Ziply Fiber
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September 26, 2022

Sent via electronic mail to puc.filingcenter@state.or.us

Attn: Filing Center
Oregon Public Utilities Commission
201 High Street S.E., Suite 100
Salem, Oregon 97301

Re: Advice No. 2022-6 for Ziply Fiber of Oregon, LLC dba Ziply Fiber

Dear Filing Center:

Ziply Fiber of Oregon, LLC d/b/a Ziply Fiber, hereby submits the attached revision to the OR Price List with an effective date of October 2, 2022.

The purpose of the filing is to move directory assistance information from OPUC No. 5, increase the rate of directory assistance calls and to increase the rate of feature packages associated with residential lines. Certain package prices have been updated to reflect this increase as well as standalone feature packs. Customers were notified of the increases on September 1, 2022.

The following sheets are included in this filing:

Price List

Section III, 1st Revised Sheet 5

Section III, Original Sheet 6

Section IV, 2<sup>nd</sup> Revised Sheet 9

Section IV, 2<sup>nd t</sup> Revised Sheet 24

Section IV, 2<sup>nd</sup> Revised Sheet 28

Section IV, 2<sup>nd</sup> Revised Sheet 35

Section IV, 2<sup>nd</sup> Revised Sheet 38

Section IV, 2<sup>nd</sup> Revised Sheet 40

Section IV, 2<sup>nd</sup> Revised Sheet 43

Section IV, 2<sup>nd</sup> Revised Sheet 45

Section IV, 2<sup>nd</sup> Revised Sheet 48 Section IV, 2<sup>nd</sup> Revised Sheet 65

Section IV, 2<sup>nd</sup> Revised Sheet 68

Section IV, 1st Revised Sheet 70

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

Jessica Epley

VP - Regulatory & External Affairs

### **III. DIRECTORY AND OPERATOR SERVICES**

	2.	Rates and Charges	
		<u>Per Call</u>	
		Operator Assisted Station to Station \$1.50 Collect 1.50 Operator Assisted Person to Person 3.50 Operator Assisted Time and Charges 1.50 Operator Assisted – Corrections 2.00 Billed to Third Number 1.50	
C.	Dir	rectory Assistance Services <sup>2</sup>	(M)
	1.	Territory	
		All exchanges as defined in tariffed exchange area maps.	
	2.	General	(M)
		Local (411 and 555-1212) and National Directory Assistance Service provides the calling party with the following information from the Company's operator records:	
		a. the telephone number(s) requested	
		b. that a customer has requested his number not be provided	(M)
		c. that the requested party has no telephone listing	(M)

<sup>&</sup>lt;sup>2</sup> Moved from Ziply Fiber of Oregon Exchange & Network Services Tariff P.U.C. OR. No. 5 Section IV.

# III. DIRECTORY AND OPERATOR SERVICES (Continued)

3. /	Rates and Charges		(M)
	a. Local and/or Intrastate Directory Assistance	<u>Charge</u>	, ,
	Local Directory Assistance, each call, no monthly call allowances apply	2.00	(1)
	b. National Directory Assistance		
	National Directory Assistance, each call, no monthly call allowances apply	2.00	(1)
	c. Directory Assistance Call Completion (DACC)	2.00	(1)
4. (	Conditions		(M)
á	a. When a customer has two (2) or more lines and/or trunks at the same on the same account, the total usage of all lines and/or trunks is ap for the total number of lines and/or trunks involved.		
k	o. The allowance of two (2) calls to Local Directory Assistance transferable between separate accounts of the same customer.	per line per month is not	(M)
C	when a customer requests the assistance of a long distance oper the directory assistance operator, a surcharge of 50¢ per connec RATES above.		(M)
C	<ol> <li>The Telephone Company shall establish practices and procedures the charge for directory assistance verify disabilities and prevent al</li> </ol>		(M)
•	<ul> <li>National Directory Assistance is applicable to furnishing a calling pa or other information available from a National Directory Assistance outside the calling party's Area Code.</li> </ul>		(M)
f	. National Directory Assistance is available to business, government who request directory assistance listings outside their Local Access		(M)
(	Directory Assistance Call Completion (DACC) allows customers the or intralata calls completed to a requested number by either Directory Assistance Audio Response System that provides the recent calls.	tory Assistance Operator or	(M)

