

ZiPLY Fiber
135 Lake Street South, Suite 155
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Jessica Epley
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May 26, 2023

Sent via electronic mail to puc.filingcenter@puc.oregon.gov

Attn: Filing Center
Oregon Public Utilities Commission
201 High Street S.E., Suite 100
Salem, Oregon 97301

Re: Advice No. 2023-3 for ZiPLY Fiber of Oregon, LLC dba ZiPLY Fiber

Dear Filing Center:

ZiPLY Fiber of Oregon, LLC dba ZiPLY Fiber hereby submits the attached revisions to the OPUC Tariff No. 5 with an effective date of July 1, 2023.

The purpose of this filing is to move increase the charge for Directory Assistance.

The following sheet is included in this filing:

Section IV, 1st Revised Sheet 4

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

A handwritten signature in black ink, appearing to read "JEpley".

Jessica Epley
VP - Regulatory & External Affairs

IV. GENERAL SERVICES

3. <i>Rates and Charges</i>	<u>Charge</u>	
a. Local and/or Intrastate Directory Assistance (1) Local Directory Assistance, no monthly call allowances apply	\$3.00	(D) (C) (I)
b. National Directory Assistance National Directory Assistance, each call, no monthly call allowances apply	3.00	(I)
c. Directory Assistance Call Completion (DACC)	3.00	(I)
4. <i>Conditions</i>		
a. When a customer has two (2) or more lines and/or trunks at the same premises, which are billed on the same account, the total usage of all lines and/or trunks is applied against the allowance for the total number of lines and/or trunks involved.		
b. The allowance of two (2) calls to Local Directory Assistance per line per month is not transferable between separate accounts of the same customer.		
c. When a customer requests the assistance of a long distance operator to obtain a listing from the directory assistance operator, a surcharge of 50¢ per connection will apply in addition to RATES above.		
d. The Telephone Company shall establish practices and procedures to administer exceptions to the charge for directory assistance verify disabilities and prevent abuse thereof.		
e. National Directory Assistance is applicable to furnishing a calling party with telephone numbers or other information available from a National Directory Assistance database for information outside the calling party's Area Code.		
f. National Directory Assistance is available to business, government and residence customers who request directory assistance listings outside their Local Access Transport Area (LATA).		
g. Directory Assistance Call Completion (DACC) allows customers the option to have their local or intralata calls completed to a requested number by either Directory Assistance Operator or Directory Assistance Audio Response System that provides the requested directory number.		