



March 22, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 21-002 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC Price List No. 101

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC Price List No. 101. This filing is being submitted with a proposed effective date of March 26, 2021. The following pages are included in this filing:

| <u>Section</u> | <u>Page</u> | <u>Revision</u> |
|----------------|-------------|-----------------|
| 6 | 8 | 6th |
| 6 | 9 | 7th |

This filing increases Directory Assistance Service. Customers were notified of these changes.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Ms. Samantha Ridderbusch, CenturyLink
Mr. David Ziegler, CenturyLink

OR2021-03

ROBYN CRICHTON
Government Operations Manager
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**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 6
6th Revised Page 8

DIRECTORY ASSISTANCE SERVICE

6.3. LOCAL DIRECTORY ASSISTANCE

A. CONDITIONS

1. Directory Assistance Service provides the calling party with the telephone number(s) or the information that the requested is not in service. This information is obtained from the records of the Directory Assistance operator.
2. There are no call allowances or exemptions for Directory Assistance. A maximum of two requests per call are allowed. If two telephone numbers are requested in a single directory assistance call, Directory Assistance Call Completion described in Section 6.5 is available only for the second telephone number provided.
3. When a customer requests the assistance of a long distance operator to obtain a listing from the directory assistance operator, a surcharge of **\$4.25 (I)** per listing requested will apply. This is in addition to charges listed under Rates following.

B. RATES

Rate Per Month

1. Each call dialed directly by customer **\$4.25 (I)**
2. The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 6
7th Revised Page 9

DIRECTORY ASSISTANCE SERVICE

6.4 NATIONAL DIRECTORY ASSISTANCE SERVICE

National Directory Assistance Service is provided to customers of the company for the purpose of r

A. TERMS AND CONDITIONS

1. There are no call allowances or exemptions for National Directory Assistance customers.
2. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
3. A maximum of two requested telephone numbers are allowed per call.
4. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
5. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.

B. RATES

| | <u>Charge</u> |
|---------------------------------------|-------------------|
| Each call dialed directly by customer | \$5.25 (l) |

**Attachment B: CenturyTel of Oregon/CenturyTel of Eastern Oregon
 Price Plan Control List**

Price List No. 101

| Transmittal # | Effective Date | Location | Sheet | Res/ Bus | Service | Pre-plan Price | Current Price | Proposed Price | Price Change | 12-Month Percent Change | Cumulative Percent Change | Price Plan Category | Pricing Flexibility Allowed |
|---------------|----------------|----------|-------|-------------|-------------------------------|----------------|---------------|----------------|--------------|-------------------------|---------------------------|---------------------|---|
| 21-002 | 3/26/2021 | 6.3.B.2 | 8 | Both | Local Directory Assistance | \$1.50 | \$3.25 | \$4.25 | \$1.00 | 30.77% | 183.33% | Other Services | Greater of \$0.50 or 50%; 200% cap over Plan term |
| 21-002 | 3/26/2021 | 6.4.B | 9 | Both | National Directory Assistance | \$2.25 | \$4.25 | \$5.25 | \$1.00 | 23.53% | 133.33% | Other Services | Greater of \$0.50 or 50%; 200% cap over Plan term |