	f. Choices packages are provided at the following rates:	
	Monthly Rate	
	Choices – Enhanced Line \$35.00 Choices – Enhanced Line with Second Line 67.00	(I) (I)
4.	Conditions	
	a. The bundles are available only where facilities are available and technically feasible.	
	b. The calling features are provided subject to their individual service regulations as specified in the applicable sections of the company's Price List.	
	c. Choices bundles includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charges within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non- payment or partial payment.	
	d. Customers may add or delete any features offered within the Choices bundles without a Service Order Charge.	
	e. Customers may change the Choices bundles without incurring a Service Order Charge.	
	f. The Choices bundles include an allowance for ten free local directory assistance calls (411 calls) per package offering, per monthly billing cycle. Multiple line packages are limited to a ten (10) free call allowance per package – not per line. Unused free directory assistance calls may not be carried over to subsequent months. Directory assistance calls provided by other carriers are not subject to the ten (10) free call allowance.	
E. Sr	nall Business Solutions	
1.	Territory	
	Applicable to the territory within the exchange areas where service is provided from Central Offices capable of providing Small Business Solutions as said exchanges are defined on the exchange area maps contained in the Exchange & Network Services Tariff.	
2.	General	
	Small Business Solutions are package offerings available to one-party business customers and include, as described below, either one (1) or two (2) business access lines, Call Forward Busy, Call Forward No Answer, and certain designated non-regulated and federally tariffed or price-listed services.	
	a. Bundle 1 – Enhanced Line with Voice Mail	
	(1) One Business Access Line, including Call Forward Busy and Call Forward No Answer.	

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c. [	Digital	Phone	Enhanced	Feature	Pack
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The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section VI.

\*69 Call Return \*66 Busy Number Redial Speed Call 8<sup>19</sup> or Speed Call 30

3 Way Calling

Anonymous Call Block/Rejection (ACR)

Call Trace

Caller ID with Name Call Waiting ID Priority Call

Selective Call Rejection Selective Call Acceptance

#### 4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section II. apply to the installation of individual components of the bundle.
- c. Digital Phone

M	<u>onth</u>	ly	Rate

Digital Phone Service \$44.99 (I) Digital Phone Enhanced Feature Pack (I) 6.99 Stay Connected Seasonal Offering 9.99

#### 5. Conditions

- a. The bundles are available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
- c. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- d. Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

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<sup>&</sup>lt;sup>19</sup> This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

3. 6	General	
а	. Digital Phone100 is a bundled offering a rate service.	vailable to Residential customers that subscribe to flat
b	. The Basic Line Bundle includes the follow	wing:
	One Flat Rate Residential Access Line Extended Area Service Calling Speed Call 8 <sup>21</sup>	
С	Digital Phone Enhanced Feature Pack	
	The following enhanced features may be section of this Price List.	be added to the bundle at the rates listed in the rate
	Basic Call Forward Call Forward Busy Call Waiting/Cancel Call Waiting Caller ID with Name Caller ID Number Only Call Waiting ID	*69 Call Return *66 Busy Number Redial 3 Way Calling Speed Call 30 Anonymous Call Block/Rejection (ACR) Anonymous Call Acceptance Call Trace
4. <i>F</i>	Rates and Charges	
а	. Unless otherwise stated elsewhere in the apply to the installation of individual com	is section, Service Charges as specified in Section <i>II</i> . ponents of the bundle.
b	. Digital Phone 100 bundle is provided at t	the following rates: <u>Monthly Rate</u>
	Digital Phone 100 One Feature Two Features Three Features	\$23.99 5.99 7.99 9.99
	All Listed Features Stay Connected Seasonal Offering	14.99 9.99

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<sup>&</sup>lt;sup>21</sup> This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

C.	Digital Phone	Enhanced	Feature Pack	

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section VI.

Basic Call Forward \*69 Call Return \*66 Busy Number Redial Speed Call 8 or Speed Call 30 3 Way Calling

#### 4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section *II.* apply to the installation of individual components of the bundle.
- c. Digital Phone Bronze bundle is provided at the following rate:

Monthly Rate	
\$24.99	(1)
6.99	(i)
9.99	
3.99	
4.99	
	\$24.99 6.99 9.99

#### 5. Conditions

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually Price List rates.
- d. Digital Phone Bronze service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- e. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

