential customers a written summary of their rights and responsibilities. The summary of rights and responsibilities will be included in the Company's telephone directory. If service is initiated without a personal visit between the Company and the customer, the Company shall deliver the summary to the customer no later than the time that the first bill statement is mailed. The summary shall include the text of a summary prepared by Consumer Services Division and describe:</p> <p>a. The option to designate a third party to receive bills and notices and the availability of notices in languages other than English;</p>	
<p>b. Applicable financial assistance programs such as Tribal Link Up;</p>	
<p>c. The availability of medical certificates;</p>	
<p>d. Special payment options and Late-payment penalty fees, if any, shall be explained;</p>	
<p>e. Procedures for conflict resolution, including how to register a dispute with the Company and with the Commission and the toll-free number of the Consumer Services Division; and,</p>	
<p>f. Listings of consumer intervener organizations, including address and telephone number, may be requested from Consumer Services Division; and</p>	