

ZiPLY Fiber
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December 30, 2021

Sent via electronic mail to puc.filingcenter@state.or.us

Attn: Filing Center
Oregon Public Utilities Commission
201 High Street S.E., Suite 100
Salem, Oregon 97301

Re: Advice No. 2021-6 for ZiPLY Fiber of Oregon, LLC dba ZiPLY Fiber OPUC No. 5

Dear Filing Center:

ZiPLY Fiber of Oregon, LLC d/b/a ZiPLY Fiber, hereby submits the attached revision to Tariff OPUC No. 5 with an effective date of February 1, 2022. We are making this revision in order to increase operational efficiency by having a single approach to late payments across all products. Additionally, we have noted that other carriers have the same approach.

The following sheets are included in this filing:

Section I, 1st Revised Sheet 15
Section II, 1st Revised Sheet 9
Section II, 1st Revised Sheet 15

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

A handwritten signature in black ink, appearing to read "JEpley".

Jessica Epley
VP - Regulatory & External Affairs

DEFINITIONS (Continued)

Primary Rate Interface (PRI): ISDN is a new offering supported by ISDN architecture. ISDN-PRI is a local exchange telecommunications service that provides an integrated voice/data communications capability for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis.

Intrasystem Wiring

Including all cable, wiring and jacks located between the Key System or PBX cabinet and the individual telephone sets.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service. All arrangements regarding service must be made by the customer.

Late Payment Charge

A charge applicable to overdue account balances, not received by the Utility or at one of its authorized payment locations, at the time of preparing the subsequent month's bill. (T)

Lifeline

(See Oregon Telephone Assistance Program)

Line Extension

A line extension is the outside plant required in addition to existing facilities to render telephone service, exclusive of drop wire.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service.

Local Exchange

The exchange in which the primary station is located.

Local Message

A communication between two parties, both of whom are customers to local service and are calling within the same exchange or local calling area.

Local Private Line

A line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

II. GENERAL REGULATIONS

<p>(b) Not more than two (2) five-day disconnection notices were issued to the customer during the previous twelve (12) months; and</p>	
<p>(c) The customer was not disconnected for nonpayment during the previous twelve (12) months.</p>	
<p>(3) After satisfactory credit has been established or re-established, the deposit plus any accrued interest will be promptly refunded or credited to the customer's account. A customer is entitled to a refund upon request.</p>	
<p>(4) In the event the customer moves to a new address within the Company's service area, the deposit, plus accrued interest, will be transferred to the new account.</p>	
<p>(5) Unless otherwise specified by the customer, the Company will mail deposit refunds to the customer's last known address. Valid claims for payment of refunds will be promptly honored by the Company if received within one year of the date service is terminated. Funds held beyond one year will be disposed of in accordance with ORS 98.316.</p>	
<p>7. Special Information Required on Forms</p>	
<p>a. Each contract for telephone service will contain substantially the following provision:</p> <p style="padding-left: 40px;">"This contract shall at all times be subject to such changes or modifications by the Public Utility Commission of Oregon as said Commission may, from time to time, direct in the exercise of their jurisdiction."</p>	
<p>b. Each regular monthly bill for telephone service will contain on the face or back thereof the following statement:</p> <p>(1) "If this bill is not paid within fifteen (15) days from date of presentation, service may be discontinued, in which event restoration will not be made until the bill has been paid."</p>	
<p>(2) A late payment charge as defined in OAR 860-034-0120 will be applied to accounts not paid in full each month. .</p>	(T)
<p>c. Each annual bill for telephone service will contain on the face or back thereof the following statement:</p> <p>(1) "If this bill is not paid within thirty (30) days from date of presentation, service may be discontinued, in which event restoration will not be made until this bill has been paid."</p>	
<p>(2) A late payment charge as defined in OAR 860-034-0120 will be applied to accounts not paid in full each month.</p>	(T)

II. GENERAL REGULATIONS

<p>b. The obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain service by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;</p>	
<p>c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment, or harass another;</p>	
<p>d. The use of profane or obscene language;</p>	
<p>e. The use of the service in such a manner as to interfere unreasonably with the use of the service by other customers;</p>	
<p>f. The use of a switching system to automatically connect an incoming call to an outgoing private line or foreign exchange line to permit the incoming caller to extend a call to a distant location over these facilities is considered to be switching of calls, a service normally performed by the Company. The act of providing a switching service for the purpose of circumventing Company charges is deemed to be abuse or fraudulent use of service as described herein. Also, providing a switching service for which a separate charge is made to any person or organization is deemed to be resale of service as described in these General Regulations.</p>	
<p>15. Late Payment Charge OAR 860-34-120</p>	
<p>a. A late payment charge as defined in OAR 860-034-0120 will be applied to accounts not paid in full each month. .</p>	(T)
<p>b. The late payment charge will be listed separately and included in the total amount due on the current bill.</p>	
<p>c. The rates of interest paid will be established annually by the Oregon Public Utility Commission, in accordance with Oregon Administrative Rule (OAR) 860-034-0120.</p>	
<p>d. In accordance with OAR 860-34-0120(2), the applicable monthly interest rate will be established annually by the Oregon Public Utility Commission.</p>	
<p>16. Termination or Re-origination of Calls Received Over a Data Service</p>	
<p>The use of the service to terminate or re-originate calls received over a data service onto the public switched network will be subject to business access line charges as well as feature group A usage charges located in the Company's State and Federal Access Tariffs.</p>	