

Attachment A: CenturyTel of Oregon/CenturyTel of Eastern Oregon
Price Plan Control List

Tariff OR PUC No. 6

Advice #	Effective Date	Location	Sheet	Bus/ Res	Service	Pre-plan Price	Current Price	Proposed Price	Current Year Rate Change	Cumulative Rate Change	12-Month % Change	Cumulative % Change	Price Plan Category	Pricing Flexibility Allowed
367	3/15/2020	Section 5.2.C.1	8	Res	Flat Rate Service (Rate Group 1)	\$15.48	\$18.48	\$21.00	\$2.52	\$5.52	N/A	N/A	Res Basic Svc	\$3 increase annually; \$10 increase over Plan term
367	3/15/2020	Section 5.2.C.1	8	Res	Flat Rate Service (Rate Group 2)	\$17.55	\$19.48	\$21.00	\$1.52	\$3.45	N/A	N/A	Res Basic Svc	\$3 increase annually; \$10 increase over Plan term
367	3/15/2020	Section 5.2.C.1	8	Res	Local Measured Service (Rate Group 1)	\$9.55	\$11.55	\$13.55	\$2.00	\$4.00	N/A	N/A	Res Basic Svc	Rate increases allowed up to 80% of Res Basic Svc Rate
367	3/15/2020	Section 5.5.A.1	10	Res	Extended Area Service (Band A)	\$4.83	\$4.83	\$4.00	-\$0.83	-\$0.83	N/A	N/A	EAS	Capped at pre-plan rates
367	3/15/2020	Section 5.5.A.1	10	Res	Extended Area Service (Band B)	\$5.00	\$5.00	\$4.00	-\$1.00	-\$1.00	N/A	N/A	EAS	Capped at pre-plan rates
367	3/15/2020	Section 5.5.A.1	10	Res	Extended Area Service (Band C)	\$5.50	\$5.00	\$4.00	-\$1.00	-\$1.50	N/A	N/A	EAS	Capped at pre-plan rates
367	3/15/2020	Section 5.5.A.1	10	Res	Extended Area Service (Band D)	\$5.50	\$5.00	\$4.00	-\$1.00	-\$1.50	N/A	N/A	EAS	Capped at pre-plan rates
367	3/15/2020	Section 5.5.A.1	10	Res	Extended Area Service (Band E)	\$7.00	\$5.00	\$4.00	-\$1.00	-\$3.00	N/A	N/A	EAS	Capped at pre-plan rates
367	3/15/2020	Section 5.5.A.1	10	Bus	Extended Area Service (Band A)	\$7.00	\$7.00	\$6.00	-\$1.00	-\$1.00	N/A	N/A	EAS	Capped at pre-plan rates
367	3/15/2020	Section 5.5.A.1	10	Bus	Extended Area Service (Band B)	\$7.00	\$7.00	\$6.00	-\$1.00	-\$1.00	N/A	N/A	EAS	Capped at pre-plan rates
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367	3/15/2020	Section 5.5.A.1	10	Bus	Extended Area Service (Band E)	\$12.00	\$9.00	\$7.00	-\$2.00	-\$5.00	N/A	N/A	EAS	Capped at pre-plan rates
367	3/15/2020	Section 6.1	4	Bus	Non-Listed Telephone Service - Bus	\$1.00	\$2.00	\$3.00	\$1.00	\$2.00	N/A	N/A	Unlisted Numbers	\$1 increase annually; \$3 increase over Plan term
367	3/15/2020	Section 3.1.D.f.1	3	Both	Trouble Isolation Charge - First 15 minutes	\$21.30	\$21.30	\$31.95	\$10.65	\$10.65	50.00%	50.00%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
367	3/15/2020	Section 3.1.D.f.1	3	Both	Trouble Isolation Charge - Addl 15 minutes	\$9.00	\$9.00	\$13.50	\$4.50	\$4.50	50.00%	50.00%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
367	3/15/2020	Section 3.3.B	4	Both	Returned Payment Charge	\$7.50	\$11.25	\$16.75	\$5.50	\$9.25	48.89%	123.33%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
367	3/15/2020	Section 6.1	4	Both	Non-Published Service	\$1.00	\$2.00	\$3.00	\$1.00	\$2.00	N/A	N/A	Unlisted Numbers	\$1 increase annually; \$3 increase over Plan term



January 27, 2020

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 367 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC No. 6 Tariff

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC No. 6 Tariff. The following revisions are being submitted with a proposed effective date of March 15, 2020.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
3	3	1st
3	4	3rd
5	8	4th
5	10	3rd
6	4	2nd

This filing increases monthly rates for residential flat rate and local measured Basic Exchange Access Service and reduces residential and business monthly rates for Extended Area Service, Bands C through E. Monthly rates are also increasing for residence and business Non-Published Number Service and business Non-Listed Number Service. Additionally, the Returned Check Charge and the Maintenance Visit Charge are being increased per service call.

Customers were notified of these changes.

Attachment A includes the Price Plan Control List.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink
John Felz, CenturyLink

OR 2020-01

ROBYN CRICHTON
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Tariff OR PUC No. 6

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NONRECURRING CHARGES

3.1 NONRECURRING CHARGES - Residence, Simple Business and Complex Business (Cont'd)

D. Rate Schedule of Nonrecurring Charges

	<u>One Time Charge</u>
1. Service Charge	
a. Each Network Access Line connected:	
Residence	\$34.50
b. Changes requiring central office work only	15.55
c. Change in directory listing	7.67
d. Other Network Access Line Work, each occurrence	15.55
e. Supersedure of business service with all terminations in place	13.75
f. Maintenance Visit Charge (a.k.a. Trouble Isolation Charge) ⁽¹⁾	

The following charge(s) applies for each visit to a customer's premises by a Company employee during which it is determined that the service difficulty, or trouble report, results from customer-provided wire, connections, terminal equipment and/or communications systems arranged for connection to Company facilities.

