



**Portland General Electric**  
121 SW Salmon Street · Portland, Ore. 97204

November 25, 2020

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street, S.E.  
P.O. Box 1088  
Salem, OR 97308-1088

**RE: Advice No. 20-42 UM 779 Compliance Filing, Late Payment Rate and Interest Accrued on Customer Deposits**

Portland General Electric Company (PGE) submits this filing pursuant to Oregon Revised Statutes 757.205 and 757.210, and Oregon Administrative Rules (OARs) 860-022-0025, for filing proposed tariff sheet associated with Tariff P.U.C. No. 18, with an effective date of **January 1, 2021**:

Twenty First Revision of Sheet No. 300-1  
Tenth Revision of Sheet No 600-2

This Compliance Filing is being made pursuant to OPUC Order No. 20-437 in Docket No. UM 779. Our filing reflects a decrease to the late-payment charge from the current 2.1 percent to 2.0 percent monthly and a decrease in the annualized interest rate applied to customer deposits from the current 1.5 percent to 0.1 percent.

To satisfy the requirements of OARs 860-022-0025, PGE provides the following responses:

The decrease to the late-payment charge and annualized interest rate is set by the Commission. PGE will not accrue and collect late payment fees, interest, and penalties for all residential customers retroactive to the date of the start of the Company's disconnect moratorium and through October 1, 2022 as outlined in OPUC Order No. 20-401. As of month-end November 2020, PGE has approximately 24,276 active customer accounts with deposits.

Please direct questions to Mary Widman at (503) 464-8223. Please direct all formal correspondence and requests to the following email address [pge.opuc.filings@pgn.com](mailto:pge.opuc.filings@pgn.com)

Sincerely,

*\s\ Robert Macfarlane*

Robert Macfarlane  
Manager, Pricing and Tariffs

Enclosures

**SCHEDULE 300  
CHARGES AS DEFINED BY THE RULES AND REGULATIONS  
AND MISCELLANEOUS CHARGES**

**PURPOSE**

The purpose of this schedule is to list the charges referred to in the General Rules and Regulations.

**AVAILABLE**

In all territory served by the Company.

**APPLICABLE**

For all Customers utilizing the services of the Company as defined and described in the General Rules and Regulations.

**INTEREST ACCRUED ON DEPOSITS (See Rules E and K)**

0.1% per annum.

(R)

**BILLING RATES (Rules E, F, H and J)**

Trouble call, cause in Customer-owned equipment

Scheduled Crew Hours <sup>(1)</sup>	No charge	
Other than Scheduled Crew Hours <sup>(1)</sup>	\$254.00	
Returned Payment Charge	\$ 25.00	
Special Meter Reading Charge (non-network)	\$ 17.00	
Meter Test Charge	\$ 75.00	
Late Payment Charge (monthly)	2.0% of delinquent balance	(R)
Field Visit Charge <sup>(2)</sup>	\$ 20.00	
Bill History Information Service Charge (Not applicable when a billing dispute is filed with the Commission - see Rule F)	\$ 32.00	
Portfolio Enrollment Charge	\$ 5.00	
Customer Interval Data (12 months) to Customers	\$100.00	
Customer Interval Data (12 months, formatted and analyzed)	Mutually agreed price	
Switching Fee	\$20.00	
Unauthorized Connection of Service / Tamper Fee	\$75.00	

(1) Scheduled Crew Hours - The Company's Scheduled Crew Hours for the above listed services are from 7:00 a.m. to 3:30 p.m., Monday through Friday, except for Company-recognized holidays. The Customer will be informed of and agree to the charges before Company personnel are dispatched.

(2) See Rule H, Section 2 for applicable conditions.

**SCHEDULE 600 (Continued)**

**ESS SUPPORT SERVICES**

The following charges are applicable to Scheduling and Non-Scheduling ESSs:

- |     |   |  |
|-----|---|--|
| (1) | Application Processing Fee  | \$400.00 with Application  |
| (2) | Registration Renewal Fee  | \$200.00   |
| (3) | Electronic Data Interchange Testing   | \$100.00 per man-hour for all hours in excess of 16 hours annually |
| (4) | Change of Effective Date Request (Rule K)   | \$ 35.00   |
| (5) | Switching Fee (Rule K)<br>(Applicable for each Enrollment or Drop DASR, not applicable for Rescind or Change DASRs) | \$ 20.00   |
| (6) | Customer Change of Location (Rule K)  | \$7,000.00   |

**ESS BILLING SERVICES**

- |     |   |   |            |
|-----|---|---|------------|
| (1) | ESS Consolidated Bill<br>Billing Credit | \$ 0.63 per bill  |            |
| (2) | Late Pay Charge                         | 2.0 % of delinquent balances for products and services purchased under this Tariff. | <b>(R)</b> |

**CUSTOMER INFORMATION**

- |   |  |
|---|--|
| ESS Web Portal Historical Usage Download for Interval Data Charge | \$ 20.00 per Service Point Identification (SPID) |
|---|--|

**BILLING AND PAYMENT**

Charges incurred for Schedule 600 services are the responsibility of the ESS for which service was provided and are due and payable as described in the Company's General Rules and Regulations.