



21 West Ave
Spencerport, NY 14559

April 16, 2019

Advice Letter No. 004PL

Filing Center
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Citizens Telecommunications Company of Oregon – New Residential Bundled Service

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) hereby submits for filing an electronic copy of the enclosed revised sheets for the Price List.

The purpose of this filing is to introduce Frontier Digital Phone Unlimited Plus (Challenger) new residential bundled service.

The rate for this bundle of services does not exceed the total of the individual tariffed rates for the service components of the bundle.

It is respectfully requested that this filing become effective on April 18, 2019.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.zink@ftr.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Leslie Zink", written over a light blue horizontal line.

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: Ims
Enclosures

BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Challenger)

(N)

A. GENERAL

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two flat-rate residential one-party service access lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Flat Rate Access Lines	Call Waiting ID
Unlimited Extended Area Service	Caller ID Name Only
	Call Waiting/Cancel Call Waiting

Feature Package

Call Waiting/Cancel Call Waiting	Basic Call Forward
*66 Busy Number Redial	Speed Call 30
*69 Call Return	Distinctive Ring
Anonymous Call Block/Rejection	3 Way Calling
Call Forward No Answer	Call Forward Busy
Selective Call Forward	Anonymous Call Block/Rejection
Selective Call Acceptance	Priority Call

B. CONDITIONS

1. The Frontier Digital Phone Unlimited Plus (Challenger) Service is available where technically feasible.
2. The features and services are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. The bundle is offered on a month-to-month basis.
7. The bundle will appear as a single line item on the bill.
8. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

(N)

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Issued: April 16, 2019
Issued by Citizens Telecommunications Company of Oregon, Inc.
By Sr. Vice President - Regulatory Affairs

Effective: April 18, 2019

BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Challenger) (Continued)

(N)

B. CONDITIONS (Continued)

- 9. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- 10. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
 - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - C. Customer's line will be available for 911 calls only at the time of suspension.
 - D. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - E. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - F. The cost of the service includes the Subscriber Line Charge.
 - G. This service does not change any other terms and conditions of the product.
 - H. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

C. RATES AND CHARGES

- 1. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- 2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 2 apply to the installation of individual components of the bundle.
- 3. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99
Feature Pack	\$4.49
Stay Connected Seasonal Offering	\$9.99

(N)

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