



October 6, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 21-006 for United Telephone Company of the Northwest d/b/a CenturyLink,
OR PUC Price List No. 102

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist No. 102. The following revisions are being submitted with a proposed effective date of October 8, 2021.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
5	90	Original
5	91	Original
5	92	Original

This filing introduces Simply Unlimited Phone, an optional service package available to residence customers.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose, CenturyLink

OR2021-22

ROBYN CRICHTON
Government Operations Manager
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voice: (913) 884-1131

EXCHANGE SERVICES

SIMPLY UNLIMITED PHONE FOR RESIDENCE

A. Description

1. Simply Unlimited Phone is an optional enrollment plan that permits residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.
2. Customers must subscribe to the Simply Unlimited Phone for Residence calling plan provided by CenturyLink Communications, LLC for each package provided at a customer location.
3. Simply Unlimited Phone for Residence includes a flat rate one-party residence line with Touch tone, flat rate Extended Area Service, unlimited expanded local calling (where available), and the following services and features:
 - Anonymous Call Rejection
 - Call Forward Busy – Fixed
 - Call Forward No Answer – Fixed
 - Call Forward Remote Access (where available)
 - Call Forwarding
 - Call Waiting ID
 - Caller ID with Name
 - Enhanced Call Waiting (includes Cancel Call Waiting)
 - Message Waiting
 - Repeat Dial
 - Return Call
 - Selective Call Forwarding
 - Selective Call Rejection
 - Selective Call Ring
 - Speed Call 8
 - Three-Way Calling
 - Voicemail (Deregulated Service)

EXCHANGE SERVICES

SIMPLY UNLIMITED PHONE FOR RESIDENCE (CONT'D)

B. Regulations

1. Components of the Simply Unlimited Phone will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
2. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
3. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
4. Simply Unlimited Phone cannot be combined with any other discounts unless otherwise specified.
5. This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
6. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Simply Unlimited Phone, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

C. Application of Rates and Charges

1. The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), Access Recovery Charge, and Facilities Relocation Charge.
2. Service Charges will not apply for new and additional package lines and moves of existing lines.
3. Service Charges do not apply when Simply Unlimited Phone replaces existing Local Exchange Service. The normally applicable Service Charges do apply when Customers request a change back to Local Exchange Service.

EXCHANGE SERVICES

SIMPLY UNLIMITED PHONE FOR RESIDENCE

C. Application of Rates and Charges (Cont'd)

4. Simply Unlimited Phone includes a rate stability plan which allows customers to pay a fixed monthly rate that is not subject to rate changes over a fixed period. Customers will pay the tariffed rate in effect as of the service establishment date for the first twelve months after service is established. On the service establishment anniversary date, the customer's monthly rate will increase to the lesser of the then-prevailing tariffed rate or a rate that is \$5.00 higher than the rate in effect on the service establishment date. Thereafter, on each subsequent anniversary date, the monthly rate may increase by no more than \$5.00, not to exceed the then-prevailing tariffed rate.
5. Simply Unlimited Phone lines subsequently added to the customer's account will be charged the monthly tariffed rate in effect as of the date the new Simply Unlimited Phone line(s) is/are added to the account. The same rate stability provisions apply to subsequently added lines, based on the service establishment date for those lines.
6. Customers will be notified at least thirty days prior to any service anniversary date rate increase. Such notice will include the actual amount by which customer's Simply Unlimited Phone will increase.

D. Rates and Charges

The following monthly rates include local services, features, fees and surcharges described in C.1. preceding. Monthly rates for the Simply Unlimited Phone calling plan provided by CenturyLink Communications, LLC and for optional deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

Option	Monthly Rate ^[1] Per package, per location
Simply Unlimited Phone with Long Distance	\$45.00
Simply Unlimited Phone with Long Distance and deregulated HSI	\$35.00

^[1] Rates do not include the monthly charges for HSI or for the qualifying long distance plan, if applicable.