	c. D	ligital Phone Plus Service-2010 is provided at the following rates:		
			Monthly Rate	
		Digital Phone Plus Service-2010 Digital Phone Enhanced Feature Pack Stay Connected Seasonal Offering	\$44.99 4.99 9.99	(I) (I)
5.	Conc	ditions		
		The bundle is available only where facilities and operating systems easible.	are available and technically	
		The features are provided subject to their individual service reg pplicable sections of the Price List.	ulations as specified in the	
		call Detail for Extended Area Service will not be displayed on the כנ ill.	ustomer's monthly telephone	
	N ir	Digital Phone Plus Service-2010 includes basic local service and lonpayment or partial payment of the basic local service charge was disconnection of your basic local service. Refer to the Utilitertaining to non-payment or partial payment.	within the bundle may result	
		The custom calling features and voice mail service included in the vill be activated on only one of the access lines designated by the		
		Customers may add or delete any features offered in the bundle Connection Charge.	without incurring a Service	
		the customer disconnects any component of the bundle, the reundle will be billed at their individual Price List monthly rates.	emaining components of the	
	h. T	The bundle is offered on a one (1), two (2) or three (3) year term.		
	(*	<ol> <li>If the Price List rate changes during the term of the contract, th effect in the customer's contract.</li> </ol>	e contract rate will remain in	
	(2	2) If the customer terminates service within thirty (30) days fro change, the customer shall not be assessed any otherwise penalty. A Utility may not use this contract change provision to or charges.	applicable early termination	
	(3	3) If the customer cancels the bundle before the end of the term c charge of two hundred dollars (\$200.00) shall apply.	contract, an early termination	
	i. T	he bundle will appear as a single line item on the bill.		

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3. General

### IV. BUNDLED SERVICES

a.	Digital Phone Essentials 1-2010 is a bundled offering available to Residential customers that
	subscribe to flat rate service. The bundle includes the following components: one (1) Basic Flat

Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

b. Basic Bundle

Flat Rate Access Line
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting
Call Waiting ID

Caller ID with Number Basic Call Forward 3 Way Calling

c. Unlimited Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section *VI.*.

Call Forward Busy Call Forward No Answer Caller ID with number \*69 Call Return \*66 Busy Number Redial Speed Call 30 Selective Call Rejection Selective Call Acceptance Call Trace Voice Mail Deluxe Voice Mail

#### 4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section *II*. apply to the installation of the bundle.
- c. Digital Phone Essentials 1-2010 Service is provided at the following rates:

	<u>Monthly Rate</u>	
Digital Phone Essentials 1-2010	\$33.99	(1)
Unlimited Feature Pack	6.99	(I)
Stay Connected Seasonal Service	9.99	

#### 5. Conditions

 The bundle is available only where facilities and operating systems are available and technically feasible.

	IV. BUNDLED SERVICES	
С	. Feature Packages	
	The following features may be added to the bundle at the rates listed in item 4.d. following.	
	Speed Call 30 Selective Call Acceptance Selective Call Rejection Call Trace	
4. F	Rates and Charges	
а	. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.	
b	. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section <i>II</i> . apply to the installation of individual components of the bundle.	
С	. Digital Phone State with Essentials 1-2010 bundle is provided at the following rates:	
	Monthly Rate	
	Digital Phone State with Essentials 1-2010 \$38.99 One (1) Feature 5.99 Two (2) Features 7.99 Three (3) Features 9.99 All listed features 14.99 Stay Connected Seasonal Offering 9.99	(1)
5. (	Conditions	
а	. The bundle is available only where facilities and operating systems are available and technically feasible.	
b	. The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.	
С	Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.	
d	. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Exchange & Network Services Tariff rules.	
е	. The bundle is offered on a month-to-month basis.	
f.	The bundle will appear as a single line item on the bill.	

#### 3. General

a. Digital Phone Nationwide with Essentials 1-2010 Service is a bundled offering available to residential customers and includes one (1) Basic Flat Rate Residential One-Party Access Line, Custom Calling features, Extended Area Calling and Voice Mail. Customers may select any or all of the services and features listed below for a monthly rate charge.

#### b. Basic Bundle

Flat Rate Access Line
Extended Area Calling

Call Forward Busy/Call Forward No Answer

Caller ID with Name
Call Waiting/Cancel Call Waiting

Voice Mail with Message Waiting Indication

3 Way Calling

\*66 Busy Number Redial

Speed Call 8
\*69 Call Return
10 free DA Calls
Caller ID Number Only

#### c. Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in item D.3 following.

Speed Call 30 Call Forward Busy/Call Forward No Answer Selective Call Acceptance Selective Call Rejection

#### 4. Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 2 apply to the installation of individual components of the bundle.
- c. Digital Phone Nationwide with Essentials 1-2010 bundle is provided at the following rates:

Monthly Rate

Digital Phone Nationwide with Essentials 1-2010 Digital Phone Enhanced Feature Pack Stay Connected Seasonal Offering \$44.99 6.99 9.99

(I) (I)

