



8840 SW Burnham Street
Tigard, OR 97223

August 22, 2019

Advice Letter No. 007PL

Filing Center
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Citizens Telecommunications Company of Oregon – Custom Calling & CLASS rate increases

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) hereby submits for filing an electronic copy of the enclosed revised sheets for the Price List.

The purpose of this filing is to increase the rate for various Business and Residence Calling Services and Custom Local Area Signaling Service (CLASS).

Customers are being notified 30 days prior to the rate increase.

It is respectfully requested that this filing become effective on August 25, 2019.

Please direct any questions or notifications of action taken on this filing to Jessica Epley at (503) 431-0458, or jessica.epley@ftr.com.

Sincerely,

A handwritten signature in black ink, appearing to read "JEpley", written over a white background.

Jessica Epley
Government & External Affairs Manager

JE
Enclosures

CALLING SERVICES

CUSTOM CALLING SERVICE

A. TERRITORY

All exchanges defined on the exchange area maps contained in the Exchange & Network Services Tariff where required facilities are available.

B. RATES AND CHARGES

1. Individual features, each line

	<u>Installation or Change Charge¹</u>	<u>Rate Per Month</u>	<u>Pay Per Use</u>	(N) (N)
Call Waiting/Cancel Call Waiting - Residential	\$5.00	\$3.50		(I)
Call Waiting/Cancel Call Waiting- Business	\$5.00	\$4.50		(I)
3 Way Calling- Residential	\$5.00	\$2.90	\$0.50	(N)
3 Way Calling- Business	\$5.00	\$2.90	\$0.50	(N)
Basic Call Forward	\$5.00	\$2.90		
Call Forward Busy	\$5.00	\$2.90		
Call Forward No Answer-Residential	\$5.00	\$2.90		
Call Forward No Answer-Business	\$5.00	\$2.90		(I)
Call Forward Busy/No Answer-Residential	\$5.00	\$2.40		(N)
Call Forward Busy/No Answer-Business	\$5.00	\$2.90		(N)
Speed Call 8 ²	\$5.00	\$2.40		
Speed Call 30	\$5.00	\$5.00		
Distinctive Ring	\$5.00	\$5.00		
Remote Call Forward (RCF)	\$5.00	\$16.50		(I)

Rate Per Month
Residence Business

2. Four feature packages, each line

a. Call Waiting/Cancel Call Waiting,
 Basic Call Forward, 3 Way Calling and

(1)	Speed Call 8 ²	\$5.00	\$4.95	\$6.95
(2)	Speed Call 30	\$5.00	\$6.95	\$8.95

¹ Plus Service Order Charge as shown in Section 2.

² This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

CALLING SERVICES

CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (Continued)

C. RATES AND CHARGES

1. The following charges are for the features only and are in addition to applicable charges for service.

	Monthly – Per Line		Usage – Per Call	
	Residence	Business	Residence	Business
	Rate	Rate	Rate	Rate
Anonymous Call Block/Rejection (ACR)	\$3.50	\$4.00		
*66 Busy Number Redial	\$2.00	\$3.50	\$1.25 ³	\$1.25 ³
*69 Call Return	\$2.95	\$4.00	\$1.25 ⁴	\$1.25 ³
Caller ID Number Only ⁵	\$7.50	\$8.50		
Caller ID with Name	\$8.50	\$10.49		
Caller ID Blocking (per call)			\$0.00	\$0.00
Caller ID Blocking (per line)	\$0.00	\$0.00		
Selective Call Rejection	\$3.50	\$4.50		
Priority Call	\$2.00	\$3.50		
Call Waiting ID	\$0.50	\$0.50		
Selective Call Acceptance	\$3.50	\$4.50		
CLASS Value PAK ¹	\$9.95	\$11.95		
CNAM Value PAK ²	\$10.95	\$13.95		

2. Non-recurring service charges:

- a. For any single or group of CLASS Services taken concurrent with new or additional access line requests see Service Order Charge - Initial and Central Office Connection Charges for new access line (Section 2).
- b. For any single or group of CLASS Services taken as an addition to an in-service access line see Service Order Charge - Subsequent (Section 2).
- c. There is no charge for the initial addition of Per Line Blocking to a new or additional line, an in-service access line, or a number change. Charges apply to subsequent changes (see Service Order Charge - Subsequent (Section 2)). Charges do not apply to Law Enforcement and Domestic Violence Agencies.

¹ includes Caller ID, *69 Call Return, and Anonymous Call Block/Rejection

² includes Caller ID with Name, *69 Call Return, and Anonymous Call Block/Rejection

³ The maximum monthly pay per use charge is \$6.00 for residential customers, regardless of the number of times the service is activated within a month.

⁴ The maximum monthly pay per use charge is \$7.50 for business customers regardless of the number of times the service is activated within a month.

⁵ This service offering is limited to all existing subscribers at their existing locations as of February 24, 2016.

Reference No. 007PL

Issued: August 22, 2019
 Issued by Citizens Telecommunications Company of Oregon, Inc.
 By Sr. Vice President - Regulatory Affairs

Effective: August 25, 2019