



March 11, 2019

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. 19-01A for CenturyTel of Oregon, Inc. d/b/a CenturyLink, Oregon P.U.C. AC4 Access Service Tariff

Dear Members of the Commission:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, Oregon P.U.C. AC4 Access Service Tariff. The following revisions are being submitted with a proposed effective date of May 1, 2019.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
Check Sheet	1	13th
2	26	2nd
2	27	2nd

The purpose of this filing is to update the language associated with Discontinuance of Services by eliminating the use of certified U.S. Mail. Changes proposed in this filing would also allow customer notice by email if the customer is billed electronically or consents to receiving electronic notification.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information provided below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink

OR 19-01A

**ROBYN CRICHTON**  
Government Operations Manager  
robyn.m.crichton@centurylink.com  
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New Century, KS, 66031  
voice: (913) 353-7087

**ACCESS SERVICE TARIFF**

Oregon P.U.C. AC4  
CENTURYTEL OF OREGON, INC.  
d/b/a CenturyLink

13th Revised Page 1  
Cancels 12th Revised Page 1

CHECK SHEET

Pages 1 to 423, inclusive of this tariff are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date hereof:

PAGE	NUMBER OF REVISION EXCEPT AS INDICATED	PAGE	NUMBER OF REVISION EXCEPT AS INDICATED	PAGE	NUMBER OF REVISION EXCEPT AS INDICATED
Title Page 1	2nd	21	1st	46	1st
Title Page 2	2nd	22	1st	47	1st
1	<b>13th *</b>	23	1st	48	1st
1.1	5th	24	1st	49	1st
1.2	9th	25	1st	50	1st
1.3	3rd	26	<b>2nd *</b>	51	1st
1.4	3rd	27	<b>2nd *</b>	52	1st
1.5	1st	28	1st	53	1st
2	2nd	29	1st	54	1st
3	2nd	30	1st	54.1	Original
4	2nd	31	1st	54.2	Original
5	2nd	32	1st	54.3	Original
6	1st	33	1st	54.4	1st
6.1	3rd	34	1st	54.5	Original
7	1st	35	1st	54.6	1st
8	1st	36	1st	54.7	1st
9	1st	37	1st	54.8	1st
10	2nd	38	1st	54.9	Original
11	1st	39	1st	54.10	Original
12	1st	40	1st	54.11	Original
13	1st	40.1	1st	54.12	Original
14	2nd	40.1.1	Original	54.13	Original
14.1	1st	40.2	1st	54.14	Original
14.2	2nd	40.3	1st	54.15	Original
15	1st	40.4	1st	54.16	Original
16	1st	40.5	1st	54.17	Original
17	3rd	41	1st	55	1st
18	3rd	42	1st	56	1st
19	1st	43	1st	57	1st
19.1	1st	44	1st	58	1st
20	1st	45	1st	59	1st

\* New or Revised Page.

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Advice No. OR 19-01A  
Issued: March 11, 2019  
Issued by: CenturyTel of Oregon, Inc.  
By: Phil Grate, State Regulatory Affairs, Director

Effective: May 1, 2019

## ACCESS SERVICE TARIFF

Oregon P.U.C. AC4  
CENTURYTEL OF OREGON, INC.

2nd Revised Page 26  
Cancels 1st Revised Page 26

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### 2. GENERAL REGULATIONS

#### 2.1 UNDERTAKING OF THE TELEPHONE COMPANY

##### 2.1.7 CHANGES AND SUBSTITUTIONS (Cont'd)

(1) substitution of different metallic facilities, (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities and (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities (B) change minimum protection criteria, (C) change operating or maintenance characteristics of facilities or (D) change operations or procedures of the Telephone Company. In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in 6. and 7. following. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification procedures.

##### 2.1.8 REFUSAL AND DISCONTINUANCE OF SERVICES

- A. Unless the provisions of 2.2.2 B. or 2.5 following apply, if a customer fails to comply with 2.1.6 preceding or 2.2.3, 2.3.1, 2.3.6, 2.3.7 or 2.4 following, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) day's written notice **(by mail or by email if the customer is billed electronically or consents to receiving electronic notification)** to the person designated by the customer to receive such notices of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying customer at any time thereafter. If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the non-complying customer without further notice.

(C)  
(C)

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Advice No. OR 19-01A

Issued: March 11, 2019

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By: Phil Grate, State Regulatory Affairs, Director

Effective: May 1, 2019

ACCESS SERVICE TARIFF

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE TELEPHONE COMPANY

2.1.8 REFUSAL AND DISCONTINUANCE OF SERVICES (Cont'd)

- B. Unless the provisions of 2.2.2B. or 2.5 following apply, if a customer fails to comply with 2.1.6 preceding or 2.2.3, 2.3.1, 2.3.6, 2.3.7 or 2.4 following, including any payments to be made by it on the dates and times specified, the Telephone Company may, on an additional thirty (30) day's written notice (**by mail or by email if the customer is billed electronically or consents to receiving electronic notification**) to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the non-complying customer at any time thereafter. In the case of such discontinuance, all applicable charges shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) day's notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the non-complying customer without further notice.

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