	<u>Charge per Service Call</u>
- First 15 minutes	\$31.95 (I)
- Each Additional 15 minutes	13.50 (I)

⁽¹⁾ Maintenance Visit Charges (a.k.a. Trouble Isolation Charges) for individual business and residence lines/trunks will not exceed \$85.00 per service call.

NONRECURRING CHARGES

3.2 RESTORAL CHARGES

Non-recurring service charges will apply as required to restore the service of a customer, which has been temporarily denied for nonpayment in accordance with the terms of this tariff. In case service has been denied for nonpayment of charges due, in addition to the charges for restoration, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service. The charges for restoration will also apply in instances when payment is offered to an installer who is on the premises to disconnect a service for nonpayment.

3.3 RETURNED CHECK CHARGE

- A. A service charge will be billed to any customer whose check is not honored by a bank or other financial institution because the account is closed or does not have sufficient funds to cover such check, or for any other reason.
- B. Charge per each returned check incident: **\$16.75 (I)**

3.4 LATE PAYMENT CHARGE

- A. A late payment charge will be applied to any amounts on a customer's bill not paid and carried over to the next bill.
- B. The late payment rate will be established by the Oregon Public Utility Commission in accordance with Oregon Administrative Rule (OAR) 860-021-0126.

3.5 COPY OF BILL

A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A nonrecurring charge applies for each printed copy furnished.

	<u>Residence</u>	<u>Business</u>
Charge per copy	\$ 4.00	\$ 7.00

BASIC EXCHANGE ACCESS SERVICE

5.2 EXTENDED AREA SERVICE (Cont'd)

C. Rates

1. Basic Exchange Access Service - Residential

The Basic Exchange Access Service monthly rates listed below do not include the EAS surcharge or the OTAP credit. Rate Group I includes all exchanges except Silver Lake. Rate Group II includes Silver Lake.

Class of Service ⁽¹⁾	Rate Group I	Rate Group II
Flat Rate (1-PTY)	\$21.00 (I)	\$21.00 (I)
Local Measured Service ⁽²⁾	\$13.55 (I)	\$16.55

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Nonrecurring charges from Section 3 apply as required to install, move, rearrange or change an access line. Customers may change from Flat to Local Measured Service, or Local Measured to Flat Service, once within 6 months of the initial service offering in their exchange without incurring a non-recurring charge.

(1) Multi-Party Access Line Service is available only to existing customers and will be eliminated, as facilities become available to provide 1-Party Service. No new services or supersedure of existing service will be permitted during the interim, except in the Harney exchange.

(2) Measured Usage Charges also apply. See 5.3.A following.

BASIC EXCHANGE ACCESS SERVICE

5.5 RATES

A. Extended Area Service Surcharge

1. Flat Rate

The Extended Area Service surcharges listed below apply in addition to the Basic Exchange Access Service monthly rates specified elsewhere. The surcharge is applied by rate band. Rate bands are based upon the number of access lines which can be called that are outside of the local exchange but within the extended area service arrangement.

CLASS OF SERVICE

	<u>Residential</u>	<u>Business</u>
BAND A	\$4.00 (R)	\$6.00 (R)
BAND B	4.00 (R)	6.00 (R)
BAND C	4.00 (R)	6.00 (R)
BAND D	4.00 (R)	6.00 (R)
BAND E	4.00 (R)	7.00 (R)

2. Measured Rate

All classes of service, Per minute \$.06

3. Nonrecurring charges

Non-recurring charges from Section 3 normally apply when EAS service options are changed after initial installation of service. When EAS calling areas are added or changed, and when EAS rates are adjusted, affected customers may change their EAS option once within six months of the change at no charge.

4. Extended Area Service Exchange Rate Bands

See Page No. 11.

DIRECTORY SERVICE

6.1 CONDITIONS (Cont'd)

- H. Where extra listings are provided in conjunction with initial or subsequent installations of exchange service facilities, the charges begin with the day on which charges for the associated service are effective. Where extra listings are provided other than in conjunction with exchange service facilities, the charges begin with the day following their entry in the information records. When extra listings are included in, or excluded from, the directory, the charge will continue until the end of the directory period unless the listed party or firm vacates the customer's premises or applies for service in his own name, or unless the customer's service is discontinued.
- I. All applications for services outlined in this section shall be made by the customer or authorized agent.
- J. The Company's liability arising from errors in or omissions of directory listings, alphabetical section or classified, shall be limited and satisfied by a refund not exceeding the amount of the charges for such if the customer's service is affected during the period covered by the directory in which the error or omission occurred.

6.2 RATES

Listings Service	NRC	Rate Per Month (All Exchanges)	
		Residence	Business
Non-Published	\$5.00	\$3.00 (1)	\$3.00 (1)
Non-Listed	5.00	1.00	\$3.00 (1)
Additional Listings	(1)	(1)	(1)

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(1) Rates for additional listings are found in the CenturyTel of Oregon d/b/a CenturyLink Price List.