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4.	Ra	tes and Charges		
	<ul> <li>Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All oth surcharges and taxes will apply.</li> </ul>			
	b.	<ul> <li>Unless otherwise stated elsewhere in this section, Service Charges as specified in Section <i>II</i>.     apply to the installation of individual components of the bundle.</li> </ul>		
	C.	Digital Phone Nationwide Extra with Essentials 1-2010 bundle is provided at the following rates:		
		Monthly Rate		
		Digital Phone Nationwide Extra with Essentials 1-2010 \$44.99 Digital Phone Enhanced Feature Pack 6.99 Stay Connected Seasonal Offering 9.99		
5.	Со	nditions		
	a.	The bundle is available only where facilities and operating systems are available and technically feasible.		
	b.	The features are provided subject to their individual service regulations as specified in the applicable sections of the price List.		
	C.	Customers may add or delete any features offered in the bundle without a service order charge.		
	d.	Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.		
	e.	No discounts will be given to subscribers that do not use all the features or have some features turned off.		
	f.	Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing Exchange & Network Services Tariff rules.		
	g.	The bundles are offered on a month to month.		
	h.	The bundle will appear as a single line item on the bill.		
	i.	The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.		
	j.	The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the Price List.	1	

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whil	y Connected Seasonal Offering allows the customer to suspend to the they are away, a minimum of one (1) month and up to nine (9) aduced rate.		
	Customer is asked to provide a reconnect date at the time of the date is given then the reconnection charges do not apply.	suspension. If a reconnect	
	A twenty-five dollar (\$25.00) re-activation fee will apply if the cureactivation date at the time the order is placed to add the service.		
	The Stay connected Seasonal Offering allows the customer services. All other services and features of the bundle will be tele		
	Customer will be removed from the stay-connected discount aft no date is given.	er the nine-month period if	
(5)	The cost of the service includes the Subscriber Line Charge.		
(6)	This service does not change any other terms and conditions of	the product.	
. ,	Customer is not eligible for another vacation service in the rolling is used.	g year that Stay Connected	
(8)	The Federal Subscriber Line Charge is included in the monthly	rate.	
(9)	All applicable taxes and surcharges apply.		
3. Rates a	and Charges		
	leral Subscriber Line Charge will be billed separately from the er surcharges and taxes apply and will be billed in addition to the		
	ess otherwise stated elsewhere in this section, Service Charges ly to the installation of individual components of the bundle.	s as specified in Section <i>II</i> .	
c. Digi	ital Phone Essentials bundle is provided at the following rates:		
		Monthly Rate	
Fe	gital Phone Essentials ature Package ay Connected Seasonal Offering	\$26.99 6.99 9.99	(l) (l)

	c. Digital Phone Unlimited (Challenger) bundle is provided at the following rates:				
		Monthly Rate			
	Digital Phone Unlimited (Challenger) Feature Package Stay Connected Seasonal Offering	\$26.99 6.99 9.99	(I) (I)		
AA.	<u>Digital Phone Unlimited</u>				
4.	General				
	The Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one (1) Basic Flat Rate Residential One-Party Access Line, Unlimited Extended Area Service, Voicemail and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.				
	c. Basic Bundle				
	Basic Flat Rate Access Line Caller ID with Name Unlimited Extended Area Service Call Waiting/Cancel Call Waiting Voice Mail with Message Waiting Indication and Call Forward				
	d. Feature Package				
	*66 Busy Number Redial *69 Call Return Anonymous Call Block/Rejection (ACR) Call Forward Busy Deluxe Voicemail	Basic Call Forward Speed Call 8 <sup>42</sup> or 30 3 Way Calling Selective Call Rejection Priority Call			
5.	Conditions				
	n. The bundle is available only where facilities and operating systems are available and technically feasible.				
	<ul> <li>The features are provided subject to their individual service regulations as specified in the applicable sections of the Price List.</li> </ul>				

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<sup>&</sup>lt;sup>42</sup> This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

	(17)The Federal Subscriber Line Charge is included	in the monthly rate.	
	(18)All applicable taxes and surcharges apply.		
6. Ra	ates and Charges		
d.	Federal Subscriber Line Charge will be billed sepa other surcharges and taxes apply and will be billed in		
e.	Nonrecurring Service Order Charges as specified in P.U.C. OR. No. 5, Section <i>II</i> . do not apply.	the Exchange & Network Services Tariff	
f.	Digital Phone Unlimited bundle is provided at the following	owing rates:	(1)(
		Monthly Rate	)
	Digital Phone Unlimited Feature Package Stay Connected Seasonal Offering	\$36.99 6.99 9.99	